

Effective May 2023, when a Product / Product release is announced to be Generally Available (GA), it will be added to this Lifecycle Matrix with the General Availability and End of Manufacturing Support (EoMS) dates.

Light Green cells indicate -changed in last 90 days (from date of report)

Product/Component	Document	General Availability	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	End of Support Sales	Order Codes
10 Port 3G Enterprise Gateway (by Scopia/Radiusion)			01-Jul-10			02-Jul-13	TBD	54882-00611, 54882-00614
1000Base-SX Small Form Factor Pluggable GBIC (mini-GBIC, connector type: MT-RJ)	https://support.avaya.com/css/P8/documents/100124541		31-Jan-11	N/A	31-Jan-14	N/A	31-Jan-17	AA1419014-E5
1100 series IP Deskphones	https://support.avaya.com/css/P8/documents/101055611		10-Jun-19	10-Jun-21	10-Jun-21		10-Jun-23	NTYS15DAE6, NTYS01LA6E, NTYS11B870E6, NTYS09AA70E6, NTYS17PMPs, N0074886, N0212463, N0212464, NTYS01EA6E, NTYS11CB6E, NTYS14MD6E, NTEX14MEE6, NTYS03AF6E, NTYS03BF6E, NTYS05AE6E, NTYS05BF6E, NTYS06AB6E, NTYS07BB6E, NTYS12AA, NTYS12AAE6, NTYS13AB6E, NTYS17DAE6, NTYS17PMPQ, NTYS32CAE6, NTYS03SAGS, NTYS03SPGS
1100 Series IP Deskphones SIP 4.4			10-Jun-19	10-Jun-21	10-Jun-23		10-Jun-25	NTYS03AFE6IP 1120E Icon KCaps, NTYS03BE6IP 1120E - Eng keys, no ps, NTYS05AFE6IP 1140E Icon KCaps, NTYS05BE6IP 1140E Eng Text K, NTYS07BBE6IP 1165E - Eng keys, no ps
1145B Midspan Power Units	https://support.avaya.com/css/P8/documents/003885954		06-Nov-06	N/A	06-Nov-09	N/A	30-Nov-15	101323, 107229155, 111880, 111881, 111882, 111883, 111884, 407182500, 407182518, 700019458, 700019466, 846786309, 847272481
1150E IP Deskphone	https://support.avaya.com/css/P8/documents/100172765		31-Mar-14	31-Mar-15	31-Mar-17	N/A	TBD	NTYS06ACE6*, NTYS06BCE6*, NTYS15AAE6, NTYS15HAE6
1151C1 DCP Phone Power Adapter	https://support.avaya.com/css/P8/documents/101035201		28-Aug-17	N/A	N/A	N/A	TBD	700356447
1151C2 and 1151D2 Power Supplies	https://support.avaya.com/css/P8/documents/100166929		03-Dec-12	N/A	30-Nov-15	N/A	30-Nov-18	700356454, 700434905
1165E IP Deskphone	https://support.avaya.com/css/P8/documents/100178276		31-Dec-14	31-Dec-15	31-Dec-17	31-Dec-20	TBD	NTQ424AA, NTQ424BA, NTQ424CA, NTQ424CB, NTYS07AAE6, NTYS07ABE6, NTYS07BAE6, NTYS07BBE6, NTYS07CAE6, NTYS07DAE6, NTYS16AAE6, NTYS16BAE6
1200 Series IP Deskphones and Associated Accessories	https://support.avaya.com/css/P8/documents/101046679		11-Mar-19	11-Mar-22	11-Mar-22	N/A	11-Mar-25	NTYS18AD70E6, NTYS18BD70E6, NTYS19AD70E6, NTYS19BD70E6, NTYS20AD70E6, NTYS20BD70E6, NTYS22AB70E6, NTYS23AB70E6, NTYS25AB70E6, NTYS29AAE6, NTYS29BAF6, NTYS26AB70E6
1400 Series Digital Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183117		08-Dec-14	08-Dec-17	08-Dec-17	08-Dec-20	TBD	700469851, 700469869, 700469927, NTE803QZ, NTE803RA, NTE803RB
1403 and 1416 Digital Deskphone	https://support.avaya.com/css/P8/documents/101074476		14-Jun-21	14-Jun-24	14-Jun-24		14-Jun-27	700508193, 700508194, 700415631, 700469968
1600 Series IP Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183116		08-Dec-14	08-Dec-17	08-Dec-17	08-Dec-20	TBD	700458524, 700458532, 700458540, 700476849, NTE803RF, NTE803RG, NTE803RH, NTE803RI
1692 IP Conference Phone 1.0	https://support.avaya.com/css/P8/documents/100177384		07-Jul-14	07-Jul-17	07-Jul-17	07-Jul-20	TBD	
1692 IP Conference Phone 1.4	https://support.avaya.com/css/P8/documents/100177384		02-Jun-14	07-Jul-16	07-Jul-16	07-Jul-20	TBD	700473689, 700289846, 700473697, 700473705
2000 Series IP Deskphones 5.0			27-Nov-09	31-Dec-09	31-Dec-09		TBD	N0089575, N0114992, NTDU0001E6, NTDU0003E6, NTDU0005E6, NTDU0007E6, NTDU0010E6, NTDU0001E6, NTDU04AAE6, NTDU04BAE6, NTDU09AA1E, NTDU09AA70, NTDU09AB70, NTDU09AC70E6, NTDU09BA16, NTDU09BA70, NTDU09BB70, NTDU09BBGS, NTDU09BC70E6, NTDU091AA16, NTDU091AA70, NTDU091AB70, NTDU091AC70E6, NTDU091AE70E6, NTDU091BA16, NTDU091BA70, NTDU091BB70, NTDU091BBGS, NTDU091BC70E6, NTDU091BCGS, NTDU091BD70E6, NTDU092AA16, NTDU092AA70, NTDU092AB70, NTDU092AC70E6, NTDU092AD70E6, NTDU092AE70E6, NTDU092BA16, NTDU092BA70, NTDU092BB70, NTDU092BBGS, NTDU092BC70E6, NTDU092BCGS, NTDU092BD70E6, NTEX00DA16, NTEX00DA70, NTEX00DA70E6
2033 IP Conference Phone 2.0	https://support.avaya.com/css/P8/documents/100170608		01-Dec-13	01-Dec-14	01-Dec-14		TBD	NTSY21AA, NTSY21BA, NTSY21CA, NTSY21DA, NTEX11AA70E6, NTEX11BA70E6, NTEX11CAE6, NTEX11DA70E6, NTEX11EA70E6, NTEX11FA70E6, NTEX11GA70E6
221x WLAN Handset Single/Dual Desktop Charger Power Supply - North America	https://support.avaya.com/css/P8/documents/100145134		07-Nov-11		07-Nov-12	N/A	07-Nov-12	NTTQ4122E6
22xx WLAN Handset Series Accessories	https://support.avaya.com/css/P8/documents/100113779		31-Dec-10	N/A	31-Dec-13	N/A	TBD	NTTQ4050, NTTQ4060E6, NTTQ4061E6, NTTQ5050, NTTQ5060E6, NTTQ5061E6, NTTQ5070E6, NTTQ698A, NTTQ69DAE6, NTTQ69FAE6
2400 Series Digital Telephones 1.0	https://support.avaya.com/css/P8/documents/101018984		29-Aug-16		29-Aug-19	29-Aug-22	TBD	108004359, 108004367, 405839309, 40766261

3700 Series DECT Handsets 4.0	https://support.avaya.com/css/P8/documents/100074764	02-Aug-10	02-Aug-10	TBD	700346802, 700346828, 700346851, 700346869, 700346885, 700346935, 700346943, 700346950, 700347032, 700347073, 700347115, 700347149, 700347156, 700347172, 700378284, 700378292, 700378300, 700378334, 700378995, 700379027, 700379035, 700379043, 700379050, 700379068, 700379076, 700379084, 700379092, 700379100, 700379118, 700379126, 700379134, 700379142, 700379159, 700379167, 700379688, 700420789, 700420797, 700430267, 700430275, 700430283, 700430309, 700436512, 700436538, 700436561, 700436579, 700436587, 700436595, 700436603, 700436611, 700436629, 700436637, 700470628, 700470636, 700470644		
3720 & 3725 DECT Handsets	https://support.avaya.com/css/P8/documents/101043009	10-Dec-17	10-Dec-18	10-Dec-20	N/A	TBD	700466105, 700466139
3740 DECT Handset	https://support.avaya.com/css/P8/documents/101021449	13-Jun-16	13-Jun-18	13-Jun-18	13-Jun-22	TBD	700479454
3910 Wireless Telephone for PARTNER Advanced Communications (ACS)	https://support.avaya.com/css/P8/documents/100069999	07-Dec-09	01-Feb-12	01-Feb-12	N/A	30-Apr-16	700305113
4000 Series DECT Handsets (EMEA and APAC)	https://support.avaya.com/css/P8/documents/100182429	08-Dec-14	08-Dec-15	08-Dec-17	N/A	31-Aug-15	NT4Y19AA, NT4Y54AA, NT4Y55AA, NT4Y56AA, NT7B65KRE6, NT7B65KSE6, NT7B65LAE6, NT7B65LBE6, NT7B65LDE6, NT7B65LFE6, NT7B65LI, NT7B65LU, NT7B80BME6, NT7B80BNE6, NT7B80BRE6, NT7B80BT6, NT7B80BWE6, NT7B80BXE6, NT7B80CEE6, NT7Q47FA, NT7Q47FA66, NT7Q47GA, NT7Q47GA66, NT7Q47HA, NT7Q47KA, NT7Q47KA66, NT7Q47MAE6, NT7Q47NA, NT7Q81AAE6, NT7Q81BAE6, NT7Q81CAE6, NT7Q81EAE6, NT7Q82AAE6, NT7Q82BAE6, NT7Q82CAE6, NT7Q82EAE6, NT7Q8301E6, NT7Q8302E6, NT7Q8303E6, NT7Q8304E6, NT7Q8305E6, NT7Q8306E6, NT7Q8308E6, NT7Q8309E6, NT7Q8310E6, NT7Q8312E6, NT7Q8313E6, NT7Q8314E6, NT7Q8315E6, NT7Q8321E6, NT7Q8322E6, NT7Q8323E6, NT7Q8326E6, NT7Q8327E6, NT7Q8330E6, NT7Q8333E6, NT7Q89AAE6, NT7Q89EAE6
4400 Digital Phones, 5602SW phone, WiFi starter Package, & IP DECT bundles	https://support.avaya.com/css/P8/documents/100059992	03-Aug-09	03-Aug-12	03-Aug-12	N/A	N/A	108199027, 108199050, 108199084, 108199696, 108541194, 108541269, 108596412, 700378987, 700379001, 700379019, 700410368
4600 Series Gigabit Ethernet Adaptor	https://support.avaya.com/css/P8/documents/100074552	14-Jun-10	N/A	11-Feb-13	11-Feb-16	TBD	700416985
4600 Series IP Deskphone: 4601+, 4602SW+ (NAR), 4622SW IP Deskphone, 4625SW (& custom)	https://support.avaya.com/css/P8/documents/100040957 https://support.avaya.com/css/P8/documents/101012621	04-May-09	N/A	03-May-12	N/A	01-Aug-16	700344542, 700350036, 700381551, 700381890, 700381916, 700447402, 700448533
4600 Series IP Deskphone: VPNRemote firmware	https://support.avaya.com/css/P8/documents/100018261 https://support.avaya.com/css/P8/documents/101012621	06-Nov-06	06-Nov-07	N/A	N/A	01-Aug-16	193716, 196728
4600 Series IP Telephones 1.0	https://support.avaya.com/css/P8/documents/100040957	02-Nov-09	02-Nov-12	02-Nov-12	01-Aug-16	01-Aug-16	700381544, 700381825, 700381957, 700384860, 700386881, 700386899, 700414600, 700415847, 700428428, 700448475
4606 and 4624 IP Deskphones	https://support.avaya.com/css/P8/documents/101012621	12-Sep-05	N/A	12-Sep-08	N/A	01-Aug-16	700059314, 700059330, 700059397, 700059413, 700207376
4620 IP Deskphone	https://support.avaya.com/css/P8/documents/101012621	05-Dec-05	N/A	05-Dec-08	N/A	01-Aug-16	700212186, 700259674, 700284961
4621/22/25 IP Phones	https://support.avaya.com/css/P8/documents/100040957	07-Feb-11	07-Feb-14	07-Feb-14	01-Aug-16	01-Aug-16	700381569
4630SW IP Telephone	https://support.avaya.com/css/P8/documents/100018384 https://support.avaya.com/css/P8/documents/101012621	04-Jun-07	04-Jun-10	N/A	01-Aug-16	01-Aug-16	700250731
4690 R2.0	https://support.avaya.com/css/P8/documents/100064518	30-Nov-09	30-Nov-12	30-Nov-12	09-Nov-14	01-Aug-16	700304108, 700373533, 700373574, 700373590, 700373608, 700373616, 700373624, 700396591, 700396609, 700396617, 700411168, 700411176, 700437247, 700445380, 700445729, 700447733, 700447741, 700448764
5400 Series Digital Telephones 1.0	https://support.avaya.com/css/P8/documents/100134045	01-Aug-11	01-Aug-14	01-Aug-14	TBD	01-Aug-16	700381627, 700381981, 700382005
5601, 5602, 5620 Series IP Deskphones	https://support.avaya.com/css/P8/documents/101012623		N/A	N/A	N/A	01-Mar-15	700339815, 700345333, 700345341, 700345358, 700345366, 700381908, 700381932
61xx WLAN Handset Single/Dual Desktop Charger Power Supply - North America	https://support.avaya.com/css/P8/documents/100145134	07-Nov-11	N/A	07-Nov-12	N/A	07-Nov-12	N0217582
64xx DCP Phones	https://support.avaya.com/css/P8/documents/003945718	02-Jul-07	02-Jul-10	10-Sep-10		30-Sep-16	
64xx Series DCP Terminals	https://support.avaya.com/css/P8/documents/003945718 https://support.avaya.com/css/P8/documents/101012633	02-Jul-07	02-Jul-10	10-Sep-10	N/A	30-Sep-16	105344436, 106527, 106621, 106622, 107440, 107442, 107443, 107450, 107460, 107461, 107462, 107463, 108017880, 108017948, 108017989, 108018185, 108018284, 108018482, 108018540, 108018557, 108018581, 108018631, 108018649, 108018656, 108018789, 108018854, 108018888, 108018946, 108019845, 108019860, 108019902, 108019910, 108019951, 108020017, 108020025, 108020157, 108020181, 108020256, 108020348, 108020454, 108020512, 108020553, 108020561, 108020579, 108020611, 108023235, 108163817, 108163825, 108163866, 108163890, 108163924, 108163932, 108163940, 108163973, 108164054, 108164104, 108164153, 108164161, 108164187, 108164203, 108164252, 108164260, 108164294, 108164310, 108180571, 108180597, 108180613, 108180621, 108219064, 108219106, 108265166, 108265174, 108265182, 108265190, 108265208, 108265216, 108265224, 108265232, 108265240, 108265257, 108265265, 108265273, 108272337, 108272352, 108272360, 108315391, 108315425, 108315441, 108315474, 108315482, 108315490, 108315516, 108315524, 108315532, 108331174, 108331182, 108331190, 108331224, 108331232, 108331240, 108331257, 108331273, 108331281, 108331299, 108331364, 108331380, 108331398, 108404849, 108404872, 108405044, 108405051, 108489048, 108544503, 108544511, 108807546, 108807553, 108807561, 108807579, 108807587, 108807595, 108807603, 108807611, 108922352, 108922378, 108933169, 108933177, 113160, 113161, 113162, 113163, 113164, 113165, 113166, 113167, 113168, 113170, 113228, 113229, 113230, 113231, 113232, 113233, 113234, 113235, 115341, 115342, 117948, 117949, 117950, 117981, 118074, 118075, 118076, 118077, 151507, 151508, 151509, 151510, 151511, 151512, 151513, 151514, 151515, 151516, 153303, 153304, 153306, 153307, 153308, 153309, 153310, 153311, 153312, 153313, 154891, 154892, 154893, 154894, 154895, 154896, 154897, 154898, 155292, 155293, 155294, 155295, 160202, 160203, 160204, 403011083, 405576315, 407228717, 407514785, 408197218, 700019656, 700019664, 700019672, 700019680, 700020043, 700020050, 700020076, 700020092, 700020100, 700020118, 700020126, 700020134, 700020233, 700020359, 700020366, 700020380, 700020398, 700258494, 700258577, 700276009, 700276017, 700276124, 700276132, 700283815, 700283823, 700283831, 700283849, 700406515, 700406523
7400 Series Digital Telephones			01-Dec-03	01-Dec-03	N/A	TBD	101886, 101887, 101931, 101935, 103746251, 103845996, 103871539, 105269153, 105353056, 105975, 105977, 106083116, 106224454, 106224462, 106888, 107717761, 107718751, 107718934, 112190, 114564, 153771, 153772
7402, 7410, & 7444 Digital Telephones		31-Dec-90	01-Dec-03	01-Dec-03	N/A	TBD	101932, 101934, 101936, 101937, 101938, 101943, 101944, 101947, 103976361, 105418636, 105418677, 106192651, 106192693, 106200579, 106200587, 106224470, 106244488, 106683444, 106683857, 106683873, 106889, 106890, 106891, 106892, 106930696, 106930704, 107718926, 153773, 153776, 153777, 160282, 160283
7403 & 7405 Digital Telephone		31-Dec-87	01-Dec-03	01-Dec-03	N/A	TBD	101885, 101888, 103746277, 103746285, 103746319, 103746335, 103747846, 103747853, 103846010, 103846044, 103846051, 103846069, 103846085, 103846119, 103846168, 103871356, 103871372, 103871380, 103871398, 103871406, 103871414, 103871554, 103872396, 103954376, 103967576, 103967676, 105458624, 150882, 153738, 153744, 153746, 153748, 153749, 153750, 153752, 160191, 164255, 165873, 169481, 169482

7404 Digital Telephone			31-Dec-88	01-Dec-03	01-Dec-03	N/A	TBD	101914, 103962924, 103962940, 103962973, 167869
7406 Digital Telephone			31-Dec-88	01-Dec-03	01-Dec-03	N/A	TBD	101915, 101916, 101917, 101918, 101919, 101920, 101921, 101922, 101924, 101925, 101926, 101927, 101928, 101929, 101930, 103976536, 103976601, 103976692, 105206585, 105206593, 105354229, 105675425, 105675433, 105675441, 105703441, 105703458, 105703466, 105703474, 105765417, 105976, 106202443, 106202450, 106202468, 106202476, 106226475, 106683519, 106683527, 106683600, 106683618, 106886, 106887, 106976962, 107540, 107541, 107542, 107718660, 107718686, 107719007, 113175, 114561, 153765, 153766, 153767, 153768, 153769, 153770, 160193, 160194, 160195, 165874, 167870, 847171469, 847171501
7406E 2.4 GHz Digital Cordless Telephone with Base Station and Accessories	https://support.avaya.com/css/P8/documents/101020705		13-Jun-16	13-Jun-19	13-Jun-19	13-Jun-19	TBD	NT8B45AAAP, NT8B45AAAQ, NT8B45AAAU, NT8B45AAAV, NT8B45AAAW, NT8B45AK, NT8B45AL, NT8B45AM, NT8B45AN
7407 Digital Telephone				01-Dec-03	01-Dec-03		TBD	101908, 101909, 101910, 101911, 101912, 101913, 103961892, 103961918, 103961942, 103965869, 103983904, 103983938, 103986246, 105733521, 105733539, 106281520, 106281538, 106683741, 106885, 106977002, 107717803, 107717829, 107719171, 153759, 153760, 153761, 153762
7434 Digital Telephone			31-Dec-95	01-Dec-03	01-Dec-03	N/A	TBD	101941, 101942, 105425144, 105425185, 107719601, 107719627, 113255, 153774, 153775
8400 Series Digital Telephone	https://support.avaya.com/css/P8/documents/101012637			N/A		N/A	31-Mar-19	102020, 102021, 102023, 102024, 102025, 102026, 102027, 102028, 102029, 102030, 102031, 102033, 102034, 102035, 102036, 102037, 102038, 102039, 102040, 102041, 102042, 102043, 102044, 102045, 102046, 102047, 102048, 102049, 102050, 102051, 102052, 102053, 105113, 105114, 105115, 105116, 106705106, 106705114, 106705122, 106705130, 106790439, 106790447, 106790454, 106790462, 106912, 107239436, 107239444, 107526501, 107526519, 107526535, 107526543, 107592263, 107655, 107656, 107657, 107660, 107661, 107702144, 107702177, 107702920, 107703696, 107703738, 107707896, 107707986, 107707994, 107715393, 107715401, 107813651, 107813677, 107813958, 107813966, 107817785, 107817793, 107821902, 107821910, 107821928, 107821936, 107821944, 107821951, 107821969, 107821977, 107824765, 107824773, 107834996, 107835001, 107835019, 107835027, 107837841, 107837866, 107837874, 107837882, 107837890, 107858110, 107858128, 107858359, 107858367, 107858615, 107858623, 107858847, 107858854, 107973570, 107973588, 108017138, 108017146, 108017153, 108017161, 108028937, 108028945, 108028952, 108028960, 108028978, 108028986, 108028994, 108029000, 108029018, 108029026, 108029034, 108029042, 108029059, 108029067, 108029075, 108029083, 108059262, 108059270, 113254, 153792, 153793, 153794, 153795, 153796, 153797, 153798, 160196, 164718, 169483, 169484, 102020, 102021, 102023, 102024, 102025, 102026, 102027, 102028, 102029, 102030, 102031, 102033, 102034, 102035, 102036, 102037, 102038, 102039, 102040, 102041, 102042, 102043, 102044, 102045, 102046, 102047, 102048, 102049, 102050, 102051, 102052, 102053, 105113, 105114, 105115, 105116, 106912, 107655, 107656, 107657, 107660, 107661, 113254, 153792, 153793, 153794, 153795, 153796, 153797, 153798, 160196, 164718, 169483, 169484, 106705106, 106705114, 106705122, 106705130, 106790439, 106790447, 106790454, 106790462, 107239436, 107239444, 107526501, 107526519, 107526535, 107526543, 107592263, 107702144, 107702177, 107702870, 107702920, 107703696, 107703738, 107707896, 107707986, 107707994, 107715393, 107715401, 107813651, 107813677, 107813958, 107813966, 107817785, 107817793, 107821902, 107821910, 107821928, 107821936, 107821944, 107821951, 107821969, 107821977, 107824765, 107824773, 107834996, 107835001, 107835019, 107835027, 107837841, 107837866, 107837874, 107837882, 107837890, 107858110, 107858128, 107858359, 107858367, 107858615, 107858623, 107858847, 107858854, 107973570, 107973588, 108017138, 108017146, 108017153, 108017161
8600 Web Switching Module				N/A	N/A	N/A	08-Aug-15	DS1404045, DS1404045-E5
9100 Series Analog Telephone	https://support.avaya.com/css/P8/documents/100017162		01-Jan-04	01-Jan-07	01-Jan-07	N/A	05-Jan-10	107487654, 107487670, 107487704, 107487712, 107487720, 107487738, 107487753, 107487761, 107487779, 107487787, 107487795, 107487803, 107487811, 107487829, 107487837, 107487845, 107487852, 107487860, 107541468, 107541468, 107541492, 107541534, 107541542, 107730962, 107745143, 107745150, 107745168, 107745184, 107745234, 107745242, 107745333, 107745341, 107745366, 107745374, 107745408, 107745416, 107745473, 107745481, 107745499, 107745507, 107745515, 107745549, 107745556
911Inform Location Discovery Solution		14-Nov-23		N/A				
9400 Series Digital Deskphones 1.0.9 (SP)	https://support.avaya.com/css/P8/documents/101005999		09-Mar-15	09-Mar-18	09-Mar-18	09-Dec-21	TBD	700500204, 700500205, 700504680
9404, 9504 digital phones	https://support.avaya.com/css/P8/documents/101073180		08-Mar-21	08-Mar-24	08-Mar-24	N/A	08-Mar-27	700508195, 700508256, 700508197
9500 Series Digital Deskphones 1.0	https://support.avaya.com/css/P8/documents/100183115		08-Dec-14	08-Dec-17	08-Dec-17	08-Dec-20	TBD	700500206, 700500207, 700501978, 700501979, NTE803QX, NTE803QY
9600 Series IP Deskphones - 96x0 H323 3.2			10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20	TBD	
9600 Series IP Deskphones - 96x0 SIP 2.6	https://support.avaya.com/css/P8/documents/101014564		10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20	TBD	
9600 Series IP Deskphones 9601 SIP 6.1	https://support.avaya.com/css/P8/documents/100178243		10-Feb-14	10-Feb-17	10-Feb-17	N/A	TBD	700500254
9601 SIP Deskphone and Associated Accessories	https://support.avaya.com/css/P8/documents/101035203		13-Jun-17	13-Jan-20	13-Jan-20	13-Jan-23	TBD	700506783, 700500869, 700500907
9608 IP Deskphone (non-Global models)	https://support.avaya.com/css/P8/documents/100177386		08-Dec-14	08-Dec-17	08-Dec-17	N/A	14-Mar-22	700480585, 700501428
9608 IP Deskphones Material Code Transition to 9608G	https://support.avaya.com/css/P8/documents/101014566		14-Mar-16	14-Mar-19	14-Mar-19	N/A	14-Mar-22	700503222, 700504844, 700507947
9608G IP Deskphone	https://support.avaya.com/css/P8/documents/101050147		09-Mar-20	09-Mar-23	09-Mar-23	N/A	09-Mar-26	770510905, 770509996, 770505424, 770507946
9611G (non-Global models)	https://support.avaya.com/css/P8/documents/100179841		06-Oct-14	06-Oct-17	06-Oct-17	06-Oct-20	TBD	700480953, 700501429
9611G IP Deskphone	https://support.avaya.com/css/P8/documents/101050147		09-Mar-20	09-Mar-23	09-Mar-23	N/A	09-Mar-26	770510904, 770503223, 770504845, 770507948
9620 PDB IP Deskphone	https://support.avaya.com/css/P8/documents/101004667		05-Dec-14	05-Dec-17	05-Dec-17	05-Sep-19	TBD	700478472
9620L and 9620C IP Deskphone	https://support.avaya.com/css/P8/documents/100174717		03-Mar-14	03-Mar-17	03-Mar-17	03-Mar-20	TBD	700383870, 700416555, 700430838, 700430879, 700431018, 700431067, 700431117, 700431315, 700431364, 700452113, 700461197, 700461205, 700461239, 700461247
9621G and 9641G IP Deskphones (older models)	https://support.avaya.com/css/P8/documents/100179842		06-Oct-14	06-Oct-17	06-Oct-17	14-Oct-22	TBD	700480601, 700480619, 700480627, 700501431
9621G and 9641G IP Deskphones Material Code Transition to 9641GS	https://support.avaya.com/css/P8/documents/101014568		14-Mar-16	14-Mar-19	14-Mar-19	N/A	TBD	700480635, 700501430, 700506514, 700506516, 700506517, 700506519
9630 IP Deskphone	https://support.avaya.com/css/P8/documents/100059966		03-Aug-09	03-Aug-12	03-Aug-12	N/A	TBD	700488594, 700426729

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Application Assurance Networking (AAN) x306 and x336 Server	https://support.avaya.com/css/P8/documents/100019108	10-May-07	N/A	10-May-07	31-Aug-15	31-Aug-15	
Application Enablement Services (AES) 3.1	https://support.avaya.com/css/P8/documents/100018239	05-Mar-07	05-Mar-08	N/A	N/A	TBD	187006, 187716, 190867, 190869, 190871, 190873, 190875, 190877, 190879, 190881, 191658, 191677, 194547, 194548, 194550, 198098
Application Enablement Services (AES) 3.x TSAPI, DMCC, CMAPI	https://support.avaya.com/css/P8/documents/100018805	04-Mar-07	04-Mar-08	N/A	N/A	TBD	190066, 190068, 190870, 190872, 190874, 190876, 190878, 190880, 191676, 193016, 193018
Application Enablement Services (AES) 4.0 Software Only	https://support.avaya.com/css/P8/documents/100020080	03-Dec-07	10-May-11	N/A	30-Oct-18	TBD	700428048
Application Enablement Services (AES) 4.2 Bundled	https://support.avaya.com/css/P8/documents/100061039	01-Sep-09	N/A	01-Sep-12	30-Oct-18	TBD	700448558, 700464738
Application Enablement Services (AES) Miscellaneous CVLAN, ASA1, Documentation Media, and AES materials	https://support.avaya.com/css/P8/documents/100020215	08-Dec-08	08-Dec-09	N/A	30-Oct-18	TBD	186968, 201973
Application Enablement Services (AES) Miscellaneous Materials (Inc. Avaya CT & MAPD)	https://support.avaya.com/css/P8/documents/100018775	06-Aug-07	N/A	N/A	30-Oct-18	TBD	115406, 160597, 160598, 170556, 175761, 181535, 186949, 186950, 186951, 186952, 601875693, 700162878, 358890TL1L2
Application Enablement Services (AES) User Service	https://support.avaya.com/css/P8/documents/100018837	04-Nov-07	N/A	N/A	30-Oct-18	TBD	
Application Enablement Services 3.0	https://support.avaya.com/css/P8/documents/100018780	20-Feb-06	20-Nov-09	N/A	30-Oct-18	TBD	180870, 186953, 186954, 186955, 186956, 186957, 186958, 186959, 186960, 186961, 186962, 186963, 186964, 188046, 190888, 700346513, 700346521, 700349004, 700349012, 700362205
Application Enablement Services 3.1	https://support.avaya.com/css/P8/documents/100065336	09-Nov-09	09-Nov-10	N/A	30-Oct-18	TBD	182989, 186965, 186966, 186967, 186969, 194552, 194553, 194554, 194555, 194565, 194566, 194567, 194568, 194569, 194570, 194571, 194572, 194573, 198099, 201911, 201912, 201913, 227926, 227929
Application Enablement Services 4.0	https://support.avaya.com/css/P8/documents/100020080	03-Mar-08	10-May-11	N/A	30-Oct-18	TBD	700428030
Application Enablement Services 4.1	https://support.avaya.com/css/P8/documents/100020144	05-May-08	10-May-11	N/A	30-Oct-18	TBD	194546, 194549, 700448574
Application Enablement Services 4.2	https://support.avaya.com/css/P8/documents/100074749	10-May-10	10-May-11	N/A	30-Oct-18	TBD	201755, 201756, 201758, 201759, 201870, 201873, 201972, 207173, 227930, 700457682, 700457690, 700476237, 700476245, 700476252, 700478332
AS-20 (by Scopia/Radvision)		31-May-10			02-Aug-13	TBD	
ASBCE Core Dell R210-II	https://support.avaya.com/css/P8/documents/101053761	26-Aug-17	N/A	25-Aug-20	TBD	TBD	271021
ASBCE Core Dell R210-II for IPO	https://support.avaya.com/css/P8/documents/101053761	26-Aug-17	N/A	25-Aug-20	TBD	TBD	307175
ASBCE Core Portwell CAD-0208	https://support.avaya.com/css/P8/documents/101053761	26-Aug-17	N/A	25-Aug-20	TBD	TBD	271023
ASBCE Core Portwell CAD-0230	https://support.avaya.com/css/P8/documents/101078734	16-Nov-21	N/A	16-Nov-23	TBD	TBD	388052, 388053
ASBCE Core Portwell CAD-208 IPO	https://support.avaya.com/css/P8/documents/101053761	30-Jun-17	N/A	30-Jun-20	TBD	TBD	273793
ASBCE Core Portwell CAF-0251	https://support.avaya.com/css/P8/documents/101081204	05-Apr-22	N/A	05-Apr-25	TBD	TBD	700515001, 700514948
ASBCE Dell 3240 Server	https://support.avaya.com/css/P8/documents/101087059	24-Oct-23		24-Oct-25	TBD	TBD	700517267, 700517268
ASBCE DL360PG8 SRVR	https://support.avaya.com/css/P8/documents/101053761	01-Jan-18	N/A	01-Jan-21	TBD	TBD	308597
ASBCE DL360PG8 SRVR (NTL)	https://support.avaya.com/css/P8/documents/101053761	09-Jul-16	N/A	09-Jul-19	TBD	TBD	NTL308597
ASBCE EMS Dell R210-II	https://support.avaya.com/css/P8/documents/101053761	30-Jun-16	N/A	30-Jun-19	TBD	TBD	271022
ASBCE EMS Dell R210-II For IPO	https://support.avaya.com/css/P8/documents/101053761	30-Mar-17	N/A	30-Mar-20	TBD	TBD	307176
ASBCE Migration Kit	https://support.avaya.com/css/P8/documents/101053761	01-Sep-16	N/A	01-Sep-19	TBD	TBD	272415
ASBCE R320 350WAC PWR SUPP	https://support.avaya.com/css/P8/documents/101053761	26-Aug-17	N/A	25-Aug-20	TBD	TBD	700511170
ASBCE R320 Chassis Fan	https://support.avaya.com/css/P8/documents/101053761	26-Aug-17	N/A	25-Aug-20	TBD	TBD	700511171
ASBCE R320 MID Range SRVR	https://support.avaya.com/css/P8/documents/101053761	31-Aug-16	N/A	31-Aug-19	TBD	TBD	381669
ASBCE R320 Mid Range SRVR IPO	https://support.avaya.com/css/P8/documents/101053761	31-Dec-16	N/A	31-Dec-19	TBD	TBD	381670
ASBCE R6.2 Core Dell R210-II (NTL)	https://support.avaya.com/css/P8/documents/101053761	04-May-13	N/A	03-May-16	TBD	TBD	NTL271021
ASBCE R6.2 EMS AMAX	https://support.avaya.com/css/P8/documents/101053761	03-Nov-12	N/A	03-Nov-15	TBD	TBD	272410
ASBCE R6.2 EMS AMAX (NTL)	https://support.avaya.com/css/P8/documents/101053761	09-Jul-16	N/A	09-Jul-19	TBD	TBD	NTL272410
ASBCE R6.2 EMS Dell (NTL)	https://support.avaya.com/css/P8/documents/101053761	04-May-13	N/A	03-May-16	TBD	TBD	NTL271022
ASBCE R620 SRVR	https://support.avaya.com/css/P8/documents/101053761	29-Aug-15	N/A	28-Aug-18	TBD	TBD	308596
ASBCE R620 SRVR (NTL)	https://support.avaya.com/css/P8/documents/101053761	23-Aug-14	N/A	22-Aug-17	TBD	TBD	NTL308596
ASBCE/AER6.2 Core Micro Portwell (NTL)	https://support.avaya.com/css/P8/documents/101053761	04-May-13	N/A	03-May-16	TBD	TBD	NTL271023
Ascom VoWiFi Myco 3	https://support.avaya.com/css/P8/documents/101088855	03-Jun-24	N/A	N/A	TBD	N/A	
ASG Guard II - Four Ports Globally and All types for EMEA	https://support.avaya.com/css/P8/documents/100019778	05-Jun-06	05-Jun-07	05-Jun-07	01-Jul-16	TBD	700249162, 700277403, 700277411, 700278526
ASG Guard Two-Port Unit	https://support.avaya.com/css/P8/documents/100016671	06-Jun-05	06-Jun-06	06-Jun-06	01-Jul-16	TBD	700261449, 700261456
ASP 120/AVP media	https://support.avaya.com/css/P8/documents/101081599	18-Jul-22	06-Mar-23	TBD	N/A	TBD	700514094, 700514095, 700514194, 700514096, 384940, 700513985, 700510424, 700512294, 700513676, 700513741, 700513946, 700513989, 700514463, 700514507, 700514610, 700514696, 700514752, 700514753, 700514754, 700514910, 700514978, 700515028, 700515138, 700515207, 700515323, 700515369, 700515478
Aura Branch Edition	https://support.avaya.com/css/P8/documents/100076995	10-May-10	31-Dec-11	31-Dec-11	N/A	11-May-13	226481, 226482, 226483, 226484, 226485, 226486, 226487, 226488, 226489, 226490, 700460512, 700460579, 700460587, 700470826, 700470834, 700470842
Aura Experience Portal (AAEP) H.323 Port Connect Licenses	https://support.avaya.com/css/P8/documents/100168701	04-Mar-13	04-Mar-14	N/A	04-Mar-19	TBD	191678, 228760, 229406, 264859, 264861, 264863, 264865, 264867
Aura WFO Release 10.x codes in Aura Contact Center (AACC) 6.x	https://support.avaya.com/css/P8/documents/100160198	04-Jun-12	03-Jun-13	N/A	31-Jul-15	30-Jun-18	263943, 263945, 263946, 263947, 263948, 263949, NT9Y47AA, NT9Y47BA
Aura Workforce Optimization (WFO) R10.0	https://support.avaya.com/css/P8/documents/100113820	06-Jun-11	11-Jun-12	N/A	01-Aug-18	01-Oct-23	700500493, 700500495, 700500496, 700500497, 700500498, 700500499, 700500500
Aura Workforce Optimization (WFO) R10.x Mid-Market Codes in AACC & CCE Offers	https://support.avaya.com/css/P8/documents/100182797	04-Jun-12	03-Jun-13	N/A	31-Jul-15	30-Jun-18	
Automatic Paging System (APS) On-Site Wireless Paging Solution	https://support.avaya.com/css/P8/documents/100018771	02-Oct-06	01-Oct-08	01-Oct-08	01-Aug-15	TBD	408129054, 408129161, 408129179, 408272904, 408272912
Avaya 1603-I, 1603SW-I & 1608-I IP Deskphone	https://support.avaya.com/css/P8/documents/101072839	08-Mar-21	08-Mar-24	08-Mar-24	N/A	08-Mar-27	700508260, 700508259, 700508258, 700415607
Avaya 1616-I and 1603SW-I France Telecom IP Deskphones and Associated Accessories	https://support.avaya.com/css/P8/documents/101052857	11-Jun-19	11-Jun-21	11-Jun-21	N/A	11-Jun-24	700504843, 700415573, 700503224, 700415581, 700504356, 700436710
Avaya 6211/6219/6221 Analog Phone	https://support.avaya.com/css/P8/documents/101066528	31-Aug-20	N/A	31-Aug-23	N/A	31-Aug-26	700058662, 700287642, 700287667, 700287717, 700287758
Avaya 9620L PDB Phone	https://support.avaya.com/css/P8/documents/101004667	05-Dec-14	05-Dec-17	05-Dec-17	05-Sep-19	TBD	
Avaya Agent for Desktop 1.x	https://support.avaya.com/css/P8/documents/101063901	06-Apr-20	05-Apr-21	N/A	N/A	TBD	307482, 307483, 307408, 307872, 307873, 307874

Avaya Agile Communication Environment (ACE) Release 3.x and 6.x	https://support.avaya.com/css/P8/documents/101043249		01-Dec-17	01-Dec-18	01-Dec-20	N/A	14-Feb-22	700501838, 700504352, 268229, 268517, 268492, 268498, 271540, 271541, 271543, 271544, 271545, 271803, 271804, 271806, 272037, 271805, 272038, 271806, 271807, 271808, 271809, 272782, 272783, 272784, 272785, 272786, 272790, 272787, 272789, 272789, 272773, 272744, 272775, 272776, 272777, 272780, 272778, 272779, 272781, 272744, 272745, 272746, 272747, 272748, 272772, 272749, 272770, 272771, 272658, 272659, 272680, 272681, 272682, 272683, 272684, 272685, 272686, 272687, 272688, 272689, 272690, 272691, 272692, 272693, 272694, 272695, 272696, 272697, 272698, 272699, 272700, 272701, 272702, 272703, 272704, 272705, 272706, 272707, 272708, 272709, 272710, 272797, 272798, 272711, 272712, 272713, 272714, 272799, 272715, NBT618B, NBT61DB, NBT578B, NBT748B, NBT55DA, NBT55FA, NBT55DA, NBT55MA, NBT55LA, NBT55AC, NBT75AA, NBT75BA, NBT55XA, NBT78AA, NBT78CA, NBT78DA, NBT55DA, NBT55OA, NBT55MA, NBT78EA, NBT55FA, NBT55OA, NBT76EA, NBT55FA, NBT55OA, NBT77AA, NBT55AA, NBT55CA, NBT55DA, NBT76AA, NBT77AA, NBT58AA, NBT78FA, NBT618B, NBT578B, NBT61DB, NBT80BA, NBT80CA, NBT80DA, NBT80EA, NBT80FA, NBT80GA, NBT78GA, NBT78HA, NBT78JA, NBT78KA, NBT78LA, NBT78MA, NBT78NA, NBT78PA, NBT78QA, NBT78RA, NBT78SA, NBT78TA, NBT78BA, 700502841, 700502843, 269636, 269700, 269701, 269702, 269652, 269720, 269654, 269655, 269656, 269657, 269658, 269659, 269660, 269662, 269701, 269652, 269720, 269663, 269702, 269652, 269664, 269702, 269652, 269664, 269702, 269652, 269659, 269652, 269655, 269652, 269659, 269652, 269655, 269703, 700502845, 269704, 269669, 269667, 269703, 700502845, 269667, 269703, 700502845, 700502843, 269672, 269673, 269674, 269675, 269676, 269677, 269678, 269679, 269680, 269705, 269706, 269683, 269684, 269685, 269686, 269687, 269688, 269689, 269707, 269691, 269692, 700501838, NTL700501093, 700501838, NTL700501093, NTK15AA
Avaya Agile Communication Environment 6.2.1 (FP)	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment 6.2.2 (FP)	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment™ 2.3	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment™ 3.0	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya Agile Communication Environment™ 6.2	https://support.avaya.com/css/P8/documents/101078138					N/A	14-Feb-22	
Avaya AI Virtual Agent (Google – Custom Voice and Translate)*		23-Oct-23						
Avaya Aligner 7+	https://support.avaya.com/css/P8/documents/101009298		24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16		
Avaya Analytics 3.7 (Oracle Based)	https://support.avaya.com/css/P8/documents/101065003		31-Dec-19	31-Mar-20	N/A			390492, 390513, 390514, 393112, 397324
Avaya Analytics 3.7.0.2	https://support.avaya.com/css/P8/documents/101065003			31-Mar-21	N/A	N/A	31-Oct-23	390492, 390513, 390514, 393112, 397324
Avaya Aura Appliance Virtualization Platform 8.x	https://support.avaya.com/css/P8/documents/101084980		18-Jul-22	06-Mar-23	TBD	N/A	TBD	
Avaya Aura Application Enablement Services (AES) R5 Add/Expansion User licenses	https://support.avaya.com/css/P8/documents/101032863		12-Jun-17	N/A	N/A	N/A	TBD	227571, 227572, 227573, 227574, 227575, 227576, 227593, 227592, 227591, 227597, 227598, 227599, 227603, 227604, 227605, 227578, 227581, 227621, 227582, 227585, 227606, 227608, 227611, 227587, 227588, 227589, 227613, 227615
Avaya Aura Application Enablement Services 10.1		13-Dec-21	TBD	31-Dec-24	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 10.2		29-Feb-24		31-Dec-26				
Avaya Aura Application Enablement Services 5.2	https://support.avaya.com/css/P8/documents/100145128		03-Jun-13	31-Aug-14	07-Jan-16	03-Jun-19	TBD	227570, 227571, 227572, 227573, 227574, 227575, 227576, 227577, 227578, 227579, 227580, 227581, 227582, 227583, 227584, 227585, 227587, 227588, 227589, 227591, 227592, 227593, 227594, 227595, 227596, 227597, 227598, 227599, 227600, 227601, 227602, 227603, 227604, 227605, 227606, 227608, 227611, 227613, 227614, 227615, 227616, 227617, 227618, 227621, 227622, 229050, 229051, 229052, 229053, 229054, 229055, 229360, 230780, 258341, 700501084, 700501468, 700501469, 700501470, 700501471, 700500046, 700500047, 700500048, 700500049, 700501914, 700501915, 700501916, 700501917, 700502555, 700502562, 700502569, 700502570
Avaya Aura Application Enablement Services 6.1	https://support.avaya.com/css/P8/documents/100179298		02-Jun-14	02-Jun-14	N/A	01-Jun-20	TBD	700500046, 700500047, 700500048, 700500049, 700501914, 700501915, 700501916, 700501917, 700502555, 700502562, 700502569, 700502570
Avaya Aura Application Enablement Services 6.2	https://support.avaya.com/css/P8/documents/100179298		02-Jun-14	02-Jun-14	N/A	01-Jun-20	TBD	700503206, 700503207, 700503208, 700503209
Avaya Aura Application Enablement Services 6.3	https://support.avaya.com/css/P8/documents/101044370		02-Jul-18	02-Jul-19	02-Jul-20	03-Jul-23	TBD	229618, 229619, 229671, 229678, 229654, 229662, 229663, 229664, 229669, 229661, 229665, 229666, 229667, 229670, 229672, 229674, 229676, 229677, 229679, 229680, 229685, 229686, 229687, 229710, 229711, 229712, 229713, 229714, 229715, 229716, 229717, 229718, 229719, 229720, 229721, 229725, 229726, 229727, 229728, 229729, 700504570, 700504571, 700504572, 700504573, 700506718, 700506719, 700506720, 700506721, 700508342, 700508344, 700508345, 700508346
Avaya Aura Application Enablement Services 6.3.3 (AA 6.2 FP4) (FP)			09-Jul-18	09-Jul-19	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 7.0			14-Oct-19	12-Oct-20	N/A	N/A	TBD	
Avaya Aura Application Enablement Services 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A	TBD	380268, 380270, 380271, 380273, 380274, 380276, 380277, 380278, 380279, 380280, 380231, 380232, 380234, 380235, 380237, 380238, 380240, 380241, 380243, 380244, 380246, 380247, 380248, 380249, 380250, 380255, 380256, 380259, 380260, 380264, 380265, 380267, 380281, 380282, 380283, 380284, 380285, 380286, 380287, 380288, 380289, 380290, 380291, 380292, 380295, 380296, 380297, 380299, 380302, 381322, 381323, 700510415, 700510416, 700510417, 700511327, 700511328, 700512295, 700512296, 700512297, 700513683, 700513684, 700513685
Avaya Aura Application Enablement Services 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397515, 397516, 397517, 397521, 397522, 397523, 397524, 397525, 397526, 397528, 397529, 397530, 397531, 397532, 397540, 397541, 397543, 397544, 397545, 397546, 397547, 397548, 397549, 397550, 397551, 397552, 397553, 397554, 397555, 397556, 397557, 397558, 397559, 397560, 397561, 397562, 397575, 397576, 397577, 397578, 397580, 397581, 397585, 397586, 397587, 397588, 403361, 397579
Avaya Aura Application Server 5300 1.0	https://support.avaya.com/css/P8/documents/101078136		17-Jul-17	17-Jul-18	17-Jul-17	14-Feb-22	03-Jun-24	

