



End of Sale Notice - Update

Original Notification Date: February 17, 2010
Revised Notification Date: April 6, 2010
Effective Date: May 10, 2010
Subject: End of Sale and Support Notification for Avaya Aura™ Application Enablement Services 4.2
Region: All

Summary

As of November 20, 2009, Application Enablement Services 5.2 has been available for new sales. Application Enablement Services 5.2 offers several new features that provide additional benefits over those available in Application Enablement Services 4.2. Application Enablement Services 5.2 requires Communication Manager 4.0 or later.

Effective **May 10, 2010** Avaya will no longer **sell (make commercially available) Application Enablement Services 4.2 for sales of new systems**. Please note that additions to existing Application Enablement Services 4.2 systems will be sold until **May 10, 2012**.

Effective **May 10, 2011** Avaya will no longer provide **Manufacture Support for Application Enablement Services 4.2**.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700457682	AES 4.2 HDWR BNDL MEDIA
700457690	AES 4.2 SFTW ONLY MEDIA
201755	AES 4.0 RFA HW ENABLE
201756	AES 4.0 RFA SFTW ENABLE
207173	AES 4.0 SSU MAINT UPG RFA ENABLE
201870	AES 4.0 UPG ENABLE
201972	AES 4.X TSAPI SDK
700476237	APPL ENBLMNT SVCS 4.2.2. HW BNDL MEDIA
700476245	APPL ENBLMNT SVCS 4.2.2. SW ONLY MEDIA
700476252	APPL ENBLMNT SVCS 4.2.2 TSAPI SDK MEDIA
700478332	APPL ENBLMNT SVCS 4.2.3 HW BNDL MEDIA
227930	AES 4.X BSC TSAPI UPG
201758	AES 4.0 INCL SW CONN UPG
201759	AES 4.0 CVLAN UPG
201873	AES 4.0 DLG UPG
201755	AES 4.0 RFA HW ENABLE
201756	AES 4.0 RFA SFTW ENABLE



207173	AES 4.0 SSU MAINT UPG RFA ENABLE
201870	AES 4.0 UPG ENABLE

Migration Strategy

Avaya now offers the following alternative solution(s).

Material Code	Description
700500188	AES 5.2.1 HDWR BNDL MEDIA
700500189	AES 5.2.1 SFTW ONLY MEDIA
700500191	AES 5.2.1 AURA BNDL MEDIA
700500190	AES 5.2.1 TSAPI SDK
228640	S8800 1U SRVR AES
700170053	TECH LAPTOP LAN X-OVER CBL 10FT
700478308	675 Watt Power Supply
227606	AES 5.X DMCC FULL LIC
227587	AES 5.X DMCC FULL HA
229053	AES 5.X DMCC FULL LIC UPG
227608	AES 5.X DMCC BASIC LIC
227588	AES 5.X DMCC BASIC HA
229052	AES 5.X DMCC BASIC LIC UPG
227611	AES 5.X DMCC PARTNER LIC
227589	AES 5.X DMCC PARTNER HA
229054	AES 5.X PARTNER LIC UPG
227578	AES 5.X CVLAN RTU
227579	AES 5.X CVLAN UPG
227581	AES 5.X CVLAN RTU HA
227582	AES 5.X DLG RTU
227583	AES 5.X DLG UPG
227585	AES 5.X DLG RTU HA
227571	AES 5.X BSC TSAPI RTU
227574	AES 5.X BSC TSAPI HA
227570	AES 5.x BSC TSAPI UPG
227591	AES 5.X ADV TSAPI RTU LG
227599	AES 5.X ADV TSAPI RTU LG HA
227602	AES ADV TSAPI UPG TO 5.X LG
227592	AES 5.X ADV TSAPI RTU MEDIUM
227598	AES 5.X ADV TSAPI RTU MEDIUM HA
227601	AES ADV TSAPI UPG TO 5.X MEDIUM
227593	AES 5.X ADV TSAPI RTU SML
227597	AES 5.X ADV TSAPI RTU SML HA
227600	AES ADV TSAPI UPG TO 5.X SML
227613	AES 5.X UNFD DESKTOP
227615	AES 5.X UNFD DESKTOP HA
229055	AES 5.X UNFD DSKTP UPG

Schedule

End of Sale	10-May-2010
End of Manufacturer's Support	10-May-2011
End of Services Support	10-May-2012



Minimum Period of Support Availability

The End of Manufacturer's Support availability represents the final date that Avaya will provide manufacturer's support for the product per the [Manufacturer Support Policy](#). Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long term support please contact your Service Provider.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>