Avaya Aura Application Server 5300 2.0	https://support.avaya.com/css/P8/documents/101078136		17-Jul-17	17-Jul-18	17-Jul-17	14-Feb-22	03-Jun-24	N0165020, NTVW00GH, NTVW00JA, NTVW00JQ, NTVW00JS, NTVW00JU, NTVW00JX, NTVW00JY, NTVW00KC, NTVW00KO, NTVW00LA, NTVW00LB, NTVW00LC, NTVW00LD, NTVW00LE, NTVW00LF, NTVW00LG, NTVW00LH, NTVW00LI, NTVW00LJ, NTVW00LK, NTVW00LL, NTVW00LM, NTVW00LN, NTVW00LP, NTVW00LQ, NTVW00LR, NTVW00LU, NTVW00LW, NTVW00LX, NTVW00MA, NTVW00MB, NTVW00MC, NTVW00MD, NTVW00ME, NTVW00MF, NTVW00MG, NTVW00MH, NTVW00MT, NTVW00MU, NTVW00MV, NTVW00PA, NTVW02AK, NTVW02AL, NTVW02EI, NTVW02EJ, NTVW02EK, NTVW02EL, NTVW02FH, NTVW02FO, NTLZ02EI
Avaya Aura Application Server 5300 3.0	https://support.avaya.com/css/P8/documents/101085930		05-Jun-23	13-May-24	N/A	03-Jun-24	03-Jun-24	NTVW00MZ, NTVW00MW, NTVW00NB, NTVW00ND, NTVW00NG, NTVW00NI, NTVW00NJ, NTVW00NK, NTVW00OV, NTVW02FN, NTVW02FP, NTVW02FQ, NTVW02FR, NTVW02FZ, NTVW02GD, NTVW02GF, NTVW02GW, NTLZ03AD, NTLZ03AE, NTLZ03EK, NTLZ03SC, NTLZ03SG
Avaya Aura Call Center Elite 10.1		13-Dec-21	TBD	31-Dec-24	N/A	N/A	TBD	
Avaya Aura Call Center Elite 10.2		29-Feb-24		31-Dec-26				
Avaya Aura Call Center Elite 4.0	https://support.avaya.com/css/P8/documents/100164016		27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18	TBD	700452550, 700462732, 700479371
Avaya Aura Call Center Elite 5.2	https://support.avaya.com/css/P8/documents/100145128		03-Jun-13	31-Aug-14		03-Jun-19	TBD	226860, 2268862, 227960, 227961, 227978, 227979, 227983, 227984, 229079, 229080, 229081, 229555, 229558, 229561, 229750, 245881
Avaya Aura Call Center Elite 6.0			12-Jun-17	09-Jul-18			TBD	
Avaya Aura Call Center Elite 6.3	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18			TBD	225925, 226000, 226013, 226014, 226015, 226016, 228012, 228013, 228014, 228291, 228292, 229550, 229553, 302550, 304043, 304044, 302546, 302547, 302548, 302549
Avaya Aura Call Center Elite 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A		270361, 270362, 270366, 270367, 270372, 270373, 280780, 380781, 380784
Avaya Aura Call Center Elite Multichannel 6.6	https://support.avaya.com/css/P8/documents/101084073		15-Nov-22	14-Nov-23	N/A	N/A		273562, 273563, 273560, 273561, 307690, 273566, 273568, 273567, 273569, 307692, 305486, 273633, 273636, 387449, 387492, 387493
Avaya Aura Communication Manager 10.1		13-Dec-21	TBD	31-Dec-24	N/A	N/A	TBD	
Avaya Aura Communication Manager 10.2		29-Feb-24	TBD	31-Dec-26				
Avaya Aura Communication Manager 2.0			05-Dec-05	10-Oct-07	10-Oct-07	N/A	TBD	
Avaya Aura Communication Manager 3.1	https://support.avaya.com/css/P8/documents/100019520		31-Dec-07	31-Dec-08	31-Dec-08	N/A	TBD	189830, 192618, 192620, 192622, 192624, 192626, 192628, 192630, 192632, 192634, 192636, 192638, 192640, 192642, 192644, 192646, 192648, 192650, 192652, 195376, 195378, 195380, 195382, 195384, 195487
Avaya Aura Communication Manager 4.0	https://support.avaya.com/css/P8/documents/100164016		27-Aug-12	27-Aug-13	27-Aug-15	N/A	TBD	700462724, 700479389
Avaya Aura Communication Manager 5.2.1	https://support.avaya.com/css/P8/documents/100145128		03-Jun-13	31-Aug-14	N/A	N/A	TBD	207650, 207920, 207921, 207941, 207942, 207943, 207944, 207945, 207946, 207947, 207948, 207949, 207950, 208009, 208010, 208011, 208012, 208013, 208014, 208015, 208016, 208093, 208094, 217543, 223235, 225194, 225195, 225196, 225197, 225198, 225199, 225200, 225201, 225202, 225203, 225204, 225205, 225206, 225207, 225208, 225209, 225210, 225211, 225212, 225213, 225214, 225215, 225216, 225217, 225230, 225231, 225232, 225233, 225234, 225236, 225237, 226035, 226665, 229594, 229595, 229598, 229599, 245446, 245447, 245448, 245449, 245459, 245462, 245463, 245464, 245465, 700476344, 700476351
Avaya Aura Communication Manager 6 New Site/LSP, Adds ESS and Duplex	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		08-Jan-18	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 6 New System and Upgrades	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 6 New Systems and Upgrades	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 6.0.1	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18		N/A	TBD	
Avaya Aura Communication Manager 6.2	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-18	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 6.3	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD	225186, 245461, 225187, 304056, 304057, 268685, 268686, 268841, 268689, 339400, 339406, 339407, 339404, 339405, 339408, 339409, 339418, 339419, 339447, 339451, 339452, 339453, 339454, 339455, 339456, 339457, 339458, 225185, 304110, 304111, 339417, 339463, 304058, 304059, 304113, 339466, 339465, 339497, 339496, 304127, 304128, 225167, 225168, 225169, 225170, 225171, 225172, 245456, 225141, 245457, 268850, 270131, 339410, 339411, 339412, 339413, 339457, 339458, 339459, 339460, 268687, 339414, 339415, 339416, 339461, 339462, 339463, 339495, 339464, 339401, 339465, 339448, 271535, 271841, 271466, 271531, 271532, 266523, 266528, 266529, 266522, 266526, 266527, 266524, 339420, 339425, 339426, 339427, 339428, 339429, 339430, 339431, 339432, 339433, 339434, 388003, 339437, 339439, 339440, 339441, 339442, 339443, 339444, 339279, 339421, 339422, 339423, 339424, 392474, 381760, 339469, 339474, 339475, 339476, 339477, 339478, 339479, 339480, 339481, 339482, 339483, 388004, 339486, 339488, 339489, 339490, 339491, 339492, 339493, 339531, 339494, 339470, 339471, 339472, 339473, 392476, 381761, 269422, 269360, 269405, 270052, 270053, 269426, 271180, 271181, 269390, 272783, 272785, 269393, 381744, 269742, 269420, 269421, 388002, 304133, 304136, 304137, 263133, 229191, 269904, 269364, 269407, 269901, 269902, 270054, 269906
Avaya Aura Communication Manager 6.3.100	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 6.3.2 (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 6.3.6 (AA 6.2 FP4)	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 6.3.8	https://support.avaya.com/css/P8/documents/101033017 https://support.avaya.com/css/P8/documents/101026404		12-Jun-17	09-Jul-18	N/A	N/A	TBD	
Avaya Aura Communication Manager 7.x Avaya Aura Suites 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A	TBD	380365, 380366, 380367, 380675, 380677, 380678, 380679, 380680, 380682, 380684, 380685, 380686, 380687, 380369, 380374, 380370, 380398, 380400, 380401, 380402, 380411, 380412, 380403, 380404, 380405, 380612, 380614, 386082, 380615, 380616, 380661, 380626, 380627, 380617, 386083, 380618, 380619, 380665, 380375, 380379, 380380, 380382, 380383, 380384, 380385, 380386, 380387, 380391, 380707, 380708, 380709, 380710, 380446, 380454, 392848, 380711, 380713, 380715, 380714, 380437, 380441, 392849, 380715, 380716, 380717, 380718, 380659, 380663, 380671, 392478, 380719, 380720, 380721, 380722, 380653, 380654, 380657, 380658, 392479, 384515, 384567, 384621, 384711, 384712, 384622, 384713, 384623, 384714, 384715, 384624, 384716, 384717, 384625, 384718, 384626, 384719, 384720, 384517, 384518, 384569, 383627, 384628, 384629, 384630, 384631, 384634, 382978, 384635, 384636, 384637, 384638, 384639, 384642, 382979, 384712, 384722, 384723, 384724, 384726, 384729, 392980, 384730, 384731

Avaya Aura Communication Manager 8.x Avaya Aura Suites 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397159, 397160, 397161, 397168, 397171, 397163, 397165, 397166, 397170, 397173, 397162, 397164, 397167, 397169, 397172, 396792, 396793, 396794, 396795, 397075, 397071, 397072, 397073, 397074, 397110, 397095, 397096, 397097, 397098, 397099, 397100, 397101, 397102, 397109, 397090, 397091, 397092, 397093, 397094, 397112, 397105, 397106, 397107, 397111, 397103, 397104, 397142, 397141, 397137, 397138, 397139, 397140, 397143, 397144
Avaya Aura Communication Manager Messaging 5.2.1	https://support.avaya.com/css/P8/documents/100170901		01-Jun-13	01-Jun-14	01-Jun-14	N/A	TBD	
Avaya Aura Communication Manager Messaging 6.0.1	https://support.avaya.com/css/P8/documents/100170901		01-Jul-12	01-Aug-13	01-Aug-13	N/A	TBD	
Avaya Aura Communication Manager Messaging 7.0	https://support.avaya.com/css/P8/documents/101049571		27-Aug-18	27-Aug-19	N/A	N/A	TBD	380923, 380924, 380926, 380927, 380928, 380929, 381053
Avaya Aura Communication Manager R2, R3, R4, R5.2.1 LSP and ESS	https://support.avaya.com/css/P8/documents/101007701		08-Jun-15	31-Aug-14	N/A	N/A	TBD	180106, 180107, 185632, 185633, 187727, 187728, 191626, 191627, 191628, 192235, 192266, 195556, 195557, 195558, 195559, 196619, 196620, 196623, 196624, 196627, 196628, 196632, 196633, 196634, 196635, 196649, 196650, 198017, 198018, 198019, 198528, 198529, 200660, 200661, 200860, 200861, 201270, 201271, 203128, 207651, 207652, 207923, 207924, 207925, 207927, 207928, 207929, 207931, 207932, 207933, 207934, 207935, 207936, 207937, 207951, 207952, 207953, 207954, 208025, 208027, 208028, 208029, 208030, 208031, 208032, 208222, 208223, 211384, 211385, 211386, 212550, 224530, 224540, 226036, 226037, 226038, 226039, 245454, 245943, 245944, 245945, 245946, 245947, 245948, 245949
Avaya Aura Communication Manager R5.2.1 Additions	https://support.avaya.com/css/P8/documents/101032863		12-Jun-17	31-Aug-14	N/A	N/A	TBD	225212, 225213, 225214, 225215, 225216, 225217, 229005, 229006, 229007, 229008, 229009, 229010, 229011, 229012, 229013, 229014, 229015, 229016, 225234, 226881, 245452, 245453, 229370, 229371, 229372, 229373, 229374
Avaya Aura Conferencing 6.0	https://support.avaya.com/css/P8/documents/100174718		09-Dec-13	09-Dec-14	09-Dec-16	N/A	TBD	
Avaya Aura Conferencing 7.2.2 (FP)	https://support.avaya.com/css/P8/documents/101006061		02-Mar-15	02-Mar-16	02-Mar-18	N/A	TBD	267530, 267763, 267790, 270725, 271196, 272645
Avaya Aura Conferencing 8.0.6 (FP)	https://support.avaya.com/css/P8/documents/101046549		01-Jun-18	30-Nov-20	01-Jun-21	N/A	TBD	
Avaya Aura Contact Center (AACC) Predictive Outbound Dialer	https://support.avaya.com/css/P8/documents/100134039		01-Feb-11	N/A	01-May-12	13-Jun-22	TBD	N0188130, N0206509, N0206510, N0206511, N0220473, N0220481, N0220482, N0220483, N0220484, N0221427, N0221428, N0221429, N0221430, N0221461, N0221477, N0221534, N0226433, NT9569KA, NT9Y40NA, NT9Y45HA, NT9Y45JA, NT9Y45KA, NT9Y45LA, NT9Y58KA, NT9Y66DA, NT9Y66DB, NT9Y66DC, NT9Y66EA, NT9Y66FA, NT9Y72GA, NTRH51AAE6, NTRH5201E6, NTRH5202E6
Avaya Aura Contact Center 6.4.2 (FP)	https://support.avaya.com/css/P8/documents/101020047		13-Jun-16	13-Jun-17	13-Jun-17	13-Jun-22		NT9Y40AA, NT9Y40BA, NT9Y40CA, NT9Y40DA, NT9Y40DB, NT9Y40GA, NT9Y40RA, NT9S14GA, NT9Y14DA, NT9Y40HA, NT9Y40LA, NT9Y40JA, NT9Y40KA, NT9Y65AA, NT9Y65BA, NT9Y65CA, NT9Y65EA, NT9Y65FA, NT9Y65GA, NT9Y65JA, NT9Y65KA, NT9Y67BA, NT9Y67KA, NT9Y68AA, NT9Y68BA, NT9Y68CA, NT9Y68EA, NT9Y68FA, NT9Y68GA, NT9Y68JA, NT9Y68LA, NT9Y68MA, NT9Y68NA, NT9Y68PA, NT9Y68QA, NT9Y68RA, NT9Y68SA, NT9Y68TA, NT9Y68UA, NT9Y68VA, NT9Y68WA, NT9Y68XA, NT9Y68YA, NT9Y68ZA, NT9Y68AA, NT9Y68BA, NT9Y68CA, NT9Y68DA, NT9Y68EA, NT9Y68FA, NT9Y68GA, NT9Y68HA, NT9Y68IA, NT9Y68JA, NT9Y68KA, NT9Y68LA, NT9Y68MA, NT9Y68NA, NT9Y68OA, NT9Y68PA, NT9Y68QA, NT9Y68RA, NT9Y68SA, NT9Y68TA, NT9Y68UA, NT9Y68VA, NT9Y68WA, NT9Y68XA, NT9Y68YA, NT9Y68ZA, NT9Y68AA, NT9Y68BA, NT9Y68CA, NT9Y68DA, NT9Y68EA, NT9Y68FA, NT9Y68GA, NT9Y68HA, NT9Y68IA, NT9Y68JA, NT9Y68KA, NT9Y68LA, NT9Y68MA, NT9Y68NA, NT9Y68OA, NT9Y68PA, NT9Y68QA, NT9Y68RA, NT9Y68SA, NT9Y68TA, NT9Y68UA, NT9Y68VA, NT9Y68WA, NT9Y68XA, NT9Y68YA, NT9Y68ZA, NT9Y68AA, NT9Y68BA, NT9Y68CA, NT9Y68DA, NT9Y68EA, NT9Y68FA, NT9Y68GA, NT9Y68HA, NT9Y68IA, NT9Y68JA, NT9Y68KA, NT9Y68LA, NT9Y68MA, NT9Y68NA, NT9Y68OA, NT9Y68PA, NT9Y68QA, NT9Y68RA, NT9Y68SA, NT9Y68TA, NT9Y68UA, NT9Y68VA, NT9Y68WA, NT9Y68XA, NT9Y68YA, NT9Y68ZA, NT9Y68AA, NT9Y68BA, NT9Y68CA, NT9Y68DA, NT9Y68EA, NT9Y68FA, NT9Y68GA, NT9Y68HA, NT9Y68IA, NT9Y68JA, NT9Y68KA, NT9Y68LA, NT9Y68MA, NT9Y68NA, NT9Y68OA, NT9Y68PA, NT9Y68QA, NT9Y68RA, NT9Y68SA, NT9Y68TA, NT9Y68UA, NT9Y68VA, NT9Y68WA,

Avaya Aura Messaging 7.x	https://support.avaya.com/css/P8/documents/101056907		14-Dec-20	14-Jun-22	14-Jun-24	N/A	TBD	700512619, 700512620, 700512621, 244925, 390040, 390041, 390042, 390043, 390044, 390045, 390046, 390047, 390048, 390049, 390050, 390051, 390052, 390053, 390054, 390055, 390056, 390057, 390058, 390059, 390062, 390063, 390065, 390066, 390067, 390068, 390070, 390072, 390073, 390074, 390075, 392220, 392221, 396168
Avaya Aura Orchestration Designer 6.0	https://support.avaya.com/css/P8/documents/100177291		03-Mar-14	30-Jun-16		03-Mar-20		264870, 264871, 266110
Avaya Aura Performance Center 7.1	https://support.avaya.com/css/P8/documents/101010591		12-Jul-15	12-Jul-16	12-Jul-18	12-Jul-20		268726, 270511, 270515, 305412, 306201, 700510048
Avaya Aura Platform 10.2		29-Feb-24	TBD	31-Dec-26				
Avaya Aura Presence Services 10.1		13-Dec-21	TBD	31-Dec-24	N/A	N/A	TBD	
Avaya Aura Presence Services 5.2	https://support.avaya.com/css/P8/documents/100134046		18-Jul-11	18-Jul-12		18-Jul-17		227236
Avaya Aura Presence Services 6.0	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.1	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.1.5 (FP)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.2	https://support.avaya.com/css/P8/documents/101035872		01-Jun-17	01-Jun-17		24-Sep-17		700500776, 700501332, 700501479, 700504628, 700505965, 700507125, 700507472, 700508295
Avaya Aura Presence Services 6.2.2 (FP) (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 6.2.4 (FP)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18				
Avaya Aura Presence Services 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A		380697, 380699, 380701, 380703, 380378, 380390, 380452, 380440, 380669, 384633, 384641, 384728
Avaya Aura Presence Services 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	398135, 398151, 398152, 398153
Avaya Aura R6 Suites, Analog, IPT and Session Manager New and Upgrade User Licenses	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A	N/A	TBD	264679, 264680, 229416
Avaya Aura Session Border Controller 6.0	https://support.avaya.com/css/P8/documents/100168696		06-May-13		N/A	31-Dec-20	TBD	258372, 258373, 258374, 700500439, 700500960, 700502033
Avaya Aura Session Border Controller Enterprise 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397188, 397193, 397194, 397195, 397200, 397201, 397202, 397207, 397208, 397209, 397214, 397215, 397216, 397217, 397218, 397219, 397220, 397221, 397222, 397223, 397224, 397225, 397226, 397227, 397263, 397264, 397265, 397266, 397267, 397268, 397270, 398042, 398047, 398196, 398200, 398201, 398202, 398203, 398204, 398205, 398206, 398208, 398212, 402453, 402454, 406671, 406672, 406673, 414470, 414471
Avaya Aura Session Manager 10.1		13-Dec-21	TBD	31-Dec-24	N/A	N/A	TBD	
Avaya Aura Session Manager 10.2				31-Dec-26				
Avaya Aura Session Manager 6.1	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	269367, 304132
Avaya Aura Session Manager 6.2	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.2	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.4 (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.8 (AA 6.2 FP4)	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	
Avaya Aura Session Manager 6.3.9	https://support.avaya.com/css/P8/documents/101033017		12-Jun-17	09-Jul-18	N/A		TBD	269363, 339485, 339436, 264231, 264148, 264232, 229412, 229414, 231829, 231830, 264740, 264741, 271552, 271553
Avaya Aura Session Manager 7.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101053051		14-Oct-19	14-Dec-20	N/A	N/A	TBD	380002, 392033, 395688, 380003, 395698, 395512, 380004, 380005, 380006, 380007, 380009, 380790, 380791, 382464, 380465, 389902, 389903
Avaya Aura Session Manager 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397941, 397942, 397943, 397944, 397946, 397948, 397951, 397952, 397945, 397953, 397949, 397950
Avaya Aura SIP Enablement Services 5.0	https://support.avaya.com/css/P8/documents/100145128 https://support.avaya.com/css/P8/documents/1001076653		07-Jan-13	07-Jan-14	07-Jan-16	07-Jan-19	01-Nov-21	181304, 181305, 181406, 181416, 198816, 208220, 208221, 263763, 700410566
Avaya Aura Solution for Midsize Enterprise 6.1	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	12-Dec-17	N/A		TBD	
Avaya Aura Solution for Midsize Enterprise 6.2	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	12-Dec-17	N/A		TBD	
Avaya Aura Solution for Midsize Enterprise 6.2.1 (FP)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	12-Dec-17	N/A		TBD	303560
Avaya Aura System Manager 1.0	https://support.avaya.com/css/P8/documents/100113861		18-Jul-11	18-Jul-12	N/A	N/A	TBD	224786
Avaya Aura System Manager 10.1		13-Dec-21	TBD	31-Dec-24	N/A	N/A	TBD	
Avaya Aura System Manager 10.2		18-Dec-23		31-Dec-26				
Avaya Aura System Manager 5.2	https://support.avaya.com/css/P8/documents/100113573		18-Dec-10	18-Dec-11	N/A	N/A	TBD	
Avaya Aura System Manager 6.1	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	216899, NTL216899, 271784, 272801, 389639, 389173, 339435, 339484, 269362, 304131, 304135
Avaya Aura System Manager 6.2	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.10	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.14 (Service Pack w/CM 6.3.100 Support)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.2 (AA 6.2 FP2)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.4 (AA 6.2 FP3)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.8 (AA 6.2 FP4)	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 6.3.9	https://support.avaya.com/css/P8/documents/101029103		12-Dec-16	09-Jul-18	N/A	N/A	TBD	
Avaya Aura System Manager 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		13-Dec-21	06-Mar-23	N/A	N/A	TBD	397278, 397279, 397280, 397281, 397285, 397286, 397287, 397288, 397289, 397290
Avaya Aura Web Gateway 10.1	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD	394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367

Avaya Aura Web Gateway 10.1.1 (FP)	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD	394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
Avaya Aura Web Gateway 8.x (New & Upgrades)	https://support.avaya.com/css/P8/documents/101078088		18-Apr-22	06-Mar-23	N/A	N/A	TBD	389785, 389786, 389787, 390686, 392257, 392258
Avaya Aura Workforce Optimization - Avaya Contact Recorder	https://support.avaya.com/css/P8/documents/101063074		01-Apr-20	01-Apr-21	N/A	31-Dec-27	TBD	402861, 385916, 402863, 385917, 402865, 385918, 385914, 402860, 385915, 402866, 385934, 402879, 385935, 385936, 385937, 385938, 385939, 399054, 399055, 385992, 402896, 385993, 385994, 385995, 385996, 385997, 399063, 399064, 386026, 386027, 386028, 386029, 386031, 386032, 386033, 386034, 386035, 386040, 386041, 386043, 386045, 386046, 386047, 402918, 264920, 264921
Avaya Aura Workforce Optimization 10.0	https://support.avaya.com/css/P8/documents/100160197		04-Jun-12	03-Jun-13	N/A	01-Oct-20	01-Oct-23	229571, 245387, 245388, 259671, 259672
Avaya Aura Workforce Optimization 10.1	https://support.avaya.com/css/P8/documents/100160254		06-Aug-12	05-Aug-13	N/A	01-Aug-20	01-Oct-23	248061, 248062, 248064, 248065, 248067, 248068, 248070, 248071, 248073, 248074, 248076, 248077, 248079, 248080, 248088, 248089, 248091, 248092, 248094, 248095, 248097, 248098, 248100, 248101, 248102, 248105, 248108, 248112, 248113, 248115, 248116, 248118, 248119, 248124, 248125, 248127, 248128, 248130, 248131, 248133, 248134, 248136, 248137, 248142, 248143, 248148, 248149, 248151, 248152, 248154, 248155, 248157, 248158, 248159, 248163, 248164, 248166, 248167, 248169, 248170, 248172, 248173, 248175, 248176, 248178, 248179, 248180, 248182, 248184, 248185, 248187, 248188, 248189, 248192, 248195, 258649, 258650, 262573, 262574, 262575, 262576, 262577, 262578, 262579, 263924, 263925, 263927, 263928, 263930, 263931, 263933, 263934, 263935, 263936, 263937, 263938, 263940, 263941, 263942, 266030, 268921, 284085, 284086, 700501047, 700501764, 700501771, NT9Y47KA
Avaya Aura Workforce Optimization 11.0	https://support.avaya.com/css/P8/documents/100174721		02-Dec-13	31-Mar-16	N/A	31-Mar-23	TBD	258647, 267600, 267604, 267605, 267607, 267608, 267610, 267611, 267612, 267619, 267620, 267625, 267626, 267628, 267629, 267631, 267632, 267635, 267636, 267638, 267639, 267644, 267645, 267647, 267648, 267650, 267651, 267653, 267654, 267656, 267657, 267659, 267660, 267662, 267663, 267665, 267666, 267668, 267669, 267671, 267672, 267680, 267681, 267683, 267684, 267686, 267687, 267689, 267690, 267693, 267694, 267696, 267697, 267699, 267700, 267702, 267703, 267706, 267707, 267722, 267723, 267725, 267726, 267728, 267729, 267746, 267747, 267748, 267749, 267750, 269193, 269194, 269196, 269197, 270263, 270264, 270266, 270267, 270270, 270271, 270377, 270378, 270811, 270812, 270815, 270816, 270818, 270819, 270820, 270821, 272525, 272526, 273648, 273649, 700501928, 700501929, 700501930, 700501931, 700501932
Avaya Aura Workforce Optimization 12.1	https://support.avaya.com/css/P8/documents/101015918		31-Dec-15	31-Dec-17	N/A	31-Dec-21	TBD	264920, 264921, 272941, 272942, 272944, 272945, 272947, 272948, 272950, 272951, 272960, 272961, 272963, 272964, 272966, 272967, 272969, 272970, 272975, 272976, 272981, 272982, 272983, 272985, 272986, 272989, 272991, 272992, 272994, 272995, 272997, 272998, 273000, 273001, 273006, 273007, 273012, 273013, 273015, 273016, 273019, 273020, 273022, 273023, 273025, 273026, 273028, 273029, 273031, 273032, 273034, 273035, 273037, 273038, 273043, 273044, 273049, 273050, 273052, 273053, 273055, 273056, 273059, 273060, 273061, 273063, 273064, 273066, 273067, 273069, 273070, 273072, 273073, 273074, 273075, 273076, 273077, 273085, 273086, 273087, 273088, 273089, 273090, 273091, 273092, 273093, 273101, 273102, 273625, 273650, 273651, 273652, 273653, 273654, 273655, 273656, 273657, 273658, 273659, 302512, 306454, 306601, 306603, 306605, 382788, 382789, 383164, 383165, 383166, 383167
Avaya Aura Workforce Optimization 12.x with CCaaS - new and upgrade	https://support.avaya.com/css/P8/documents/101016559		31-Dec-15	31-Dec-16	N/A	31-Dec-21	TBD	
Avaya Aura Workforce Optimization 15.1	https://support.avaya.com/css/P8/documents/101063074		31-Dec-19	31-Oct-21	N/A	31-Dec-27		192156, 385911, 385912, 385913, 385914, 385915, 385916, 385919, 385920, 385921, 385917, 385918, 385922, 385923, 385924, 385925, 385926, 385927, 385928, 385929, 385930, 385931, 385932, 385933, 385940, 385941, 385943, 385945, 385965, 385966, 385938, 385939, 385959, 385960, 385961, 385962, 385963, 385964, 385965, 385966, 385967, 385968, 385969, 385970, 385972, 385973, 385974, 385975, 385976, 385977, 385978, 385979, 385980, 385981, 385982, 385983, 385984, 385985, 385989, 385990, 385991, 385992, 385993, 385994, 385995, 385996, 385997, 385998, 385999, 386000, 386001, 386002, 386003, 386004, 386005, 386006, 385942, 386007, 386008, 386009, 385947, 385948, 385949, 386011, 386012, 386016, 386013, 386014, 386015, 386017, 386018, 386019, 386020, 386021, 386022, 386076, 385943, 385944, 385945, 399070, 386023, 386024, 386025, 386026, 386027, 386028, 386029, 386030, 386031, 386032, 386033, 386034, 386035, 386036, 386037, 386038, 386039, 386040, 386041, 386042, 386043, 386044, 386045, 386046, 386047, 386048, 385946, 385953, 386051, 386052, 386053, 386049, 385954, 385955
Avaya Aura Workforce Optimization 15.2 (ACR)	https://support.avaya.com/css/P8/documents/101063074		31-Dec-19	30-Apr-22	N/A	30-Apr-28		402860, 402861, 402863, 402865, 402866, 402879, 399054, 399055, , 402896, 399063, 399064
Avaya Aura Workforce Optimization Speech Essentials	https://support.avaya.com/css/P8/documents/101006005		09-Mar-15	01-Feb-18	N/A	01-Feb-19	TBD	
Avaya Aura	https://support.avaya.com/css/P8/documents/101072918		11-Dec-20	N/A	N/A	N/A	15-Feb-21	401245, 401246, 401247, 401316, 401317, 392056
Avaya Breeze 3.3.1 (FP)	https://support.avaya.com/css/P8/documents/101063499		12-Dec-17	12-Dec-17	N/A		TBD	
Avaya Breeze™ 3.2	https://support.avaya.com/css/P8/documents/101063499		08-May-17	08-May-17	N/A	N/A	TBD	288665, 288668, 288671, 294013, 307414, 307415, 381897, 381899, 387960, 387961, 393088, 700510676, 700512943, 700510825
Avaya Breeze™ Platform 3.3	https://support.avaya.com/css/P8/documents/101063499		07-Jul-17	07-Jul-17	N/A		TBD	700513236, 700513331
Avaya Breeze™ Platform 3.4	https://support.avaya.com/css/P8/documents/101063499		10-Jul-18	10-Jul-18	N/A		TBD	395852, 395853, 395854, 700512738, 700513648
Avaya Breeze™ Platform 3.5	https://support.avaya.com/css/P8/documents/101063499		11-Dec-18	11-Dec-18	N/A		TBD	307416, 307417, 307418, 339085, 339086, 339087, 389560, 389561, 334032, 336594, 397445, 397446, 700514005
Avaya Breeze™ Platform 3.6	https://support.avaya.com/css/P8/documents/101073005		15-Feb-21	10-Sep-21	N/A		TBD	700514510
Avaya Breeze™ Platform 3.7	https://support.avaya.com/css/P8/documents/101080755		15-May-22	15-Nov-22	N/A	N/A	TBD	700514697

Avaya Breeze™ Platform 3.8.x	https://support.avaya.com/css/P8/documents/101084077	15-Nov-22	31-Dec-26	N/A	N/A	TBD	307286, 384414, 388061, 307410, 307413, 390717, 389563, 388950, 389560, 384422, 384423, 384424, 384425, 384426, 384427, 384428, 384429, 384430, 415551, 415552, 415553, 415554, 415555, 415556, 415557, 415558, 415559, 384816, 384817, 384818, 384819, 384820, 385125, 390313, 390314, 402434, 402435, 370477, 370478, 370479, 370480, 370481, 370482, 370369, 370380, 370381, 370382, 370383, 370384, 370387, 370368, 370462, 380844, 380845, 380846, 370385, 370386, 370474, 370387, 370388, 370475, 370464, 370463, 370468, 370467, 370476, 370465, 370469, 370470, 370471, 370472, 370473, 370389, 370390, 370391, 370392, 370393, 370394, 370395, 370396, 370397, 370398, 370399, 370400, 370401, 370402, 370403, 370404, 370405, 370406, 370407, 370408, 370409, 370410, 370411, 370412, 370413, 370414, 370415, 370416, 370417, 370418, 370419, 370420, 370421, 370422, 370423, 370424, 370425, 370426, 370427, 370428, 370429, 370430, 370431, 370432, 370433, 370434, 370435, 370436, 370437, 370438, 370439, 370440, 370441, 370442, 370443, 370444, 370445, 370446, 370447, 370448, 370449, 370450, 370451, 370452, 370453, 370454, 370455, 370456, 370457, 370458, 370459, 370460, 370461, 390674, 390676, 396306, 390318, 390319, 390962, 406669, 305220, 305221, 307379, 307390, 307465, 307466, 307467, 307468, 380821, 381022, 381023, 381024, 381025, 385461, 385462, 385463, 390315, 390316, 390317, 381071, 308442, 308443, 308444, 308445, 339253, 339254, 339255, 381550, 381551, 381552, 381553, 398136, 398137, 398138, 398139, 398140, 398141, 398142, 400034, 400035, 400036, 413444, 413445, 413446, 413447, 413448, 413449, 413450, 413451, 413452, 413453, 399640, 399641, 387433, 388943, 308496, 388686, 388687, 388941, 388942
Avaya Breeze™ Platform 3.9		27-Dec-23	31-Dec-26				
Avaya Breeze™ Suite	https://support.avaya.com/css/P8/documents/101051718	30-Oct-18	30-Oct-19	N/A	N/A	30-Oct-21	384191, 384197, 384192, 384193, 384194, 384195, 384196, 391032, 391033, 391357, 391358, 391034, 391035, 391359, 391360, 391036, 391037, 384415, 384416, 384417, 384418, 384419, 384420, 384421
Avaya Call Center Elite Digital 1.0	https://support.avaya.com/css/P8/documents/101083460	05-Dec-22		N/A	N/A		404102, 404103, 404105, 404104, 404290, 404291, 404294, 404295, 404300, 404301, 404304, 404305, 404320, 404321, 404324, 404325, 404310, 404311, 404314, 404315
Avaya CallPilot 5.0	https://support.avaya.com/css/P8/documents/100170901	01-Dec-12	01-Mar-13	N/A		03-Jun-24	TBD
Avaya CallPilot 5.1	https://support.avaya.com/css/P8/documents/100182795	30-Jun-15	30-Jun-16	30-Jun-18	03-Jun-24	TBD	NTZE4001, NTZE4003, NTZE4004, NTZE64AA, NTHY47AA, NTZE80DAE5, NTHY71FA, NTZE84CAE5, NTHY53CA, NTZE84DAE5, NTHY53DA, NTZE46CAE5, NTHY92CAE5, NTZE73AAE5, NTHY73AAE5, NTZE73BAE5, NTHY73BAE5, NTZE73CAE5, NTHY73CAE5, NTZE73FAE5, NTHY73FAE5, NTZE73GAE5, NTHY73GAE5, NTZE73HAE5, NTHY73HAE5, NTZE74AAE5, NTHY74AAE5, NTZE74BAE5, NTHY74BAE5, NTZE74CAE5, NTHY74CAE5, NTZE74FAE5, NTHY74FAE5, NTZE74GAE5, NTHY74GAE5, NTZE74HAE5, NTHY74HAE5, NTZE74KAE5, NTHY74KAE5, NTZE82EA, NTZE83EA, NTZE88CA, NTZE89CA
Avaya Client Applications 6.2	https://support.avaya.com/css/P8/documents/101004273	19-Dec-14	19-Dec-14			02-Dec-19	269652, 269659, 271796, 272698, 272704
Avaya Client Applications 6.3	https://support.avaya.com/css/P8/documents/101013395	02-Nov-15	07-Nov-16			01-Nov-21	269663, 269664, 269676, 269679, 269680, 269691, 269702, 269705, 272700, 272706, 272712, 272714, 272715, 272747, 272776
Avaya Client SDK - Native 4.31		27-Jun-23					
Avaya Client SDK - Native 4.32		24-Oct-23					
Avaya Collaboration Unit CU360 10.0	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 10.1	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 10.2	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.0	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A		700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.1	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.2	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.3	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Collaboration Unit CU360 11.4	https://support.avaya.com/css/P8/documents/101088002	04-Mar-24	04-Mar-24	04-Mar-25	N/A	TBD	700513892, 700513893, 700513894, 700513898, 700514852, 700514853, 700514935, 700515658, 700515851, 700515853, 700455488, 348771, 348772, 401709, 401710, 40171, 407690, 407691, 407692, 410666, 412803, 412804, 412805, 412806, 415016
Avaya Common Servers Dell R220 - certain models	https://support.avaya.com/css/P8/documents/101040075	11-Sep-17	N/A	11-Sep-20	TBD	TBD	380223, 380224, 380225, 380226
Avaya Common Servers R620 "Alternates"	https://support.avaya.com/css/P8/documents/101011625	31-Aug-15	N/A	31-Aug-18	TBD	TBD	302849, 303516, 303590, 303601, 304211, 308596, NTL308596, 303517, 303562, 303580, 303563, NTL303563, 303565, NTL303565, 306961, 339525, 381265, 306191, 306180, 305327, 305440
Avaya Common Servers Release 3	https://support.avaya.com/css/P8/documents/101055414	11-Mar-19	N/A	11-Mar-22	TBD	TBD	383549, 383516, 383528, 383544, 383545, 383546, 383536, 383515, 383565, 383532, 383548, , 383531, 383552, 383529, 303564, 390084, 390085, 383555, 383556, 383517, 383564, 383518, 389690, 383522, 383537, 383538, 383554, 391600, 391601, 383512, 383513, 383534, 383535, 383439, 383523, 383524, 388050, 388051, 388046, 388047, 389799, 381846, 381847, 381848, 383438, 389798, 383542, 394221, 383530, 383551, 383553, 382929, 388048, 388049, 389797, 383540, 383521
Avaya Communicator for Microsoft Lync 6.4	https://support.avaya.com/css/P8/documents/101088583 https://support.avaya.com/css/P8/documents/101088585	11-May-15	22-Apr-24	22-Apr-25	N/A	22-Apr-25	308604, 308605, 308606, 381702, 381760, 381761, 381744, 381701, 380385, 397132, 412953
Avaya Communicator for Web 1.0	https://support.avaya.com/css/P8/documents/101088414		22-Apr-24	22-Apr-25	N/A		383441, 383454
Avaya Contact Analyzer	https://support.avaya.com/css/P8/documents/101085317		21-Apr-23	31-Dec-23	N/A	TBD	265980

Avaya Contact Center - Extended Capacity	https://support.avaya.com/css/P8/documents/101084149		22-Nov-22		N/A	N/A	TBD	408025, 414902, 414886, 414860, 414861, 414862, 414863, 414864, 414865, 414920, 408024, 414882, 414883, 414884, 410665, 415855, 415856, 415857, 415750
Avaya Contact Center Select 6.4.2 (FP)	https://support.avaya.com/css/P8/documents/101021445		13-Jun-16	13-Jun-17	13-Jun-17	N/A	TBD	370230, 700509036, 380825, 380826, 339115, 339116, 339117, 339118, 380827, 306737
Avaya Control Manager 8.x	https://support.avaya.com/css/P8/documents/101064991		29-May-20	29-May-21	N/A	N/A	29-May-26	387773, 387774, 387775, 387885, 387886, 387887, 387888, 387889, 387890, 387891, 387892, 387893, 387897, 387898, 387899, 387901, 387902, 387903, 387904, 387905, 387906, 387907, 387908, 387921, 387922, 387923, 387927, 387928, 387929
Avaya Control Manager 9.0.x	https://support.avaya.com/css/P8/documents/101083353		30-Aug-22	30-Aug-23	N/A	N/A		
Avaya Control Manager 9.1.x	https://support.avaya.com/css/P8/documents/101086368		04-Dec-23	04-Jan-26	N/A	N/A	TBD	260097, 262653, 267369, 270403, 270404, 270529, 270530, 270532, 270533, 270538, 270539, 270541, 270542, 270544, 270545, 270547, 270548, 270550, 270551, 270553, 270554, 270555, 270556, 270557, 270568, 270569, 270580, 270581, 306970, 306971, 306972, 306973, 306974, 306976, 306977, 306978, 306979, 306980, 306981, 306982, 306983, 306984, 306985, 306986, 306987, 306988, 306989, 306990, 306991, 306992, 306993, 387885, 387894, 387895, 387896, 387899, 387910, 387911, 387912, 391590, 396579, 400478, 402627, 402628, 402629, 402680, 402681, 402682, 402683, 402684, 402685, 402686, 402687, 402688, 402689, 402690, 402691
Avaya Converged Platform 2400/4200 Hardware	https://support.avaya.com/css/P8/documents/101060429		10-Jun-16	N/A	10-Dec-19	N/A	10-Jun-22	700507453, 700509966, 700510562, 700507454, 700507452, 700506077, 700504910, 700504912, 700506649, 700509805, 700507483, 700509962, 700510572, 700510575, 700513651, 700504905, 700507457, 700507459, 700509804, 700509809, 700509806, 700504899, 700508865, 700508018, 700508019, 700504902, 700505150, 700505151, 700508349, 700508350, 700508351, 700508352, 700508353, 700508354, 700508355, 700508357, 700508358, 700508359, 700508360, 700508018, 700508019, 700504902, 700505150, 700505151, 700508355, 700508356, 700508357, 700508358, 700508359, 700508360, 700508350, 700508351, 700508352, 700508353, 700508354
Avaya Converged Platform 4200 Software (aka PodFX, CollabPod, Avaya Solutions Platform)	https://support.avaya.com/css/P8/documents/101060431		22-Jan-19	22-Feb-20	N/A	N/A	26-Mar-21	700505113, 280692, 280693, 700505220, 280695, 280696, 303356, 700504854, 700505094, 700504895, 700504894, 700505159, 700506682, 306210, 306222, 306223, 306224, 306226, 306227, 306228, 306229, 306230, 306231, 305420, 306232, 306233, 306234, 306221, 306225, 306893, 307755, 307756, 307757, 307758, 339025, 381317, 382573, 700505113
Avaya Conversational Intelligence (ACI)	https://support.avaya.com/css/P8/documents/101085608		06-Apr-23	01-Aug-23	N/A	N/A	01-Aug-23	403188, 403189, 415642, 415883, 406596, 406597, 406598, 414615, 414951, 406079, 406610, 412814, 414951, 410054, 410055, 406718, 406719, 415389, 351467
Avaya Customer Engagement Suite Licensing Offer	https://support.avaya.com/css/P8/documents/101081442		20-Jun-22	N/A	N/A	N/A		383998, 384032, 384181, 384186, 384021, 38403, 384191, 384197
Avaya DECT Handset 3745	https://support.avaya.com/css/P8/documents/101078452		12-Sep-22	N/A	31-Dec-26	N/A	TBD	700510284
Avaya DECT Handset 3749	https://support.avaya.com/css/P8/documents/101078452		12-Sep-22	N/A	31-Dec-26	N/A	TBD	700479462
Avaya Dell Common Server 3 appliance for ASRS 8.3.x	https://support.avaya.com/css/P8/documents/101056335		11-May-19	11-May-20	11-May-22		11-May-22	383562
Avaya Desktop Wallboard 6.x	https://support.avaya.com/css/P8/documents/101079663		01-Mar-22	21-Jun-22	N/A	N/A		340020, 340021, 340022, 340023, 340024, 340025, 340026, 340027, 340028, 340029, 340030
Avaya Device Adapter 10.1		13-Dec-21	TBD	15-Feb-24	N/A	N/A	TBD	
Avaya Device Adapter Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A		
Avaya Diagnostic Server 3.x	https://support.avaya.com/css/P8/documents/101076321		31-Dec-21	31-Dec-22	N/A	N/A	31-Dec-22	
Avaya Directory Enabled Management (DEM) - all releases	https://support.avaya.com/css/P8/documents/101033360		31-Dec-16	31-Dec-17	N/A	N/A	26-Jul-10	186748, 186749, 186750, 186751, 231823, 231824, 231825, 231826, 231827, 231828, 245455
Avaya easy Management 7.x	https://support.avaya.com/css/P8/documents/101033251		31-Dec-16	31-Dec-17	N/A	11-Jul-11		4,999.142.283, 4,999.142.284, 4,999.142.286, 4,999.142.288, 4,999.142.289, 4,999.130.735, 4,999.130.739, 4,999.130.736, 4,999.130.740, 4,999.130.750, 4,999.130.751, 4,999.130.746, 4,999.130.753, 4,999.130.749, 4,999.130.752, 4,999.130.748, 4,999.130.747, 4,999.073.931, 4,999.073.932, 4,999.073.935, 4,999.073.933, 4,999.080.926
Avaya Equinox Conferencing 9.0.x	https://support.avaya.com/css/P8/documents/101066489		15-Jun-20	15-Dec-20	15-Dec-20	N/A	TBD	
Avaya Equinox Conferencing releases 9.1.1.2 and older, except for Avaya Equinox Conferencing 9.1.2 J1TC	https://support.avaya.com/css/P8/documents/101080757		15-May-22	15-May-23	15-May-25	N/A	TBD	
Avaya Equinox Meetings Online	https://support.avaya.com/css/P8/documents/101067199		13-Aug-20	N/A	N/A	N/A	TBD	398581, 398582, 398583, 398584, 398585, 398586, 398587, 398588, 398589, 398610, 398611, 398612, 339003, 339002, 381862, 381863, 381864, 381865, 339006, 383802
Avaya Experience Portal 7.x Avaya Orchestration Designer 7.x	https://support.avaya.com/css/P8/documents/101071094		08-Dec-20	08-Dec-21	N/A	N/A	08-Dec-25	300717, 300718, 300719, 302190, 302193, 302194, 302195, 302196, 302197, 302198, 302199, 302200, 302201, 302202, 302203, 302204, 302205, 302208, 302209, 302210, 302211, 302212, 302213, 302214, 302215, 302226, 302227, 302230, 302231, 302234, 302235, 302236, 302237, 302238, 302239, 302240, 302241, 302242, 302244, 302245, 302248, 302249, 302250, 302251, 302252, 302253, 302254, 302255, 302257, 302258, 302271, 302272, 302273, 302274, 302276, 302277, 302278, 302280, 302281, 302290, 302291, 302292, 302293, 302353, 302354, 302355, 302356, 302359, 302360, 302410, 302411, 305291, 305473, 307092, 307093, 307400, 307401, 307402, 307403, 307404, 307578, 381302, 381730, 383989, 384702, 384703, 384704, 385113, 385114, 385136, 386710, 386711, 386712, 386713, 386714, 386715, 386716, 386717, 387735, 387736, 387737, 387738, 387739, 387740, 387741, 390677, 390678, 393317, 398580, 400608, 401941, 402144, 402145, 402146, 402147, 402148, 402149, 402150, 402151, 402152, 403183, 403184, 403185, 403186, 403187, 403870
Avaya for Salesforce Service Cloud	https://support.avaya.com/css/P8/documents/101085678		25-Apr-23	25-Apr-23	N/A	N/A	25-Apr-23	415884, 415885, 415886, 415887, 415888, 415889, 415890, 415891, 415892, 415893, 415894, 415895, 415896, 415897, 415898
Avaya gopher-it 2.0 and Avaya gopher-it pro 2.0	https://support.avaya.com/css/P8/documents/101009304		24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16		GPT-UPER001-V200, GPT-UPER001-V200P, GPT-UPRJ001-V200, GPT-UPRJ001-V200P, GPT-UREV001-V200, GPT-UREV001-V200P, GPT-USUB001-V200, GPT-USUB001-V200P
Avaya hound-it 2.0 and Avaya hound-it pro 2.0	https://support.avaya.com/css/P8/documents/101009297		24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16		HDT-UPER001-V200, HDT-UPER001-V200P, HDT-UPRJ001-V200, HDT-UPRJ001-V200P, HDT-UREV001-V200, HDT-UREV001-V200P, HDT-USUB001-V200, HDT-USUB001-V200P
Avaya HP Common Server 3 appliance for AESR 9.x	https://support.avaya.com/css/P8/documents/101054821		11-Jan-19	11-Jan-20	11-Jan-22		11-Jan-22	383528
Avaya Integrated Management 3.2	https://support.avaya.com/css/P8/documents/100020120 https://support.avaya.com/css/P8/documents/101076651		30-Apr-08	31-Dec-08	N/A	31-Dec-16	01-Dec-22	193911, 193912, 193914, 193916, 193918, 193920, 193922, 193924, 193927, 193930, 193933, 193934, 193936
Avaya Integrated Management 4.0	https://support.avaya.com/css/P8/documents/100018963 https://support.avaya.com/css/P8/documents/101076651		02-Feb-09	02-Feb-10	N/A	31-Dec-16	01-Dec-22	
Avaya Integrated Management 5.2	https://support.avaya.com/css/P8/documents/100145128 https://support.avaya.com/css/P8/documents/101076651		03-Jun-13	03-Jun-14	N/A	03-Jun-19	01-Dec-22	186748, 186749, 186750, 186751, 212337, 212338, 223580, 225310, 225311, 225312, 225313, 225314, 225315, 227740
Avaya Integrated Management 6.0	https://support.avaya.com/css/P8/documents/100177403 https://support.avaya.com/css/P8/documents/101076651		03-Mar-14	03-Mar-15	N/A	03-Mar-20	01-Dec-22	216894, 216895, 216896, 265063, 303686, 700500752

Avaya Interaction Center 7.3.x and Avaya Operational Analyst 7.3.x	https://support.avaya.com/css/P8/documents/101084075		15-Nov-22	30-Jun-25	N/A	N/A	TBD	227880, 227887, 227886, 227881, 227883, 227882, 227885, 202333, 227884, 202337, 227889, 227890, 227891, 202444
Avaya IP Deskphones Power Adapters			11-Dec-17	N/A	11-Dec-18	N/A		700451230, 700429640, 700451248, 700429657, 700451255, 700429665, 700446552, 700451289, 700510933, 700451297, 700451271
Avaya IX Workplace for Web (aka Avaya Equinox for Web)	https://support.avaya.com/css/P8/documents/101088416		22-Apr-24	22-Apr-25	N/A	N/A	TBD	391423, 391424, 412954, 337971, 337972, 337973, 337974, 337975, 337976, 337977, 337978, 337979, 337980, 337981, 337982, 397133, 391421, 391422, 391423, 391424
Avaya Meetings H.323 Edge	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD	402453, 402454, 394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390770, 390782, 390776, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 397220, 397220, 397228, 397222, 387374, 387366, 387367
Avaya Meetings Recording Gateway Server	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD	389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Avaya Meetings Server Power Suite Entitlement	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	TBD	N/A	N/A	TBD	
Avaya Meetings Server releases 9.1.12 and older	https://support.avaya.com/css/P8/documents/101080757		15-May-22	15-May-23	15-May-25	N/A	TBD	
Avaya Meetings Streaming and Recording 9.1.x	https://support.avaya.com/css/P8/documents/101087345 https://support.avaya.com/css/P8/documents/101088819		21-Nov-23	01-Nov-24	N/A	N/A	02-Dec-24	389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Avaya Messaging 10.x	https://support.avaya.com/css/P8/documents/101086496		08-Aug-23	08-Oct-23	N/A	N/A	TBD	399041, 399043, 399046, 402440, 402441, 399042, 392761, 399044, 392762, 388700, 399297, 398771, 398772, 392760, 392761, 384645, 384647, 384648, 384649, 398651, 401938, 402141, 399047, 384644, 384645, 389782, 389942, 386915, 386917, 393347, 387750, 386918, 399280, 399281, 399283, 401939, 399282, 399045
Avaya Messaging 11.0 - Nuance Transcription Service	https://support.avaya.com/css/P8/documents/101088471 https://support.avaya.com/css/P8/documents/101088469		30-Jan-24	30-Jan-24	N/A	N/A	30-Jan-24	399255, 399256, 399259, 399300, 406423, 396601
Avaya Messaging Service 1.0	https://support.avaya.com/css/P8/documents/101023841		09-May-16	TBD	N/A	03-Oct-16	TBD	305183, 305184, 305186
Avaya Mobile Experience	https://support.avaya.com/css/P8/documents/101083999		01-Nov-22	01-Nov-23	N/A	N/A	01-Nov-23	
Avaya Mobile Video Snap-in	https://support.avaya.com/css/P8/documents/101071222		31-Oct-20	05-Oct-21	N/A	N/A	05-Dec-23	370318, 370360, 382640, 382078, 370362, 370319
Avaya Multimedia Messaging 3.x	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD	389350, 389351, 389352, 389353, 389354, 389355, 389356, 389357
Avaya Notification Solution 2.x	https://support.avaya.com/css/P8/documents/101071598 https://support.avaya.com/css/P8/documents/101087953		08-Dec-20	08-Dec-21	N/A	N/A	08-Dec-23	263049, 263048, 263166, 263210, 263212, 266393
Avaya Notification Solution 3.0	https://support.avaya.com/css/P8/documents/101085928 https://support.avaya.com/css/P8/documents/101087953		04-Sep-23	04-Sep-24	N/A	N/A	04-Sep-24	405965, 406387, 405968, 406381, 406384, 406385, 406386, 405966, 405967, 406388, 406389, 405969, 406380
Avaya Oceana Solution 3.2.x with Avaya Analytics 3.2.x	https://support.avaya.com/css/P8/documents/101065003		17-Jul-17	07-Jul-18	N/A		31-Oct-18	390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.3.x with Avaya Analytics 3.3.x	https://support.avaya.com/css/P8/documents/101065003		19-Dec-17	19-Dec-18	N/A	N/A	07-Jul-21	390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.4.x with Avaya Analytics 3.4.x	https://support.avaya.com/css/P8/documents/101065003		14-Aug-18	14-Aug-19	N/A		10-Jul-21	390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.5.x with Avaya Analytics 3.5.x	https://support.avaya.com/css/P8/documents/101065003		02-Apr-19	02-Apr-19	N/A		21-Dec-21	390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.6.x with Avaya Analytics 3.6.x	https://support.avaya.com/css/P8/documents/101065003		23-Dec-19	31-Oct-20	N/A	N/A	31-Dec-23	390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.7.x with Avaya Analytics 3.7.x	https://support.avaya.com/css/P8/documents/101065003		31-Dec-19	31-Mar-20	N/A	N/A	31-Oct-23	390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution 3.7.x with Avaya Analytics 4.0.x	https://support.avaya.com/css/P8/documents/101073832		29-Sep-20	31-Jan-22	N/A	N/A	31-Oct-23	
Avaya Oceana Solution 3.8.x with Avaya Analytics 4.1.x	https://support.avaya.com/css/P8/documents/101084091		29-Jul-22	30-Jun-25	N/A	N/A	TBD	
Avaya Oceana Solution 3.9.x with Avaya Analytics 4.2.x	https://support.avaya.com/css/P8/documents/101084091		17-Jan-23	30-Jun-25	N/A	N/A	TBD	
Avaya OneCloud IX Workplace	https://support.avaya.com/css/P8/documents/101063217		11-May-20	15-Sep-23	N/A	N/A	15-Sep-23	407966, 410105, 410106, 410107, 410117, 410118, 410119, 410120
Avaya one-X Agent 1.1	https://support.avaya.com/css/P8/documents/100082824		19-Jul-10	19-Jul-11	N/A	N/A	TBD	225913, 225916, 225919, 228482, 229084, 229085, 229086, 229087, 229088
Avaya one-X Attendant 3.0	https://support.avaya.com/css/P8/documents/100178859		02-Jun-14	02-Jun-15	N/A	02-Jun-19	TBD	228500, 228501, 228502, 228503, 228504, 228505, 228540, 228940, 229000, 4999132658, 4999132659, 4999132660, 4999132661, 4999132662, 4999132667, 4999132668, 700477839
Avaya one-X Attendant 4.0	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD	266340, 266341, 266342, 266343, 266344, 266345, 266346, 266520, 266521, 266654, 266655, 266656, 266657, 270867, 270868, 270869, 303809, 308200, 308201, 308202, 308203, 383437
Avaya one-X Attendant 4.0.10 (FP)	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD	See Avaya one-X Attendant 4.0
Avaya one-X Attendant 4.0.4 (FP)	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD	
Avaya one-X Attendant 4.0.6 (FP)	https://support.avaya.com/css/P8/documents/101047595		27-Aug-18	30-Nov-19	N/A	31-Mar-23	TBD	
Avaya one-X Communicator 1.0	https://support.avaya.com/css/P8/documents/100113859		01-Jan-11	01-Jul-11	N/A	01-Jan-16	TBD	211434, 216318, 223629, 227815, 227941
Avaya one-X Communicator 5.2	https://support.avaya.com/css/P8/documents/100150452		05-May-12	05-May-13	05-May-13	05-May-18	TBD	227816, 227817, 227945, 227946
Avaya one-X Communicator 6.1	https://support.avaya.com/css/P8/documents/100168700		04-Mar-13	04-Mar-14	N/A	04-Mar-16	TBD	NT5Y59AA, NTE919AA
Avaya one-X Communicator 6.1.6				31-Dec-14	N/A		TBD	
Avaya one-X Mobile 1.0	https://support.avaya.com/css/P8/documents/100040892		01-Mar-09	01-Mar-10	N/A	14-Mar-17	TBD	207500, 207501, 207502, 207503, 207504, 207505, 207506, 207507, 207508, 207509, 207532, 212655, 212656, 212657, 213150, 213151, 213152, 213153, 213155
Avaya one-X Mobile 1.1	https://support.avaya.com/css/P8/documents/100125011		14-Mar-11	14-Mar-12	N/A	14-Mar-17	TBD	227942
Avaya one-X Mobile 5.2	https://support.avaya.com/css/P8/documents/100168694		04-Mar-13	04-Mar-14	N/A	04-Mar-16	TBD	228363, 228365, 228366, 228367, 228368, 228369, 228560
Avaya one-X Mobile SIP for iOS 1.0.2	https://support.avaya.com/css/P8/documents/100175280		31-Jan-13	31-Jan-13	N/A	04-Mar-17	TBD	260101
Avaya one-X Portal 1.0	https://support.avaya.com/css/P8/documents/100019702		08-Dec-08	14-Mar-12			N/A	700431430
Avaya one-X Portal 1.1	https://support.avaya.com/css/P8/documents/100125012		14-Mar-11	14-Mar-12		14-Mar-17		227943, 227944
Avaya one-X Portal 5.2	https://support.avaya.com/css/P8/documents/100170619		03-Jun-13	03-Jun-14		03-Jun-16		228360, 228361, 228362, 228746, 230564
Avaya one-X Speech 4.0	https://support.avaya.com/css/P8/documents/100170901		01-Sep-09	01-Sep-10	01-Sep-10	01-Nov-15		
Avaya one-X Speech 5.2	https://support.avaya.com/css/P8/documents/100177389		16-Feb-14	16-Feb-15	16-Feb-17	16-Feb-20		223963, 223964, 223965, 223967, 700452444, 700452477, 700457328, 700457633, 700458144, 700458151, 700458169, 700471170, 700471188, 700471196
Avaya one-X Speech 6.x	https://support.avaya.com/css/P8/documents/101074815		12-Jul-21	30-Mar-22		N/A	30-Mar-25	215912, 215913, 215915, 217170, 217171, 217590, 223963, 223964, 223965, 223966, 223967, 223970, 223971, 226601, 226602, 228173, 700347230, 700458144, 700458151, 700458169, 700471170, 700471188, 700471196, 700477276, 700477284, 700477318, 700478845, 700501761, 700507404, 700507405, 700509496

Avaya Paging	https://support.avaya.com/css/P8/documents/101076244		15-Jun-21	15-Jun-21	15-Jun-22	N/A	15-Jun-23	408186013, 408186039, 408186088, 408186096, 408466548, 408466555, 408466563, 700215932, 700427503, 700501237
Avaya Session Border Controller for Enterprise 6.2.005 (FP)	https://support.avaya.com/css/P8/documents/101047705		01-Jul-18	01-Jul-19	01-Jul-21	N/A	TBD	
Avaya Session Border Controller for Enterprise 6.2.100 (FP)	https://support.avaya.com/css/P8/documents/101047705		01-Jul-18	01-Jul-19	01-Jul-21	N/A	TBD	
Avaya Session Border Controller for Enterprise 7.x	https://support.avaya.com/css/P8/documents/101070496		01-Nov-20	01-Nov-21	01-Nov-23	N/A	TBD	2005, 382006, 382007, 382008, 382009, 382260, 382261, 382262, 382263, 382264, 382265, 382266, 382267, 382268, 382269, 382270, 382271, 382272, 382273, 382274, 382275, 382276, 382277, 382278, 382279, 382280, 382281, 382282, 382283, 382284, 382285, 382286, 382287, 382288, 382331, 382332, 393329, 382289, 382290, 382291, 382292, 382293, 382294, 388041, 388042, 396680, 396681, 396682, 396683, 396684, 393001, 382334, 382335, 382295, 382296, 382298, 382299, 392036, 395691, 382300, 382301, 382302, 382303, 382304, 382305, 382306, 382307, 382308, 382309, 382310, 382311, 382312, 382313, 382314, 382315, 382316, 382317, 382318, 382319, 382320, 382321, 382322, 382323, 382324, 382325, 382326, 382327, 382328, 382329, 382330, 394220, 700514911, 700514912, 700510889, 700510888
Avaya Session Border Controller for Enterprise 8.x	https://support.avaya.com/css/P8/documents/101078221		13-Dec-21	12-Dec-22	N/A	N/A	TBD	397188, 397193, 397194, 397195, 397200, 397201, 397202, 397207, 397208, 397209, 397214, 397215, 397216, 397217, 397218, 397219, 397220, 397221, 397222, 397223, 397224, 397225, 397226, 397227, 397263, 397264, 397265, 397266, 397267, 397268, 397270, 398042, 398047, 398196, 398200, 398201, 398202, 398203, 398204, 398205, 398206, 398208, 398212, 402453, 402454, 406671, 406672, 406673, 414470, 414471
Avaya Solutions Platform 130 R4.0	https://support.avaya.com/css/P8/documents/101081599		18-Jul-22	15-Oct-22	TBD	N/A	TBD	700514097, 700514098, 700514099, 700514100, 700514579
Avaya Solutions Platform 4200	https://support.avaya.com/css/P8/documents/101082194		07-Jun-22	31-Oct-24	31-Oct-24	N/A	TBD	700504903, 700505157, 700505170, 700505171, 700505173, 700505174, 700505177, 700505178, 700506004, 700506005, 700508876, 700508877, 700508878, 700509807, 700509808, 700510086, 700510095, 700510096, 700510097, 700510566, 700510568, 700510569, 700510573, 700510574, 700510576, 700510576, 700512933, 700512934, 700513602, 700513660, 700513661, 700513662, 700513663, 700513664, 700513665, 700513666, 700513667, 700513668, 700514107, 700514109, 700514110, 700514111, 700514112, 700510578, 700510579, 700510089, 700510090
Avaya Speech Analytics 2.0	https://support.avaya.com/css/P8/documents/101009301		24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16		268851, 270713, 270715
Avaya Vantage 2.x K155/K165/K175 v2	https://support.avaya.com/css/P8/documents/101075924		13-Dec-21	31-Jan-23	31-Jan-23	N/A	31-Jan-26	700513905, 700513907, 700514424, 700513906, 700512399, 700512710, 700514426, 700510850, 700514425, 700513908, 700514082, 700514387, 700514388, 700514330, 400781, 400782, 400783, 400784, 400785, 400786, 400787, 400788, 400789, 400793, 400794, 400795, 407657, 407658, 407659, 407660, 407661, 407662, 407663, 407664, 407665, 407669, 407670, 407671, 347182, 347183, 347458, 347459, 348260, 348262, 348264, 348265, 348267, 348269, 400799, 400800, 400801, 401905, 401906, 401907, 401908, 401909, 402370, 402371, 402372, 402373, 407675, 407676, 407677, 407699, 407700, 407701, 407702, 407703, 407704, 407708, 407709, 407710, 409465, 409466, 409467
Avaya Vantage K155/K175 v3		01-Dec-20						
Avaya Vantage K175 v1 (Single Ethernet Port)	https://support.avaya.com/css/P8/documents/101052848		18-Dec-18	18-Dec-19	18-Dec-21	N/A	18-Dec-24	700512709
Avaya Video Conferencing XT Series and Accessories	https://support.avaya.com/css/P8/documents/101084946		31-Mar-23	31-Mar-24	31-Mar-24	N/A	TBD	55511-00004, 55511-00804, 55511-00404, 55211-00004, 55211-00804, 55211-00404, 55211-00024, 55211-00824, 55211-00424, 55211-00014, 55211-00814, 55211-00414, 54111-00006, 55211-00005, 55211-00003, 55111-00057, 700512192, 55211-00023, 55111-00056, 55111-00060, 700515002, 700514938, 55511-00007, 55211-00008, 55111-00034, 55111-00023, 55111-00951, 55111-00952, 55111-00941, 55111-00942, 55111-00953, 55111-00954, 55111-00955, 55111-00913, 55111-00904, 55111-00947, 39000-00002, 39000-00009, 39000-00005, 39000-00034, 39000-00007, 39000-00032, 39000-00008, 39000-00031, 407790591, 39000-00003, 39000-00028, 39000-00012, 39000-00029, 39000-00030, 39000-00033, 39000-00006, 55211-00010
Avaya Virtual Application Manager 6.2	https://support.avaya.com/css/P8/documents/101021461		13-Jun-16	13-Jun-17		30-Jun-17		274557
Avaya Wifi Starter	https://support.avaya.com/css/P8/documents/100059992 https://support.avaya.com/css/P8/documents/101012639		03-Aug-09	03-Aug-12	03-Aug-12	30-Nov-15	30-Nov-15	
Avaya Wireless Handset 3700 Series 4.7.4 (FP)		23-Aug-22						
Avaya Wireless Handset 3700 Series 4.7.6 (FP)		19-Dec-23		N/A				
Avaya Wireless Handset D100 Series	https://support.avaya.com/css/P8/documents/101073166		08-Mar-21	N/A	08-Mar-21	N/A	10-Jun-24	700503100, 700504737, 700503104, 700503101, 700503110, 700504738, 700503108, 700503106, 700503109, 700503111

Avaya Workforce Engagement Select 5.3	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	31-Dec-23	N/A	N/A	31-Dec-24
Avaya Workforce Optimization Select 5.0	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21
Avaya Workforce Optimization Select 5.0.1 (FP)	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21
Avaya Workforce Optimization Select 5.0.2 (FP)	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21
Avaya Workforce Optimization Select 5.1	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	31-Dec-21	N/A	N/A	31-Dec-21
Avaya Workforce Optimization Select 5.2	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22
Avaya Workforce Optimization Select 5.2.1 (FP)	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22
Avaya Workforce Optimization Select 5.2.2 (FP)	https://support.avaya.com/css/P8/documents/101068080	31-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22
Avaya Workforce Optimization Select 5.2.3 (FP)	https://support.avaya.com/css/P8/documents/101068080	30-Aug-20	30-Jun-22	N/A	N/A	30-Jun-22
Avaya Workplace Client 3.34		27-Jun-23				
Avaya Workplace Client 3.35		24-Oct-23				
Avaya Workspaces for Call Center Elite 3.8	https://support.avaya.com/css/P8/documents/101078056	07-Sep-23	13-Apr-21	13-Apr-22	N/A	13-Apr-27
Avaya Workspaces for Call Center Elite 3.8.3 (FP)		16-Jan-24		20-Jan-25		
Avaya Workspaces for Elite 3.5.x	https://support.avaya.com/css/P8/documents/101078056		02-Apr-19	02-Apr-20	N/A	02-Apr-25
Avaya Workspaces for Elite 3.6.x	https://support.avaya.com/css/P8/documents/101078056		28-Feb-20	28-Feb-21	N/A	28-Feb-26
Avaya Workspaces for Elite 3.7.x	https://support.avaya.com/css/P8/documents/101078056		30-Sep-20	20-Oct-21	N/A	20-Oct-26
Avaya XT Advanced Camera II	https://support.avaya.com/css/P8/documents/101079745		08-Mar-22	08-Mar-23	08-Mar-25	N/A
Avaya XT Executive 240	https://support.avaya.com/css/P8/documents/101078323		08-Mar-22	08-Mar-23	08-Mar-25	N/A
Avaya XT Flex and Deluxe Cameras	https://support.avaya.com/css/P8/documents/101078060		13-Dec-21	13-Dec-22	13-Dec-24	N/A
Avaya XT Video Solution for IP Office	https://support.avaya.com/css/P8/documents/101067301		03-Aug-20	03-Aug-23	03-Aug-23	N/A
Avaya CT 1.3, CVLAN R8.2.1, CVLAN R9, DLG 2.x, Co-Resident DLGS 2.x, CMAPI 2.x, Avaya CT 1.2, & CVLAN R6.x	https://support.avaya.com/css/P8/documents/100019875		30-Apr-07	30-Apr-08	N/A	01-Jul-16
AvayaLive™ Engage 3.0	https://support.avaya.com/css/P8/documents/101022512		15-Apr-16			N/A
AWTS 36xx Single/Dual Slot Desktop Charger Power Supply, NAR	https://support.avaya.com/css/P8/documents/100145133		07-Nov-11	N/A	07-Nov-12	N/A
AXP Expansion – Australia		10-Nov-23				
AXP Expansion – Canada		30-Jan-24				
Azure Marketplace Transactability with AEC		23-Oct-23		N/A		
B100 Series Memory Card 2GB	https://support.avaya.com/css/P8/documents/101017913		08-Feb-16	N/A	N/A	08-Feb-17
B100-Series Mobile Phone Cables	https://support.avaya.com/css/P8/documents/100172677		30-Sep-13	N/A	30-Sep-14	N/A
B149 Analog Conference Phone	https://support.avaya.com/css/P8/documents/101086107		04-Sep-23	04-Sep-24	04-Sep-26	N/A
B159 Conference Phone	https://support.avaya.com/css/P8/documents/101070036		31-Aug-20	N/A	31-Aug-23	N/A
B169 DECT Conference Phone	https://support.avaya.com/css/P8/documents/101086107		04-Sep-23	04-Sep-24	04-Sep-26	N/A
B179 3PCC	https://support.avaya.com/css/P8/documents/101081120		14-Jun-22	14-Jun-25	14-Jun-25	N/A
B179 SIP Conference Phone	https://support.avaya.com/css/P8/documents/101086107		04-Sep-23	04-Sep-24	04-Sep-26	N/A

B179 SIP Conference Phone AC Power Supply	https://support.avaya.com/css/P8/documents/100170614		06-Mar-13	30-Apr-14	30-Apr-16	30-Apr-19	TBD	700501532
B5800 Branch Gateway 6.2	https://support.avaya.com/css/P8/documents/100174723		03-Mar-14	03-Mar-15	03-Mar-17	TBD	TBD	263129, 263330, 263331, 263332, 263333, 263334, 263335, 263336, 263337, 264220, 264288, 264289, 266231, 267595, 268040, 268041, 268650, 268651, 700501066, 700501149, 700501214, 700501214R, 700502041, 700502082, 700502298, 700502299
Base Software Upgrade codes for ERS2500, ERS3500, ERS4000, ERS5000 products	https://support.avaya.com/css/P8/documents/101009235		08-Jun-15	N/A	N/A	N/A	07-Apr-18	AL4000SU1
Basic Call Management System Reporting-Desktop (BCMR-D)	https://support.avaya.com/css/P8/documents/101020895		21-Mar-16	13-Jun-17	13-Jun-19	20-Dec-20		158772, 700338957, 700338965, 700338973
Branch Gateway 5.2.1	https://support.avaya.com/css/P8/documents/100145128		03-Jun-13	07-Jan-14	07-Jan-16	TBD	TBD	
Business Communications Manager (BCM) 200/400 - Field Replacement Units (FRUs) and SW Licenses	https://support.avaya.com/css/P8/documents/100140528			N/A	N/A	N/A	10-May-11	A0792743, A0795066, A0795067, A0805835, A0805836, A0805837, A0805848, A0805849, A0832344, A0832345, A0832346, A0843697, A0843698, A0843712, A0880589, A0999611, A0999612, N0035908, N0039192, N0039195, N0039196, N0039200, N0039201, N0039202, N0055512, N0075132, N0075134, N0087295, N0087317, N0087321, N0087322, N0087323, N0087324, N0087325, N0087331, N0087335, N0101459, N0101650, N0109628, N0109635, N0135951, N0135953, N0135956, N0135957, N0135960, N0135970, N0135980, N0135982, N0135983, N0135984, N0135988, N0135989, N0135990, N0135992, N0135994, N0135996, N0135998, N0136001, N0136004, N0136011, N0136012, N0136014, N0136015, N0136016, N0136017, N0144403, N0145349, N0156136, N0156359, NTAB3116, NTAB3316E5, NTAB3421E5, NTAB4071, NTAB4072, NTAB9559E5, NTAB9857E5, NTAB9858E5, NTAB9872, NTAB9929E5, NTAB9930E5, NTAB9968E5, NTAB9969E5, NTAB9970E5, NTAT0118, NTKB80AAABE5, NTKC0010, NTKC0011, NTKC0012, NTKC0023, NTKC0024, NTKC0046, NTKC0047, NTKC0048, NTKC0053, NTKC0054, NTKC0060, NTKC0098, NTKC0255, NTKC0258, NTKC0259, NTKC0264, NTKC0265, NTKC0274, NTKC0275, NTKC0582, NTKC0583, NTKC0584, NTKC0585, NTKC0588, NTKC0590, NTKC0595, NTKC0596, NTKC0597, NTKC0598, NTKC0602, NTKC0603, NTKC0604, NTKC0605, NTKC0606, NTKC0608, NTKC0610, NTKC0613, NTKC0616, NTKC0623, NTKC0624, NTKC0626, NTKC0627, NTKC0628, NTKC0629, NTKC0733, NTKC0734, NTKC0951
Business Communications Manager (BCM) 50 and BCM 450	https://support.avaya.com/css/P8/documents/100140385		01-Oct-12	01-Oct-13	01-Oct-15	01-Oct-18		N0169385, N0172266, N0172267, N0184729, N0202744, N0202828, N0205400, N0205401, N0205860, N0205861, N0205862, N0205863, N0205874, N0205875, N0205876, N0205877, N0205878, N0205880, N0223074, N0223075, N0223076, N0223085, N0223087, N0223094, N0223107, N0223108, N0223109, N0223110, N0223111, N0223113, N0223114, N0223115, N0223116, N0223117, N0223687, N0223688, N0223689, N0223690, N0223691, N0223692, N0223696, N0223699, N0223702, N0223705, N0223708, N0223711, N0223714, N0223720, N0223723, N0224720, N0224721, N0224723, N0224724, N0224726, N0224727, N0224728, N0224729, N0224730, N0224731, N0224732, N0224734, N0224945, N0224946, N0229721, N0229722, N0229723, N0229724, N0229726, N0229727, N0229728, N0229729, N0229730, N0229731, N0229732, N0229733, N0229734, N0229735, N0229736, N0229737, N0229738, N0229741, NTSB04AAADE5, NTSB04AAGSE5, NTSB16AAAE5, NTSB25AAAB, NTSB42AAAF5, NTSB42AAAGE5, NTSB44AAAE5, NTSB44AAAE5, NTSY20AA, NTSY20PP, NTSY20QQ, NTSY30BA, NTSY30GA, NTSY30HA, NTSY33AA, NT6B99AG, NT7B07AAACE5, NT7B08AAALE5, NT7B08AAGSE5, NT7B09AAADE5, NT7B09AAGSE5, NT7B10AAGDE5, NT7B14AAAKE5, NT7B14AAARE5, NT7B14AAGSE5, NT7B14AAGTE5, NT7B76AAAH5, NT8B90AAAF, NT8B90AAAH, NT9B01CX, NT9B01DC, NT9B01DK, NT9B01DL, NT9B01DS, NT9B01DT, NT9T4005E5, NT9T4008, NT9T4021E6, NT9T4023E6, NT9T4112E6, NT9T4242E6, NT9T5550E5, NT9T6027E5, NT9T6402BBNA, NT9T6402E5, NT9T6466B8G5, NT9T6466E5, NT9T6506BBNA, NT9T6506E5, NT9T6541E5, NT9T6566E5, NTAB3118, NTAB3304E6, NTAB3419E5, NTAB3422E5, NTAB3423E5, NTAB3424E5, NTAB3659E5, NTAB4214, NTAB4215, NTAB9650E5, NTAT0100, NTAT0100E5, NTAT0103E5, NTAT0140, NTAT0145, NTAT0160, NTAT0161, NTAT0162, NTAT0163, NTAT0166, NTAT0167, NTBU0569, NTBU1021, NTBU1070, NTBU1167, NTBU1228, NTBU4174, NTBU4184, NTC01001KC, NTC01002KC, NTC01003KC, NTC01004KC, NTC01005KC, NTC01006KC, NTC01007KC, NTC01008KC, NTC01009KC, NTC01010KC, NTC01011KC, NTC01012KC, NTC01013KC, NTC01014KC, NTC01015KC, NTC01016KC, NTC01017KC, NTC01018KC, NTC01019KC, NTC01020KC, NTC01021KC, NTC01022KC, NTC01024KC, NTC01025KC, NTC01026KC, NTC01027KC, NTC01028KC, NTC01029KC, NTC01030KC, NTC01031KC, NTC01032KC, NTC01033KC, NTC01034KC, NTC01035KC, NTC01036KC, NTC01037KC, NTC01038KC, NTC01039KC, NTC01040KC, NTC01041KC, NTC01042KC, NTC01043KC, NTC01044KC, NTC01045KC, NTC01046KC, NTC01047KC, NTC01048KC, NTC01049KC, NTC01050KC, NTC01051KC, NTC01052KC, NTC01053KC, NTC01054KC, NTC01055KC, NTC01056KC, NTC01057KC, NTC01058KC, NTC01059KC, NTC01060KC, NTC01061KC, NTC01062KC, NTC01063KC, NTC01064KC, NTC01065KC, NTC01066KC, NTC01067KC, NTC01068KC, NTC01069KC, NTC01070KC, NTC01071KC, NTC01072KC, NTC01073KC, NTC01074KC, NTC01076KC, NTC01077KC, NTC01078KC, NTC01079KC, NTC01080KC, NTC01081KC, NTC01082KC, NTC01083KC, NTC01084KC
Business Communications Manager (BCM) 50 and BCM 450 Analog Direct Dial Media Bay Modules (MBM) (4 & 8 port)	https://support.avaya.com/css/P8/documents/100127377		10-Feb-11	N/A	N/A	01-Oct-18	31-Aug-21	N0100513, N0100515, NT9T23AAAEE5, NT9T23AAAEE5
Business Communications Manager (BCM) and Norstar Digital Audio Conference Phone	https://support.avaya.com/css/P8/documents/100160255		02-Jul-12	N/A	02-Jul-15	02-Jul-18		NTAB4213

Business Communications Manager (BCM) Release 5.0 including: BCM50 & BCM450 5.0, NCM 5.0, SRG50 5.0, and BCM50e/be hardware versions	https://support.avaya.com/css/P8/documents/100110534	06-Dec-10	N/A	06-Dec-13	01-Oct-18	NT9T4006E5, NT9T4009E5, NT9T4124E5, NT9T4144E6, NT9T6105BBNA, NT9T6105E5, NT9T6505BBNA, NT9T6505E5, NT9T6531E5, NT9T6535E5, NTAT0150, NTAT0151, NTAT0152, NTAT0153, NTAT0156, NTAT0158, NTBU3174, NTBU3175, NTBU3179, NTBU3184, NTBU3185, NTC01104KC, NTC01105KC, NTC02035KC, NTC02036KC, NTC03100SX6, NTC03100TX6, NTC03120SX6, NTC03120SY6E, NTC040012SX, NTC04004SX, NTC04008SX, NTC04010SX, NTC04011SX, NTC04016SX, NTC04030SX, NTC06501BUE6, NTC06502BUE5, NTC06503BUE5, NTC06504BUE5, NTC06506BUE5, NTC06509BUE, NTC06511BUE6, NTC06512BUE5, NTC06513BUE5, NTC06514BUE5, NTC06516BUE5, NTC06521KTE6, NTC06524KTE6, NTC06525KTE6, NTDW92EA, NTDW93EA, NTDW94EA, NTE801S803, NTE801S803, NTE801S802, NTE801SG02, NTE801SH02, NTE801SK02, NTE801SM03, NTE801SQ02, NTE801SS02, NTE801ST02, NTE801SV02, NTE802BA01, NTE802BB01, NTE802BC01, NTE802BF01, NTE802BG01, NTE802BH01, NTE802BQ01, NTE803JA03, NTE803JC03, NTE803JD02, NTE803JF02, NTE803JG02, NTE803JJ02, NTE803JK03, NTE803JM03, NTE803JN02, NTE803JQ02, NTE803JR02, NTE803JT02, NTE803JU03, NTE803JW03, NTE803JX02, NTE803JZ02, NTE803KA02, NTE803KC02, NTE803KD03, NTE803KF03, NTE803KG02, NTE803KK02, NTE803KM02, NTE803KN03, NTE803KQ03, NTE803KR02, NTE803KT02, NTE803KV02, NTE803KW02, NTE803KX03, NTE803KZ03, NTE803LA02, NTE803LC02, NTE803LD02, NTE803LF02, NTE803LG03, NTE803LJ03, NTE803LK02, NTE803LM02, NTE803LN02, NTE803LQ02, NTE803LR03, NTE803LT03, NTE803LU02, NTE803LV02, NTE803LX02, NTE803LZ02, NTKC0968, NTKC0969, NTKC0970, NTKC1200, NTKC1207, NTKC1208, NTKC1209, NTKM494DA, NTKM496FA, NTKM496GA, NTKM498EA, NTKM499EA, NTKM499FA
Business Rules Engine 3.0 - 3.6	https://support.avaya.com/css/P8/documents/101079835	11-Mar-22	11-Mar-23	N/A	N/A	
Business Rules Engine 3.10		19-Mar-24	TBD	TBD	N/A	TBD
Business Rules Engine 3.7	https://support.avaya.com/css/P8/documents/101085617	11-Jul-23	11-Jul-24	11-Jul-24	N/A	TBD
Business Rules Engine 3.8	https://support.avaya.com/css/P8/documents/101085617	11-Apr-23	11-Jul-24	11-Jul-24	N/A	TBD
C3000 R3 OCR 10000 Pages LIC	https://support.avaya.com/css/P8/documents/101044525	13-Feb-17	13-Feb-18		13-Feb-23	307353
C3000 Release 2	https://support.avaya.com/css/P8/documents/101044522	31-Aug-14	31-Aug-15		31-Aug-20	4,999.132.460, 4,999.132.461, 4,999.139.040, 4,999.132.455, 4,999.132.456, 4,999.132.457, 4,999.132.458, 4,999.132.459, 4,999.110.631, 4,999.132.463, 4,999.132.464, 4,999.132.462, 4,999.132.462
C3000 Release 3	https://support.avaya.com/css/P8/documents/101065887 https://support.avaya.com/css/P8/documents/101088779	22-Jun-20	22-Sep-21		02-Dec-24	307431, 307434, 307433, 307438, 307439, 307444, 307432, 307445, 307440, 307446, 307441, 307443, 307448, 307436, 307437, 398657, 307439, 307352, 307432, 398658, 307442, 307447, 307356, 307357, 307358, 307430, 398811, 398812, 398813, 398814, 307354, 307355, 398659
Cajun EoS	https://support.avaya.com/css/P8/documents/100040876	09-Feb-09		09-Feb-12	31-Dec-17	218-0018-000, 219-0025-000, 219-0026-000
Call Announcement Snap-in	https://support.avaya.com/css/P8/documents/101084077	15-Feb-23	15-Feb-24	N/A	N/A	399640
Call Center ECS R10		01-Jul-02	07-Mar-05	07-Mar-05	07-Mar-17	
Call Center ECS R5	https://support.avaya.com/css/P8/documents/100019695	01-Jun-00	07-Mar-05	07-Mar-05	07-Mar-17	
Call Center ECS R6	https://support.avaya.com/css/P8/documents/100019695	01-May-01	07-Mar-05	07-Mar-05	07-Mar-17	
Call Center ECS R8	https://support.avaya.com/css/P8/documents/100019695	01-May-01	07-Mar-05	07-Mar-05	07-Mar-17	
Call Center ECS R9	https://support.avaya.com/css/P8/documents/100019695	01-Dec-03	07-Mar-05	07-Mar-05	07-Mar-17	
Call Center Elite Midsize (CC Elite-M) and Avaya Aura Contact Center Midsize (AACC-M) Packages	https://support.avaya.com/css/P8/documents/101016225	31-Dec-15		N/A	N/A	N/A
Call Center Elite R4 and earlier Additions and Consolidations	https://support.avaya.com/css/P8/documents/101034646	13-Mar-17		N/A	N/A	N/A
Call Center G3V2	https://support.avaya.com/css/P8/documents/100019695	01-Jun-10	07-Jun-04	07-Jun-04	07-Jun-17	
Call Center G3V3	https://support.avaya.com/css/P8/documents/100019695	01-Mar-95	07-Jun-04	07-Jun-04	07-Jun-17	
Call Center G3V4	https://support.avaya.com/css/P8/documents/100019695	01-Jun-00	07-Jun-04	07-Jun-04	07-Jun-17	
Call Center Management (NES)		10-Jan-11	19-Dec-11	N/A	N/A	
Call Center R11.x / 1.x		13-Jun-05	15-Jan-06	05-Nov-07	N/A	
Call Center R12.x / 2.x		05-Dec-05	10-Oct-07	10-Oct-07	N/A	
Call Center R13.x / 3.x	https://support.avaya.com/css/P8/documents/100019519	31-Dec-07	31-Dec-08	31-Dec-08	N/A	189829, 192619, 192621, 192623, 192625, 192627, 192629, 192631, 192633, 192635, 192637, 192639, 192641, 192643, 192645, 192647, 192649, 192651, 192653, 195377, 195379, 195381, 195383, 195486, 195488
Call Center R14.x / 4.x	https://support.avaya.com/css/P8/documents/100019098	02-Feb-09	02-Feb-10	02-Feb-10	N/A	197811, 197812, 197813, 197814, 197815, 197816, 197817, 197818, 197819, 197829, 197830, 197831, 197832, 197833, 197834, 197835, 197836, 197837, 197838, 197839, 197840, 197841, 197842, 197843, 197844, 197845, 197846, 197847, 197848, 197849, 197850, 197851, 197852, 197853, 197854, 197855, 197856, 197857, 197858, 197859, 197860, 197861, 197862, 197863, 197864, 197865, 197866, 197867, 197868, 197869, 197870, 197871, 197872, 197873, 197874, 197875, 197876, 197877, 197878, 197879, 197880, 197881, 197882, 197883, 197884, 197885, 197886, 197887, 197888, 197889, 197890, 197891, 197892, 197893, 197894, 197895, 197896, 197897, 197898, 197899, 197900, 197901, 197902, 197903, 197904, 197905, 197906, 197907, 197908, 197909, 197910, 197911, 197912, 197913, 197914, 197915, 197916, 197917, 197918, 197919, 197920, 197921, 197922, 197923, 197924, 197925, 197926, 197927, 197928, 197929, 197930, 197931, 197932, 197933, 197934, 197935, 197936, 197937, 197938, 197939, 197940, 197941, 197942, 197943, 197944, 197945, 197946, 197947, 197948, 197949, 197950, 197951, 197952, 197953, 197954, 197955, 197956, 197957, 197958, 197959, 197960, 197961, 197962, 197963, 197964, 197965, 197966, 197967, 197968, 197969, 197970, 197971, 197972, 197973, 197974, 197975, 197976, 197977, 197978, 197979, 197980, 197981, 197982, 197983, 197984, 197985, 197986, 197987, 197988, 197989, 197990, 197991, 197992, 197993, 197994, 197995, 197996, 197997, 197998, 197999, 198000, 198001, 198002, 198003, 198004, 198005, 198006, 198007, 198008, 198009, 198010, 198011, 198012, 198013, 198014, 198015, 198016, 198017, 198018, 198019, 198020, 198021, 198022, 198023, 198024, 198025, 198026, 198027, 198028, 198029, 198030, 198031, 198032, 198033, 198034, 198035, 198036, 198037, 198038, 198039, 198040, 198041, 198042, 198043, 198044, 198045, 198046, 198047, 198048, 198049, 198050, 198051, 198052, 198053, 198054, 198055, 198056, 198057, 198058, 198059, 198060, 198061, 198062, 198063, 198064, 198065, 198066, 198067, 198068, 198069, 198070, 198071, 198072, 198073, 198074, 198075, 198076, 198077, 198078, 198079, 198080, 198081, 198082, 198083, 198084, 198085, 198086, 198087, 198088, 198089, 198090, 198091, 198092, 198093, 198094, 198095, 198096, 198097, 198098, 198099, 198100, 198101, 198102, 198103, 198104, 198105, 198106, 198107, 198108, 198109, 198110, 198111, 198112, 198113, 198114, 198115, 198116, 198117, 198118, 198119, 198120, 198121, 198122, 198123, 198124, 198125, 198126, 198127, 198128, 198129, 198130, 198131, 198132, 198133, 198134, 198135, 198136, 198137, 198138, 198139, 198140, 198141, 198142, 198143, 198144, 198145, 198146, 198147, 198148, 198149, 198150, 198151, 198152, 198153, 198154, 198155, 198156, 198157, 198158, 198159, 198160, 198161, 198162, 198163, 198164, 198165, 198166, 198167, 198168, 198169, 198170, 198171, 198172, 198173, 198174, 198175, 198176, 198177, 198178, 198179, 198180, 198181, 198182, 198183, 198184, 198185, 198186, 198187, 198188, 198189, 198190, 198191, 198192, 198193, 198194, 198195, 198196, 198197, 198198, 198199, 198200, 198201, 198202, 198203, 198204, 198205, 198206, 198207, 198208, 198209, 198210, 198211, 198212, 198213, 198214, 198215, 198216, 198217, 198218, 198219, 198220, 198221, 198222, 198223, 198224, 198225, 198226, 198227, 198228, 198229, 198230, 198231, 198232, 198233, 198234, 198235, 198236, 198237, 198238, 198239, 198240, 198241, 198242, 198243, 198244, 198245, 198246, 198247, 198248, 198249, 198250, 198251, 198252, 198253, 198254, 198255, 198256, 198257, 198258, 198259, 198260, 198261, 198262, 198263, 198264, 198265, 198266, 198267, 198268, 198269, 198270, 198271, 198272, 198273, 198274, 198275, 198276, 198277, 198278, 198279, 198280, 198281, 198282, 198283, 198284, 198285, 198286, 198287, 198288, 198289, 198290, 198291, 198292, 198293, 198294
Call Management System (CMS) LT04 SAS Tape Drive Bundles	https://support.avaya.com/css/P8/documents/100160005	04-Jun-12	N/A	19-Aug-16	19-Aug-16	263702, 263705, 270155, 270156, 700500184, 700501034, 700502134
Call Management System (CMS) Modem	https://support.avaya.com/css/P8/documents/100110147	22-Nov-10	N/A	22-Nov-11	22-Nov-15	178797
Call Management System (CMS) ORACLE T5120 4- CORE Hardware	https://support.avaya.com/css/P8/documents/100150451	31-Dec-11	N/A	19-Aug-16	N/A	263492, 263700, 263703
Call Management System (CMS) ORACLE T5120 8- CORE Hardware	https://support.avaya.com/css/P8/documents/100160007	04-Jun-12	N/A	19-Aug-16	N/A	267854, 267864, 267865
Call Management System (CMS) ORACLE T5220 / T5120 Memory Expansion Kits	https://support.avaya.com/css/P8/documents/100166878	03-Dec-12	N/A	19-Aug-16	N/A	223503
Call Management System (CMS) R15 and earlier Additions and Consolidations	https://support.avaya.com/css/P8/documents/101034650	13-Mar-17			N/A	106497852
Call Management System (CMS) R16.3 Backup Devices		25-Aug-14	31-Oct-15	N/A	19-Aug-18	267856, 700501036, 700502803
Call Management System (CMS) R17 and R18 Solaris Operating System - FoMS	https://support.avaya.com/css/P8/documents/101037776		01-Nov-17	N/A	N/A	
Call Management System (CMS) R8 and earlier Upgrades	https://support.avaya.com/css/P8/documents/101034648	08-May-17	N/A	N/A	N/A	31-Oct-08

Call Management System (CMS) Sun Netra 210 and Sun Netra 210 Mirrored platforms	https://support.avaya.com/css/P8/documents/100042196		04-May-09	N/A	04-May-09	30-Oct-17		
Call Management System (CMS) SUN T5220 Hardware Platform	https://support.avaya.com/css/P8/documents/100121638		04-Feb-11	N/A	19-Aug-16	N/A	09-Aug-16	263491, 263701, 263704, 700501020, 700501021, 700501022, 700501023, 700501024
Call Management System (CMS) Sun V890 Additional Ethernet Port-Expansion Cards	https://support.avaya.com/css/P8/documents/100110141		22-Nov-10	N/A	30-Apr-14	N/A	31-Dec-15	700397599, 700397615
Call Management System (CMS) Sun V890 CPU/MEMORY BOARD 1.8G	https://support.avaya.com/css/P8/documents/100072406		08-Feb-10	N/A	31-Dec-13	N/A	31-Dec-15	213681, 700397581
Call Management System (CMS) Sun V890 Platform	https://support.avaya.com/css/P8/documents/100040826		12-Jan-09	N/A	12-Jan-12	N/A	31-Dec-15	178798, 187501, 190010, 193113, 195206, 197951, 198321, 202849, 213680, 217542, 260137, 700352925, 700356041, 700395817
Call Management System 11.0	https://support.avaya.com/css/P8/documents/100019714		30-Nov-06	30-Nov-06	30-Nov-06		01-Feb-11	192516, 192517, 192518, 192519, 192520, 192521, 192522, 192523, 192524, 192525, 192526, 192527, 192528, 192529, 192530, 192531, 192532, 192533, 192534, 192535, 192536, 192537, 192538, 192539, 192540, 192541, 192542, 192543, 192544, 192545, 192546, 192547, 192548, 192549, 192550, 192551, 192552, 192553, 192554, 192555, 192556, 192557, 192558, 192559, 192560, 192562, 192563, 192564, 192565, 192566, 192567, 192568, 192569, 192570, 192738, 192739, 192740, 192741, 192742, 192743, 192744, 192745, 192906, 193027, 193028, 193029, 193030, 193031, 193032, 193033, 193034, 193035, 193111, 193112
Call Management System 12.0			12-Sep-05	31-Dec-07	31-Dec-07		01-Feb-11	
Call Management System 13.0			06-Feb-06	04-May-09	04-May-09		01-Feb-11	181301, 181302, 181586, 181587, 700342330
Call Management System 13.1			07-Apr-07	04-May-09	04-May-09		01-Feb-11	700416803, 700416811
Call Management System 14.0			30-Jun-08	31-Dec-11	31-Dec-11		01-Feb-11	
Call Management System 14.1	https://support.avaya.com/css/P8/documents/100040825		12-Jan-09	31-Dec-11	31-Dec-11		01-Feb-11	
Call Management System 15.0	https://support.avaya.com/css/P8/documents/101015393 https://support.avaya.com/css/P8/documents/101057654		14-Jun-10	30-Sep-13	14-Jun-13		30-Jul-14	223450, 223453, 223455, 223456, 223458, 223461, 223462, 223500, 226681, 228061, 228062, 228063, 228064, 228065, 228066, 228067, 228068, 228069, 228180, 228181, 228182, 228183, 228184, 228185, 228186, 228187, 228188, 700464571, 269909, 270060, 270061, 270062, 270063, 270064, 270065
Call Management System 16.0	https://support.avaya.com/css/P8/documents/100081218		14-Jun-10	14-Jun-11	14-Jun-11	04-Jun-18	04-Jun-16	228702, 228722, 228723, 228724, 228725, 228726, 228727, 228729, 228730, 228731, 228732, 228733, 228734, 228735, 228736, 700477995, 700479231, 700500039, 700500040, 700500041
Call Management System 16.1	https://support.avaya.com/css/P8/documents/100113235		07-Nov-10	08-Nov-11	08-Nov-11	19-Aug-18	04-Jun-16	247879, 247880, 700500174, 700500177, 700500178, 700500179, 700500181, 700500182
Call Management System 16.2	https://support.avaya.com/css/P8/documents/100147811		02-Dec-11	28-Nov-12	19-Aug-16	19-Aug-18	04-Jun-16	195291, 263486, 263488, 263489, 263490, 264913, 264914, 264940, 700501037, 700501449, 700501450, 700501451, 700501454, 700501455, 700501845, 700501846, 700501847, 700501890
Call Management System 16.3	https://support.avaya.com/css/P8/documents/100170919		03-Jun-13	14-Dec-15	03-Jun-16		16-Dec-16	228706, 228707, 228708, 228709, 228720, 228721, 245367, 245368, 245369, 245370, 245371, 245372, 267850, 267851, 267852, 267853, 267855, 269540, 700501724, 700502992, 7005044640, 700504638, 700504639
Call Management System 17.0	https://support.avaya.com/css/P8/documents/101013436		13-Mar-16	04-Jun-19	04-Jun-19	13-Mar-22	TBD	272013, 272014, 272015, 272016, 272017, 272018, 272019, 272020, 272021, 272022, 272023, 272024, 272025, 272026, 272030, 272031, 272032, 272033, 272034, 272036, 273711, 274002, 274003, 274357, 305222, 306705, 306706, 306707, 700510061, 700510066
Call Management System 18.0	https://support.avaya.com/css/P8/documents/101057646		15-Jul-19	15-Jul-20	15-Jul-22	N/A	TBD	381691, 381692, 381693, 381694, 381695, 381696, 381823, 381824, 381825, 381826, 381827, 381828, 381829, 381831, 381832, 381834, 381835, 381836, 382021, 382022, 382023, 382024, 382025, 382026, 381851, 381852, 381853, 381854, 700513677, 700513678, 700513680, 700513682, 700514307, 700514308
Call Management System 18.0.x Servers (Dell R630, R730 and HP DL20 G9 and DL380 G9)	https://support.avaya.com/css/P8/documents/101051885		31-Oct-18	N/A	31-Oct-21	N/A	31-Oct-24	389690, 381846, 381847, 381848
Call Management System 19.x	https://support.avaya.com/css/P8/documents/101086103	04-Jun-19	06-Aug-23	06-Aug-24	N/A	N/A	TBD	392708, 392709, 392712, 392714, 392765, 392713, 392715, 372716, 392717, 392718, 392719, 194466, 392720, 392722, 392723, 392724, 392725, 392726, 392741, 392742, 392743, 392744, 392745, 392757, 392726, 392727, 392730, 392732, 392731, 392733, 392734, 392736, 392737, 392740, 392767, 392735, 392755, 392739, 392756, 407146, 407147, 401473, 401474, 401475, 401476, 401477, 401478, 401479, 401950, 401951, 401952, 402450, 402451, 402452, 292747, 392748, 392749, 392750, 392758, 392759, 392751, 392752, 392768, 392754, 193110, 184846, 184856, 192572, 192573, 197396, 184826, 392487, 392488, 392489, 401572, 392535, 392536, 392537, 401582, 392568, 392569, 392570, 401589, 392591, 392592, 392594, 401594, 392586, 392587, 392589, 401593, 392596, 392597, 393150, 401595, 392599, 392600, 393152, 401596, 392500, 392501, 392503, 401575, 392495, 392496, 392498, 401574, 392543, 392544, 392546, 401584, 392538, 392539, 392541, 401583, 392576, 392577, 392579, 401591, 392571, 392572, 392574, 401590, 392510, 392511, 392513, 401577, 392514, 392505, 392506, 392508, 401576, 392509, 392558, 392559, 392561, 401587, 392562, 392553, 392554, 392556, 401586, 392525, 392526, 392528, 401580, 392057, 392058, 392480, 401570, 392481, 392530, 392531, 392533, 401581, 392520, 392521, 392523, 401579, 392482, 392483, 392485, 401571, 401597, 392846, 392563, 392564, 392566, 401588, 392548, 392549, 392551, 401585, 392581, 392582, 392584, 401592, 392490, 392491, 392493, 401573, 393154, 393155, 393156
Call Management System 20.0		06-Jun-23	TBD	TBD	N/A	N/A	TBD	
Call Management System(CMS) SUN Netra 210 2GB Additional Memory and Disk Mirroring with additional hard drive	https://support.avaya.com/css/P8/documents/100110140		22-Nov-10	N/A	31-Dec-14	30-Oct-17		179578, 198332, 700388226
Call Park and Page Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A		381550, 381551, 381552, 381553
Call Processing R10	https://support.avaya.com/css/P8/documents/100019695		01-Jul-02	07-Mar-05	07-Mar-05	07-Jun-16		
Call Reconnect Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A		399641
Call Redirection Manager Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A		387433, 388943
Callback Assist 4.1	https://support.avaya.com/css/P8/documents/100182872		30-Sep-14	30-Sep-14	30-Sep-14		N/A	208173, 266150, 266151, 266152
Callback Assist 4.x	https://support.avaya.com/css/P8/documents/101070203		08-Dec-20	08-Dec-21	N/A	N/A	08-Dec-25	268213, 268215, 382807, 382808, 382809, 386631, 386632, 386633, 385524, 385525, 385526
CallMaster II, IV, and Analog Telephones (6220, 6218)	https://support.avaya.com/css/P8/documents/100017167		26-Jul-04	N/A	26-Jul-07	N/A	26-Jul-07	101904, 101905, 101906, 101907, 101948, 105212, 112330, 160332, 160333, 160334
Callmaster IV	https://support.avaya.com/css/P8/documents/100017808		04-Aug-08		04-Aug-11			700206386, 700275662, 700381668, 700381676, 700381692, 700381700, 700381726, 700449002, 700449010
Callmaster VI	https://support.avaya.com/css/P8/documents/100018989		30-Jun-07		30-Jun-10			700381742

CallPilot 1005r Rackmount Server	https://support.avaya.com/css/P8/documents/100091566		01-Jul-10	N/A	01-Jul-13	03-Jun-24	TBD	N0119907, N0119910, N0119913, N0119915, N0119918, N0119920, N0119923, N0119925, N0119927, N0119929, N0119997, N0181935, N0181936, N0181937, N0181938, N0181939, N0181940, N0181941, N0181942, N0181943, N0181945, N0181946, NTHY77QAE5, NTHY77RAE5, NTHY77SAE5, NTHY77TAE5, NTHY77UAE5, NTHY77VAE5, NTHY77WAE5, NTHY77XAE5, NTHY77YAE5, NTHY77ZAE5, NTHY78DAE5, NTZE78GBE5, NTZE78HBE5, NTZE78JBE5, NTZE78KBE5, NTZE78LBE5, NTZE78MBE5, NTZE78NBE5, NTZE78PBE5, NTZE78QBE5, NTZE78RBE5, NTZE78SBE5
CallPilot 1006r Rackmount Server			30-Jan-15	N/A	N/A	03-Jun-24	TBD	
CallPilot 600r Rackmount Server	https://support.avaya.com/css/P8/documents/100126803		07-Feb-11	N/A	07-Feb-14	03-Jun-24	TBD	N0119897, N0119899, NTHY49AAE5, NTHY49BAE5, NTHY49CAE5, NTZE67ABE5, NTZE67BBE5, NTZE67CBE5
CallPilot Mini 1.6a	https://support.avaya.com/css/P8/documents/100170901		01-Jun-10	N/A	01-Jun-13	N/A	TBD	
CallPilot R1.0	https://support.avaya.com/css/P8/documents/101046650			01-Nov-03	N/A	31-Dec-16	TBD	
CallPilot R2.0	https://support.avaya.com/css/P8/documents/101046650			01-Nov-05	N/A	31-Dec-16	TBD	
CallPilot R3.0	https://support.avaya.com/css/P8/documents/101046650			01-Jul-06	N/A	31-Dec-16	TBD	
CallPilot R4.0	https://support.avaya.com/css/P8/documents/101046650							
CallVisor ASAI G3 R6	https://support.avaya.com/css/P8/documents/100019695		01-Feb-99	07-Mar-05	07-Mar-05	07-Jun-16		
CallVisor ASAI G3 R7	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Mar-05	07-Mar-05	07-Jun-16		
CallVisor ASAI G3 R8	https://support.avaya.com/css/P8/documents/100019695		01-Mar-01	07-Mar-05	07-Mar-05	07-Jun-16		
CallVisor ASAI G3 R9	https://support.avaya.com/css/P8/documents/100019695		01-Mar-02	07-Mar-05	07-Mar-05	07-Jun-16		
CCD DevConnect Products	https://support.avaya.com/css/P8/documents/100019651 https://support.avaya.com/css/P8/documents/101011505		05-May-08	N/A	05-May-11	31-Dec-16		200752, 200753, 200754, 200755, 200756, 200757, 200758, 200759, 200790, 200791, 200792, 200793, 200794, 200795, 200796, 200797, 200798, 200799, 200801, 200802, 200803, 200804, 200805, 200806, 200807, 200808, 200809, 200810, 200811, 200812, 200813, 200814, 200815, 200816, 200817, 200818, 200819, 200820, 200821, 200822, 200823, 200824, 200825, 200826, 200827, 205556, 205557, 205558, 205559, 205780, 700262843, 700262868, 700262884, 700262900, 700276728, 700276736, 700276744, 700276751, 700276785, 700285091, 700285109, 700285117, 700285125, 700285158, 700285166, 700285174, 700285182, 700285190, 700305956, 700305964, 700305972, 700305980, 700333685, 700333701, 700333719, 700333727, 700333735, 700333743, 700333750, 700341688, 700341696, 700341704, 700341712, 700341720, 700341738, 700341746, 700341753, 700346166, 700346174, 700350754, 700350770, 700350812, 700350838, 700350861, 700350879, 700350895, 700350903, 700350986, 700351015, 700351547, 700351703, 700363120, 700363138, 700363146, 700372048, 700372055, 700373491, 700373509, 700373517, 700373525, 700382302, 700382310, 700382328, 700382336, 700382401, 700382419, 700383250, 700405269, 700418346, 700418577, 700418635, 700428873
Center Stage Switch	https://support.avaya.com/css/P8/documents/100018834 https://support.avaya.com/css/P8/documents/101011499		05-Jun-06	08-Jun-09	08-Jun-09	31-Dec-16	TBD	
Centillion (System 5000 & 3000)				N/A	N/A	N/A	08-Aug-15	3000N, 5000N, 5005N, AD1402001, AD1402002
CH 611 analog cordless telephone	https://support.avaya.com/css/P8/documents/101006007		06-Feb-15	06-Feb-15	06-Feb-15	06-Feb-15		230.005.805, 230.005.806, 4.999.134.942, 4.999.134.943
Clarent				01-May-06	01-May-06	N/A	01-Sep-15	
Click to Meet products (Click to Meet, Click to Meet for Microsoft Office, Click to Meet for IBM Lotus Sametime)			31-Mar-09	N/A	N/A	31-Mar-11		
Cloud Enablement for Video (VaaS) 2.0	https://support.avaya.com/css/P8/documents/101057777		26-Aug-19	26-Aug-20			26-Aug-20	387355, 387356, 387379, 387380, 389955, 389956, 386988, 386989, 390789, 390790, 390791, 390573, 392295, 390771, 390783, 390772, 390784
CoBrowse for Avaya Interaction Center	https://support.avaya.com/css/P8/documents/101060189		01-Aug-19	31-Jul-20	N/A	N/A	31-Jul-22	
Co-browsing Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24	N/A	N/A		381071
Collaboration Environment 2.0	https://support.avaya.com/css/P8/documents/101051721		03-Dec-14	02-Mar-15	N/A	N/A	07-Sep-15	307286, 307410, 307413
Collaboration Environment 3.0	https://support.avaya.com/css/P8/documents/101063499		24-Aug-15	24-Aug-15	N/A	N/A	24-Aug-18	
Commercial Off the Shelf (COTS) Dell R300	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223		31-Dec-10	N/A	31-Dec-13	31-Dec-17	14-Feb-22	
Commercial Off the Shelf (COTS) HP DL320G4 Commercial	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) HP DL320G4 DSN	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) IBM x306M Commercial	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) IBM x306M DSN	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223			N/A	31-Dec-11	31-Dec-14	14-Feb-22	
Commercial Off the Shelf (COTS) IBM x3350	https://support.avaya.com/css/P8/documents/100121148 https://support.avaya.com/css/P8/documents/101078223		31-Dec-12	N/A	31-Dec-15	31-Dec-18	14-Feb-22	
Common Servers 2.0	https://support.avaya.com/css/P8/documents/101008944		08-Jun-15		08-Jun-18	08-Jun-21		269810*, 270391*, 270395*, 306626**
Common Servers Eight Specific R610 Servers	https://support.avaya.com/css/P8/documents/100166358		03-Dec-12		03-Dec-15	03-Dec-18		263760, 263761, 263810, 263856, 264181, 264183, 700501082, 700501083
Common Servers R1 DL360G7_R610	https://support.avaya.com/css/P8/documents/100178936		08-Dec-14	N/A	08-Dec-17	TBD	TBD	263127, 263762, 263764, 263765, 263766, 263767, 263801, 263802, 263820, 264180, 264182, 264184, 264185, 264186, 264187, 264188, 264189, 264190, 264191, 264192, 264193, 265836, 265837, 265900, 265902, 265903, 265904, 266691, 266692, 266694, 267272, 269373, 269430, 269431, 269432, 269433, 269473, 269475, 269754, 269755, 269756, 269757, 269758, 269759, 269760, 269761, 269762, 269763, 269764, 269765, 270393, 270804, 272360, 272733, 299698, 700501091, 700501092, 700501093, 700501094, 700501095, 700501097, 700501098, 700501100, 700501104, 700501181, 700501838, 700504352, 700505182, 700505211, NTL263127, NTL263764, NTL263801, NTL263802, NTL269431, NTL269433, NTL272733, NTL700501092, NTL700501093
Common Servers R1 for AES (Dell™ PowerEdge R610)	https://support.avaya.com/css/P8/documents/100170617		02-Sep-13	N/A	02-Sep-16	TBD	TBD	700502596

Common Servers R2 DL360PG8	https://support.avaya.com/css/P8/documents/101027173		13-Jun-16	N/A	13-Jun-19	TBD	TBD	305395, 338954, 305396, 338955, 305398, 338957, 305397, 338956, 306202, 338958, 307119, 305363, 307117, 303560, 380762, 380763, 380765, 338842, 304210, 303600, 307170, 303566, 305413, 338953, 307118, 303519, NTL303566, 303561, 307116, 303591, 307171, , 380840, 381075, 303518, 307115, 380764, 302848, 306969, 303974, 305190, 305191, 305192, 305193, 303971, 303972, 303973, 307115, 307171
Communication Control Toolkit (CCT 5.0)	https://support.avaya.com/css/P8/documents/100129247		01-Mar-10	31-Oct-10	31-Oct-10	TBD	TBD	
Communication Manager (CM) 1.x	https://support.avaya.com/css/P8/documents/101026404 https://support.avaya.com/css/P8/documents/101026404		13-Jun-05	15-Jan-06	05-Nov-07	N/A	TBD	
Communication Manager (CM) 4	https://support.avaya.com/css/P8/documents/101026404 https://support.avaya.com/css/P8/documents/101026404		02-Feb-09	02-Feb-10	02-Feb-10	N/A	TBD	195615, 195616, 195617, 195618, 195619, 195620, 195621, 195622, 195623, 195624, 195625, 195626, 195627, 195628, 195629, 195630, 195631, 195632, 195633, 195634, 195635, 195636, 195637, 195638, 195639, 195640, 195641, 195642, 195643, 195644, 195645, 195646, 195647, 195648, 195649, 195650, 196616, 196617, 196618, 196621, 196622, 196625, 196626, 196629, 196636, 196637, 196639, 196640, 196642, 196643, 196645, 196646, 196647, 196648, 196669, 196670, 196671, 196672, 196673, 196674, 196675, 196676, 196677, 196678, 196679, 196680, 196681, 196682, 196683, 196684, 196685, 196686, 196687, 196688, 196689, 196690, 196691, 196692, 196693, 196694, 196695, 196696, 196697, 196698, 196699, 196700, 196701, 196702, 196703, 196704, 196705, 196706, 196707, 196708, 196709, 196710, 196711, 196712, 196713, 196714, 196716, 196718, 196719, 196720, 196723, 198016, 198020, 198021, 198022, 198023, 198024, 198025, 198026, 198027, 198028, 198029, 198030, 198031, 198032, 198033, 198034, 198035, 198036, 198037, 198038, 198039, 198040, 198041, 198042, 198043, 198044, 198045, 198046, 198047, 198048, 198049, 198050, 198051, 198052, 198053, 198054, 198055
Communication Manager 4 and older User Licenses	https://support.avaya.com/css/P8/documents/101026404 https://support.avaya.com/css/P8/documents/101026404		29-Aug-16	N/A	N/A	N/A	TBD	165396, 175147, 175148, 175152, 175153, 178266, 178267, 182006, 182007, 182009, 182010, 182012, 182014, 182020, 182021, 182466, 182577, 183116, 183118, 185703, 185704, 186128, 187729, 192737, 193326, 193732, 193740, 193867, 194336, 196713, 196714
Communication Manager Express R5.1	https://support.avaya.com/css/P8/documents/100067375		11-Jan-10	11-Jan-11	11-Jan-11	N/A	TBD	216526, 216559, 216560, 216561, 216562, 216563, 217210, 217211, 224919, 225307, 225308, 225309, 700453160, 700453178
Communication Manager Messaging (CMM) 4.0.2	https://support.avaya.com/css/P8/documents/100164016		27-Aug-12	27-Aug-13	27-Aug-15	N/A	TBD	216502, 226874, 700453186
Communication Manager Messaging (CMM) 5.2	https://support.avaya.com/css/P8/documents/100170901		01-Jan-13	01-Jun-14	01-Jun-14	N/A	TBD	
Communication Manager Suites Version 1 / Aura Suites V1 Collaboration for Subscription Upgrades/ ASIPP, Uplifts, Adds/Expansions	https://support.avaya.com/css/P8/documents/101006003		31-Aug-15	N/A	N/A	N/A	TBD	270832, 271201, 271209, 271217, 271225, 271233, 271240, 302471, 302473
Communication Manager Suites Version 1 / Aura Suites V1 Collaboration NEW and Transactional (Paid) Upgrade/Uplifts	https://support.avaya.com/css/P8/documents/101006003		12-Jan-15	N/A	N/A	N/A	TBD	270831, 271200, 271208, 271216, 271224, 271232, 302470, 302472, 304119, 304125
Communication Manager Suites Version 1 / Aura Suites V1 Foundation	https://support.avaya.com/css/P8/documents/101006003		12-Jan-15	N/A	N/A	N/A	TBD	268680, 268683, 268684, 268688, 268730, 268731, 268840, 270130, 304115, 304121
Communication Manager Suites Version 1 / Aura Suites V1 Mobility for Subscription Upgrades/ ASIPP, Uplifts, Adds/Expansions	https://support.avaya.com/css/P8/documents/101006003		31-Aug-15	N/A	N/A	N/A	TBD	272531, 272533, 272535, 272537, 272539, 272542, 272543, 273547, 273548, 302475
Communication Manager Suites Version 1 / Aura Suites V1 Mobility NEW and Transactional (Paid) Upgrade/Uplifts	https://support.avaya.com/css/P8/documents/101006003		12-Jan-15	N/A	N/A	N/A	TBD	272530, 272534, 272536, 272538, 272540, 272541, 302474, 302476, 304117, 304123
Communication Server 1000 (CS1000) Hardware Codes in EU Countries -- Refer to CS1K Release Entries	https://support.avaya.com/css/P8/documents/101021805		13-Jun-16	N/A	N/A	03-Jun-24	TBD	306202, NTSK02DBE5, NTSK02LEE5, NTSK02PCE5, NTSB46BV, NTS9D13AAE6, NTSAG04AAE5, NTSBK69AAE5, NTSCK18AAE5, N0106416, NTS1R05AA, NTS1R91BA, NTS5D26CA, NTD0U0609E6, NTD0U19AA, NTD0U19AAE5, NTD0U68AA, NTFM29BA, NTD0R87AAE5, N0110492, NTSG02AA, NTSG15AAE5, NTSG21AAE5, NTSG22AAE6, NTSG32AAE5, NTSG33AAE5, NTSG71AAE5, NTSG91BAE5, NTSG94AAE5, NTSK83GAE5, NTSB22AAE5, NTSAG26ACE5, NTSAG54ACE5, NTSK1119, NTSK1205E6, NTSK92BBE5, NTD0U16BB, NTD0W65AAE5, NTD0W71AAE5, NTD0W73AAE5, NTD0W76AAE5, NTD0W78AAE5, NTD0W98AAE5, NTD0W99CAE5, NTS5D33ACE5, NTS6D40BAE5, NTS6D41CAE5, NTS6D42CDE5, NTS751AE5, NTSB01BCE5, NTSB04BBE5, NTSB06AB, A0634493, A0634494, A0634495, A0634496, A0761993, A0766331, A0773054, A0773056, A0773059, N0113525, NTS1P61CAE5, NTS1P62CAE5, NTS1P63CBE5, NTS1P6501E6, NTS1P6601E6, NTS1P70CAE5, NTS1P86AAE5, NTS4N39BAE5, NTS4N48BAE5, NTS4N49AAE5, NTS4N65ACE5, NTS5D12AAHE5, NTS5D64CBE5, NTS5D65CBE5, NTS5D97ADE5, NTS7R67BAE5, NTS7R68AAE5, NTSB017HCE5, NTSB29BA, NTSB41BBE5, NTSBK66AAE5, NTSB853AAE5, NTSB22DH, NTD0U22HA, NTD0U22HB, NTD0U22HC, NTD0U22JA, NTD0U22JB, NTD0U22JC, NTD0U22KA, NTD0U22KB, NTD0U22KC, NTD0U23AC, NTSU58AA, NTSU58BA, NTSU60AB, NTSU60AC, NTSU60BB, NTSU60BC, NTSU60CB, NTSU60CC, NTSU61AA, NTSU61AB, NTSU61AC, NTSU61BA, NTSU61BB, NTSU61BC, NTSU61CB, NTSU61CC, NTSU61EA, NTSU61FA, NTSU61GA, NTSU61IA, NTSU61JA, NTSU61KA, NTSU61MA, NTSU61NA, NTSU61OA, NTSU62AB, NTSU62AC, NTSU63AB, NTSU63AC, NTSWB09BA, NTSWB09DA, NTSWB20DAE5, NTSWB22AA, NTSWB22AB, NTSWB23AA, NTSWB23AB, NTSWB23AC, NTSWB24AA, NTSWB24AB, NTSWB24AC, NTSWB27AA, NTSG28AAE5, NTSG29AAE5, NTSG30AAE5, NTSG34NAE5, NTSB01ACE5, NTSB01BCE5, NTSB01CCE5, NTSB01DCE5, NTSB77BAE5, NTSB77CAE5, NTSB78BAE5, NTSB78CAE5, NTSB79BAE5, NTSB79CAE5, NTSB80BAE5, NTSB80CAE5, NTSB91AA, NTSB91BA, NTSB91CA, NTSB91DA, NTSB91EA, NTSB91FA, NTSB91GA, NTSB91HA, NTSB92AA, NTSB92BA, NTSB92CA, NTSB92DA, NTSB92EA, NTSB92FA, NTSB92GA, NTSB92HA, NTSB96ACE5
Communication Server 1000 (CS1K) DECT Base Stations	https://support.avaya.com/css/P8/documents/100172678		31-Mar-14	31-Mar-15	31-Mar-17		TBD	A0653814, N0216411, N0216413, N0216414, NTCW00ACE5, NTCW01ACE5, NTCW02CBE5, NTCW02CE5, NTCW02DCE5, NTCW02DBE5, NTCW02DCE5, NTCW02CE5, NTCW02HAE5, NTCW02HBE5, NTCW02NAE6, NTCW02PAE6, NTCW05AAE5, NTCW05BA, NTCW10AAE6, NTCW11AAE6, NTCW11BAE6, NTCW11CAE6, NTCW11DAE6, NTCW11EA6, NTCW11FAE6, NTCW12AAE6, NTCW12DAE6, NTCW16CAE6, NTCW25AAE5, NTCW26AAE5, NTCW26BAE5, NTCW26CAE5, NTCW26DAE5, NTCW26EA5, NTCW27AA, NTSQ05AA

Communication Server 1000 (CS1K) DECT Messenger and DMLS	https://support.avaya.com/css/P8/documents/100172679		02-Feb-14	02-Feb-15	02-Feb-17		TBD	NT4Y18AA, NT4Y18BA, NT4Y18CA, NT4Y18DA, NT4Y18EA, NT4Y18FA, NT4Y18GA, NT4Y18HA, NT4Y18JA, NT4Y18KA, NT4Y18MA, NT4Y18NA, NT4Y18QA, NT4Y18RA, NT4Y18SA, NT4Y18TA, NT4Y18UA, NT4Y36AA, NT4Y36BA, NTCW30AA, NTCW30BA, NTTQ02AA, NTTQ44DA, NTTQ44EA, NTTQ45AA, NTTQ45DA, NTTQ45KA, NTTQ46AA, NTTQ46AE5
Communication Server 1000 (CS1K) Integrated Recorded Announcement (MIRAN) -- Refer to CS1K Release Entries	https://support.avaya.com/css/P8/documents/100160195		04-Apr-12	04-Apr-13	04-Apr-15	N/A	TBD	NT0961DA, NT0961DAE5, NT0966DA, NT0966DAE5, NTAG86BD, NTAG86CD, NTHN96AA
Communication Server 1000 (CS1K) R3.0	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403			01-Jul-10	N/A		TBD	
Communication Server 1000 (CS1K) R3.0/4.5 DSN	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403			01-Jul-10	N/A		TBD	
Communication Server 1000 (CS1K) R4.0	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403			01-Jul-10	N/A		TBD	
Communication Server 1000 (CS1K) R4.5	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403			01-Jul-10	N/A		TBD	
Communication Server 1000 (CS1K) R5.0 DSN	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403		01-Jan-12	01-Jan-13	N/A		TBD	
Communication Server 1000 5.0	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403			31-Dec-10			TBD	
Communication Server 1000 5.5	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403			31-Dec-10			TBD	
Communication Server 1000 6.0	https://support.avaya.com/css/P8/documents/100151321 https://support.avaya.com/css/P8/documents/1001032403		31-Dec-10	31-Dec-11			TBD	
Communication Server 1000 7.0	https://support.avaya.com/css/P8/documents/100151321		22-Feb-11	01-Apr-12	N/A		TBD	
Communication Server 1000 7.5	https://support.avaya.com/css/P8/documents/100151321		25-May-13	25-Sep-13	N/A		TBD	
Communication Server 1000 7.6	https://support.avaya.com/css/P8/documents/1001046049		09-Apr-18	09-Apr-19	N/A	03-Jun-24	TBD	NT8R80AE, NT8R80BE, NT1R20BAE5, NT5D13AAE6, NT5D14ADE5, NT5D16DAE6, NT5D26BA, NT5D31BAE5, NT5D32GAE5, NT5D34CAE5, NT5D35AAE5, NT5D36AAE5, NT5D51BCE5, NT5D52CAE5, NT5D52BCE5, NT5D60AAE5, NT5D62CAE5, NT5D67CBE5, NT5D69CBE5, NT5D80BAE5, NT5D81BAE5, NT5D85AAE5, NT5D86AA, NT5D86AAE6, NT5D87AAE6, NT5G01AB, NT5G03AB, NT5G04AAE5, NT5G11AAE5, NT5G25AAE5, NT5G31AB, NT5G33BAE5, NT5K02KBE5, NT5K21BBE5, NT5K48ADE5, NT5K82ABE5, NT5K83ABE5, NT5K83FAE5, NT6D70BAE5, NT6D71ACE5, NT7K20ABE6, NT7K20ABGS, NT7R76ACE5, NT8D02HAE5, NT8D02HAE6, NT8D02HAGS, NT8D14DAE5, NT8D14DAGS, NT8D15AKE5, NT8D31ABE6, NT8D31ABGS, NTAG81AAE6, NTAG81BAE6, NTAG81CAE6, NTAG81DAE6, NTAK0420E6, NTAK11BE6, NTAK11DE5, NTAK120AE6, NTAK19CE6, NTAK28ABE5, NTAK7506E6, NTAK75ACE5, NTBK05CAE6, NTBK05DAE6, NTBK48AAE5, NTBK51CAE5, NTBK51CAGS, NTBK65AAE5, NTBK80BAE5, NTC310ABE6, NTC310ABGS, NTC312AAE6, NTC314ABE6, NTC320AAE6, NTC325AAE6, NTC325BAE6, NTC325BAE5, NTC16AE5, NTCW84JAE6, NTDK48KAE6, NTDK49KAE6, NTDK70BBE5, NTDK72ABE5, NTDK89AAE6, NTDK95BBE6, NTDU0606E6, NTDU14DAE5, NTDU15DAE5, NTDU80CAE5, NTDU99AAE5, NTDW05AAE5, NTDW08AAE6, NTDW12AAE5, NTDW5309E6, NTDW53BAE6, NTDW53BAGS, NTDW54BAE6, NTDW5506E6, NTDW5604E6, NTDW5606E6, NTDW56BBE6, NTDW59BBE6, NTDW59BBG5, NTDW6102E5, NTDW62AAE5, NTDW62AAGS, NTDW63BAE5, NTDW64AAE5, NTDW64AAGS, NTDW65AAE6, NTDW65AAGS, NTDW66CAE5, NTDW67AAE6, NTDW69AAE5, NTDW70AAE5, NTDW72AAE5, NTDW77AAE5, NTDW79AAE5, NTDW99ABGS, NTDW99CAE6, NTEZ55AAE6, NTJG09AAE6, NTRC17CAE6, NTRX26NPE6, NTTK09AAE5, NTTK14ABE6, NTTK15AAE6, NTTK16ABE6, NTTK17ABE6, NTTK1ACE6, NTTK18ABE6, NTTK22ABE6, NTTK25CAE5, NTTK26AAE6, NTTK27AAE6, NTVQ0110E5, NTVQ0120E5, QUA6AE5, 700502320, A0355200, A0367916, A0620100, A0814961, A0891744, N0005129, N0112994, N0121357, N0121360, N0140428, N0154213, N0170014, N0198586, N0220961, NTE906EC, NTE906FC, NTE906GC, NTE907EC, NTE907FC, NTE907GC, NTE906AC, NTE906AE, NTE907AC, NTE907AE, NTE906HC, NTE906HC, NTE907HC, NTE980AB, NTE980BB, NTE980HB, NTE980JB, NTE980MB, NTE980PB, NTE980RB, NTE980SB, NTE980TB, NTE980V, NTE980XB, NTE906LB, NTE907JB, NTE906NB, NTE906PB, NTE907LB, NTE907MB, NTE980UB, NTE901KA, NTE906TA, NTE906VA, NTE907SA, NTE907UA, NTE909AA
Communication Server 2100 (CS2100 / SL100) Enhanced Intelligent Peripheral Controller Card for North America	https://support.avaya.com/css/P8/documents/100128099		01-May-11	01-May-14	01-May-14	01-May-17	14-Feb-22	NT7D07BA
Communication Server 2100 (CS2100 / SL100) IPE Extended Message Waiting Line Card for North America	https://support.avaya.com/css/P8/documents/100128102		01-May-11	N/A	01-May-14	01-May-17	14-Feb-22	NT8D09AM
Communication Server 2100 (CS2100 / SL100) Media Gateway 3500 (MG3500) non-ROHS, Power Distribution Center (PDC) and some Spectrum Peripheral Module (SPM) components for North America	https://support.avaya.com/css/P8/documents/100144283		29-Jun-11	31-Dec-12	31-Dec-12	31-Dec-16	14-Feb-22	NT0X40UA, NT0X40UB, NT0X42AD, NT0X42AH, NT0X42AJ, NT0X42AK, NT0X42AN, NT0X42AS, NT0X42AW, NT0X42UA, NT0X42UB, NT0X42UC, NT0X42UH, NT9X10CA, NT9X26FA, NT9X25AS, NTLX65BA, NTLX71AA, NTLX72BA, NTLX82AA, NTLX86AA, NTLX99BA, NTLX20CA, NTR630AA, NTRX02CA, NTRX02CD, NTRX31CA, NTRX31CQ, NTRX31CW, NTRX31DH, NTRX51XA, NTRX51XB, NTRX51XC, NTRX51XD, NTRX51XE, NTRX51XF, NTRX51XG, NTRX51XH, NTRX51XI, NTRX51XK, NTRX51XL, NTRX51XM, NTRX51XN, NTRX51XP, NTRX51XQ, NTRX51XR, NTRX51XT, NTRX51XV, NTRX53CA
Communication Server 2100 (CS2100 / SL109) Software releases SD09 and SD09.1 for North America	https://support.avaya.com/css/P8/documents/100166249		01-Oct-12	31-Dec-12	N/A	31-Dec-16	14-Feb-22	9KEM0090, MG350090, CBM00090, CICM0090, CS2M0090, GWCC0090, IEMS0090, MG320090, SD000090, SD0C0090, SIW10100, SPFS0090, SPM00210, STRM0060
Communication Server 2100 (CS2100) Service Application Manager 21 & eXtended Architecture Core (XA-Core)	https://support.avaya.com/css/P8/documents/100166238		13-Sep-12	N/A	31-Dec-14	31-Dec-16	14-Feb-22	N0036797, N9X9587, NTLX0101, NTLX0104, NTLX0105, NTLX02AD, NTLX03AB, NTLX03BB, NTLX04CA, NTLX05AB, NTLX06AC, NTLX07CA, NTLX08AB, NTLX10AA, NTLX1107, NTLX1108, NTLX1145, NTLX11AA, NTLX14CA, NTLX17AA, NTLX20AA, NTLX20BA, NTR65104, NTR65116, NTR65117, NTR65118, NTR65119, NTR65120, NTR65121, NTR65122, NTR65123, NTR65124, NTR65125, NTR65126, NTR65127, NTR65128, NTR65129, NTR65130, NTR65131, NTR65132, NTR65133, NTR65134, NTR65135, NTR65136, NTR65137, NTR65138, NTR65139, NTR65140, NTR65141, NTR65142, NTR65143, NTR65144, NTR65145, NTR65146, NTR65147, NTR65148, NTR65149, NTR65150, NTR65151, NTR65152, NTR65153, NTR65154, NTR65155, NTR65156, NTR65157, NTR65158, NTR65159, NTR65160, NTR65161, NTR65162, NTR65163, NTR65164, NTR65165, NTR65166, NTR65167, NTR65168, NTR65169, NTR65170, NTR65171, 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Communication Server 2100 SE 13.0	https://support.avaya.com/css/P8/documents/101041536	07-Sep-17			N/A	N/A	A0337619, NTRU048G, A0522826, A0780045, A0794434, A0820375, A0898426, N0024833, N0024863, N0024882, N0024883, N0024891, N0024895, N0028830, N0028835, N0043354, N0049054, N0051659, N0056580, N0056584, N0062418, N0065513, N0065518, N0065520, N0065521, N0065541, N0065554, N0065563, N0065564, N0065572, N0065574, N0065580, N0065585, N0065589, N0065591, N0065592, N0065593, N0065600, N0065619, N0065621, N0071957, N0071979, N0075967, N0076313, N0098402, N0103365, N0103367, N0114056, N0114511, N0115249, N0124547, N0128998, N0133633, N0136213, N0158535, N0158990, N0158992, N0159994, N01X50AA, N01X50AC, N01X50AG, N01X97AYE6, N01X97CQ6E, N01X55BA, N01X36AA, N01X0160, N01X0167, N01X0170, N01X0190, N01X0196, N01X0314, N01X03AA, N01X0433, N01X0436, N01X0524, N01X0757, N01X12AD, N01X47AB, N01X52AA, N01X7020, N01X7021, N01X15AB, N01X32AA, N01X4101, N01X304AB, N01X509A, N01X5095, N01X5096, N01X5097, N01X5099, N01X36AQ, N01X36AT, N0160021, P0628367, A0737815, A0780148, N0024874, N0046669, N0046671, N0065605, N0065613, N0075160, N0076373, N0100645, N0100646, N0105731, N0112903, N0124468, N0125533, N0126626, N0129046, N0133907, P0645605, N01J01AC, N01N415AA, N01N438KA, N01N445CB, N01N458AA, N01N458AB, N01N458AD, N01N458AJ, N01N458BJ, N01N458CJ, N01N458DJ, N01N458EJ, N01N458FJ, N01N458HJ, N01N458HH, N01N458KE, N01N458MG, N01N458ML, N01N458MN, N01N458MT, N01N458MW, N01N458QA, N01N458QH, N01N458ZD, N01N809CA, N0159957, N01H44AH, N01H50BA, N01PM04AA, N01PM04AAE5, N01PM04AC, N01PM04ACE5, N01PM33AA, N01PM33AAE5, N01TP51AF, N01TP51BD, N01UG90GG, N01BP07AG, N01EP80AG, N01J520AG, N01NQ68AG, P0609614, N01H77AG, N0083643, N01HR64CG, N01H005AG, N01H006EG, N01H008CG, N01H015AG, N01H031AG, N01H049AG, N01H050AA, N01H052EA, N01H06CG, N01H099CG, N01H099DG, N01H099EG, N01PV02AA, N01QS15DG, N01QS29AB, N01RU0369, N01RU6128, N01RU6365, N01RU6366, N01RU6368, N01RU6369, N01RU6370, N01TP01RF, N01TP01TF, P0887704, A0533916, N01F93AB, N0134954, N01K595CBE6
Communication Server 2100 SE Federal 9.1	https://support.avaya.com/css/P8/documents/101041536	07-Sep-17			N/A	N/A	
Communications Process Manager 2.1	https://support.avaya.com/css/P8/documents/100040942	02-Mar-09			TBD	TBD	202457, 202458, 202459, 202490, 202491, 202492, 202493, 202494, 202495, 202496, 202497, 202498, 202499, 202500, 202501, 202502, 212465, 213074, 215372, 215373, 218121
Communications Server 1000 (CS1K) X11 R23	https://support.avaya.com/css/P8/documents/101029247	31-Dec-02	31-Dec-03	N/A	31-Dec-16	TBD	
Communications Server 1000 (CS1K) X11 R24.25	https://support.avaya.com/css/P8/documents/101029247	31-Dec-02	31-Dec-05	N/A	31-Dec-16	TBD	
Communications Server 1000 (CS1K) X11 R25.xx	https://support.avaya.com/css/P8/documents/101029247	31-Oct-03	28-Feb-07	N/A	31-Dec-16	TBD	
Contact Center Express (CCE) R2.0 and prior	https://support.avaya.com/css/P8/documents/100018791	07-May-07	01-Nov-07	N/A	30-Nov-17		180044, 180521, 182568, 182569, 182570, 182571, 186036, 186038, 186041, 186046, 700338916, 700366289
Contact Center Express 2.1	https://support.avaya.com/css/P8/documents/100018791	07-May-07	01-Nov-08		30-Nov-17		108774514, 108774530, 189116, 189117, 189118, 189119, 189120, 189121, 190247, 190248, 190249, 190250, 190676, 195779, 195780, 202996, 700282288
Contact Center Express 3.0	https://support.avaya.com/css/P8/documents/100040782	02-Feb-09	01-May-10		30-Nov-17		195673, 195674, 195675, 195776, 195777, 195778, 195783, 700409436
Contact Center Express 4.1	https://support.avaya.com/css/P8/documents/100141432	07-Feb-11	07-Feb-12		06-Feb-17		226444, 226446, 226448, 226449, 226460, 226461, 226462, 226464, 226465, 226466, 226467, 226468, 226469, 226470, 226471, 226575, 230781
Contact Center Express 5.0	https://support.avaya.com/css/P8/documents/100114101	07-Nov-11	07-Nov-12		17-Nov-17		
Contact Center Manager (CCM) 6.0 for CS 1000 and SIP Contact Center	https://support.avaya.com/css/P8/documents/100106507 https://support.avaya.com/css/P8/documents/101029146	30-Sep-09	30-Jun-10	30-Jun-10	31-Dec-17	31-Dec-18	N019501AB, N019501BB, N019502AB, N019502CB, N019502DB, N019503AB, N019503BB, N019503CB, N019503DB, N019504AB, N019504BB, N019504CB, N019520AA, N019520BA, N019520CA, N019520DA, N019521AA, N019521BA, N019521CA, N019521DA, N019521EA, N019521FA, N019521GA, N019521HA, N019523AA, N019523BA, N019523CA, N019524AA, N019524BA, N019524CA, N019524DA, N019525AA, N019525BA, N019525CA, N019530AA, N019531AA, N019532AA, N019533AA
Contact Center Manager (CCM) 7.0 and Contact Center Express (CCE) 7.1 (NES)	https://support.avaya.com/css/P8/documents/100154843 https://support.avaya.com/css/P8/documents/101029148	06-Dec-10	06-Dec-11	06-Dec-11	31-Dec-17	31-Dec-18	N019502MA, N019502MB, N019502MC, N019502MD, N019503MA, N019503MB, N019503MC, N019503MD, N019504GA, N019504GB, N019504GC, N019514AA, N019514BA, N019514CA, N019515AA, N019515BA, N019516AA, N019516BA, N019521JA, N019521JB, N019521KA, N019521KB, N019521LA, N019521LB, N019521MA, N019521MB, N019521PA, N019523JA, N019523LA, N019524JA, N019525JA, N019525KA, N019530BA, N019531BA, N019531CA, N019531DA, N019532BB, N019533BB, N019535AA, N019535JA, N019536AB, N019536BB, N019536HB, N019586AA, N019586BA, N019587AA, N019587BA
Contact Flow Analytics 7.0	https://support.avaya.com/css/P8/documents/101006011	09-Mar-15	09-Mar-16	09-Mar-17	09-Mar-18		700502325
Contact Flow Analytics 7.1	https://support.avaya.com/css/P8/documents/101010591	12-Jun-15	12-Jun-16	12-Jun-18	12-Jun-20		
Context Store Snap-in	https://support.avaya.com/css/P8/documents/101084077	15-Nov-22	15-Feb-24	N/A	N/A	TBD	305220, 305221, 307379, 307390, 307465, 307466, 307467, 307468, 380821, 381022, 381023, 381024, 381025, 385461, 385462, 385463, 390315, 390316, 390317
Control Manager 6.3	https://support.avaya.com/css/P8/documents/100170612	03-Jun-13	02-Jun-14	N/A	N/A	TBD	229784, 229786, 229791, 229792, 229826, 229828, 229829, 229830, 251076, 251078, 251079, 251080, 251082, 251084, 251085, 251086, 251088, 251090, 251091, 251092, 251094, 251096, 251097, 251098, 251786, 251788, 251789, 251790, 251792, 251794, 251795, 251796, 252137, 252139, 252140, 252141, 255415, 255417, 255418, 255419, 255421, 255423, 255424, 255425, 255427, 255429, 255430, 255431, 255433, 255435, 255436, 255437, 255439, 255441, 255442, 255443, 255445, 255447, 255448, 255449, 255451, 260094, 260095, 260096, 260097, 260098, 260099, 260120, 260121, 260122, 260123, 260124, 260125, 260126, 260127, 260128, 260129, 263733, 263734, 263735, 263736, 263900, 263901, 264173, 265970, 267369, 269183, 269410, 269411
Control Manager 7.0	https://support.avaya.com/css/P8/documents/101045570	28-Apr-14	28-Apr-15	N/A	N/A	TBD	
Control Manager 7.1	https://support.avaya.com/css/P8/documents/101045243	28-Feb-18	28-Feb-19	N/A	N/A	TBD	270299, 270520, 270521, 270522, 270523, 270524, 270525, 270526, 270527, 270528, 270529, 270530, 270531, 270532, 270533, 270534, 270535, 270536, 270537, 270538, 270539, 270540, 270541, 270542, 270543, 270544, 270545, 270546, 270547, 270548, 270549, 270550, 270551, 270552, 270553, 270554, 270555, 270556, 270557, 270558, 270559, 270560, 270561, 270562, 270563, 270564, 270565, 270566, 270567, 270568, 270569, 270570, 270571, 270572, 270573, 270574, 270575, 270576, 270577, 270578, 270579, 270580, 270581, 270582, 270583, 270584, 270585, 270586, 270587, 272519, 272520, 272521, 272522, 308400, 308401, 308402
Control Manager Service Provider Edition 7.1	https://support.avaya.com/css/P8/documents/101045243	30-Apr-18	30-Apr-19			TBD	270573, 270574, 270575, 270576, 270577, 270578, 303696, 303878, 303879
Convergence	https://support.avaya.com/css/P8/documents/100040751 https://support.avaya.com/css/P8/documents/101011507	02-Feb-09	N/A	N/A	N/A	04-May-10	214020, 214021, 214022, 214023, 214024, 214025, 214026, 214027, 214028, 214029, 214030, 214031, 214032, 214033, 214034, 214035, 214036, 214040, 700449622, 700449630, 700449648, 700449655, 700449689, 700449691, 700449692, 700449693, 700449694, 700449695, 700449696, 700449697, 700449698, 700449699, 700450000, 700450018, 700450026, 700449895, 700449903, 700449911, 700449929, 700449937, 700449945, 700449952, 700449959, 700449960, 700449978, 700449986, 700449994, 700450000, 700450018, 700450026, 700450034, 700450042
Conversant v6 Map 100	https://support.avaya.com/css/P8/documents/100020238	30-Apr-00	30-Apr-04	30-Apr-04	31-Jul-16	31-Jul-17	
Conversant v6 Map 40	https://support.avaya.com/css/P8/documents/100020237		30-Jun-04	30-Jun-04	31-Jul-16	31-Jul-17	
Conversant v6 Map 5	https://support.avaya.com/css/P8/documents/100020235		31-Dec-03	N/A	31-Jul-16	31-Jul-17	

Conversant v7 Map 100	https://support.avaya.com/css/P8/documents/100018844			31-Mar-05	31-Mar-05	31-Jul-16	31-Jul-17	
Conversant v7 Map 40	https://support.avaya.com/css/P8/documents/100018827			31-Mar-05	31-Mar-05	31-Jul-16	31-Jul-17	
Conversant v7 Map 5	https://support.avaya.com/css/P8/documents/100020236			31-Dec-03	31-Dec-03	31-Jul-16	31-Jul-17	
Conversant v8 Map 40	https://support.avaya.com/css/P8/documents/100019210			30-Jun-06	30-Jun-06	31-Jul-16	31-Jul-17	
Conversant v8 UCS 1000	https://support.avaya.com/css/P8/documents/100018845			30-Jun-06	30-Jun-06	31-Jul-16	31-Jul-17	
Conversant V8R9 Map 40				30-Jun-07	30-Jun-07	31-Jul-16	31-Jul-17	
Conversant V8R9 UCS 1000				04-Oct-08	04-Oct-08	31-Jul-16	31-Jul-17	
Conversant v9	https://support.avaya.com/css/P8/documents/100019262	04-Oct-04	30-Jun-07	04-Oct-08	31-Jul-16	31-Jul-17	100675, 100739, 100744, 100745, 105550, 113997, 113998, 117564, 117569, 117583, 117618, 117619, 117622, 117623, 117624, 117626, 117629, 117634, 117705, 117861, 117862, 117863, 117866, 117867, 117868, 117869, 117894, 117994, 117995, 117997, 117998, 117999, 118000, 118001, 119677, 150904, 150906, 150909, 150910, 150911, 150912, 155208, 155210, 155211, 155212, 155213, 155215, 155216, 155217, 155218, 155219, 155223, 155225, 155230, 155232, 155234, 155236, 155238, 159492, 160748, 160916, 160917, 167388, 167390, 167391, 167392, 167395, 167637, 167639, 167640, 177738, 177740, 31P391TC1L2	
Conversant v9 MAP40P	https://support.avaya.com/css/P8/documents/100017437	30-Jun-03	N/A	N/A	31-Jul-16	31-Jul-17	117574, 117713, 155209, 155231, 155233, 155235, 155237, 155241, 155243, 155245, 155247, 155249, 155250, 158223, 159626	
CPaaS Avaya Virtual Agent	https://support.avaya.com/css/P8/documents/101084001		01-Nov-22	31-Dec-22	N/A	N/A	31-Dec-23	415046, 415047, 415048
CRI - Enterprise Application Center		17-Jul-23						
CRQM / WFM / WFO 7.0	https://support.avaya.com/css/P8/documents/100113580	19-Dec-10	03-Sep-12	19-Dec-13	31-Mar-16	02-Sep-16	N0056088, N0056089, N0107316, N0107318, N0107319, N0107320, N0108398, N0108399, N0108400, N0108404, N0160885, N0160886, N0160887, N0160905, N0160906, N0186112, N0186113, N0186117, N0186118, N0186119, N0186120, N0198954, N0198955, N0198956, N0198957, N0198958, N0198961, N0198962, N0198963, N0198964, N0198965, N0198966, N0198967, N0198968, N0198969, N0198970, N0198971, N0198972, N0198973, N0198974, N0198975, N0198976, N0198977, N0198978, N0198979, N0198980, N0198981, N0198982, N0198983, N0198984, N0198985, N0198986, N0198987, N0198988, N0198989, N0198990, N0198991, N0198992, N0198993, N0198994, N0198995, N0198996, N0198997, N0207466, N0207467, N0217865, N0217866, N0217867, N0217868, N0217869, N0217870, N0217871, N0217872, N0217873, N0217874, N0217875, N0217876, N0217877, N0217878, N0217879, N0217880, N0217881, N0217882, N0217883, N0217884, N0217885, N0217886, 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Customer Interaction Express 1.1	https://support.avaya.com/css/P8/documents/101004892		31-Dec-10	31-Aug-12		01-Sep-14		#.230.003.853, #.230.003.854, #.230.003.858, #.230.003.861, #.230.003.865, #.230.003.868, #.230.003.872, #.230.003.875, #.230.003.879, #.230.003.885, #.230.003.891, #.230.003.897, #.230.003.900, #.230.003.901, #.230.003.902, #.230.003.906, #.230.003.912, #.230.003.915, #.230.003.919, #.230.003.922, #.230.003.923, 4.999.117.100, 4.999.117.104, 4.999.117.110, 4.999.117.116, 4.999.117.119, 4.999.117.123, 4.999.117.129, 4.999.117.135, 4.999.117.141, 4.999.117.144, 4.999.117.145, 4.999.117.149, 4.999.117.155, 4.999.117.158, 4.999.117.162, 4.999.117.165, 4.999.117.166, 4.999.117.171, 4.999.117.172, 4.999.117.173, 4.999.117.174
Customer Interaction Express 3.x	https://support.avaya.com/css/P8/documents/101084287		31-Mar-23	31-Dec-24	N/A	N/A		303975, 303977, 303979, 304000, 304001, 304006, 304007, 305404, 385528, 388060, 291696, 291697, 291698, 291699, 291700, 291701, 291714, 291715, 291716, 291717, 291718, 291719, 296416, 296417, 296418, 296419, 296420, 296421, 303976, 303978, 304002, 304003, 304004, 304005, 304008, 304009, 304010, 304011, 304012, 304013, 304014, 304015, 304016, 304017, 304018, 304019, 304020, 304021, 385527, 305405, 305406, 396679
Customer Service Editions 1.0	https://support.avaya.com/css/P8/documents/100040774		02-Feb-09				N/A	206124, 206125, 206126, 206127, 206128, 206129, 206130, 206131, 206132, 218496, 218497, 218498, 218499, 218500, 218501, 218502, 218503, 218504, 218505, 218506, 218507, 218508, 218509, 218510, 218511, 218512, 218513
Customer Service Editions R2	https://support.avaya.com/css/P8/documents/100134047		30-Jun-11			N/A	N/A	206138, 211410, 211411, 223361, 228032, 228033, 228034, 228035, 228036, 228037, 228038, 228039, 228040, 228041, 228042, 228043, 228044, 228045, 228046, 228049, 228050, 228230, 228231, 228232, 228233, 228234, 228235, 228236, 228237, 228238
D100 IP DECT Kit	https://support.avaya.com/css/P8/documents/100179843		02-Jun-14	02-Jun-15	02-Jun-17	02-Jun-20	TBD	700503098, 700503099
D100 IP DECT Repeater - EU countries only	https://support.avaya.com/css/P8/documents/101043007		10-Dec-17	N/A	10-Dec-20	10-Dec-22	TBD	700503105,
DECT IP RBS V3 Series	https://support.avaya.com/css/P8/documents/101074472		14-Jun-21		31-Aug-24	N/A	TBD	700511088, 700511087, 700511086
DECT RBS V2	https://support.avaya.com/css/P8/documents/101029489		10-Dec-16	10-Dec-17	10-Dec-19	10-Dec-22	TBD	700502015, 700502016, 700502034, 700503191, 700503192, 700466451
DEFINITY AUDIX Voice Messaging System	https://support.avaya.com/css/P8/documents/100020233			31-Mar-08	31-Mar-08	31-Mar-16	TBD	
DEFINITY Call Center Software ECS R5	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Mar-05	N/A	30-Jun-17	TBD	
DEFINITY Call Center Software ECS R6	https://support.avaya.com/css/P8/documents/100019695		01-May-01	07-Mar-05	N/A	30-Jun-17	TBD	
DEFINITY Call Center Software ECS R8	https://support.avaya.com/css/P8/documents/100019695		01-May-02	07-Mar-05	N/A	30-Jun-17	TBD	
DEFINITY Call Center Software ECS R9	https://support.avaya.com/css/P8/documents/100019695		01-Dec-03	07-Mar-05	N/A	30-Jun-17	TBD	
DEFINITY Call Center Software G3V2	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Jun-04	N/A	30-Jun-17	TBD	
DEFINITY Call Center Software G3V3	https://support.avaya.com/css/P8/documents/100019695		01-Mar-95	07-Jun-04	N/A	30-Jun-17	TBD	
DEFINITY Call Center Software G3V4	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Jun-04	N/A	30-Jun-17	TBD	
DEFINITY Call Processing Software ECS R10	https://support.avaya.com/css/P8/documents/100019695		01-Jul-02	07-Mar-05	N/A	07-Jun-16	TBD	
DEFINITY Call Processing Software ECS R5	https://support.avaya.com/css/P8/documents/100019695		01-Nov-97	07-Mar-05	N/A	07-Jun-16	TBD	
DEFINITY Call Processing Software ECS R6	https://support.avaya.com/css/P8/documents/100019695		01-Feb-99	07-Mar-05		07-Jun-16	TBD	
DEFINITY Call Processing Software ECS R7	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Mar-05	N/A	07-Jun-16	TBD	
DEFINITY Call Processing Software ECS R8	https://support.avaya.com/css/P8/documents/100019695		01-Mar-01	07-Mar-05	N/A	07-Jun-16	TBD	
DEFINITY Call Processing Software ECS R9	https://support.avaya.com/css/P8/documents/100019695		01-Mar-02	07-Mar-05	N/A	07-Jun-16	TBD	
DEFINITY Call Processing Software G3V2	https://support.avaya.com/css/P8/documents/100019695		01-Jan-94	07-Jun-04	N/A	07-Jun-16	TBD	
DEFINITY Call Processing Software G3V3	https://support.avaya.com/css/P8/documents/100019695		01-Jun-00	07-Jun-04	N/A	07-Jun-16	TBD	
DEFINITY Call Processing Software G3V4	https://support.avaya.com/css/P8/documents/100019695		01-Jun-97	07-Jun-04	N/A	07-Jun-16	TBD	
DEFINITY Server 2MG & 4MG Linear Flash Cards	https://support.avaya.com/css/P8/documents/100018977		07-Feb-07	15-Dec-08	N/A	01-Jan-17	TBD	
DEFINITY Server CSI Rack Mount	https://support.avaya.com/css/P8/documents/100018977		01-Oct-07	07-Feb-10	N/A	01-Jan-17	TBD	190237
DEFINITY Server CSI, CMC MG	https://support.avaya.com/css/P8/documents/100018977		07-Feb-07	07-Feb-10	N/A	01-Jan-17	TBD	183538, 187316, 192176, 192177, 700059637, 847987187
DEFINITY Server CSI/ProLogix, TN2402 Processor, CMC1 Media Gateway, & TN2182 Tone/Clock	https://support.avaya.com/css/P8/documents/100018977		01-Oct-07	07-Feb-10	N/A	07-Jun-16	TBD	
DEFINITY Server CSI/TN2402, CMC1 Media Gateway Platform (ProLogix)	https://support.avaya.com/css/P8/documents/100018795		01-May-06	N/A	N/A	07-Jun-16	TBD	185698
DEFINITY Server SI Processor Complex TN2404/TN2401, TN2400/TN2401, TN792, TN790, and TN786, Survivable Remote Processor (SRP) and software	https://support.avaya.com/css/P8/documents/100018793		15-Jun-05	15-Dec-08	15-Dec-08	15-Jun-16	TBD	108724915, 109047, 109485, 112061, 112062, 112063, 112070, 112071, 112072, 112075, 112116, 150934, 150945, 150946, 150950, 150951, 150960, 150961, 151019, 151060, 151061, 151064, 151067, 151080, 151081, 165447, 165448, 170839, 171157, 172513, 172514, 172515, 172517, 172522, 172593, 172594, 172600, 172601, 179562, 179563, 180474, 180475, 180476, 180477, 180479, 180480, 180879, 182002, 182003, 183541, 183542, 183543, 185586, 185587, 185588, 185589, 185590, 185591, 185592, 185593, 185967, 185968, 185969, 185970, 185975, 185976, 185977, 185978, 185980, 185981, 185982, 185983, 185984, 185985, 185986, 185987, 185988, 185991, 185992, 185993, 185994, 185996, 185997, 185998, 185999, 186000, 186007, 186015, 186026, 186798, 186799, 186800, 186801, 186802, 186803, 700241318, 700275415
Dell R220 (CMS R18.x)	https://support.avaya.com/css/P8/documents/101020897		11-Jul-16	N/A	11-Jul-19	11-Jul-22	TBD	381845
Dell R620 Low- to Mid-Sized Hardware Upgrade Kits (CMS R18.x)	https://support.avaya.com/css/P8/documents/101027888		11-Dec-16	N/A	12-Dec-19	12-Dec-22	TBD	338696
Dell R720 (CMS Release 17)	https://support.avaya.com/css/P8/documents/101015669		08-Feb-16	N/A	08-Feb-19	08-Feb-22	TBD	305371
Dialog Designer 3.0	https://support.avaya.com/css/P8/documents/100064950		04-Dec-06				N/A	700381874
Dialog Designer 3.1	https://support.avaya.com/css/P8/documents/100040785		17-Jul-07	01-Sep-08			N/A	700428857
Dialog Designer 4.0	https://support.avaya.com/css/P8/documents/100019695		07-Jan-08	01-Sep-11			N/A	700439797
Dialog Designer 4.1	https://support.avaya.com/css/P8/documents/100022431		04-May-09	01-Sep-11			N/A	212570, 212571, 700450950
Dialog Designer 5.0	https://support.avaya.com/css/P8/documents/100077558		09-Aug-10	07-May-12			N/A	700459993
Dialog Designer 5.1	https://support.avaya.com/css/P8/documents/100150454		06-Feb-12	03-Feb-14		03-Feb-19		218260, 218261, 700480213
Digital HotDesk R2.5	https://support.avaya.com/css/P8/documents/100018808		30-Sep-02	N/A	30-Sep-04	N/A	N/A	408383941, 408383982, 408383990
Digital Mobility	https://support.avaya.com/css/P8/documents/100177552		03-Mar-14	N/A	03-Mar-17	03-Mar-17		NT7B65KJ5E, NT7B65KKE5, NT7B65KTE6, NT7B65KUE6, NT7B65KWE5, NT7B65KWE6, NT7B65LJC, NT7B65LJ, NT7B65LKE6, NT7B65LSE5, NT7B65LTE6, NT7B80AAE5, NT7B80ABE5, NT7B80AHE6, NT7B80AKE6, NT7B80CJ, NT7B80CKE6, NT7B80CLE6, NT7B80CME6, NT7B80CNE6, NT7B80CRE6, NT7B80CUE6, NT7B80CVE5, NT7B80DE, NT7B80DGE5, NT7B80DHE5, NT7B80DJE5, NT7B80DKE5, NT7B80DLE5, NTBU1248, NTBU1249, NTBU1250, NTBU1251
DPNSS Converter	https://support.avaya.com/css/P8/documents/100173283		30-Sep-13	N/A	30-Sep-13	30-Sep-15		700469752

DS1404076-E5 8393SF Switch Fabric/CPU Module	https://support.avaya.com/css/P8/documents/100107444		31-Aug-09	N/A	30-Sep-09	30-Sep-17		
E129 SIP Deskphone 1.0	https://support.avaya.com/css/P8/documents/101033015		13-Mar-17	13-Sep-18	13-Sep-18	13-Jun-21	TBD	700507151, 700507153, 700507152, 700508000, 700508001, 700508002, 700508003, 700508004, 700508005, 700508007, 700508008, 700510361
E159 & E169 Media Station and Accessories	https://support.avaya.com/css/P8/documents/101036014 https://support.avaya.com/css/P8/documents/101060485		13-Mar-17	25-Aug-19	25-Aug-19	N/A	25-Aug-19	700508084, 700508086, 700508092, 700508095, 700508096, 700508097, 700508104, 700508109, 700508211
Emergency power supply PB1 used with Integral 5	https://support.avaya.com/css/P8/documents/100152584		28-Nov-11	N/A	31-Dec-17	31-Dec-17		215708394
Engagement Assistant Snap-in	https://support.avaya.com/css/P8/documents/101070687		15-Nov-20	15-Nov-21	N/A	N/A	15-Nov-23	291634, 291637, 380772, 380773, 380774, 380776, 380777
Engagement Designer	https://support.avaya.com/css/P8/documents/101084077		15-Nov-22	15-Feb-24	N/A	N/A	TBD	390674, 390676, 396306, 390318, 390319, 390962, 406669
Engagement Development Platform 3.1	https://support.avaya.com/css/P8/documents/101063499		21-Dec-15	21-Dec-15	N/A	N/A	21-Dec-18	
Engagement Development Platform 3.1.1	https://support.avaya.com/css/P8/documents/101063499		10-Oct-16	10-Oct-16	N/A	N/A	10-Oct-19	
Equinox™ Attendant 5.0	https://support.avaya.com/css/P8/documents/101064855		30-Apr-20	31-Dec-20	N/A	N/A	TBD	
Equinox™ Attendant 5.2	https://support.avaya.com/css/P8/documents/01075637		04-Jul-21	31-Aug-21	N/A	N/A	TBD	
Equinox™ Conferencing 9.1.2			01-Jan-25	N/A	N/A	01-Jan-26		394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390782, 390786, 387389, 389943, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
Equinox™ for Web 1.0	https://support.avaya.com/css/P8/documents/101088416		22-Apr-24	22-Apr-25	N/A	N/A		391423, 391424, 412954, 337971, 337972, 337973, 337974, 337975, 337976, 337977, 337978, 337979, 337980, 337981, 337982, 397133, 391421, 391422, 391423, 391424
Equinox™ Streaming & Recording 8.3	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD	389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.0	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD	389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.1	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD	389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.1.10	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD	389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Equinox™ Streaming & Recording 9.1.11 (FP)	https://support.avaya.com/css/P8/documents/101087345		21-Nov-23	01-Nov-24	N/A	N/A	TBD	389962, 393165, 393166, 393167, 393168, 393169, 393300, 393313, 393314, 393311, 393312, 393305, 393308, 393306, 393307, 393309, 393310, 389963, 389964, 390792, 390793, 393090, 393091, 393092, 393093
Event Processor 2.0	https://support.avaya.com/css/P8/documents/100040942		02-Mar-09	N/A	N/A	02-Mar-16		207894, 207896, 207897, 213770
Expanded Meet-Me Conferencing (EMMC)	https://support.avaya.com/css/P8/documents/100072518		15-Jan-10	15-Jan-11			15-Jan-12	700341860
Extended Peripheral Module (XPM), BladeCenter-T architecture (MAS & BCP), and Media Gateway 9000	https://support.avaya.com/css/P8/documents/100150449		24-Oct-11	N/A	N/A	31-Dec-17		N0183123, NT0X10AA, NT2X06AB, NT2X09AA, NT2X10BB, NT2X11BA, NT2X57AA, NT2X59AA, NT2X70AF, NT2X77AA, NT2X90AD, NT3X04AA, NT3X09BA, NT6X02EV, NT6X02PM, NT6X02RG, NT6X02RH, NT6X02RJ, NT6X02VA, NT6X02WH, NT6X02WJ, NT6X02WK, NT6X03AA, NT6X04AD, NT6X04ZY, NT6X05AA, NT6X17BA, NT6X21AC, NT6X30CA, NT6X35AA, NT6X40AD, NT6X40FB, NT6X40FC, NT6X41AC, NT6X44AA, NT6X44CA, NT6X50AB, NT6X50EC, NT6X51AC, NT6X52AA, NT6X53AA, NT6X55AB, NT6X62EA, NT6X69AC, NT6X69AD, NT6X69LB, NT6X69QA, NT6X70AA, NT6X74AB, NT6X78AB, NT6X80BB, NT6X85AC, NT6X86AB, NT6X92EA, NT7X03AA, NT7X05AA, NT7X07AA, NT8X18BB, NTAX74AA, NTAX78AA, NTAX78AB, NTAX78BA, NT8X01BA, NT8X02BA, NTMX71AA, NTMX72AA, NTMX73AB, NTMX75BA, NTMX76AB, NTMX77AA, NTMX79AA, NTMX81AA, NTMX82BA, NTMX83AA, NTMX83BA, NTMX8501, NTMX8601, NTMX87AA, NTMX87BA, NTMX9004, NTMX9005, NTMX33CB, NTSX05AA, NTSX06AA, NTSX06BA, NTVW00BE6, NTVW00BOE6, NTVW00CS, NTVW00CT, NTVW00CU, NTVW00CV, NTVW00CW, NTVW00CX, NTVW00ET, NTVW00EU, NTVW00FB, NTVW00FE, NTVW00GF, NTVW00GG, NTVW00KE, NTVW00KG, NTVW00KH, NTVW00TA, NTVW00TB, NTVW00TC, NTVW00TD, NTVW00UE, NTVW00UF, NTVW01DI, NTVW01DM, NTVW01DN, NTVW01DS, NTVW01DT, NTVW01DU, NTVW01DV, NTVW01DW, NTVW01DX, NTVW01DY, NTVW01DZ, NTVW01GC, NTVW01GD, T6X18BA, TVW00KF
G250 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/100067521 https://support.avaya.com/css/P8/documents/101046670		01-Feb-10		01-Feb-13	01-May-18	TBD	700280092, 700281694, 700281702, 700281728, 700342231, 700350887, 700356223, 700356231, 700356249, 700363039, 700363047, 700363054, 700378821, 700383144, 700384878, 700394414, 700397029, 700397037, 700397052, 700397060, 700397078, 700397094, 700397110, 700397128, 700419187, 700419542
G350 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/101046670		01-Feb-10	N/A	01-Feb-13	01-May-18	TBD	700280092, 700281694, 700281702, 700281728, 700342231, 700350887, 700356223, 700356231, 700356249, 700363039, 700363047, 700363054, 700378821, 700383144, 700384878, 700394414, 700397029, 700397037, 700397052, 700397060, 700397078, 700397094, 700397110, 700397128, 700419187, 700419542
G430 Media Gateway 10.1		13-Dec-21	TBD	31-Dec-24	N/A	N/A	TBD	
G430 Media Gateway 10.2		29-Feb-24		31-Dec-26				
G430 MP120 Gateways and MP80 DB	https://support.avaya.com/css/P8/documents/101054127		11-Mar-19	11-Mar-22	11-Mar-22	TBD	TBD	700506958, 700506957, 700459472
G430 MP20 and MM 722	https://support.avaya.com/css/P8/documents/101046535		10-Mar-18	N/A	12-Mar-21	TBD	TBD	700476393, 700469273, 700395239, 700394745
G450 Media Gateway 10.1		13-Dec-21	TBD	31-Dec-24	N/A		TBD	
G450 Media Gateway 10.2		29-Feb-24		31-Dec-26				
G450 MP20 Daughter board GSA	https://support.avaya.com/css/P8/documents/100067543		01-Feb-10	N/A	31-Aug-14	TBD	TBD	700432487
G450 MP80 Configuration			06-Oct-14	06-Oct-20	06-Oct-20	TBD	TBD	700407802, 700459456
G600 Media Cabinet	https://support.avaya.com/css/P8/documents/100019676 https://support.avaya.com/css/P8/documents/101026404		15-Dec-05	N/A	15-Dec-08	15-Dec-17	TBD	174280, 175086, 175499
G650 Media Gateway	https://support.avaya.com/css/P8/documents/101046576		10-Jun-18	N/A	10-Jun-21	N/A	TBD	700472343, 777394950
G650 TN Cards	https://support.avaya.com/css/P8/documents/101068062		21-Sep-20	21-Sep-21	21-Sep-23		TBD	195250, 195251, 203027, 203071, 224271, 224272, 224273, 224274, 102689569, 107152969, 407803568, 700170004, 700170012, 700178056, 700178064, 700178072, 700178122, 700393408, 700393523, 700394497, 700394554, 700394646, 700394794, 700394802, 700394992, 700406101, 700406333, 700406341, 700406358, 700415730, 700427503, 700437924, 700463482, 700463490, 700463508, 700463516, 700466014, 700470396, 700479637, 103895504, 700168727, 700168735, 700393812, 700406366, 846902484, 700397284

G700 Media Gateway 1.0	https://support.avaya.com/css/P8/documents/100019642-https://support.avaya.com/css/P8/documents/101026404		04-May-09		04-May-12	01-May-18	TBD	170896, 170901, 700018534, 700236680, 700259898, 700284607, 700315609, 700316326, 700381619, 700394984, 700397433, 700397466, 700397482
G860 Media Gateway 3.0	https://support.avaya.com/css/P8/documents/100113824		31-Mar-11		31-Mar-11	08-Apr-18	TBD	216479, 216610, 216611, 700415854, 700415870, 700415888, 700427263, 700427271, 700427289, 700427297, 700433790, 700433808, 700433816, 700433840, 700433857, 700433873, 700433881, 700433889, 700433923, 700433931, 700433972, 700434194, 700450992, 700452410, 700452428, 700477755, 700477763, 700477771, 700477789, 700477787, 700502274
Generation 1 IP Terminals & Power Adaptor	https://support.avaya.com/css/P8/documents/100020229		05-May-03	N/A	05-May-06	N/A	04-Apr-10	108576802, 108576828, 108576836, 108576894, 108627696, 108627704, 108661273, 108661281, 108690447, 108690454, 108690462, 108690470, 158788, 158789, 158790, 158791, 158798, 158799, 700180763
Gigabit Interface Converter (GBIC) and 10M Cable	https://support.avaya.com/css/P8/documents/101011766		01-Jul-15	N/A	30-Jun-18	30-Jun-20		AA1403028-E6, AA1419075-E6
Global Multi Carrier Cabinet (G/MCC)	https://support.avaya.com/css/P8/documents/100018834		05-Jun-06	N/A	07-Feb-11	08-Jun-16	TBD	103281804, 103730321, 103730339, 103730347, 103895645, 103895652, 107671208, 107671224, 107671240, 107671265, 107671273, 107671281, 107737934, 108424391, 108469446, 108586538, 108586546, 109042, 109048, 109060, 109439, 110248, 111685, 179536, 179537, 179538, 179543, 179549, 179552, 179891, 179892, 179893, 179894, 179895, 183339, 185794, 185799, 186009, 186010, 186011, 186126, 186127, 188066, 188069, 189714, 189715, 190328, 190329, 190626, 406153122, 406153148, 407439975, 407441435, 407441450, 407441468, 407441476, 407441484, 407598325, 407598358, 700217052, 847245750, 847245768, 848029278
Global Multi Carrier Cabinet (G/MCC) Hardware (CP IN75D)	https://support.avaya.com/css/P8/documents/100064977		01-Jun-09	N/A	01-Jun-10	01-Jun-16	TBD	
Graphical Real Time Displays (GRTD)	https://support.avaya.com/css/P8/documents/100129247		01-Mar-10	31-Oct-10	31-Oct-10	31-Oct-12		
Guest Media Hub (Hospitality In-room Endpoint)	https://support.avaya.com/css/P8/documents/100160026		04-Jun-12	04-Jun-13	04-Jun-13	01-Apr-17		700478431, 700479579, 700480551, 700480734, 700480742, 700480759, 700480767, 700480775, 700480783, 700480791, 700480809
H175 Series IP Phone	https://support.avaya.com/css/P8/documents/101072686		14-Dec-20	14-Dec-21	14-Dec-23	N/A	14-Dec-26	700508246, 700509929, 700508269, 700507187, 700508273, 700509908, 700510192, 700509907, 700509906, 700508537
Harmony upto 4.x (with Survey/Speech)	https://support.avaya.com/css/P8/documents/101068080		30-Aug-20	31-Dec-21	N/A	N/A	31-Dec-23	
Harmony upto 4.x (without Survey/Speech)	https://support.avaya.com/css/P8/documents/101068080		30-Aug-20	30-Jun-21	N/A	N/A	31-Dec-23	
HCS Conversational AI (powered by Cognigy)		16-Jun-23						
Hi Capacity hardware appliance with Accelerator (aka Mellanox card) that are or have been sold with the Avaya Session Border Controller for Enterprise software	https://support.avaya.com/css/P8/documents/101055469		17-Apr-19	N/A	16-Apr-22	N/A	16-Apr-26	388046, 388047
Hospitality Messaging Server (HMS) 400 1.0	https://support.avaya.com/css/P8/documents/100170901		01-Nov-09	01-Nov-10	01-Nov-10	14-Jun-21	13-Mar-23	
Hospitality Messaging Server (HMS) 400 R2.0	https://support.avaya.com/css/P8/documents/100170901		01-Apr-12	01-Apr-13	01-Apr-13	14-Jun-21	13-Mar-23	
Hospitality Messaging Server (HMS) 400 R3	https://support.avaya.com/css/P8/documents/101074813		30-Mar-21	30-Mar-21		N/A	13-Mar-23	NTUB30BA, NTZE6301, NTZE63AA, NTZE63FA, NTHY24GA, NTHY90CA, NTR91300, NTR9130Z, NTR98001, NTUB30AA, NTUB56BA, NTZE63CA, P1002934, P1013573, 383438, 700502180, 700502181, 700502182, 700502184, 700502185, 700502190, 700502191, 700502201, 700502241, 700512783, 700513257, A0557311, N0175411, N0175415, N0175416, N0175417, N0175418, N0175419, N0175420, N0175421, N0175439, N0230137, NTUB30HA, NTUB30MA, NTUB30NA, NTUB30QA, NTZE6307, NTZE63BC, NTZE63BD, NTZE63DB, NTZE63EB, NTZE63NA, NTZE63PA, NTZE63RA, NTZE63SA, NTZE63TA, NTZE63UA
Hospitality Messaging Server (HMS) 400 R3.0	https://support.avaya.com/css/P8/documents/101074813		30-Mar-21	30-Mar-21	30-Mar-21	14-Jun-21	13-Mar-23	
Hospitality Call Accounting and eCAS Connectivity Kits	https://support.avaya.com/css/P8/documents/100019850		05-May-08	05-May-09	05-May-11	01-May-16		700177926, 700177934, 700261720, 700261738, 700261746, 700261753, 700261761, 700261779, 700262371, 700262389, 700262397, 700262405, 700338874, 700338882, 700338890, 700338908
HotCom Property Management System (PMS) BCA POS	https://support.avaya.com/css/P8/documents/100177345		31-Dec-13	31-Dec-16	13-Dec-16	31-Dec-18		4999088160, 4999088161, 4999088162, 4999088163, 4999088164, 4999088165, 4999088166, 4999088167, 4999088169, 4999088170, 4999088171, 4999088172, 4999088173, 4999088174, 4999088176, 4999088177, 4999088178, 4999088179, 4999088180, 4999088181, 4999088182, 4999088184, 4999088185, 4999088187, 4999088188, 4999095782, 4999095783, 4999095784, 4999095785, 4999095787, 4999095788, 4999095789, 4999095790, 4999095791, 4999095792, 4999101850, 4999120554, 4999120557, 4999120559, 4999120560, 4999120561, 4999120563, 4999120564, 4999120565, 4999120566, 4999122841, 4999122843, 4999122844, 4999122845, 4999122848, 4999122849, 4999127105, 4999127371, 4999127372, 4999127373, 4999127374, 4999127376, 4999127377, 4999127378, 4999127379, 4999127380, 4999128113, 4999133975, 4999999737, 4999999756, 4999999757, 4999999758, 4999999759, 4999999761, 4999999763, 4999999764, 4999999773, 4999999780, 4999999781, 4999999782, 4999999783, 4999999784, 4999999785, 4999999786, 4999999787, 4999999789, 4999999790, 4999999792, 4999999793, 4999999794, 4999999795, 4999999796, 4999999797, 4999999798, 4999999799, 4999999800, 4999999801, 4999999802, 4999999809, 4999999933, 4999999968, 4999999970, 4999999972, 4999999973, 4999999976
HP DL380 Gen 8 Hardware (CMS)	https://support.avaya.com/css/P8/documents/101013438		31-Aug-15	N/A	31-Aug-18	31-Aug-21	TBD	339132
H-series (H2x9 models)	https://support.avaya.com/css/P8/documents/101073168		08-Mar-21	08-Mar-24	08-Mar-24	N/A	08-Mar-27	700513932, 700513933, 700513934, 700513935, 700513936, 700513982, 700514044, 700514045, 700514046, 700514048, 700514049, 700514315, 700514316, 700514317, 700515006
IA770 R4.x	https://support.avaya.com/css/P8/documents/100018963		02-Feb-09	02-Feb-10	02-Feb-10	01-Aug-16	01-Aug-16	
IA770 R1 and R2	https://support.avaya.com/css/P8/documents/100018830		19-Dec-05			01-Aug-16	01-Aug-16	108228719, 175676, 175677, 175678, 175679, 180274, 180276, 180277, 180278, 182598, 184860, 186296, 186297, 186298, 188636, 700193840, 700307218, 700331468, 700358575, 4999001316, 4999003643, 4999063691, 4999070186, 4999070372, 4999001963, 4999001967, 4999004734, 4999004735, 4999017623, 4999017831, 4999017832, 4999020564, 4999034690, 4999035078, 4999046650, 4999058119, 4999058122, 4999058127, 4999058438, 4999065621, 4999065640, 4999068983, 4999068986, 4999074446, 4999074447, 4999077907, 4999078290, 4999087129, 4999108477, 4999108479, 4999108481, 4999108483, 4999108485, 4999108487, 4999108489, 4999108491, 4999108494, 4999108497, 4999108499, 4999108501, 4999108503, 4999108505, 4999108507, 4999108510, 4999108512, 4999108514, 4999108518, 4999108520, 4999108523, 4999108527, 4999108529, 4999108532, 4999108534, 4999108537, 4999108539, 4999108541, 4999108545, 4999108546, 4999108547, 4999108550, 4999108552, 4999108560, 4999108564, 4999108566, 4999108567, 4999108568, 4999108570, 4999108572, 4999109026, 4999109027, 4999109028, 4999109030, 4999109032, 4999109034, 4999109036, 4999109038, 4999112067, 4999112070, 4999112300

Integral 55 / Integral Enterprise (excluding German direct sales and Russia)	https://support.avaya.com/css/P8/documents/100140228		31-Dec-11	31-Dec-17	31-Dec-17	31-Dec-17		4999128334, 4999129175, 4999131566, 4999131700, 4999132892, 4999134107, 4999134550, 4999134551, 4999134552, 2754040146, 2756300561, 2756300564, 2756300565, 2756300582, 2756300595, 2756300602, 2756300603, 2776400201, 2797890101, 2856304102, 2876403273, 2876403441, 2876403451, 2876403541, 2876403551, 2876403571, 2876403591, 2876403662, 2876403741, 2876403751, 2876404071, 2876404161, 2876404411, 2876404611, 2876405032, 2876405071, 2876405081, 2876405311, 2876406001, 2876406011, 2876406051, 2876406061, 2876406071, 2876406201, 2876406301, 2876406311, 2876406321, 2876406331, 2876406942, 2876406962, 2876406971, 2890300253, 2890300349, 2947525521, 2956308011, 2956308042, 2956308061, 2956308071, 2956308081, 2956308091, 2956308111, 2956308301, 2956308311, 2959832742, 2990300234, 2990300291, 2990301000, 2990305110, 2990305115, 2990305303, 2990305305, 2990305310, 2990305315, 2990305320, 2990305330, 2990305340, 2990305350, 2990305371, 2990305380, 2990305503, 2990305505, 2990305510, 2990305515, 2990305520, 2990305605, 2990305610, 2990305615, 2990305620, 2990305630, 2990305971, 2990306103, 2990306105, 2990306110, 2990306120, 2990306203, 2990306205, 2990306210, 2990306220, 2990306230, 2990306301, 4499107753, 4998001000, 4998001001, 4998011205, 4998013759, 4998013760, 4998013761, 4998013762, 4998013764, 4998025214, 4998040475, 4998055426, 4998055622, 4998055692, 4998061621, 4998072140, 4998073950, 4998073951, 4998073952, 4998073953, 4998075959, 4998079113, 4998079114, 4998079115, 4998082735, 4998082736, 4998082738, 4998082741, 4998082742, 4999019774, 4999020750, 4999020752, 4999020755, 4999020757, 4999020758, 4999020760, 4999020767, 4999020770, 4999020771, 4999020772, 4999020773, 4999028247, 4999031809, 4999034965, 4999034966, 4999034985, 4999035552, 4999035567, 4999042214, 4999046813, 4999046814, 4999048477, 4999048490, 4999048491, 4999048863, 4999049913, 4999054708, 4999059146, 4999059147, 4999059148, 4999059149, 4999059171, 4999062856, 4999064522, 4999068069, 4999068070, 4999068074, 4999068075, 4999068076, 4999068077, 4999068080, 4999068081, 4999068417, 4999068660, 4999069107, 4999069108, 4999074821, 4999076490, 4999076528, 4999076621, 4999077416, 4999077417, 4999077419, 4999077935, 4999077939, 4999078083, 4999078137, 4999078138, 4999079453, 4999079967, 4999080192, 4999080193, 4999080194, 4999080196, 4999080198, 4999080334, 4999081535, 4999082349, 4999082328, 4999084415, 4999085884, 4999086485, 4999087157, 4999089804, 4999089871, 4999092922, 4999093106, 4999093185, 4999096791, 4999096855, 4999096856, 4999099339, 4999099340, 4999099921, 4999101814, 4999101915, 4999101916, 4999103072, 4999103929, 4999104816, 4999106565, 4999106899, 4999107182, 4999107252, 4999107258, 4999107259, 4999107260, 4999107261
Integral 55 / Integral Enterprise for German direct sales	https://support.avaya.com/css/P8/documents/100140228		31-May-11	31-May-17	31-May-17	31-May-17		
Integral 55 / Integral Enterprise for Russia	https://support.avaya.com/css/P8/documents/100140228		30-Sep-08	31-Dec-11	31-Dec-11	N/A	31-Dec-11	
Integral DECT handsets (IH4, FC4 Ex) for EMEA and CALA	https://support.avaya.com/css/P8/documents/100159352		31-Oct-12	N/A	31-Dec-16	31-Dec-16		
Integral Messenger R5 in EMEA	https://support.avaya.com/css/P8/documents/100169849		28-Feb-13	31-Mar-14	N/A	31-Dec-17		215700184, 4999079036
Integral OS33	https://support.avaya.com/css/P8/documents/100140227		31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17		4999107459, 4999107460, 4999107461, 4999107462, 4999107463, 4999107465, 4999107466
Integral Portfolio: Integral 5 (including Integral 3, I3C, cable and components/devices)			31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17		1787611597, 2044000201, 2044001202, 2044002101, 2744000077, 2744000091, 2744001091, 2744009101, 2744021051, 2744021052, 2747521002, 2844002003, 2844002201, 2844003003, 2844005042, 2844005301, 2844006002, 2844010811, 2844010822, 2844010851, 2844017001, 2944001041, 2944001102, 2944009101, 2944009111, 2944009151, 2944009821, 2944009828, 2944009886, 2944010021, 2944010024, 2944010302, 2944010901, 2944019891, 2944020302, 2944029701, 2944029810, 2944029813, 2990301050, 3790370102, 3790370103, 3790372821, 4998014247, 4998033548, 4998036875, 4998045412, 4998055603, 4998061252, 4998061255, 4998061513, 4998062279, 4998063657, 4998063694, 4998066667, 4998067319, 4998067321, 4998067527, 4998067567, 4998067787, 4998070005, 4998070182, 4998070360, 4998076236, 4998082437, 4998082458, 4998082509, 4998082526, 4999001966, 4999001968, 4999016020, 4999016023, 4999016031, 4999016035, 4999016041, 4999016180, 4999016182, 4999016185, 4999016190, 4999016191, 4999017617, 4999019035, 4999020562, 4999030243, 4999037850, 4999037925, 4999037926, 4999037928, 4999037935, 4999042351, 4999042446, 4999042453, 4999042456, 4999042475, 4999042535, 4999042536, 4999042538, 4999042539, 4999042541, 4999042542, 4999042544, 4999042546, 4999042547, 4999042549, 4999042550, 4999042551, 4999042553, 4999042554, 4999042555, 4999042560, 4999042561, 4999042562, 4999042635, 4999042731, 4999044902, 4999047151, 4999047569, 4999048783, 4999055346, 4999055353, 4999055366, 4999055374, 4999057782, 4999057829, 4999057854, 4999058074, 4999058118, 4999058121, 4999058125, 4999058437, 4999061799, 4999063191, 4999064547, 4999065103, 4999065624, 4999067375, 4999068984, 4999068987, 4999070480, 4999074313, 4999074453, 4999074935, 4999077906, 4999086328, 4999095698, 4999108476, 4999108478, 4999108480, 4999108482, 4999108484, 4999108486, 4999108488, 4999108490, 4999108492, 4999108496, 4999108498, 4999108500, 4999108502, 4999108504, 4999108506, 4999108508, 4999108515, 4999108519, 4999108522, 4999108524, 4999108528, 4999108530, 4999108533, 4999108536, 4999108538, 4999108540, 4999108542, 4999108543, 4999108544, 4999108559, 4999108563, 4999108569, 4999109029, 4999109031, 4999109033, 4999109035, 4999109037, 4999109425, 4999110405, 4999110406, 4999110406, 4999112071, 4999112581, 4999112583, 4999114833, 4999114834, 4999114835, 4999114836, 4999114837, 4999126282, 4999131287, 4999132575, 4999133196, 4999134997, 4999134998, 4999134999, 4999135346, 4999138128, 6028301272, 700500202, 700500203, 700500208

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IP Agent 7.0	https://support.avaya.com/css/P8/documents/100082823		19-Jul-10		19-Jul-11	30-Jun-15		226872, 226965
IP Agent R1 - R3				30-Jun-06	N/A	30-Jun-10		
IP Agent R4	https://support.avaya.com/css/P8/documents/100019861		30-Jun-05	30-Jun-06	N/A	30-Jun-10		179097, 179098, 179716, 179717, 182567
IP DECT Base Stations	https://support.avaya.com/css/P8/documents/100145132		05-Mar-12	N/A	05-Mar-15	N/A		700466394, 700466402, 700480080
IP DECT IPO Bundle (EMEA Only) Wireless			03-Aug-09	03-Aug-12	03-Aug-12	03-Aug-15		
IP DECT R4 Avaya In-building Wireless Server (AIWS) Server	https://support.avaya.com/css/P8/documents/100134043		07-Nov-11	N/A	07-Nov-14	N/A		700466493, 700471527, 700471535, 700471543, 700471550, 700477466, 700500006, 700500007, 700500008, 700500009, 700500010
IP DECT RM627 and DECT ISDN RBS w/Internal Antenna	https://support.avaya.com/css/P8/documents/100174728		02-Feb-14	02-Feb-15	02-Feb-17	02-Feb-20		700466410, 700501994, 700501995
IP Office (IPO) DS 16 and DS30 expansion modules and other materials	https://support.avaya.com/css/P8/documents/100174730		03-Mar-14	N/A	03-Mar-17	03-Mar-20	TBD	700426216, 700449499
IP Office (IPO) IP500 Control Unit	https://support.avaya.com/css/P8/documents/100150448		09-Jan-12	N/A	09-Jan-15	09-Jan-18	TBD	700417207
IP Office (IPO) R7 upgrade licenses, IP Office Wall Mount Kit V2, Demo Kits (R7), IP Office DVD R6.1 and R7.0	https://support.avaya.com/css/P8/documents/100166356		05-Nov-12	05-Nov-12	05-Nov-15	05-Nov-18	TBD	262644, 262645, 700480569, 700500923, 700500928, 700500949, 700501078, 700501416, 700501417, 700501420
IP Office (IPO) version 1 ATM card, VCM 32/64, R8.0 upgrade licenses, R8.0 Demo kits	https://support.avaya.com/css/P8/documents/100174730		09-Dec-13	09-Dec-14	09-Dec-16	09-Dec-19	TBD	267785, 267792, 700411182, 700417389, 700417397, 700417405, 700476013, 700502042, 700502043, 700504403, 700504404
IP Office 9.0 Upgrade Licenses and R9.0 DVDs	https://support.avaya.com/css/P8/documents/101017911		14-Mar-16	14-Mar-17	N/A	N/A	TBD	700506050, 700506051, 700506052, 700506053, 700507516, 275670, 275669, 302260, 271174
IP Office Analog Trunk 16 TAA and Digital Station Module DS16 RJ21	https://support.avaya.com/css/P8/documents/101076563		30-Aug-21	N/A	30-Aug-22	30-Aug-27	TBD	700501511, 700500699
IP Office ETR cards, Digital Station Module, DVDs and SD cards	https://support.avaya.com/css/P8/documents/101057417		09-Jun-19	N/A	09-Jun-22	09-Jun-26	TBD	700512892, 700511213, 700511214, 700508797, 700508799, 700508798, 700505224, 700505017, 700505015, 700417488, 700343460, 700479728, 700476039, 700500698, 700417215
IP Office Hardware (IP Office Digital 16 TAA, BRI 4 Uni, Barrier box and panel codes)	https://support.avaya.com/css/P8/documents/101079388		14-Mar-22	N/A	14-Mar-25	N/A	TBD	700293905, 700385495, 700429194, 700501516, 700501515
IP Office Phone Manager Pro 4.1	https://support.avaya.com/css/P8/documents/100150455		05-Mar-12	15-Mar-13		05-Mar-18	TBD	171992, 177468
IP Office UCM V1, IPO Demo Kits, R8.1 DVDs, SW Licenses for Older IPO Releases and IPO Phone Status SW	https://support.avaya.com/css/P8/documents/101015561		14-Dec-15	14-Dec-16	14-Dec-18	14-Dec-21	TBD	172786, 174460, 174461, 174462, 174957, 174958, 174959, 174960, 182197, 189806, 202968, 202969, 202970, 205820, 205823, 215181, 215182, 215184, 215185, 215187, 215188, 227043, 227044, 229427, 229428, 229429, 229431, 229432, 229433, 229435, 229436, 229437, 229439, 229440, 229441, 229445, 229447, 229449, 268845, 700411184, 700501442, 700503228, 700503230, 700503231, 700507177, 700507178
IP Office™ Contact Center 10.0	https://support.avaya.com/css/P8/documents/101055568		30-Sep-19	30-Sep-20	N/A	N/A	TBD	
IP Office™ Contact Center 10.1	https://support.avaya.com/css/P8/documents/101055568		30-Sep-19	30-Sep-20	N/A	N/A	TBD	382797, 383133, 383138, 383139, 383570, 383571, 383572, 383573, 383574, 383578, 383579, 383580, 383581, 383712, 385518, 385519, 385720, 385721, 385722, 385723, 385724, 385725, 386089, 386150, 386177, 386178, 386179, 386180, 386392, 386393, 386394, 386395, 386396, 386397, 386398, 386399, 386400, 386401, 386402, 386403, 386404, 386405, 386406, 386407, 386408, 386409, 386410, 386411, 386412, 386413, 386414, 386415, 386416, 386417, 386418, 386419, 386420, 386421, 386422, 386423, 386424, 386425, 386426, 386427, 386428, 386429, 386430, 386431, 386432, 386433, 386434, 386435, 386436, 386437, 386438, 386439, 386440, 386441, 386442, 386443, 386444, 386445, 386446, 386447, 386448, 386449, 386450, 386451, 386452, 386453, 386454, 386455, 386456, 386457, 386458, 386459, 386460, 386461, 386462, 386463, 386464, 386465, 386466, 386467, 386468, 386469, 386470, 386471, 386472, 386473, 386474, 386475, 386476, 386477, 386478, 386479, 386480, 386481, 386482, 386483, 386484, 386485, 386486, 386487, 386488, 386489, 386490, 386491, 386492, 386493, 386494, 386495, 386496, 386497, 386498, 386499, 386500, 386501, 386502, 386503, 386504, 386505, 386506, 386507, 386508, 386509, 386510, 386511, 386512, 386513, 386514, 386515, 386516, 386517, 386518, 386519, 386520, 386521, 386522, 386523, 386524, 386525, 386526, 386527, 386528, 386529, 386530, 386531, 386532, 386533, 386534, 386535, 386536, 386537, 386538, 386539, 386540, 386541, 386542, 386543, 386544, 386545, 386546, 386547, 386548, 386549, 386550, 386551, 386552, 386553, 386554, 386555, 386556, 386557, 386558, 386559, 386560, 386561, 386562, 386563, 386564, 386565, 386566, 386567, 386568, 386569, 386570, 386571, 386572, 386573, 386574, 386575, 386576, 386577, 386578, 386579, 386580, 386581, 386582, 386583, 386584, 386585, 386586, 386587, 386588, 386589, 386590, 386591, 386592, 386593, 386594, 386595, 386596, 386597, 386598, 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IP Softphone 6.0	https://support.avaya.com/css/P8/documents/100125014		14-Mar-11	14-Mar-12		14-Mar-17		227208, 227813, 227814, 228390, 228933
IP Softphone R2, R3	https://support.avaya.com/css/P8/documents/100017976		08-Dec-03	08-Dec-04	N/A	08-Dec-07		159316, 159796, 176576, 176577, 176579, 408461275, 700245293
IP Softphone R4	https://support.avaya.com/css/P8/documents/100040875		02-Feb-09	02-Aug-09	N/A	02-Aug-09		700245293, 176578, 176580
IP Office (IPO) Miscellaneous Material Codes	https://support.avaya.com/css/P8/documents/100110235		08-Nov-10	08-Nov-13	08-Nov-13	08-Nov-16	TBD	700185234, 700210800, 700213465, 700241680, 700261506, 700261977, 700293095, 700359870, 700433238, 700433246, 700449457, 700449465, 700459332, 700459340, 700472863
IQ 4.0	https://support.avaya.com/css/P8/documents/101019083 https://support.avaya.com/css/P8/documents/101088079		22-Jan-10	22-Jan-11	22-Jan-13	N/A		197707, 197708, 197709, 197710, 197711, 197712, 197713, 197714, 197715, 197716, 197717, 197718, 197719, 197720, 197721, 197722, 197723, 197724, 197725, 197726, 197727, 197728, 197729, 197730, 197731, 197732, 197733, 197734, 197735, 197736, 197737, 197738, 197739, 197740, 197741, 197742, 197743, 197744, 197745, 197746, 197747, 197748, 197749, 197750, 197751, 197752, 197753, 197754, 197755, 197756, 197757, 197758, 197759, 197760, 197761, 197762, 197763, 197764, 197765, 197766, 197767, 197768, 197769, 197770, 197771, 197772, 197773, 197774, 197775, 197776, 197777, 197778, 197779, 197780, 197781, 197782, 197783, 197784, 197785, 197786, 197787, 197788, 197789, 197790, 197791, 197792, 197793, 197794, 197795, 197796, 197797, 197798, 197799, 197800, 197801, 197802, 197803, 197804, 197805, 197806, 197807, 197808, 197809, 197810, 197811, 197812, 197813, 197814, 197815, 197816, 197817, 197818, 197819, 197820, 197821, 197822, 197823, 197824, 197825, 197826, 197827, 197828, 197829, 197830, 197831, 197832, 197833, 197834, 197835, 197836, 197837, 197838, 197839, 197840, 197841, 197842, 197843, 197844, 197845, 197846, 197847, 197848, 197849, 197850, 197851, 197852, 197853, 197854, 197855, 197856, 197857, 197858, 197859, 197860, 197861, 197862, 197863, 197864, 197865, 197866, 197867, 197868, 197869, 197870, 197871, 197872, 197873, 197874, 197875, 197876, 197877, 197878, 197879, 197880, 197881, 197882, 197883, 197884, 197885, 197886, 197887, 197888, 197889, 197890, 197891, 197892, 197893, 197894, 197895, 197896, 197897, 197898, 197899, 197900, 197901, 197902, 197903, 197904, 197905, 197906, 197907, 197908, 197909, 197910, 197911, 197912, 197913, 197914, 197915, 197916, 197917, 197918, 197919, 197920, 197921, 197922, 197923, 197924, 197925, 197926, 197927, 197928, 197929, 197930, 197931, 197932, 197933, 197934, 197935, 197936, 197937, 197938, 197939, 197940, 197941, 197942, 197943, 197944, 197945, 197946, 197947, 197948, 197949, 197950, 197951, 197952, 197953, 197954, 197955, 197956, 197957, 197958, 197959, 197960, 197961, 197962, 197963, 197964, 197965, 197966, 197967, 197968, 197969, 197970, 197971, 197972, 197973, 197974, 197975, 197976, 197977, 197978, 197979, 197980, 197981, 197982, 197983, 197984, 197985, 197986, 197987, 197988, 197989, 197990, 197991, 197992, 197993, 197994, 197995, 197996, 197997, 197998, 197999, 198000, 198001, 198002, 198003, 198004, 198005, 198006, 198007, 198008, 198009, 198010, 198011, 198012, 198013, 198014, 198015, 198016, 198017, 198018, 198019, 198020, 198021, 198022, 198023, 198024, 198025, 198026, 198027, 198028, 198029, 198030, 198031, 198032, 198033, 198034, 198035, 198036, 198037, 198038, 198039, 198040, 198041, 198042, 198043, 198044, 198045, 198046, 198047, 198048, 198049, 198050, 198051, 198052, 198053, 198054, 198055, 198056, 198057, 198058, 198059, 198060, 198061, 198062, 198063, 198064, 198065, 198066, 198067, 198068, 198069, 198070, 198071, 198072, 198073, 198074, 198075, 198076, 198077, 198078, 198079, 198080, 198081, 198082, 198083, 198084, 198085, 198086, 198087, 198088, 198089, 198090, 198091, 198092, 198093, 198094, 198095, 198096, 198097, 198098, 198099, 198100, 1

J100 3PCC	https://support.avaya.com/css/P8/documents/101081120		14-Jun-22	14-Jun-25	14-Jun-25	N/A	TBD	700513917, 400766, 400767, 400768, 407642, 407643, 407644, 351748, 351749, 399105, 700512970, 404623, 404624, 404625, 407723, 407724, 407725, 351750, 351751, 700513630, 400778, 400779, 400780, 407654, 407655, 407656, 351752, 351753, 399111, 400275, 401480, 401481, 401482, 700512971, 351754, 351755
J129 IP Phone	https://support.avaya.com/css/P8/documents/101075543		14-Jun-21	14-Jun-24	14-Jun-24	N/A	14-Jun-27	700513638, 700513639, 700515186, 700514813, 700513447, 700513568
J169 IP Phone	https://support.avaya.com/css/P8/documents/101072515		08-Mar-21	08-Mar-24	08-Mar-24	N/A	08-Mar-27	347180, 347456, 400772, 400773, 400774, 401703, 401704, 401705, 407648, 407649, 407650, 407684, 407685, 407686, 700513634, 700513635, 700515189, 700513636
Jabra Headset Accessories: JABRA ENG LINK UC 50-219 JABRA ENG LINK UC 50-259	https://support.avaya.com/css/P8/documents/101085957		05-Jun-23	N/A	N/A	N/A	N/A	700516115, 700516116
Jabra Headset Accessories: Jabra Evolve2 65, Link380a, MS Teams, Stereo, BT Jabra Evolve2 65, Link380a, MS Teams, Mono, BT Jabra Evolve2 30, UC, Stereo, USB-A Jabra Evolve2 30, UC, Mono, USB-A Jabra Evolve2 30, MS Teams, Stereo, USB-A Jabra Evolve2 30, MS Teams, Mono, USB-A Jabra Evolve2 40, UC, Stereo, USB-A Jabra Evolve2 40, UC, Mono, USB-A Jabra Evolve2 40, UC, Stereo, USB-C Jabra Evolve2 40, UC, Mono, USB-C JABRA ENG 50 ST 5099-610-189 JABRA ENG 50 M 5093-610-189	https://support.avaya.com/css/P8/documents/101085957		05-Dec-23	N/A	N/A	N/A	N/A	700516071, 700516086, 700516087, 700516078, 700516079, 700516080, 700516081, 700516082, 700516083, 700516084, 700516085, 700516070
Konftel CU 102/AEI	https://support.avaya.com/css/P8/documents/100169227		03-Sep-12	N/A	03-Sep-12	N/A	01-Sep-14	4999078932, 4999078934, 4999078935, 4999108438
L100 Series Headsets 1.0	https://support.avaya.com/css/P8/documents/101073144	27-Dec-18	08-Mar-21	08-Mar-22	08-Mar-22	N/A	08-Mar-22	700514054, 700514055, 700514327, 700514328, 700514842, 700514329, 700514053, 700514324, 700514051, 700514052, 700514325, 700514326
Loquendo TTS/ASR for Avaya Self-Service Products	https://support.avaya.com/css/P8/documents/100166217		03-Dec-12	30-Jun-14	N/A	N/A	30-Sep-15	226764, 226766, 226767, 228283, 228285, 228286, 245880, 259610, 268590, 268591, NTVU06GAGB, NTVU06GAGE, NTVU06GAGF, NTVU06GAGG, NTVU06GAGH, NTVU06SAGA, NTVU06SAGB, NTVU06SAGC, NTVU06SAGO, NTVU06SAGE, NTVU06SAGF, NTVU06SAGG, NTVU06UAAA, NTVU06UAAAB, NTVU06UAAAC
Loquendo Verifier	https://support.avaya.com/css/P8/documents/100160242		04-Jun-12	31-Dec-13	N/A	N/A	N/A	226768, 226769, 226770, 226771, 228287, 228288, 228289, 228290
M2250 Attendant Console	https://support.avaya.com/css/P8/documents/100149237		05-Dec-11	N/A	05-Dec-11	N/A	TBD	NT6G00AE-35, NT6G00AF-35, NT6G00CA35E5, NT6G40CA35E5, NT6G41CA35E5, NT6G42CA35E5, NT6G43CA35E5, NT6G44CA35E5, NT6G45BA-35, NT6G45BA-98, NT6G48CA35E5, NT6G50CA35E5, NT6G53CA35E5, NT6G55CA35E5, NT6G56CA35E5, NT6G57BA-98, NT9D13AA, NTHN97AA, P0735539, P0834426
M3900 Digital Endpoints Add-on Accessories	https://support.avaya.com/css/P8/documents/100177897		03-Mar-14	N/A	03-Mar-17	N/A	N/A	N0181626, NTCW50CA, NTCW51BA, NTDL00WA, NTHC08AAE6, NTHC09AAE6, NTHN70AA, NTHN94AA, NTJN16AA ATA, NTMN59AA-66, NTMN59AA70E6, NTMN68AE70E6, NTMN68BC70E6, NTMN70AB70E6, NTMN71AC70E6, NTMN72AE70E6, NTTH01AA, NTUN92AA
M3900 Product Transition and Simplification	https://support.avaya.com/css/P8/documents/101008657		08-Jun-15	08-Jun-18	08-Jun-18	08-Jun-21	TBD	A0299899, A0348780, A0634101, A0720561, N0074032, N0088328, N0088861, N0C09EA03, N0C09EA35, N0C09EA93, NT2F78AA, NT2F85BA, NT2K40WA, NT5K85AAE6, NT8D64BE6, NTAG01AAE6, NTAG58BAGS, NTAG95AAE6, NTDE02BCE6, NTDL00ZA-35, NTDL2022-93, NTHN99BA, NTMN0016, NTMN14BA66, NTMN16AA66E6, NTMN20BA-16, NTPL67AH, NTPY29BA, NTUN89AB, P0886045, P0905710, P0909628
M3900 Series Digital Deskphone platinum models and platinum accessories	https://support.avaya.com/css/P8/documents/100113778		01-Jan-11	N/A	01-Jan-14	N/A	TBD	NTMN31AB66, NTMN31BB66, NTMN32CG66E6, NTMN32HC66E6, NTMN32JC66E6, NTMN32KC66E6, NTMN32LC66E6, NTMN32TC66E6, NTMN33CG66E6, NTMN33HC66E6, NTMN33JC66E6, NTMN33KC66E6, NTMN33LC66E6, NTMN33TC66E6, NTMN34DA66E6, NTMN34GC66E6, NTMN34HC66E6, NTMN34JC66E6, NTMN34LC66E6, NTMN34TC66E6, NTMN35CG66E6, NTMN35JC66E6, NTMN35TC66E6, NTMN37BC66E6, NTMN38AB66E6, NTMN38BA66E6, NTMN59AA66E6, NTMN67AC66E6, NTMN68AD66E6, NTMN70AA66E6, NTMN71AC66E6, NTMN72AD66E6, NTMN82AC66E6, NTMN91AC66E6, NTMN92AC66E6, NTMN93AC66E6, NTMN94AC66E6, NTMN95AC66E6, NTNG31CC66E6, NTNG31DC66E6
M3900 Taurus Digital Terminals (selected variants only) and accessories	https://support.avaya.com/css/P8/documents/101037745		10-Jun-17	N/A	10-Jun-18	N/A	TBD	N0081286, N0115181, NT2K81BA, NTAGS890E6, NTMN14BA70E6, NTMN15CA66E6, NTMN19AA, NTMN35HE70E6, NTMN35KE70E6, NTMN35LE70E6, NTMN34GE70GS, NTMN3817E6
M3900 Taurus Digital Terminals and Accessories - EU countries only	https://support.avaya.com/css/P8/documents/101029021		10-Oct-16	N/A	10-Oct-19	10-Oct-22	TBD	NTMN13AA70E6, NTMN14BA70E6, NTMN31BD70E6, NTMN34GE70GS, NTMN34GF70E6, NTMN34HF70E6, NTMN34JF70E6, NTMN34KF70E6, NTMN34LF70E6, NTMN34TF70E6, NTMN35GE70E6, NTMN35HE70E6, NTMN35JE70E6, NTMN35KE70E6, NTMN35TE70E6, NTMN37BD70E6, NTMN38BA70E6, NTNG31CD70E6, NTNG31DD70E6, NTJN14AA, NTHN99DA, NTHN99EA, NTJN09AA, NTJN12AA, NTJN13AA, N0115182, N0115636, N0117135, N0119576, N0125796, N0212463, N0212464, NT1F04GA66, NT1F04GA70, NT2K81BA, NT2N02AAAD, NTAGS890E6, NTMN0006E6, NTMN15CA66E6, NTMN15CA70E6, NTMN17AB66E6, NTMN17AB70E6, NTMN18AB66E6, NTMN18AB70E6, NTMN19AA, NTMN21AA70E6, NTMN3817E6, NTMN38AB70E6, N0117135, NTAGS88BAE6, P0738600, N0074886, NTMN35LE70E6
M3902 Digital Deskphone	https://support.avaya.com/css/P8/documents/100182151		08-Dec-14	08-Dec-17	08-Dec-17	08-Dec-20	TBD	NTJN10AA, NTMN32GE70E6, NTMN32HE70E6, NTMN32JE70E6, NTMN32KE70E6, NTMN32LE70E6, NTMN32TE70E6, NTHZ57AA, NTJN11AA, NTMN33GA70, NTMN33GE70E6, NTMN33HE70E6, NTMN33JE70E6, NTMN33KE70E6, NTMN33LE70E6, NTMN33NA66, NTMN33NA70, NTMN33TA66, NTMN33TA70, NTMN33TE70E6, NTMN67AD70E6, NTMN93AA66
M3904 Product Transition	https://support.avaya.com/css/P8/documents/101008659		31-Aug-15	31-Aug-18	31-Aug-18	31-Aug-21	TBD	NTMN34GE70E6, NTMN34HE70E6, NTMN34JE70E6, NTMN34KE70E6, NTMN34LE70E6, NTMN34TE70E6
Made in Israel - Scopia Elite 6105, Scopia Elite 6120, Scopia Elite 6000 AURA COLLAB Made in Philippines - Scopia Elite 6140 REDUN PWR SUPP PH	https://support.avaya.com/css/P8/documents/101012769		10-Aug-15	11-Aug-16	11-Aug-18	11-Oct-21	TBD	55547-00001, 55547-00010, 55547-00021, 55547-30018
Made in Israel - Scopia Elite 6110, Scopia Elite 6140	https://support.avaya.com/css/P8/documents/101017767		14-Mar-16	14-Mar-17	14-Mar-19	14-Mar-22	TBD	55547-00005, 55547-00020
Made in Israel - Scopia PathFinder 10 Ports, Made in Israel Scopia Elite 6140 HW Only VaaS SRVR	https://support.avaya.com/css/P8/documents/101016054		10-Aug-15	11-Aug-16	10-Aug-18	11-Aug-21	TBD	55678-00610, 55547-00025
Made in Israel - Scopia PathFinder 20 Ports	https://support.avaya.com/css/P8/documents/101021451		04-Mar-16	06-Mar-17	06-Mar-19	06-Mar-22	TBD	55678-00620
Magic On Hold (MOH) and Paging Products	https://support.avaya.com/css/P8/documents/100019938		05-May-08	05-May-09	05-May-11	N/A	17-May-11	405126632, 405126640, 405127747, 405127804, 407380153, 408346450

Magic On Hold (MOH) Announcement Systems Custom Programs	https://support.avaya.com/css/P8/documents/100018810			11-Jul-05	11-Jul-06	N/A	N/A	17-May-11	115627, 117986, 405135344, 406876656, 406876680
Magic On Hold (MOH) MESSENGER Digital Chip Announcer	https://support.avaya.com/css/P8/documents/100017896			12-Sep-05	N/A	01-Oct-08	N/A	17-May-11	407988500
Magic On Hold (MOH) Products	https://support.avaya.com/css/P8/documents/100040775			09-Feb-09	09-Feb-12	09-Feb-12		17-May-11	407556232
MAPD	https://support.avaya.com/css/P8/documents/100019952			30-Jun-04	30-Jun-08	30-Jun-08	30-Jun-16	TBD	112320, 112321, 114299, 117890, 118111, 120021, 179553, 179556 108979, 113986, 115357, 115358, 115359, 115360, 115361, 115362, 407924653, 407924661, 407974831, 407975051, 408039980, 408088714, 408114098, 408114114, 408114122, 408114130, 408147379, 408147387, 408331452, 408332195, 700052772, 700052780, 700052798 700247596, 700394760, 700397136
MCK Definity Extender	https://support.avaya.com/css/P8/documents/100137148 https://support.avaya.com/css/P8/documents/101011508			03-Feb-03	N/A	03-Jan-07	31-Dec-16	TBD	NTV705BAAAE5, NTV705BABAEE5, NTV751ACAAE6, NTV760AHEAE5, NTV763AAAAE5, NTV763ABAAE5, NTV763ACAEE5, NTV773DDAAE5
Media Module 342 and Media Module 760					N/A	05-May-11	01-Jun-16		
Media Processing Server (MPS) Sund Dual SCSI Card PCI-e	https://support.avaya.com/css/P8/documents/100177401			01-Mar-14	N/A	01-Mar-17	01-Apr-20	31-Dec-20	
Media Processing Server 1.0								30-Apr-15	
Media Processing Server 2.1				30-Apr-08	30-Apr-09	30-Apr-11		30-Apr-15	
Media Processing Server 3.0							01-Jun-20	31-Dec-20	
Media Processing Server 3.5	https://support.avaya.com/css/P8/documents/100179299			02-Jun-14	01-Dec-15	05-Jun-17	01-Jun-20	31-Dec-20	NTV760AHAAE5, NTV760AHBAE5, NTV760AHCAE5, NTV760CDAAE5, NTV799AAXBE5, NTV799AAXCE5, NTV799AAXDE5, NTV799AAXEE5, NTV799AAXFE5, NTV800ACAA, NTV800ACBA, NTV800ACCA, NTV800ACCB, NTV800ACCC, NTV800ACCD, NTV800ACDA, NTV800BBAA, NTV800BBBA, NTV800BCAA, NTV800BCAB, NTV800BCAC, NTV800BCB, NTV800CBC, NTV800CAA, NTV800CAB, NTV800CAC, NTV800CBA, NTV801ABAA, NTV801ABAB, NTV801ABBA, NTV801ABCA, NTV801ABC, NTV801ABCC, NTV801ABCD, NTV801BBAA, NTV801BBBA, NTV801BCAA, NTV801BCAB, NTV801BCAC, NTV801BCB, NTV801BCBC, NTV801CAA, NTV801CAB, NTV801CAC, NTV801CBA, NTV802CAA, NTV802CBA, NTV802CBAB, NTV805ABAA, NTV805ABAA, NTV805ABAA, NTV805BAAA, NTV806ABAA, NTV806BAAA, NTV806CAAA, NTV808AACAA, NTV810ABAA, NTV810BAB, NTV810BAAA, NTV810BABA, NTV810ABB, NTV810CAA, NTV810CABA, NTV810EBCA, NTV810ECB, NTV810TBCA, NTV810TBCB, NTV811VCBA, NTV811VCBB, NTV811VCCA, NTV811VCBC, NTV815AABA, NTV815ACAB, NTV815ACAB, NTV815ADAA, NTV815AEA, NTV850AACAA, NTV850AACB, NTV850ABBA, NTV850ABBB, NTV850ACBA, NTV850ACBB, NTV850ACCA, NTV850ACCB, NTV850BBAA, NTV851ABAA, NTV851ACAA, NTV851ACAB, NTV851ACBA, NTV851ACBB, NTV851BBAA, NTV851BBAB, NTV851BBBA, NTV851BBBB, NTV852ABAA, NTV852ABAB, NTV852ABBA, NTV852ABBB, NTV852BBAA, NTV852BBAB, NTV852BBBA, NTV852BBB, NTV860AAAA, NTV860ABAA, NTV860BAAA, NTV860BBAA, NTV860MAAA, NTV860MBAA, NTV861AAA, NTV861AAB, NTV861AAB, NTV861AAB, NTV861AAB, NTV861AAB, NTV861ABAB, NTV861ABBA, NTV861ABB, NTV861BAAA, NTV861BAAA, NTV861CAAA, NTV861CAAB, NTV866AAAA, NTV866AAAB, NTV866AAC, NTV866AAC, NTV866CAD, NTV866BAAC, NTV866BCAD, NTV866CAAC, NTV866CAEA, NTV866CBD, NTV870ABAA, NTV870ABBA, NTV870BAAA, NTV870BBBA, NTV870CBAA, NTV870CBAB, NTV870CBBA, NTV880AAAA, NTV880DBAA, NTV880DBAA, NTV899ABAA, NTVU00AAAF, NTVU00AAAJ, NTVU00AAAK, NTVU01KAKA, NTVU01TAKA, NTVU45DAAA, NTVU45EAAA
Media Processing Server 4.1	https://support.avaya.com/css/P8/documents/100100613			06-Jul-15	02-Jul-18	02-Jul-18	30-Sep-20	31-Mar-21	
Media Processing Server 4.1: Oracle Netra SPARC T4-1 Servers	https://support.avaya.com/css/P8/documents/101019401			31-Jan-16	N/A	02-Jul-18	01-Jul-21	31-Mar-21	NTV750AJACE5, NTV750FCACE5, NTV752FCAAE6, NTV753AAAAE6, NTV703BAAAE5, NTV802ABAA, NTV802BAAA, NTV799AAAYAE6, NTV799AAAYBE6, NTV799AAAYCE6, NTV799AAAYFE6, NTV799AAAYGE6, NTV799AAAYHE6, NTV799AAAYIE6, NTV750AJABE5, NTV750FCABE5, NTV752FAAAE6, NTV752FBAAE6, NTV799AAAYDE6, NTV799AAAYEE6, NTV799AAAYHE6
Meeting Center Cart	https://support.avaya.com/css/P8/documents/101078054			13-Dec-21	N/A	13-Dec-24	N/A	13-Dec-27	55211-00011, 55211-00012
Meeting Exchange 5.1	https://support.avaya.com/css/P8/documents/100075482			10-May-10	10-May-10		02-Jun-20	TBD	700467368, 700467376
Meeting Exchange 5.2	https://support.avaya.com/css/P8/documents/100174733			02-Jun-14	02-Jun-15	02-Jun-15	02-Jun-20	TBD	
Meeting Exchange 6.2	https://support.avaya.com/css/P8/documents/101064819			28-Feb-21	28-Feb-22	28-Feb-22		TBD	270737, 270738, 270739, 270740, 270741, 270742, 270743, 270723, 270744

Meridian 1 R23-25	https://support.avaya.com/css/P8/documents/101029247			N/A	N/A	31-Dec-16	TBD	
Meridian Mail R13	https://support.avaya.com/css/P8/documents/101029245		01-Oct-06	01-Oct-09	01-Oct-09	31-Dec-16	TBD	
Merlin 73xx Telephones	https://support.avaya.com/css/P8/documents/101014943			N/A	N/A	N/A	01-Sep-16	100379852, 101796, 101828, 101845, 101846, 101847, 101848, 101849, 101850, 101851, 101852, 101857, 101859, 101893, 103747168, 103751558, 103841987, 103842027, 103842050, 103842068, 103842076, 103842084, 103842092, 103842100, 103842118, 103843553, 103943585, 103952792, 103952867, 103960548, 103960571, 103960613, 103960688, 103960753, 103960878, 103960944, 103974200, 103974234, 103974242, 103981965R, 103981981, 103981981R, 103982005, 104214192, 104214192D, 104214192R, 105161061, 105161079, 105167027, 105185, 105186, 105188809, 105203, 105204, 105217426, 105217426R, 105217509, 105217509R, 105217616R, 105217715, 105217715R, 105217723, 105217798, 105229744, 105238208, 105371942, 105371942R, 105515332, 105630420, 105630529, 105691877, 105691893, 105691901, 105691919, 105691927, 105731, 105732, 105733, 105734, 105735, 105736, 105974, 106014, 106035116, 106035132, 106036221, 106037922, 106202492, 106202518, 106446040, 106446065, 106446073, 106446081, 106446099, 106460454, 106608532, 106620958, 106641046, 106641053, 106641061, 106641079, 106641079R, 106641087, 106641095, 106658735, 106658750, 106673437, 106673452, 106673460, 106673478, 106696180, 106696206, 106700719, 106700750, 106700776, 106739089, 106813587, 106813587R, 106813637R, 106813777, 106813777R, 106813793, 106813793R, 106822737, 106832033, 106832041, 106832058, 106832074, 106832082, 106832082R, 106832108, 106833874, 106833874R, 106844277, 107021248, 107021255, 107021263, 107021271, 107021289, 107021297, 107053860, 107053860R, 107054744, 107054751, 107054769, 107054777, 107092116, 107092124, 107092132, 107092165, 107092181, 107092207, 107092215, 107101420, 107137671, 107137671R, 107137689, 107137697, 107304990, 107305005, 107305013, 107305021, 107305039, 107305047, 107320731, 107623449, 107635476, 107709313R, 107726440, 107734055, 107734063, 107734071, 107734089, 107734097, 107734105, 107734139, 107734147, 107831794, 107854788, 107854796, 107854804, 107854812, 107854820, 107854838, 107854846, 107854853, 107854861, 107884553, 107884561, 107884579, 107983389, 107983389R, 108023268, 108031220, 108031238, 108031246, 108031253, 108031261, 108031279, 108033937R, 108166059, 108170036, 108170044, 108170051, 108183039, 108183047, 108183054, 108234170, 108234204, 108234220, 108236639, 108236670, 108236712, 108236720, 108239138, 108239146, 108239161, 108262817, 108262825, 108883018, 108883034, 108883059, 108883141, 108883166, 108883174, 108883182, 108883257, 108883265, 108883273, 114540, 114541, 115804, 115805, 115806, 153754, 153755, 153756, 160192, 848266201
Merlin II (206, 410, 820, 1030, 3070)				11-Sep-08	11-Sep-08	01-Jul-18	TBD	102427M, 102428M, 102547M, 102548M, 102592M, 102596M, 102598M, 102600M, 102601M, 102602M, 102610M, 102613M, 102614M, 102623, 102623M, 102638M, 102640, 102640M, 102641M, 102642, 102642M, 102643, 102643M, 102644, 102644M, 102645M, 102649, 102649M, 102650, 102650M, 102651M, 102661, 102662, 102662M, 102663, 102663M, 102664, 102664M, 102667, 102667M, 102668M, 102669M, 102670M, 102671M, 102672M, 102673, 102673M, 102674M, 102675M, 102676, 102676M, 102677, 102677M, 102678, 102678M, 102679, 102679M, 102711, 102711M, 102714, 102805, 102805M, 102806, 102806M, 102809, 102809M, 102820, 103336M, 103841904, 103941738, 103967089, 103973855, 103978144, 103983557, 103983557M, 103983664, 103983953, 103984159, 103985222, 104286, 104287, 105029805, 105299754, 105408850, 105435887M, 105486252, 105486575, 105690762, 105727937, 105898, 105898M, 105906, 106024M, 106170, 106308836, 106813447, 106813561M, 106813579R, 106813595M, 106813611R, 106813629R, 106813785M, 106813835M, 106813850R, 106813868M, 106813876R, 106813892M, 106813892R, 106817489, 106817489M, 106817489R, 106820590, 106822034R, 107097040, 107108698R, 107489189R, 107599912, 107599946R, 107599953R, 107600298, 107600314, 107600314R, 107600405, 107962987M, 109022, 114547, 169098, 199682, 405234980, 406221499, 406293720, 406891556, 406891721, 407400142

Merlin Legend				30-Dec-08	30-Dec-08	01-Jul-18	TBD	106046M, 101193, 101193M, 101194, 101195, 101195M, 101196, 101196M, 101197, 101197M, 101198, 101198M, 101199, 101199M, 101200, 101200M, 102394, 102394M, 102620, 102680, 102680M, 102681, 102681M, 102682, 102682M, 102683, 102683M, 102684, 102685, 102685M, 102686, 102687, 102688, 102689, 102689M, 102690, 102690M, 102691, 102692, 102692M, 102693, 102693M, 102694, 102694M, 102695, 102695M, 102696, 102696M, 102697, 102697M, 102698, 102698M, 102699, 102699M, 102700, 102700M, 102701, 102701M, 102702, 102702M, 102703, 102703M, 102704, 102704M, 102705, 102705M, 102706, 102706M, 102707, 102707M, 102709, 102709M, 102716, 102716M, 102717, 102717M, 102718, 102718M, 102719, 102719M, 102720, 102720M, 102721, 102722, 102722M, 102723, 102723M, 102724, 102724M, 102725, 102725M, 102726, 102726M, 102727, 102728, 102728M, 102729, 102729M, 102730, 102730M, 102731, 102731M, 102732, 102732M, 102733, 102733M, 102734, 102734M, 102735, 102735M, 102736, 102738, 102738M, 102739, 102739M, 102740, 102740M, 102741, 102741M, 102742, 102742M, 102743, 102743M, 102744, 102744M, 102746, 102746M, 102747, 102747M, 102748, 102748M, 102749, 102749M, 102750, 102750M, 102754, 102754M, 102755, 102755M, 102756, 102756M, 102757, 102757M, 102758, 102758M, 102759, 102759M, 102760, 102760M, 102761, 102761M, 102762, 102762M, 102763, 102763M, 102764, 102765, 102765M, 102766, 102766M, 102767, 102767M, 102768, 102768M, 102769, 102769M, 102773, 102773M, 102774, 102793, 102793M, 102794, 102794M, 102795, 102795M, 102796, 102796M, 102797, 102797M, 102798, 102798M, 102799, 102799M, 102800, 102800M, 102801, 102801M, 102802, 102802M, 102803, 102803M, 102804, 102807, 102807M, 102808, 102808M, 102810, 102811, 102811M, 102812, 102813, 102814, 103332, 103332M, 103984167, 104218, 104437611, 104795, 104796, 104800, 104815, 105126, 105127, 105129, 105130, 105131, 105132, 105156, 105156M, 105157, 105157M, 105158, 105158M, 105159, 105159M, 105162, 105162M, 105163, 105163M, 105165, 105165M, 105166, 105166M, 105167, 105167M, 105168, 105168M, 105209001, 105232, 105233, 105235, 105244, 105245, 105311401M, 105351084M, 105351092, 105351092M, 105457469, 105457469M, 105486492, 105486526, 105486583, 105496798, 105512495, 105512495M, 105512495R, 105627954, 105627996, 105627996M, 105628010, 105628010M, 105656, 105697, 105698, 105699, 105700, 105701, 105702, 105703, 105705, 105707, 105708, 105709, 105710, 105711, 105712, 105713, 10573474M, 105823, 105823M, 105843, 105843M, 105844, 105844M, 105845, 105845M, 105846, 105846M, 105905, 106028, 106028M, 106030, 106030M, 106046, 106046M, 106047, 106047M, 106048, 106048M, 106064645, 106064678, 106160
Merlin Legend Mail				30-Dec-08	30-Dec-08	01-Jul-18	TBD	102555, 102555M, 102556, 102556M, 102586, 102586M, 103293, 103293M, 103295, 103295M, 104880, 104880M, 104946, 104946M, 104980, 105026M, 105027, 105027M, 105782, 105782M, 105784, 105784M, 105785, 105785M, 107542912, 107747, 107748, 107749, 107831901, 107831919, 107831919R, 107831927, 107831927R, 108108010, 108108028, 108108036, 108108036R, 108108044R, 108233164, 108233172, 108233172M, 108233180, 108233180M, 108299611, 108299626, 108299629, 111800, 111802, 111803, 111804, 111804M, 112180, 112180M, 407041912, 407041912M, 407041938, 407041938M, 407041946, 407041946M, 407162866, 407162866M, 407162916, 407162916M, 407162924, 407162924M, 407228881, 407228881M, 407240514, 408076388, 408076388M, 408076396, 408076396M, 408076404, 408076404M, 408076681M, 408076707M, 408214690, 408214690M, 848391256
Merlin Magix				03-Apr-09	03-Apr-09	01-Jul-18	TBD	684942659, 700156326, 700182025, 700182025M, 700182033, 700182033M, 700227358, 700227358M, 700228562, 700228562M, 700228596, 700228596M, 700228604, 700228604M, 700253461, 700253461M, 848171310, 103983987, 105700629, 106491616M, 106767361, 108258053, 108258053M, 108268053, 108268053M, 108268061, 108268061M, 108268061R, 108306036, 108306036M, 108318460, 108318460M, 108318502, 108318502M, 108333667, 108333667M, 108333709, 108333709M, 108333725R, 108333741, 108333741M, 108333741R, 108357617R, 108359589, 108359589M, 108492919, 108492919M, 108514159, 108514159M, 108514589, 108514589M, 108515099, 108515099M, 108515099R, 108515107, 108515107M, 108588559, 108588559R, 108647421, 108647421R, 108650367, 108650375, 108668310, 108719113, 108719113M, 108719147, 108719147M, 108719170, 108719170M, 108719196, 108719196M, 108719204, 108719204M, 108725458, 108725458M, 108731654, 108731654M, 108737065, 108737065M, 108737065R, 108829375, 108829375M, 108871005, 108871005M, 108871005R, 108871021, 108871021M, 108923517, 108923517M, 108934167, 108934167M, 176006, 176007, 198562828, 199690, 199691, 408124303, 408124303M, 408332153, 408332153M, 408333128, 408333128M, 408333235, 408333235M
Merlin Magix INA Board			07-Feb-05	07-Feb-08	07-Feb-08	07-Feb-11	TBD	
Merlin Magix Integrated System	https://support.avaya.com/css/P8/documents/100019584		02-Oct-06	03-Apr-09	03-Apr-09	01-May-10	TBD	103336, 105026, 105213201, 105311401, 105736474, 10621515, 106227093, 106496573, 106520331, 106555451, 106819220, 106876287, 107007122, 107793275, 107831851, 107831893, 107831935, 107886624, 107910093, 108001108, 108029489, 108108044, 108303264, 108333634, 108333642, 108333667, 108333725, 108382615, 108404484, 108404641, 108491358, 108491366, 108491374, 108491382, 108508938, 108513649, 108513953, 108514092, 108514183, 108514258, 108514423, 108514498, 108514522, 108541343, 108562851, 108574377, 108574427, 108588468, 108588518, 108588542, 108588557, 108588388, 108550383, 108550391, 108668633, 108668658, 108679531, 108679549, 108679770, 108727439, 108731670, 108816729, 108816737, 108816778, 108829383, 108850454, 115628, 120380, 159426, 167356, 167357, 167358, 167359, 167360, 167361, 167396, 167398, 182447, 403693252, 405729955, 406143925, 407170927, 407241926, 407470764, 407581933, 407799808, 407799816, 408078681, 408078707, 408214625, 408214633, 700156516, 700181878, 700181886, 700181902, 700181902M, 700210909, 700210917, 700212491, 700212491M, 700212491X, 700228489, 700229073, 700230659, 700230667, 700253545, 700253628, 700253628M, 700262207, 700306665, 700306673, 700306681, 700306699, 700306723, 700313612, 700316128, 700329303, 848556148, 900732488

Merlin Messaging			01-Jan-07	30-Dec-08	30-Dec-08	01-Jul-18	TBD	102560, 102560M, 102561, 102561M, 102562, 102562M, 102563, 102563M, 102564, 102564M, 102566, 102567, 102567M, 102568, 102568M, 102569, 102569M, 102583, 102583M, 102584, 102584M, 102585, 102585M, 103292, 103292M, 103294, 104290, 104293, 104296, 105181, 105181M, 106018, 106018M, 106257199, 106756380M, 106842958M, 106936, 106936M, 106937, 106937M, 106968746M, 108233156, 108233156M, 108253683, 108253683M, 108491358M, 108491366M, 108491366R, 108491382M, 108501065, 108501115, 108501552, 108501552M, 108501560, 108501560M, 108501578, 108501578M, 108501586, 108501594, 108501594M, 108501602, 108501602M, 108501610, 108514316, 108514316M, 108514332, 108514332M, 108541467, 108541467M, 108541475, 108541475M, 108541483, 108541483M, 108572066, 108572066M, 108572074, 108572074M, 108572082, 108572082M, 108638388M, 108679531M, 108679549M, 108711185, 108716481, 108716499, 108716507, 108850454M, 111805, 111806, 111807, 111807M, 169347, 169348, 199767, 199768, 406221233, 406239533, 406464750, 406466193, 406467910, 406529818, 406701052, 406725945, 406728964, 406824524, 406824532, 406824540, 406841759, 406904458, 406912527, 406912543, 407065234, 407072065, 407072073, 407072115, 407072115M, 407108521, 407108521M, 407108521R, 407161355, 407170935, 407186352, 407210343, 407210350, 407210350M, 407241934, 407241934M, 407241934R, 407241942, 407241942M, 407241942R, 407242031, 407242031M, 407458074, 407458074M, 407470632, 407470764R, 407536713, 407536713M, 407536721, 407536721M, 407536739, 407536739R, 407581941, 407581941M, 407912799, 407912799M
Merlin Plus				11-Sep-08	11-Sep-08	01-Jul-18	TBD	102426, 102427, 102428, 102547, 102548, 102589, 102592, 102596, 102598, 102600, 102601, 102602, 102603, 102603M, 102604, 102604M, 102605, 102605M, 102606, 102606M, 102607, 102607M, 102608, 102608M, 102610, 102611, 102612, 102613, 102614, 102615, 102616, 102616M, 102617, 102618, 102618M, 102638, 102639, 102641, 102651, 102652, 102652M, 102668, 102669, 102670, 102671, 102672, 102674, 102675, 102712, 103964898R, 103967089M, 103978144M, 103982542, 103982542M, 103983664M, 103986170, 104289, 104762, 105407092, 105407092M, 105408850M, 105582829, 105907, 106021, 106022, 106023, 106023M, 106024, 106308836R, 106799059, 106799059M, 106799059R, 106799067M, 106799067R, 106799075R, 106813439, 106813546M, 106813827M, 106813843M, 106820608, 107097040M, 107108698, 107599896, 107599946M, 107599953M, 107600231, 107600298R, 107600314M, 107600330R, 107600405M, 199683, 406221499M, 407007772
MERLIN, MERLIN LEGEND, and MERLIN MAGIX Telephones				30-Dec-08	30-Dec-08	01-Jul-18	TBD	106813793R, 106833874, 108004433M, 101800, 101800M, 101801, 101801M, 101802, 101802M, 101805, 101805M, 101806, 101806M, 101807, 101807M, 101808, 101809, 101810, 101811, 101812, 101813, 101813M, 101814, 101815, 101816, 101816M, 101817, 101818, 101818M, 101828M, 101829, 101829M, 101830, 101830M, 101831, 101831M, 101832, 101832M, 101833, 101834, 101834M, 101835, 101835M, 101836, 101836M, 101837, 101837M, 101838, 101838M, 101840, 101840M, 101843, 101843M, 101844, 101844M, 101845M, 101846M, 101847M, 101848M, 101849M, 10185, 101850M, 101851M, 101852M, 101854, 101854M, 101855, 101855M, 101856, 101856M, 101857M, 101858, 101858M, 101859M, 101880, 101880M, 101881, 101881M, 101959, 102075, 102075M, 102600517, 102600517M, 103440, 103440M, 103804290, 103804290M, 103841979, 103842068M, 103977997, 103977997M, 104214192M, 105031199, 105031199M, 105031199R, 105188791, 105217426M, 105217616, 105217616M, 105217715M, 105217798M, 105229744M, 105309074, 105309082, 105371942M, 105841, 105974M, 106029, 106029M, 106529, 106530, 106531, 106532, 106533, 106608532M, 106613524, 106613532, 106613557, 106613599, 106613607, 106613672, 106613680, 106634439M, 106641046M, 106641053M, 106641061M, 106641079M, 106641095M, 106743024, 106743024M, 106743032, 106743032M, 106743420, 106743420M, 106813637, 106813637M, 106833874M, 106833874M, 106902463, 106902463M, 106902463R, 106902489, 106902489M, 106902489R, 106922271, 106922271M, 106922271R, 106922289, 106922289M, 106987423, 106987456, 106987472, 106987498, 106987506, 106987514, 106987514M, 107013294, 107013294M, 107013302, 107013302M, 107019804, 107019804M, 107019820, 107019820M, 107019846, 107019846M, 107108722, 107108722M, 107108748, 107108748M, 107108755, 107108755M, 107108771, 107108771M, 107108789, 107108789M, 107108797, 107108805, 107108813, 107108847, 107108854, 107108870, 107108870M, 107108870R, 107108888, 107108888M, 107108904, 107108912, 107108920, 107108938, 107108946, 107108946M, 107108953, 107108953M, 107108979, 107108979M, 107108987, 107108987M, 107108995, 107108995M, 107109001, 107109001M, 107109019, 107109027, 107109035, 107109050, 107115800, 107115800M, 107115818, 107115818M, 107115826, 107115834, 107115842, 107115859, 107115867, 107115875, 107137671M, 107137689M, 107185068, 107185068M, 107185076, 107185076M, 107623449M, 107635476M, 107709313M, 107849390, 107849390M, 107894719, 107894719M, 107894727, 107894727M, 107894735, 107894735M, 107894743, 107894743M, 107926834, 107926842, 107926859, 107926867, 107926875, 107926883, 107926891, 107926909, 107926917, 107926925, 107926933, 107926941, 107926943, 107926963M, 107926963R, 107926963M, 107926963M
Message Networking 1.0 & 1.1			01-Nov-04	27-Feb-08	27-Feb-08	N/A	TBD	176616, 176620, 181186
Message Networking 2.0	https://support.avaya.com/css/P8/documents/100071431		01-Aug-07	31-Mar-10	01-Aug-10	01-Aug-16	01-Aug-16	
Message Networking 2.0 on S3210			03-Jun-06	03-Jun-09	03-Jun-09	01-Aug-16	01-Aug-16	700328586
Message Networking 2.0 on S3400 HA for EU countries	https://support.avaya.com/css/P8/documents/100019780		03-Apr-06	03-Apr-07	30-Jul-09	01-Aug-16	01-Aug-16	700328214, 700333263, 700335813
Message Networking 3.1	https://support.avaya.com/css/P8/documents/100071247		31-Mar-10	31-Mar-11	31-Mar-13	01-Aug-16	01-Aug-16	108736067, 205430, 205431, 205432, 205433, 205434, 205435, 700244684, 700376098, 700414527, 700428485, 700428493, 700428501, 700428519, 700428527, 700428535, 700428543
Message Networking 5.2	https://support.avaya.com/css/P8/documents/100181300		07-Jul-14	07-Jul-15	07-Jul-17	N/A	TBD	228716, 268952, 700427529, 700458052, 700458060, 700458078, 700458094, 700458110, 700458250, 700478652, 700479900, 700479918
Message Networking Platform	https://support.avaya.com/css/P8/documents/101074809		12-Jul-21	30-Mar-22	N/A	N/A	TBD	185737, 185738, 189732, 205434, 205435, 205431, 205432, 205433, 205430, 228710, 228711, 228712, 228713, 228714, 228715, 307450, 307454, 307453, 307451, 307452, 307455, 307456, 307457, 700457575, 205436, 307784, 700327935, 700327950, 700458045, 700458094, 700458110, 700458128, 700507402, 700507403
Message Recording Snap-in 1.0	https://support.avaya.com/css/P8/documents/101064677		30-Jun-20	30-Sep-20			31-Dec-20	388950

Message Switch (MS), Network Components (ENET), Service Circuits (ISM) and Input/Output (IOM) in North America	https://support.avaya.com/css/P8/documents/100150450	24-Oct-11	N/A	31-Dec-16	TBD	NTRY81AA, NTR651BM, NTR651GC, NTR651NE, NTR651NF, NTR651NG, NTR651NJ, NTR651NM, NTR651NN, NTR65272, NTP02CF, NTP62CF, NTVW01DO, NTVW01DP, NTZ898BA, NT1X00AA, NT1X00AC, NT1X00AD, NT1X00AF, NT1X00AG, NT1X00AH, NT1X00KA, NT1X54AA, NT1X80AA, NT1X80BA, NT1X81AA, NT1X81BA, NT2X48BA, NT2X48BB, NT2X66AA, NT2X71AA, NT2X71AB, NT2X72AA, NT2X72AC, NT2X75AA, NT3X68AB, NT3X68AC, NT3X68BA, NT3X68BB, NT3X68BC, NT3X82BA, NT3X83BA, NT3X85AB, NT4X45AA, NT5X29AC, NT5X30AA, NT9X04AL, NT9X13DG, NT9X13KA, NT9X13NB, NT9X14DB, NT9X15AA, NT9X17AD, NT9X17BB, NT9X17CA, NT9X17DA, NT9X19AA, NT9X20BC, NT9X23AA, NT9X23BA, NT9X25BA, NT9X26AB, NT9X30AC, NT9X31AB, NT9X32AA, NT9X35BA, NT9X35CA, NT9X35FA, NT9X36BA, NT9X40BB, NT9X40DA, NT9X45BA, NT9X49CB, NT9X49CC, NT9X53AD, NT9X54AC, NT9X62BA, NT9X62BB, NT9X63AB, NT9X653B, NT9X6538, NT9X6545, NT9X6546, NT9X6556, NT9X6558, NT9X69BA, NT9X73BA, NT9X74CA, NT9X74DA, NT9X76AA, NT9X77AA, NT9X77AB, NT9X78BA, NT9X78DA, NT9X79AA, NT9X79BA, NT9X84AA, NT9X85AA, NTDX16AA, NTEX20AA, NTEX20BA, NTEX22BA, NTEX22CA, NTEX25AA, NTEX25BA, NTEX26AA, NTEX28AA, NTEX30AA, NTEX31BA, NTEX5070, NTFX09AA, NTFX10AA, NTFX30AA, NTFX31AA, NTFX32BA, NTFX32CB, NTFX34AA, NTFX35AA, NTFX35BA, NTFX38AA, NTFX40HB, NTFX4102, NTFX42AA, NTFX43AA, NTFX45AA, NTFX29AB, NTFX29AC, NTFX29AF, NTFX29AG, NTFX29AD, NTFX0102, NTFX0103, NTFX1134, NTFX11AA, NTFX15AA, NTFX16AA, NTFX18AA, NTFX23AA, NTFX23FA, NTFX25BA, NTFX26AA, NTFX27AA, NTFX28AA, NTFX29AA, NTFX30CA, NTFX41BA, NTFX42AB, NTFX43BA, NTFX45CA, NTFX45GA, NTFX45OA, NTFX53BA, NTFX53CA, NTFX60AF, NTFX60AG, NTFX61BA, NTFX62AA, NTFX62AB, NTFX62AC, NTFX62AD, NTFX66BA, NTFX68DA	
Midszie Business Template 5.2	https://support.avaya.com/css/P8/documents/100145128	07-Jan-13	07-Jan-14	07-Jan-16	N/A	TBD	226431, 226432, 226818, 226881, 229005, 229006, 229007, 229008, 229009, 229010, 229011, 229012, 229013, 229014, 229015, 229016, 229017, 229018, 229019, 229020, 229021, 229022, 229023, 229024, 229025, 229026, 229027, 229028, 229029, 229030, 229031, 229032, 229033, 229034, 229035, 229036, 229037, 229038, 229039, 229040, 229041, 229042, 229043, 229044, 229045, 229046, 229047, 229048, 229049, 229050, 229051, 229052, 229053, 229054, 229055, 229056, 229057, 229058, 229059, 229060, 229061, 229062, 229063, 229064, 229065, 229066, 229067, 229068, 229069, 229070, 229071, 229072, 229073, 229074, 229075, 229076, 229077, 229078, 229079, 229080, 229081, 229082, 229083, 229084, 229085, 229086, 229087, 229088, 229089, 229090, 229091, 229092, 229093, 229094, 229095, 229096, 229097, 229098, 229099, 229100, 229101, 229102, 229103, 229104, 229105, 229106, 229107, 229108, 229109, 229110, 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MidSpan Power over Ethernet (POE) 24 and 48 Port	https://support.avaya.com/css/P8/documents/100113854	08-Feb-11	N/A	08-Feb-14	N/A	N/A	700409717, 700414253
Miscellaneous Devices/Accessories	https://support.avaya.com/css/P8/documents/101070844	14-Dec-20	N/A	14-Dec-23	N/A	14-Dec-26	700511943, 700313067, 700343114, 700500012, 700466691, 700479512, 700479520, 700479538, 700479504, 700501217, NTY531ABE6, NTDU96887066, NTSY08ABE6, NTY515DAE6, 700451263, 700415706, 700415615, 700415649, 700415714, 700415664, 700434228, 700415656, 700415722, 700432800, 700415599, 700415672, 700434236, 108004300
MLC5, MLC6, & BC905 Wireless Telephones			N/A	05-Oct-06	N/A	N/A	
MM342 Modules and Accessories	https://support.avaya.com/css/P8/documents/100019521	05-May-08	N/A	05-May-11	N/A	N/A	700247588, 700281710, 700397383, 700397391
Mobile Clinet Lifecycle PT	https://support.avaya.com/css/P8/documents/100113858	01-Sep-10	01-Sep-11		01-Sep-11		EB1621001-3.4.0, EB1621002-3.4.0, EB1621003-3.4.0, EB1621011-3.4.0, EB1621013-3.4.0
Mobile Device Checkout 3.0	https://support.avaya.com/css/P8/documents/100155630	02-Jul-12	02-Jul-13			N/A	N0220825, N0220843, NTZX50AA, NTZX50AG, NTZX50AH, NTZX50AJ, NTZX50AK, NTZX50BA, NTZX50BB, NTZX50BG, NTZX50BH, NTZX50BJ, NTZX50BK
Modular Messaging (MM) R1.0 w/ Avaya Message Storage Server (MSS)	https://support.avaya.com/css/P8/documents/100017871	30-Sep-04	30-Jun-06	30-Jun-06	N/A	TBD	177930, 177931, 177932, 177933, 177934, 177935, 177936, 177937, 177938, 177939, 177940, 177941, 177942, 177943, 177944, 177945, 177946, 177947, 177948, 177949, 177950, 177951, 177952, 177953, 177954, 177955, 177956, 177957, 177958, 177959, 177960, 177961, 177962, 177963, 177964, 177965, 177966, 177967, 177968, 177969, 177970, 177971, 177972, 177973, 177974, 177975, 177976, 177977, 178017, 178018, 178019, 178020, 178021, 178022, 178023, 178024, 178025, 178026, 178027, 178028, 180736, 180737, 180738, 180739, 180740, 180741, 180742, 180743, 181931, 181933, 700247562, 700291024, 700292089, 700292139, 174696, 176766, 176767, 176768, 176769, 176770, 176771, 176772, 176773, 176774, 176775, 176776, 176777, 176778, 176779, 176780, 176781, 176782, 176783, 176784, 176785, 176786, 176787, 176788, 176789, 176790, 176791, 176792, 176793, 176794, 176795, 176796, 176797, 176798, 176799, 177910, 177911, 177912, 177913, 177914, 177915, 177916, 177917, 177918, 177919, 177920, 177921, 177922, 177923, 177924, 177925, 177926, 177927, 177928, 177929
Modular Messaging (MM) R1.1 w/ Domino	https://support.avaya.com/css/P8/documents/100019751	05-Nov-07	05-Aug-08		01-Aug-16	01-Aug-16	189102
Modular Messaging (MM) R1.1 w/ Exchange	https://support.avaya.com/css/P8/documents/100018836	30-Jul-06	05-Aug-08	30-Jul-09	01-Aug-16	01-Aug-16	181930, 181935, 181936, 189099, 189101, 700290588, 700290869, 700290877, 700292097, 700292113, 700331390
Modular Messaging (MM) R1.1 w/ Exchange on Avaya Servers in Europe	https://support.avaya.com/css/P8/documents/100018832	03-Apr-06	03-Apr-07	03-Apr-09	01-Aug-16	01-Aug-16	
Modular Messaging (MM) R3 non-ROHS Hardware	https://support.avaya.com/css/P8/documents/100019867	30-Jun-06			01-Aug-16		700210958, 700235526, 700247489, 700247497, 700247505, 700247513, 700247521, 700247547, 700250996, 700275480, 700328602, 700328610, 700328628, 700328636, 700328644, 700340136, 700340144, 700340151, 700355639, 700376080, 700376106, 700376114, 700376122, 700376130, 700376247, 700376254, 700376270, 700378342, 700379944, 700381577
Modular Messaging 3.0	https://support.avaya.com/css/P8/documents/100056862	31-Oct-07	30-Sep-09	31-Oct-10	31-Oct-16	01-Aug-16	190916, 190917, 190918, 190919, 190920, 190921, 190922, 190923, 190924, 190925, 190926, 190927, 193328, 193329, 193330, 193331, 193332, 193333, 193334, 193335, 193336, 193337, 193338, 193339, 193340, 193341, 193342, 193343, 193344, 193345, 193346, 193347, 193348, 193349, 193350, 193351, 193352, 193353, 193354, 193355, 193356, 193357, 193358, 193359, 193360, 193361, 193362, 193363, 193364, 193365, 193366, 193367, 193368, 193369, 193370, 193414, 193415, 193446, 193447, 193448, 193449, 193450, 193451, 193452, 193453, 193454, 200960, 200962, 200964, 200966, 200968, 200988, 200990, 200992, 200994, 228780, 228782, 228783, 228785, 700376148, 700376163, 700376171, 700376189, 700383086, 700383276, 700383284, 700407745
Modular Messaging 3.1	https://support.avaya.com/css/P8/documents/100056863	05-Aug-08	30-Sep-09	05-Aug-11	05-Aug-16	01-Aug-16	190907, 190932, 200961, 200963, 200965, 200967, 200987, 200989, 200991, 200993, 200995, 201014, 201410, 201411, 201412, 201413, 201414, 201415, 201416, 201417, 201418, 201419, 201420, 201421, 201422, 201423, 201424, 201425, 201426, 201427, 201428, 201429, 201430, 201431, 201432, 201433, 201434, 201435, 201436, 201437, 201438, 201439, 201440, 201441, 201442, 201443, 201444, 201445, 201446, 201447, 201448, 201449, 201450, 201451, 201452, 201453, 201454, 201455, 201456, 201457, 201458, 201459, 201460, 201461, 201462, 201463, 201464, 201465, 201466, 201467, 201468, 201469, 201470, 201471, 201472, 201473, 201474, 201475, 201476, 201477, 201478, 201479, 201480, 201481, 201482, 201483, 201484, 201485, 201486, 201487, 201488, 201489, 201490, 201491, 201492, 201493, 201494, 201495, 201496, 201497, 201498, 201499, 201518, 201519, 20

Modular Messaging 4.0	https://support.avaya.com/css/P8/documents/100056864		30-Sep-09	30-Sep-10	30-Sep-12	01-Aug-16	01-Aug-16	214051, 214052, 214053, 214054, 214055, 214056, 214057, 214058, 214059, 214110, 214111, 214112, 214113, 214114, 214115, 214116, 214117, 214118, 214390, 214391, 214450, 214451, 214452, 214453, 214454, 214455, 214456, 214457, 214458, 214459, 214460, 214461, 214462, 214463, 214464, 214465, 214466, 214467, 214468, 214469, 214470, 214471, 214472, 214473, 214474, 214475, 214476, 214477, 214478, 214479, 214480, 214481, 214482, 214483, 214484, 214485, 214486, 214487, 214488, 214489, 214490, 214491, 214492, 214493, 214494, 214495, 214496, 214497, 214498, 214499, 214500, 214501, 214502, 214503, 214504, 214505, 214506, 214507, 214508, 214509, 214510, 214511, 214512, 214513, 214514, 214515, 214516, 214517, 214518, 214519, 214520, 214521, 214522, 214523, 214524, 214525, 214526, 214527, 214528, 214529, 214530, 214531, 214532, 214533, 214534, 214535, 214536, 214537, 214538, 214539, 214540, 214541, 214542, 214543, 214544, 214545, 214546, 214547, 214548, 214549, 214550, 214551, 214552, 214553, 214554, 214555, 214556, 214557, 214558, 214559, 214560, 214561, 214562, 214563, 214564, 214565, 214566, 214567, 214568, 214569, 214570, 214571, 214572, 214573, 214574, 214575, 214576, 214577, 214578, 214579, 214580, 214581, 214582, 214583, 214584, 214585, 214586, 214587, 214588, 214589, 214590, 214591, 214592, 214593, 214594, 214595, 214596, 214597, 214598, 214599, 214600, 214601, 214602, 214603, 214604, 214605, 214606, 214607, 214608, 214609, 214610, 214611, 214612, 214613, 214614, 214615, 214616, 214617, 214618, 214619, 214631, 214632, 214633, 214634, 214635, 214636, 214637, 214638, 214639, 214640, 214641, 214642, 214643, 214644, 214645, 214646, 214647, 214648, 214649, 214650, 214651, 214652, 214653, 214654, 214655, 214656, 214657, 214658, 214659, 214660, 214661, 214662, 214663, 214664, 214665, 214666, 214667, 214668, 214669, 214670, 214671, 214672, 214673, 214674, 214675, 214676, 214677, 214678, 214679, 214680, 214681, 214682, 214683, 214684, 214685, 214686, 214687, 214688, 214689, 214690, 214691, 214692, 214693, 214694, 214695, 214696, 214697, 214698, 214699, 214700, 214701, 214702, 214710, 215910, 215911, 215912, 215913, 215914, 700376197, 700376205, 700376213, 700402837, 700402845, 700402852, 700402860, 700403793, 700403801, 700403819, 700450448, 700450455, 700450463, 700450471, 700450489, 700450497, 700450505, 700450513
Modular Messaging 5.0			28-Sep-09	29-Dec-09	29-Dec-12	N/A	TBD	
Modular Messaging 5.1	https://support.avaya.com/css/P8/documents/100071344		21-Feb-10	21-Feb-11		21-Feb-16	01-Aug-16	227429, 227430, 227431, 227434, 227435
Modular Messaging 5.2	https://support.avaya.com/css/P8/documents/100179082		08-Dec-14	08-Dec-15	08-Dec-17	08-Dec-20	01-Aug-16	228125, 228126, 228127, 228128, 228129, 228140, 228141, 228142, 228143, 228144, 228145, 228146, 228147, 228148, 228149, 228150, 228151, 228152, 228153, 228154, 228155, 228156, 228157, 228158, 228159, 228160, 228161, 228162, 228164, 228165, 228166, 228168, 228169, 228170, 228172, 228173, 259724, 259725, 263561
Modular Messaging (MM) R2.0 w/ the Avaya Message Store (MSS) for European Union Countries	https://support.avaya.com/css/P8/documents/100019737		03-Apr-06	03-Apr-07	03-Apr-09	01-Aug-16	01-Aug-16	189103, 189104, 700365190, 700365208
Modular Messaging (MM) R2.0 w/ the Avaya Message Store (MSS)	https://support.avaya.com/css/P8/documents/100019524		30-Jul-06	30-Sep-08	30-Jul-09	01-Aug-16	01-Aug-16	180816, 180817, 180818, 181928, 181929, 182986, 182987, 182988, 184857, 184858, 186870, 187256, 187257, 187258, 187259, 187676, 187677, 187678, 187679, 187680, 187681, 187682, 187684, 187706, 187802, 187804, 187846, 187847, 187848, 187849, 187850, 187851, 187852, 187853, 187856, 187857, 700322290, 700322308, 700322332, 700331499, 700347297, 700347305, 700347313, 700347321, 700347339, 700349509, 700349517, 700349525, 700370497, 700370505
MP10 Daughter Board			06-Oct-14	06-Oct-17	06-Oct-17	TBD	TBD	700460660
Multi Carrier Cabinet (G/MCC) Hardware	https://support.avaya.com/css/P8/documents/100064977		01-Jun-09	01-Jun-10	01-Jun-10	01-Aug-16	TBD	108865775, 198776
Multimedia Communications Server (MCS 5100)	https://support.avaya.com/css/P8/documents/100169854			N/A	N/A	N/A	01-Feb-14	
Multimedia Messaging 3.0	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD	
Multimedia Messaging 3.2	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD	
Multimedia Messaging 3.3	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD	
Multimedia Messaging 3.4	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD	
Multimedia Messaging 3.5	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD	
Multimedia Messaging 3.5.1	https://support.avaya.com/css/P8/documents/101056097		30-May-19	30-May-20	N/A	N/A	TBD	389350, 389351, 389352, 389353, 389354, 389355, 389356, 389357
Multimedia Messaging Pkg 2.0			22-Dec-14	22-Dec-14	N/A	N/A	TBD	
Multimedia Messaging Pkg 2.1	https://support.avaya.com/css/P8/documents/101033487		06-Feb-17	06-Feb-18	N/A	N/A	TBD	307080, 370240, 382004, 382502
Multiservice Access Switch 4400 (fka Passport)	https://support.avaya.com/css/P8/documents/100127842		31-May-08	30-Jun-13	30-Jun-13	N/A	N/A	AA0005A05, CV0011045, CV0011046, CV0011050, CV0011053, CV0011054, PA4202009, PA4202010, PA4202011, PA4204001, PA4204002, PA4204004, PA4204005, PA4204006, PA4204007, PA4204008, PA4204014, PA4204017, PA4204036, PA4204044, PA4204045, PA4210001-4.3, PA4210005-5.2, PA4210009-5.2, PA4211002-4.3, PA4211004, PA4211005, PA4218001, PA4218002, PA4218003, PA4218004, PA4218005, PA4218006, PA4218007, PA4218008, PA4218009, PA4218010, PA4218011, PA4218012, PA4218015, PA4218016, PA4218019, PA4218024
MultiVantage Express 2.0	https://support.avaya.com/css/P8/documents/100060042		03-Aug-09	03-Aug-10	03-Aug-10	N/A	TBD	198150, 198246, 198247, 198248, 198249, 198250, 198251, 198252, 198253, 198254, 198255, 198256, 198257, 198258, 198259, 198260, 700394240, 700394257, 700432685, 700447451, 700463136, 700463425
NES Call Center Management Information System (CCMIS) 6.1	https://support.avaya.com/css/P8/documents/100120536		10-Jan-11	19-Dec-11	N/A	30-Jun-18		MIS10340, MIS10343, MIS10344, N0036445, N0036448, N0036449
NES Contact Center Express (CCE) 7.1	https://support.avaya.com/css/P8/documents/100113185 https://support.avaya.com/css/P8/documents/101009686		06-Dec-10	06-Dec-11	N/A	31-Dec-17		
NES Contact Center Manager (CCM) 7.x	https://support.avaya.com/css/P8/documents/100113185 https://support.avaya.com/css/P8/documents/101009686		06-Dec-10	06-Dec-11	N/A	31-Dec-17		
NetIQ AppManager and Vivinet	https://support.avaya.com/css/P8/documents/100155124		01-Apr-12	N/A	N/A	N/A	N/A	AM3313005, AM3313006, AM3313007, AM3313008, AM3313009, AM3313010, AM3313011, AM3313012, AM3313013, AM3313014, AM3313015, AM3313016, AM3313017, AM3313018, AM3313019, AM3313020, AM3313021, AM3313022, AM3313023, AM3313026, AM3313036, AM3313037, AM3313038, AM3313039, AM3313040, AM3313041, AM3313042, AM3313043, AM3313044, AM3313045, AM3313046, AM3313047, AM3313048, AM3313049, AM3313050, AM3313051, AM3313052, AM3313053, AM3313054, AM3313055, AM3313056, AM3313057, AM3313058, AM3313059, AM3313060, AM3313062, AM3313064, AM3313065, AM3313066, AM3313067, AM3313068, AM3313069, AM3313070, AM3313071
NICE Call Recording and Quality Monitoring 3.0	https://support.avaya.com/css/P8/documents/100160199		04-Jun-12	01-Nov-11		01-Nov-14	01-Nov-14	
NICE Call Recording and Quality Monitoring 3.1	https://support.avaya.com/css/P8/documents/100160199		04-Jun-12	04-Jun-12	04-Jun-12	03-May-15	03-May-15	88543, 94361

NICE Call Recording and Quality Monitoring 3.5	https://support.avaya.com/css/P8/documents/100160199	04-Jun-12	03-Jun-13	03-Jun-13	03-Jun-17	03-Jun-17	188336, 188339, 188340, 188342, 188343, 188345, 188346, 188347, 188348, 188349, 188350, 188393, 188396, 188401, 188408, 188479, 188480, 188481, 188482, 188483, 188486, 188487, 188488, 188492, 188495, 188496, 188497, 188504, 188507, 188521, 188538, 188539, 188540, 188541, 188542, 188543, 188544, 188546, 188548, 188550, 188551, 188552, 188553, 188554, 188555, 188556, 188557, 188563, 188582, 188583, 188584, 188585, 188587, 189375, 189382, 189383, 189384, 189385, 189386, 189387, 189388, 189389, 189390, 189392, 189393, 189394, 189395, 189397, 189398, 189400, 189823, 189824, 189825, 189916, 190177, 190180, 193496, 193499, 193501, 193502, 193503, 193504, 193505, 193516, 193517, 193518, 193519, 193530, 194090, 194356, 194359, 194360, 194361, 194362, 194363, 194365, 194432, 194437, 194441, 194445, 194447, 195065, 195066, 195067, 195068, 195069, 195070, 195071, 195072, 195073, 195075, 195076, 195156, 195157, 195158, 196093, 196116, 196162, 196172, 196176, 196189, 196192, 196240, 196266, 196267, 196269, 196270, 196271, 196272, 196274, 196275, 196498, 196499, 196525, 196526, 196537, 197557, 197582, 197583, 197584, 197617, 197618, 197620, 197622, 197623, 197624, 197625, 197626, 197667, 197674, 197679, 197682, 198128, 198129, 201305, 201306, 201315, 201318, 201319, 201320, 201321, 201322, 201323, 201327, 201328, 206074, 206075, 206076, 206282, 206283, 206286, 206288, 206289, 206291, 206292, 206294, 206298, 206308, 206310, 206311, 206318, 206319, 206321, 206332, 206333, 206334, 206336, 206337, 206338, 206339, 206340, 206341, 206343, 206354, 206377, 206378, 206379, 206380, 206381, 206382, 206383, 206385, 206396, 206398, 206399, 206400, 206401, 206403, 206410, 206411, 206428, 206436, 206437, 206466, 208166, 208181, 208182, 208183, 208184, 208185, 208186, 208188, 208190, 208191, 208192, 211233, 211234, 211235, 211236, 211237, 211238, 211239, 211240, 211241, 211253, 211255, 211259, 212160, 212161, 212162, 212163, 212164, 212168, 212169, 212170, 212171, 212173, 212175, 212176, 212177, 212178, 212179, 212181, 212182, 212183, 212192, 212282, 212283, 212292, 212294, 212295, 212296, 212297, 212298, 212299, 214706, 214943, 214944, 214945, 214946, 214947, 214951, 214952, 214957, 214958, 214959, 214960, 214961, 214963, 214964, 214965, 214966, 214967, 214968, 214971, 214972
Nortel Multimedia Conference (NMC)	https://support.avaya.com/css/P8/documents/100091570	01-Sep-10	01-Sep-11	01-Sep-13		16-Aug-16	NTSV0005, NTSV0007, NTSV0009, NTSV0010, NTSV0011, NTSV0013, NTSV0046, NTSV0047, NTSV00AB, NTSV00AC, NTSV00ADES, NTSV00AE, NTSV00AF, NTSV00AG, NTSV00AH, NTSV00AJ, NTSV00AK, NTSV00AL, NTSV00AM, NTSV00AN, NTSV00AP, NTSV00AQ, NTSV00AU, NTSV00AV, NTSV00AX, NTSV01AB, NTSV01AK, NTSV01AL, NTSV01AP, NTSV01AQ, NTSV01AU, NTSV01AV, NTSV01AW, NTSV01AX, NTSV01BB, NTSV01BC, NTSV01BF, NTSV01BG, NTSV01BH, NTSV01BI, NTSV01BJ, NTSV01BK, NTSV01BP, NTSV01CP, NTSV01DP, NTSV02AN, NTSV44EA, NTC10046, NTC10047, NTC100AE, NTC100AF, NTC100AG, NTC100AH, NTC100AK, NTC100AL, NTC100AM, NTC100AN, NTC100AP, NTC100AQ, NTC100AR, NTC100AS, NTC100AZ, NTC101AB, NTC101AE, NTC101AF, NTC101AK, NTC101AL, NTC101AQ, NTC101BB, NTC101BC, NTC101BF, NTC101BG, NTC101BH, NTC101BI, NTC101BJ, NTC101BK, NTC102AN
Nuance NLSR	https://support.avaya.com/css/P8/documents/100040805	04-May-09	30-Sep-11	N/A	N/A	N/A	176957, 176958, 176959, 176960, 176961, 176962, 180506
Nuance RealSpeak 4.5	https://support.avaya.com/css/P8/documents/100160242	04-Jun-12	31-Mar-14	N/A		31-Dec-20	
Nuance RealSpeak 4.5 for Media Processing Server (MPS) 3.0 and 3.5	https://support.avaya.com/css/P8/documents/100135367	30-Dec-11	30-Dec-12	N/A	31-Mar-14	31-Dec-20	NTVU01JDA, NTVU01JDB, NTVU01PDJA, NTVU01SDJA, NTVU21JEBI, NTVU22JAAA, NTVU22JJAAB, NTVU22JJAAC, NTVU22JJAAD, NTVU22JJAAG, NTVU22JJAAL, NTVU22JJAAM, NTVU22JJAAN, NTVU22JJAAP, NTVU22JJAAR, NTVU22JJAAT, NTVU22JJAAB, NTVU22JJAABH, NTVU22JJAAB, NTVU22JJAABG, NTVU22JJAABH
Nuance Recognizer 8.5 for Media Processing Server (MPS) 2.1, 3.0, and 3.5	https://support.avaya.com/css/P8/documents/100107254		31-Dec-09	31-Dec-09	31-Dec-11	31-Dec-20	NTVU21AAG, NTVU21AAR, NTVU21AAV, NTVU21AAW, NTVU21AAAX, NTVU21AAB, NTVU21AABD, NTVU21AABE, NTVU21AABF, NTVU21AABH, NTVU21AABI, NTVU21AABJ, NTVU21AABL, NTVU21AABM, NTVU21AABN, NTVU21AABO, NTVU21AABP
Nuance Scansoft RealSpeak, OSR	https://support.avaya.com/css/P8/documents/100069992	10-May-10	31-Dec-11	N/A	N/A	N/A	184518, 184573, 184575, 184639, 184641, 184643, 184651, 184653, 184655, 184657, 184704, 184545, 185506, 185507, 185508, 185509, 185510, 185511, 185512, 185513, 185514, 185515, 185516
Nuance Scansoft Speech Secure	https://support.avaya.com/css/P8/documents/100069992	10-May-10	31-Dec-10	N/A	N/A	N/A	184686, 184687, 184688
Nuance Scansoft Speechify and Speakfreely	https://support.avaya.com/css/P8/documents/100040805	04-May-09	31-Mar-12	N/A	N/A	N/A	184085, 184546, 184547, 184548, 184549, 184550, 185449, 185450, 185451, 185452, 185453, 185454, 185517, 185518, 186578, 186579, 186580, 186581, 186582, 186583, 186584, 186585, 186586, 186587, 186588, 186589, 186590, 186591, 186592, 186593, 186594, 186595, 186596, 186597, 186598, 186599, 186600, 186601, 189106, 189107, 189108
Nuance Security Suite	https://support.avaya.com/css/P8/documents/101086636	30-Sep-23	30-Sep-24	N/A	N/A	N/A	403448, 403449, 403450, 403451, 403452, 403453, 403454, 403455, 403456, 403457, 403458, 403459, 403460, 403461, 403462, 403463, 403464, 403465, 403466, 403467, 403468, 403469, 403470, 403471, 403472, 403473, 403474, 403475, 403476, 403477, 403478, 403479, 403480, 403481, 403482, 403483, 403357, 403358, 403359, 403430, 403431, 403432, 403433, 403434, 403435, 403436, 403437, 403438, 403439, 403440, 403442, 403443, 403444, 403445, 403446, 403447
Nuance Speech Suite 3 year Subscription Licenses, all versions	https://support.avaya.com/css/P8/documents/101086330	30-Jun-24	30-Jun-27	N/A	N/A	30-Jun-27	412197, 412198, 412203, 412204, 412209, 412210, 412215, 412216, 412221, 412222, 412227, 412228, 412233, 412234, 412239, 412240, 412245, 412246, 412251, 412252, 412257, 412258, 412263, 412264, 412269, 412270, 412275, 412276, 412281, 412282, 412287, 412288, 412293, 412294, 412299, 412300, 412305, 412306, 412311, 412312, 412317, 412318, 412323, 412324, 412329, 412330, 412335, 412336, 412341, 412342, 412347, 412348, 412353, 412354, 412359, 412360, 412365, 412366, 413839, 413882, 414385, 414388, 414391, 414394, 414397, 414400, 414403, 414406
Nuance Speech Suite 5 year Subscription Licenses, all versions	https://support.avaya.com/css/P8/documents/101086332	11-Jul-23	30-Jun-26	N/A	N/A	30-Jun-26	412199, 412200, 412205, 412206, 412211, 412212, 412217, 412218, 412223, 412224, 412229, 412230, 412235, 412236, 412241, 412242, 412247, 412248, 412253, 412254, 412259, 412260, 412265, 412266, 412271, 412272, 412277, 412278, 412283, 412284, 412289, 412290, 412295, 412296, 412301, 412302, 412307, 412308, 412313, 412314, 412319, 412320, 412325, 412326, 412331, 412332, 412337, 412338, 412343, 412344, 412349, 412350, 412355, 412356, 412361, 412362, 412367, 412368, 414380, 414383, 414386, 414389, 414392, 414395, 414398, 414401, 414404, 414407

Nuance Speech Suite Perpetual Licenses R10/ Voc 6	https://support.avaya.com/css/P8/documents/101083462	15-Aug-22	15-Aug-22	N/A	N/A	31-Dec-23	394151, 394152, 271883, 271897, 271884, 271898, 271885, 271899, 271886, 271900, 271887, 271901, 271888, 271902, 271889, 271903, 271890, 271904, 271891, 271905, 271893, 271894, 271895, 271906, 271896, 271907, 340006, 340007, 345210, 345211, 345212, 345213, 345218, 345219, 345220, 345221, 345222, 345223, 345214, 345215, 345216, 345217, 345224, 345225, 400414, 400415, 400416, 400417, 400418, 400419, 399780, 399781, 399782, 399783, 399784, 399785, 399800, 399801, 399802, 399803, 399804, 399805, 399786, 399787, 399788, 399789, 399790, 399791, 399806, 399807, 399808, 399809, 399810, 399811, 399792, 399793, 399794, 399795, 399796, 399797, 399798, 399799, 399818, 399819, 399820, 399821, 399822, 399823, 399824, 399825, 399826, 399827, 399828, 399829, 399830, 399831, 399832, 399833, 399834, 399835, 399836, 399837, 399838, 399839, 399840, 399841, 399842, 399843, 340000, 340001, 340002, 340003, 340004, 340005, 399812, 399813, 399814, 399815, 399816, 399817, 345192, 345193, 380898, 380899, 399844, 397320, 397321, 380356, 380357, 380358, 380359, 380850, 380851, 380852, 380853, 380854, 380855, 380856, 380857, 380860, 380861, 380864, 380865, 380866, 380869, 380872, 380873, 380876, 380877, 380880, 380881, 380882, 380883, 380884, 380885, 380886, 380887, 380888, 380889, 380890, 380891, 380892, 380893, 380894, 380895, 380896, 380897, 380898, 380899, 380912, 380913, 380914, 380915, 380609, 380970, 380971, 380972, 381031, 381032, 400517, 400518, 400519, 400530, 400531, 400532, 400533, 400534, 00535, 400536, 400537, 400538, 400539, 400540, 400541, 400542, 400543, 400544, 400545, 400546, 400547, 400548, 400549, 400550, 400551, 400552, 404346, 404347, 404348, 404349, 404420, 404421, 404422, 404423, 404424, 404425, 404426, 404427, 404428, 404429, 404430, 404431, 403049, 403110, 403111, 403112, 403113, 403114, 403115, 403116, 403117, 403118, 403119, 403120, 403121, 403122, 403123, 403124, 403125, 403126, 402530, 402531, 402532, 402533, 402534, 402535, 402536, 402537, 402538, 402539, 402540, 402541, 402542, 402543, 402544, 402545, 402546, 402547, 402548, 402549, 403030, 403031, 403032, 403033, 268901, 268902, 268903, 268904, 268905, 340144, 340145, 340146, 340147, 340148, 340149, 345190, 345191, 345196, 345197, 345198, 345199, 345200, 345201, 345202, 345203, 345204, 345205, 345206, 345207, 345208, 345209, 345228, 345229, 386930
Nuance Speech Suite Perpetual Licenses R11/ Voc 7	https://support.avaya.com/css/P8/documents/101083462	31-Dec-22	31-Dec-23	N/A	N/A	30-Jun-26	394151, 394152, 271883, 271897, 271884, 271898, 271885, 271899, 271886, 271900, 271887, 271901, 271888, 271902, 271889, 271903, 271890, 271904, 271891, 271905, 271893, 271894, 271895, 271906, 271896, 271907, 340006, 340007, 345210, 345211, 345212, 345213, 345218, 345219, 345220, 345221, 345222, 345223, 345214, 345215, 345216, 345217, 345224, 345225, 400414, 400415, 400416, 400417, 400418, 400419, 399780, 399781, 399782, 399783, 399784, 399785, 399800, 399801, 399802, 399803, 399804, 399805, 399786, 399787, 399788, 399789, 399790, 399791, 399806, 399807, 399808, 399809, 399810, 399811, 399792, 399793, 399794, 399795, 399796, 399797, 399798, 399799, 399818, 399819, 399820, 399821, 399822, 399823, 399824, 399825, 399826, 399827, 399828, 399829, 399830, 399831, 399832, 399833, 399834, 399835, 399836, 399837, 399838, 399839, 399840, 399841, 399842, 399843, 340000, 340001, 340002, 340003, 340004, 340005, 399812, 399813, 399814, 399815, 399816, 399817, 345192, 345193, 380898, 380899, 399844, 397320, 397321, 380356, 380357, 380358, 380359, 380850, 380851, 380852, 380853, 380854, 380855, 380856, 380857, 380860, 380861, 380864, 380865, 380866, 380869, 380872, 380873, 380876, 380877, 380880, 380881, 380882, 380883, 380884, 380885, 380886, 380887, 380888, 380889, 380890, 380891, 380892, 380893, 380894, 380895, 380896, 380897, 380898, 380899, 380912, 380913, 380914, 380915, 380609, 380970, 380971, 380972, 381031, 381032, 400517, 400518, 400519, 400530, 400531, 400532, 400533, 400534, 00535, 400536, 400537, 400538, 400539, 400540, 400541, 400542, 400543, 400544, 400545, 400546, 400547, 400548, 400549, 400550, 400551, 400552, 404346, 404347, 404348, 404349, 404420, 404421, 404422, 404423, 404424, 404425, 404426, 404427, 404428, 404429, 404430, 404431, 403049, 403110, 403111, 403112, 403113, 403114, 403115, 403116, 403117, 403118, 403119, 403120, 403121, 403122, 403123, 403124, 403125, 403126, 402530, 402531, 402532, 402533, 402534, 402535, 402536, 402537, 402538, 402539, 402540, 402541, 402542, 402543, 402544, 402545, 402546, 402547, 402548, 402549, 403030, 403031, 403032, 403033, 268901, 268902, 268903, 268904, 268905, 340144, 340145, 340146, 340147, 340148, 340149, 345190, 345191, 345196, 345197, 345198, 345199, 345200, 345201, 345202, 345203, 345204, 345205, 345206, 345207, 345208, 345209, 345228, 345229, 386930
Nuance Verifier 2.x, 3.0	https://support.avaya.com/css/P8/documents/100040805	04-May-09	31-Mar-12	N/A	N/A	N/A	183266, 183267, 183268, 186745, 186746, 186747, 700326119
Nuance Verifier 4.1	https://support.avaya.com/css/P8/documents/100160242	04-Jun-12	30-Jun-14	N/A	31-Mar-14		212503, 212507, 215202
Nuance Vocalizer 4.0	https://support.avaya.com/css/P8/documents/100040805	04-May-09	30-Sep-11	N/A	N/A	N/A	183269, 189816, 700326127, 700326135, 700326143, 700326150, 700326168, 700326184, 700361819, 700361827, 700361835, 700361843, 700361850, 700361868
Octel 200 (Serenade)	https://support.avaya.com/css/P8/documents/100019560	30-Jun-06	30-Jun-11	30-Jun-11	01-Aug-16	01-Aug-16	115399, 170471, 170488, 170541, 171166, 171167, 171168, 171169, 171170, 171171, 171172, 171174, 171175, 171176, 171177, 171178, 171179, 171181, 171257, 171260, 171261, 172100, 172104, 172128, 172132, 172133, 172134, 172140, 172141, 172142, 172143, 172144, 172145, 172146, 172147, 173265, 173277, 173279, 408143444, 408192920, 408192938, 408221646, 408221653, 408241081, 408243079, 408400000, 408410991, 700184351
Octel 300 Message Server	https://support.avaya.com/css/P8/documents/100019792	06-Oct-03	06-Oct-08	06-Oct-08	01-Aug-16	01-Oct-16	171256, 171258, 171259, 171262, 171263, 171264, 171265
One-X Agent 2.x	https://support.avaya.com/css/P8/documents/101085676	23-Oct-23	23-Oct-24	N/A	N/A	TBD	225914, 225915, 227210, 227212, 227213, 227214, 227215, 227216, 227217, 228027, 228029, 228120, 228121, 228122, 228123, 228124, 228130, 228484, 228486, 228487, 228488, 228489, 228490, 228491, 228492, 228493, 228494, 228495, 228496, 229089, 305293, 307420, 307421, 307422, 307423, 307427, 307493, 307494, 307495, 307496
one-X Agent R2 Licenses DISCOUNTED codes for Elite Multichannel 6.x	https://support.avaya.com/css/P8/documents/101027305	29-Aug-16	28-Aug-17	N/A	N/A	TBD	305292
one-X Mobile (1XM) Cisco Integration	https://support.avaya.com/css/P8/documents/100040891	01-Mar-09	01-Mar-10		14-Mar-17	TBD	
one-X Speech 5.0	https://support.avaya.com/css/P8/documents/100170901	01-Jun-09	01-Sep-09	01-Sep-09	01-Nov-15	TBD	
one-X Speech 5.1	https://support.avaya.com/css/P8/documents/100170901	01-Dec-09	01-Mar-10	01-Mar-10	01-Nov-15	TBD	

Operational Analyst 6.0	https://support.avaya.com/css/P8/documents/100019693		30-Jun-05	31-Oct-04		30-Jun-05		175949, 175950, 175952, 175953, 175954, 175955, 175966, 175967, 175968, 175969, 175970, 175971, 175972, 175973, 175974, 175976, 175978, 175979, 175980, 175981, 175982, 175983, 175984, 175985, 175986, 175987, 175988, 175989, 175990, 175991
Operational Analyst 7.0	https://support.avaya.com/css/P8/documents/100040781		30-Sep-05	01-Nov-09			N/A	
Operational Analyst 7.1	https://support.avaya.com/css/P8/documents/100135361		04-May-09	01-May-12			N/A	202453, 202454, 202455, 202456
Operational Analyst 7.2	https://support.avaya.com/css/P8/documents/100157663		02-Apr-12	31-Jul-14		31-Mar-18		227492, 227494, 227496
Optivity & Enterprise Switch Manager				N/A	N/A	N/A	30-Jul-16	AH3214016, AH3214019, AH3214020, AH3313033-10.3, AH3313033-10.4, AH3313033-10.5, AH3313035, AH3313039-1.1.1, AH3313065-10.3, AH3313075, AH3313075-1.0.0, AH3313075-2.0, AH3313075-4.0, AH3313075-4.1, AH3313075-4.2, AH3313075-4.3, AH3313078, AH3313078-1.0.0, AH3313079, AH3313080-10.5, AH3313081, AH3313081-3.1, AH3313081-4.2, DS1410005-3.0, DS1410005-4.0, DS1410005-4.1, DS1410005-5.0, DS1410005-5.1, DS141005-6.0, DS141005-6.2
Oracle 8GB Memory Expansion Kit (CMS)	https://support.avaya.com/css/P8/documents/101013605		13-Mar-16	13-Mar-17	13-Mar-19	13-Mar-22		
Oracle Software Upgrade Disks (CMS R18.x)	https://support.avaya.com/css/P8/documents/101020899		13-Jun-16	N/A	13-Jun-19	13-Jun-22		381849, 381850, 381705, 381706, 700510756, 700512143
Oracle T4 Server and 64GB Memory Upgrade Kit for the Oracle T4 (CMS)	https://support.avaya.com/css/P8/documents/101013599		31-Aug-15	N/A	31-Aug-18	31-Aug-21		272029, 700504527, 700510056
Orinoco Branded Avaya Wireless LAN products	https://support.avaya.com/css/P8/documents/100017164		07-Apr-03	07-Jul-04	07-Jul-04	N/A	N/A	700015886, 700015944, 700016041, 700016207, 700016330, 700022288, 700058845, 700160476, 700205305, 700217748, 700217755, 700217771, 700217847, 700217854, 700217862, 700217870, 700217888, 700217896, 700217904, 700217912, 700217920, 848072559, 848101473, 848274197, 848333449, 848441481, 848441499, 848441556, 848443990, 848444055, 848515698, 848546354, 848558243, 848558268, 848558284, 848587846, 848591160, 848611208, 848623864
OSPC V 2.5x	https://support.avaya.com/css/P8/documents/100081967		12-Jul-10	12-Jul-11			N/A	214372, 214373, 214374, 214375, 214376, 214377, 214378, 214379, 214621, 214623, 700451156
Outbound Contact Express 1.0	https://support.avaya.com/css/P8/documents/101015677		13-Oct-15	05-Dec-16	05-Dec-18	06-Dec-21		256174, 256199, 256200, 256201, 256202, 273740, 273741, 273742, 273744, 273745, 273746, 273747, 273748, 273749, 273750, 273751, 273752, 273753, 273754, 273755, 273756, 273757, 273758, 273759, 273760, 273761, 273762, 273763, 273764, 273765, 273766, 273767, 273768, 273769, 273770, 273771, 273772, 273773, 273774, 273775, 273776, 273777, 273778, 273779, 273780, 273781, 273782, 273783, 273784, 273785, 273786, 273787, 273788, 273789, 273790, 273791, 273792, 273793, 273794, 273795, 273796, 273797, 273798, 273799, 273800, 273801, 273802, 273803, 273804, 273805, 273806, 273807, 273808, 273809, 273810, 273811, 273812, 273813, 273814, 273815, 273816, 273817, 273818, 273819, 273820, 273821, 273822, 273823, 273824, 273825, 273826, 273827, 273828, 273829, 273830, 273831, 273832, 273833, 273834, 273835, 273836, 273837, 273838, 273839, 273840, 273841, 273842, 273843, 273844, 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273970, 273971, 273972, 273973, 273974, 273975, 273976, 273977, 273978, 273979, 273980, 273981, 273982, 273983, 273984, 273985, 273986, 273987, 273988, 273989, 273990, 273991, 273992, 273993, 273994, 273995, 273996, 273997, 273998, 273999, 274000, 274001, 274002, 274003, 274004, 274005, 274006, 274007, 274008, 274009, 274010, 274011, 274012, 274013, 274014, 274015, 274016, 274017, 274018, 274019, 274020, 274021, 274022, 274023, 274024, 274025, 274026, 274027, 274028, 274029, 274030, 274031, 274032, 274033, 274034, 274035, 274036, 274037, 274038, 274039, 274040, 274041, 274042, 274043, 274044, 274045, 274046, 274047, 274048, 274049, 274050, 274051, 274052, 274053, 274054, 274055, 274056, 274057, 274058, 274059, 274060, 274061, 274062, 274063, 274064, 274065, 274066, 274067, 274068, 274069, 274070, 274071, 274072, 274073, 274074, 274075, 274076, 274077, 274078, 274079, 274080, 274081, 274082, 274083, 274084, 274085, 274086, 274087, 274088, 274089, 274090, 274091, 274092, 274093, 274094, 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Paradyne/Zhone products, including, cables, adapters, wall mount kits, older version DSU/CSUs	https://support.avaya.com/css/P8/documents/100019802		05-Jun-06	N/A	05-Jun-09	N/A	03-Dec-16	105757447, 107368862, 107369241, 107369258, 107369266, 107369316, 107369324, 107369357, 107428419, 107428864, 107428872, 107428906, 107428914, 107428922, 107428930, 107428963, 107428971, 107429235, 107429243, 107429250, 107429266, 107429284, 107429318, 107429326, 107429474, 107429631, 107429698, 107429805, 107429821, 107430191, 107432502, 107432536, 107551145, 107551160, 107551368, 107551392, 107551509, 107551699, 107561342, 107561433, 107561565, 107561573, 107561615, 107565319, 107565343, 107583643, 107588436, 107588436, 107611352, 107654063, 107729832, 107729873, 107730087, 107730103, 107730467, 107805087, 107831257, 408340370, 408407484, 408450492, 408450500, 408453876, 700015019, 700015027, 700015035, 700195506, 700212731, 700223225, 700223233, 700233067, 700233075, 700233141, 700233190, 700236995, 700246770, 700246788, 700246812, 700252489, 700252497, 700252513, 700252521, 700252539, 700373434, 700373442
Partner 206 and Partner Plus	https://support.avaya.com/css/P8/documents/100017703		11-Sep-08	11-Sep-08	11-Sep-08	11-Sep-18	TBD	102471, 102471M, 102472, 102472M, 102475, 102475M, 102476, 102476M, 102483, 102483M, 102484, 102484M, 102489, 102489M, 102490, 102490M, 102491, 102491M, 102492, 102492M, 102493, 102493M, 102494, 102494M, 102495, 102495M, 102496, 102496M, 102497, 102498, 102499, 102500, 102501, 102501M, 102502, 102502M, 102503, 102503M, 102504, 102504M, 102505, 102505M, 102506, 102506M, 102507, 102507M, 102508, 102508M, 102509, 102509M, 102510, 102510M, 102511, 102511M, 102512, 102512M, 102513, 102513M, 102514, 102514M, 102515, 102515M, 102517, 102517M, 102518, 102518M, 102519, 102519M, 102522, 102522M, 102523, 103348, 103348M, 103349, 103349M, 103350, 103350M, 104787, 104791, 104793, 104803, 105442594, 105442594M, 105512453, 105512453M, 105571160, 105571160M, 105739, 105739M, 105740, 105740M, 105741, 105895, 105896, 106016, 106016M, 106017, 106017M, 106154, 106154, 106158, 106171, 106312507, 106312507M, 106413172, 106413172M, 106413172R, 106413180, 106413180M, 106416340, 106416340M, 106437155, 106440217, 106440217M, 106440225R, 106440233, 106440233M, 106440233R, 106441140, 106441140M, 106441181, 106441181M, 106442346, 106500846, 106567548, 106567548M, 106567555, 106567555M, 106567605, 106654437, 106654437M, 106670177, 106670177M, 106682651, 106682651M, 106697147, 106697147M, 106697154, 106697154M, 106697162, 106697162M, 106697170, 106697170M, 106697188, 106697188M, 106697196, 10670019M, 106700750M, 106700776M, 106700792, 106700792M, 106733645, 106733686, 106733686M, 106832579, 106832579M, 106832595, 106832595M, 106832603, 106832603M, 106894058, 106894058M, 106917925, 106917925M, 106917925R, 106917933, 106917933R, 106922255, 106922255M, 106934, 106935, 107036998, 107036998M, 107039737, 107041386, 107041386M, 107041402, 107041402M, 107045072, 107045072M, 107045155, 107045155M, 107045163, 107045163M, 107046831, 107046831M, 107046849, 107046849M, 107063000, 107063000M, 107076770, 107076796, 107076796M, 107076804, 107076804M, 107076846, 107076846M, 107076861, 107076861M, 107076887, 107076887M, 107088452, 107089302, 107089302M, 107109142, 107311219, 107311409, 107317539, 107317539M, 107325482, 107325490, 107325490M, 107372369, 107372369M, 107525545, 107525545M, 107525545R, 107525552, 107525552M, 107525560, 107525560M, 107525594, 107525594M, 107525610, 107525610M, 107525610R, 107526592, 107526592M, 107659054, 107659054M, 107659054R, 107659062, 107659062M, 107659070, 107659070M, 107826471, 107826471M, 107876765, 107876765M, 107881383, 107881383M, 107881393M, 107881401, 107881401M, 10792869, 10792869M, 108092750, 108092750M, 108098054, 108098054M, 108098070, 108098070M, 108098070R, 108172732
Partner Advanced Communications System (ACS)	https://support.avaya.com/css/P8/documents/100075914		07-May-10	07-May-13	07-May-13	11-Sep-18	TBD	107881435, 107932071, 108773896, 700241813, 700374275, 700419989, 700420029
Partner Advanced Communications System (ACS) R6 & R7	https://support.avaya.com/css/P8/documents/100035924		06-Apr-09	06-Apr-12	06-Apr-12	11-Sep-18	TBD	700216054, 700252455, 700316474, 700353618, 700369986, 700429236, 700429301, 700429319
Partner Advanced Communications System (ACS) Trade Agreements Act	https://support.avaya.com/css/P8/documents/100066486		01-Nov-09	01-Nov-12	01-Nov-12	11-Sep-18	TBD	700368608, 700368624, 700419997, 700420037, 700420078
Partner Advanced Communications System (ACS) Various Components	https://support.avaya.com/css/P8/documents/100066487		01-Nov-09	N/A	01-Nov-12	11-Sep-18	TBD	107801243, 108586553, 700262470, 700329295, 700429277
Partner Cloud Powered by Avaya xCaaS 3.0	https://support.avaya.com/css/P8/documents/101067197		10-Aug-20	10-Aug-23			31-Dec-24	400122, 390346, 390352, 303674, 400190, 400191, 398960, 398962, 398964, 398966, 398392, 398394, 398396, 398398, 398400, 398402, 398404, 398406, 398408, 398410, 390364, 398970, 400575, 400819, 400821, 400822, 393170, 393192, 393196, 393198, 393200, 393202, 393206, 393208, 393210, 398708, 398710, 398712, 398706, 398704, 398714, 394155, 394257, 394261, 394263, 394265, 394267, 394271, 394273, 394275, 400123, 400124, 400125, 400126, 400127, 400128, 400129, 400170, 400171, 400172, 400173, 400174, 400175, 400176, 400177, 400178, 400179, 400180, 400181, 400182, 400183, 400184, 400185, 399418, 399440, 399442, 399444, 399446, 399448, 399470, 399474, 399480, 399484, 399486, 399488, 399494, 399496, 399498, 399500, 399502, 391018, 390336, 390342, 390338, 390354, 390340, 390356, 392688, 392684, 392704, 392706, 392680, 392682, 392694, 392696, 392698, 392700, 392702, 398888
Partner ETR 18D Telephone	https://support.avaya.com/css/P8/documents/100144690		01-Aug-11	N/A	01-Aug-14	N/A		700420011
Partner Headset Adapter	https://support.avaya.com/css/P8/documents/100053533		03-Aug-09	N/A		N/A		407153253
Partner II				30-Dec-08	30-Dec-08	11-Sep-18	TBD	102450, 102450M, 102451, 102451M, 102452, 102452M, 102453, 102453M, 102454, 102454M, 102455, 102455M, 102456, 102456M, 102457, 102458, 102458M, 102459, 102460, 102460M, 102461, 102461M, 102462, 102462M, 102463, 102463M, 102464, 102464M, 102465, 102465M, 102466, 102466M, 102469, 102469M, 102470, 102470M, 102473, 102473M, 102474, 102474M, 102477, 102477M, 102478, 102478M, 102479, 102479M, 102480, 102480M, 102481, 102481M, 102482, 102482M, 102485, 102485M, 102486, 102486M, 102516, 102516M, 102619, 102619M, 104792, 105327662, 105327662M, 106013, 106013M, 106015, 106015M, 106155, 106440993, 106440993M, 106441033, 106441033M, 106441074M, 106441215, 106441215M, 106442304, 106627839, 106627839M, 106627847, 106627847M, 106627870R, 106931, 106931M, 106932, 106932M, 106933, 106933M, 107085821, 107085821M, 107085839, 107085839M, 107085854, 107085854M, 107085862, 107085862M, 107085862R, 107085870, 107085870M, 107525602, 107525602M, 107525602R, 107525651, 107525651M, 107659062R, 108092768, 108092768M, 109021, 111211, 114567, 114567M, 114568, 114568M, 177596, 177596M, 199717, 199718, 199841, 199842, 406725994, 406725994M
PARTNER Messaging 2-port License Card			02-Jun-08	02-Jun-11	02-Jun-11	11-Sep-18	TBD	
PARTNER Messaging 4-port and 6-port License Cards	https://support.avaya.com/css/P8/documents/100060767		11-Sep-09	N/A	11-Sep-12	11-Sep-18	TBD	700262462, 700429368
Patient Contact Solutions 1.0			12-Dec-11	12-Dec-12			N/A	NTX99AA, NTX99AM, NTX99AN
Policy Manager and CajunRules applications	https://support.avaya.com/css/P8/documents/100019696		08-Sep-03	08-Sep-04	N/A	11-Sep-18		1776-010, 1776-015, 1776-025, 1776-115, 1776-125, 700019334, 700177306, 700177322, 700219447, 700219454

Polycom	https://support.avaya.com/css/P8/documents/100017899		04-Sep-06	30-Mar-06	30-Mar-06		N/A	153896, 188176, 188177, 188178, 192458, 192459, 192460, 192461, 192465, 192466, 192473, 192474, 192475, 192477, 192478, 192479, 192480, 192481, 192482, 192483, 192484, 192485, 193300, 193301, 193302, 193303, 193308, 193309, 193310, 193311, 193312, 193313, 193314, 193315, 193316, 193317, 193318, 193319, 194016, 194018, 194024, 194025, 194198, 194199, 194200, 194201, 408468122, 700052640, 700052673, 700274384, 700274467, 700278252, 700278260, 700278286, 700278302, 700278328, 700278344, 700329451, 700335466, 700335474, 700335482, 700335490, 700335524, 700335607, 700335615, 700335623, 700335630, 700356314, 700356322, 700356330, 700356348, 700356355, 700356363, 700356371, 700357676, 700357684, 700357692, 700357783, 700357791, 700357809, 700357817, 700357825, 700357833, 700357841, 700357858, 700370612, 700370620, 700370638, 700370646, 700370653, 700370661, 700370679, 700370687, 700370695, 700370703, 700370711, 700370729, 700370984, 700370992, 700371008, 700371016
Polycom ECS 100, 200, & Group Video			01-May-06	01-May-09	01-May-09	01-May-12	01-May-12	
Polycom HDX Series (Video Endpoints)			01-Jun-09	01-Jun-12	01-Jun-12	01-Jun-12	01-Jun-12	
Polycom SoundStation2 EX Conference Phone (Analog)	https://support.avaya.com/css/P8/documents/100145137		06-Feb-12	N/A	06-Feb-13	06-Feb-16	TBD	700373541, 700373558, 700373566, 700373582, 700373681
Polycom ViaVideo II, Viewstation, iPower, and Group Video products	https://support.avaya.com/css/P8/documents/100018284		01-May-06	01-May-09	01-May-09	N/A	N/A	407015593, 407931534, 407937622, 407937747, 407937853, 407938059, 408004885, 408023075, 408109163, 408133213, 408389823, 408389856, 408389872, 408389880, 408435469, 408467991, 408468015, 700017197, 700017239, 700051873, 700052624, 700052632, 700052665, 700219462, 700219470, 700225832, 700225840, 700225865, 700226145, 700226152, 700226160, 700226186, 700226200, 700226208, 700279524, 700285059, 700347362, 700347388, 700347396, 700347400, 700348725, 700348733, 700362338, 700362346, 700362353, 700362361, 700362379, 700362387, 700362395, 700371198, 700371206, 700371214, 700371222
Polycom Video (VSX 3000, VSX 7000, V700, MGC 25)	https://support.avaya.com/css/P8/documents/100040982		02-Feb-09	02-Feb-12	02-Feb-12	N/A	N/A	186995, 187101, 187102, 187103, 187104, 187105, 187106, 187107, 187108, 187109, 187110, 187111, 187112, 187113, 187114, 187115, 187116, 187117, 187118, 187120, 187121, 187122, 187123, 187124, 187125, 187126, 187127, 187128, 187129, 187130, 187131, 187132, 187133, 187176, 18719, 18719, 1873, 187344, 187345, 187366, 187367, 187368, 187369, 187370, 187371, 187372, 191642, 193274, 193275, 700312333, 700347735, 700347743, 700347768, 700347776, 700347784, 700347792, 700347800, 700347818, 700347826, 700347834, 700347842, 700347859, 700347867, 700347966, 700347974, 700347982, 700347990, 700348006, 700348014, 700348022, 700348030, 700348048, 700348055, 700348063, 700350200, 700352115, 700352123, 700352131, 700352149, 700362312, 700362320, 700368038, 700371230, 700371248, 700371255, 700371263, 700371271, 700371289, 700371297, 700371347, 700371354, 700371362, 700371370, 700371388, 700371396, 700371404, 700371412, 700371446, 700371453, 700371461, 700371479, 700373103, 700373111, 700398571, 700398662, 700398753, 700398803, 700398977, 700399066, 700399157, 700399249, 700399264, 700399330, 700399389, 700399470, 700399553, 700399645, 700399736, 700399827, 700399918, 700399967, 700400054, 700400229, 700400310, 700400401, 700400492, 700400542, 700400633, 700400716, 700400807, 700400898, 700400989, 700401078, 700401128, 700401219, 700401292, 700401383, 700401474, 700401631, 700401680, 700401698, 700401706, 700401714, 700401722, 700401730, 700401797, 700401805, 700401813, 700401839, 700401847, 700422850, 700424674, 700424690, 700424708, 700439912, 700439920, 700439938, 700439946, 700439953, 700439979
Polycom Video 245 (MGC, V700, VSX, HDX, SE200)	https://support.avaya.com/css/P8/documents/100064978		01-Jun-09	01-Jun-12	01-Jun-12	N/A	N/A	191640, 192446, 192447, 192448, 192449, 192450, 192451, 193258, 193264, 193266, 193268, 193277, 193279, 193280, 193299, 193304, 193305, 193306, 193307, 194062, 194111, 194112, 194113, 194114, 194115, 194116, 194117, 194118, 194119, 194121, 194122, 408468023, 408468031, 408468049, 408468056, 408468064, 700052590, 700272552, 700272560, 700272578, 700272594, 700272602, 700272768, 700272776, 700272784, 700272792, 700272800, 700272917, 700272958, 700273089, 700273097, 700273105, 700273113, 700273121, 700273139, 700273147, 700273154, 700273162, 700273170, 700273188, 700273196, 700273204, 700273212, 700273253, 700273261, 700273279, 700273329, 700273337, 700273394, 700273402, 700273436, 700273444, 700273451, 700273469, 700273477, 700273485, 700273493, 700273501, 700273519, 700273527, 700273535, 700273543, 700273766, 700273873, 700273881, 700273907, 700284987, 700312283, 700312291, 700312309, 700312325, 700312358, 700312366, 700312382, 700312390, 700341845, 700348287, 700348295, 700348329, 700348337, 700348345, 700348352, 700348360, 700348378, 700348386, 700348394, 700348402, 700348410, 700348428, 700348436, 700348444, 700348451, 700351836, 700351885, 700357726, 700358047, 700397722, 700397920, 700398100, 700398308, 700398894, 700399082, 700400146, 700400955, 700400963, 700400971, 700401359, 700401573, 700401821, 700401904, 700401912, 700401920, 700401938, 700401946, 700401961, 700401979, 700401995, 700402001, 700402019, 700402027, 700402035, 700402043, 700402050, 700402134, 700402142, 700402167, 700402175, 700402191, 700402209, 700402217, 700402225, 700402233, 700402258, 700402266, 700402274, 700402282, 700402290, 700402308, 700402316, 700402332, 700402340, 700402357, 700402365, 700402373, 700402381, 700402399, 700402407, 700402423, 700402431, 700422488, 700422496, 700422504, 700422876, 700422884, 700423098, 700423106, 700423114, 700423122, 700423130, 700423148, 700423155, 700423510, 700423528, 700423536, 700423544, 700423551, 700423569, 700423577, 700423585, 700423593, 700423619, 700423627, 700423634, 700423650, 700423664, 700423692, 700423700, 700423742, 700423916, 700423924, 700423932, 700423940, 700423957, 700423965, 700423973, 700423981, 700423999, 700424005, 700424013, 700424021, 700424039, 700424047, 700424062, 700424070, 700424088, 700424096, 700424104, 700424112, 700424120, 700424138, 700424153, 700424161, 700424179, 700424187, 700424195, 700424245, 700424252, 700424260, 700424278, 700424286, 700424302, 700424310, 700424328, 700424369, 700424377, 700424385, 700424716, 700424740, 700424757, 700424765, 700424906, 700424955, 700424963, 700425697, 700439805

Polycorn Video 484 (VSX, V500, MGC, Path Navigator, & Picturetel)	https://support.avaya.com/css/P8/documents/100018372	08-Dec-08	08-Dec-11	08-Dec-11	N/A	N/A	107526493, 107526493X, 108459, 172727, 172728, 172729, 172730, 172731, 172732, 172733, 186990, 186991, 186992, 186993, 186994, 191636, 191637, 191638, 191639, 191641, 191643, 191644, 191645, 191646, 191647, 191648, 191649, 191650, 192452, 192453, 192454, 192455, 192456, 192457, 192462, 192463, 192464, 192467, 192468, 192469, 192470, 192476, 192486, 192487, 192488, 192489, 192490, 192491, 192492, 192493, 192494, 193217, 193256, 193257, 193259, 193260, 193261, 193262, 193267, 193281, 193289, 193296, 193297, 193298, 194061, 194063, 194064, 194065, 194106, 194107, 194108, 194109, 194110, 194196, 194197, 407937606, 407937754, 408065514, 408133221, 408133254, 408133262, 408133270, 408134914, 408334373, 408396083, 408412849, 408412856, 408412864, 408468080, 408468098, 700017205, 700051865, 700052616, 700061153, 700061161, 700074503, 700138134, 700156102, 700173487, 700184856, 700184864, 700272669, 700272677, 700272685, 700272693, 700272701, 700272719, 700272727, 700272735, 700272743, 700272750, 700272818, 700272826, 700272834, 700272842, 700272859, 700272867, 700272875, 700272883, 700272891, 700272909, 700272925, 700272933, 700272941, 700272966, 700272974, 700272982, 700272990, 700273006, 700273014, 700273022, 700273030, 700273048, 700273055, 700273063, 700273071, 700273287, 700273295, 700273303, 700273311, 700273550, 700273568, 700273576, 700273584, 700273592, 700273600, 700273618, 700273626, 700273634, 700273642, 700273659, 700273667, 700273675, 700273683, 700273691, 700273709, 700273717, 700273725, 700273733, 700273741, 700273758, 700273774, 700273782, 700273790, 700273857, 700273865, 700273915, 700278351, 700278369, 700278377, 700278385, 700278393, 700278401, 700278419, 700278427, 700278435, 700278443, 700278450, 700278468, 700278476, 700278484, 700278492, 700278500, 700278532, 700278540, 700279557, 700279565, 700284995, 700285000, 700285018, 700285042, 700301682, 700312341, 700313026, 700328982, 700329196, 700329204, 700335755, 700335763, 700335771, 700335789, 700339575, 700339583, 700347461, 700347479, 700347487, 700347495, 700347503, 700347511, 700347529, 700347537, 700347545, 700347552, 700347560, 700347578, 700347586, 700347594, 700347602, 700347610, 700347628, 700347636, 700348162, 700348170, 700348188, 700348196, 700348204, 700348212, 700348220, 700348238, 700348246, 700348253, 700348261, 700348279, 700348303, 700348311, 700348741, 700348758, 700348766, 700348774, 700348782, 700348790, 700351810, 700351828, 700351844, 700351851, 700351869, 700351877, 700351893, 700351919, 700351943, 700351950, 700351968, 700351976, 700351984, 700351992, 700352007, 700352065, 700352073, 700352081, 700352099, 700352107, 700352156, 700352164, 700352172, 700352180, 700352198, 700352206, 700352214, 700352222, 700357643, 700357650, 700357668, 700357700, 700357718, 700357734, 700357742, 700357759, 700357767, 700357775, 700357866, 700357874, 700357882, 700357890, 700357908, 700357916, 700357924
Powered By Avaya IP Office	https://support.avaya.com/css/P8/documents/101062679	31-Mar-20	N/A	N/A	N/A	24-Aug-22	385853, 390350, 385854, 390351, 389275, 389276, 385850, 385851, 385852, 390378, 394108, 393094, 393095, 394167, 394210, 402489, 394211, 393764, 402490, 393765, 402491, 393766, 393767, 393768, 395820, 399982, 399983, 399984, 399985, 399018, 399019, 399423, 399424, 401103, 399982, 399984
Predictive Dialer (PDS) B2600 Memory			N/A	07-Apr-09	N/A	N/A	700222979, 700261217
Predictive Dialer System (PDS) R12 - PG230 based Agents	https://support.avaya.com/css/P8/documents/100017918	15-Oct-05	15-Oct-08	15-Oct-08	15-Oct-11		
Predictive Dialer System (PDS) R9.10	https://support.avaya.com/css/P8/documents/100019770	13-Dec-99	30-Sep-05	30-Sep-05	31-Dec-05		
Predictive Dialing System 12.0	https://support.avaya.com/css/P8/documents/100018822	31-Jul-07	31-Jul-08		31-Jul-13		159514, 159532, 159537, 159550, 159551
Proactive Contact 3.0	https://support.avaya.com/css/P8/documents/100018687	30-Apr-08		30-Apr-11	30-Apr-14		192615, 192617, 213941, 213945, 213947, 213948, 214360, 214361, 214362, 700447915, 700447949, 700448301, 700459266, 700459274, 700459282, 700476070, 700476088, 700500825
Proactive Contact 3.0 Software	https://support.avaya.com/css/P8/documents/100018687	30-Apr-08	30-Jun-11	N/A	30-Jun-16		192599, 192600, 192601, 192602, 193412, 193413, 195316, 195319, 195320, 195321, 195322, 195323, 195327, 195328, 195329, 195330, 195331, 195332, 195333, 195334, 195335, 195336, 195337, 195338, 195339, 195340, 195341, 195342, 195343, 195347, 195348, 195349, 195350, 195351, 195352, 195353, 195354, 195355, 195356, 195357, 195358, 195359, 195360, 195361, 195364, 195365, 195366, 195367, 195368, 195369, 195373, 195374, 195390, 195391, 195392, 195393, 195394, 195395, 195446, 195447, 195448, 195449, 195450, 195451, 195452, 195454, 195455, 195456, 195457, 195458, 195459, 195460, 195461, 195462, 195463, 195464, 195465, 195466, 195467, 195468, 195469, 195470, 195471, 195472, 195506, 195507, 195508, 195509, 195510, 195511, 195512, 195513, 195515, 195516, 195517, 195518, 195519, 195520, 195521, 195522, 195523, 195524, 195525, 195526, 195527, 195528, 195529, 195530, 195531, 195532, 195533, 200690, 200691, 200692, 200693, 200694, 200695, 200696, 213943, 227902, 227903, 227904, 227905, 229254, 229255, 229256, 229257, 700381858, 700448335
Proactive Contact 4.0	https://support.avaya.com/css/P8/documents/100022795	20-Apr-09	20-Apr-10	20-Apr-12	09-Jan-17		182403, 212541, 212542, 700420383, 700448061, 700448079, 700448087, 700448095, 700448103, 700448111
Proactive Contact 4.1	https://support.avaya.com/css/P8/documents/100090044	13-Sep-10	13-Sep-10		09-Jan-17		224341, 224342
Proactive Contact 4.2	https://support.avaya.com/css/P8/documents/100125021	01-Aug-11	03-Jun-15	04-Aug-16	07-Aug-19		207857, 207858, 207859, 207860, 227906, 227907, 227908, 227909, 227910, 227911, 227912, 227913, 227914, 227915, 227916, 227919, 227920, 227921, 227924, 227925, 229367, 229368, 700450216, 700450240, 700453319, 700453327, 700459035, 700464381, 700464449, 700472681, 700476112, 700476120, 700477680, 700478084, 700478969, 700502122
Proactive Contact 5.0	https://support.avaya.com/css/P8/documents/1000170620	03-Jun-13	02-Jun-14		03-Jun-19		700500966, 700500965
Proactive Contact 5.1	https://support.avaya.com/css/P8/documents/101062273	31-Dec-19	30-Nov-20			30-Nov-23	700504976, 700504977, 700509677, 700509683, 700511312, 700511313, 700513565, 700513566
Proactive Contact 5.1.2 (FP)	https://support.avaya.com/css/P8/documents/101062273	31-Dec-19	30-Nov-20			30-Nov-23	
Proactive Contact 5.2	https://support.avaya.com/css/P8/documents/101071241	31-Dec-20	31-Dec-22	30-Jun-23	N/A	31-Dec-25	229471, 229472, 229473, 229474, 229475, 229476, 229477, 229478, 229479, 229480, 229481, 229482, 229483, 229484, 229485, 229486, 229487, 229488, 229489, 229490, 229491, 229492, 229493, 263841, 263842, 263843, 263844, 263845, 263846, 385323, 385324, 385325, 385326, 385327, 385328, 388622, 391271, 398483, 400276, 700513703, 700513704
Proactive Contact Components	https://support.avaya.com/css/P8/documents/100074915	09-Aug-10	N/A	09-Aug-13	N/A	N/A	182401, 213944, 700375637, 700385941, 700447907, 700448053, 700448129, 700448160, 700448368, 700448376
Proactive Contact HP B2600 System (formerly PDS)	https://support.avaya.com/css/P8/documents/100019680	03-Apr-06	07-Apr-09	07-Apr-09	N/A	N/A	174909, 700223043, 700223050, 700223068, 700223076, 700261209
Proactive Contact HP DL385 G2 Server		03-Nov-08	03-Nov-11	03-Nov-11	03-Nov-14	TBD	700446560
Proactive Contact HP DL385 G5 Server	https://support.avaya.com/css/P8/documents/100006873	14-Dec-09	01-Dec-12	01-Dec-12	14-Dec-15	TBD	700464498
Proactive Contact HP Tape Drive	https://support.avaya.com/css/P8/documents/1000177407	01-Apr-14	N/A	01-Apr-17	01-Apr-20	TBD	700446594
Proactive Contact Labels	https://support.avaya.com/css/P8/documents/100075079	02-Nov-09	02-Nov-12	02-Nov-12	N/A	N/A	202861
Proactive Contact Large Cabinet Offer	https://support.avaya.com/css/P8/documents/100035581	04-May-09	N/A	04-May-12	N/A	N/A	195318, 195324, 213060, 213061, 213062
Proactive Contact OLIC2 Port Interface Card	https://support.avaya.com/css/P8/documents/100177406	01-Jul-14	N/A	01-Jul-17	01-Jul-20	TBD	700448038, 700448046, 700448384

Proactive Contact S8800 HDD	https://support.avaya.com/css/P8/documents/100166369		05-Nov-12	N/A	05-Nov-15	05-Nov-18	TBD	
Proactive Outreach Manager 2.0	https://support.avaya.com/css/P8/documents/100177405		03-Mar-14	03-Mar-15	03-Mar-15	N/A	03-Mar-20	229302, 229304, 259763, 259765, 266041, 266046, 266048
Proactive Outreach Manager 2.5	https://support.avaya.com/css/P8/documents/100177405		03-Mar-14	03-Mar-15	03-Mar-15	N/A	03-Mar-20	229303, 259764, 266040, 266042, 266047
Proactive Outreach Manager 3.x	https://support.avaya.com/css/P8/documents/101077213		30-Sep-21	30-Sep-22	N/A	N/A	30-Sep-27	
Proactive Support PG 230 Gateway	https://support.avaya.com/css/P8/documents/003968699		30-May-08	N/A	30-May-11	01-Feb-17	TBD	182402, 195317, 195363, 213940, 700331887, 700331895, 700447980, 700448004
Processor Port Network (PPN) for Avaya DEFINITY Server R	https://support.avaya.com/css/P8/documents/100019697		08-Dec-03	N/A	04-Dec-06	01-Jul-16	TBD	
Radvision SIP Gateway	https://support.avaya.com/css/P8/documents/100174742		09-Dec-13		09-Dec-16	09-Dec-16		55679-00001, 55679-00801, 55679-30001
Radware (Alteon Websystem)							08-Aug-16	EB1404010, EB1404014, EB1404015, EB1404039, EB1411010-20.0, EB1412003, EB1412004, EB1412006, EB1412009, EB1412027E5, EB1412030E5, EB1639177E5, SF-5016, SF-5111-NE1
Real-Time Speech Snap-in 3.1	https://support.avaya.com/css/P8/documents/101051723		31-Jul-18	30-Oct-18			30-Oct-18	307478, 307479
S8300 Server 2.0			12-Aug-04	N/A		TBD	TBD	108919994
S8300 Server 3.0	https://support.avaya.com/css/P8/documents/100018710		05-May-08	N/A	05-May-11	TBD	TBD	700394810
S8300 Server 4.0	https://support.avaya.com/css/P8/documents/100125018		02-May-11	N/A	02-May-14	TBD	TBD	700407810, 700466006
S8300D Server	https://support.avaya.com/css/P8/documents/101023140		07-Mar-16	N/A	07-Mar-19	TBD	TBD	700463532, 700447675
S8400 Server 1.0	https://support.avaya.com/css/P8/documents/100040746		05-Feb-09	N/A	05-Feb-12	N/A	TBD	195254, 195255, 700394778
S8400 Server 2.0	https://support.avaya.com/css/P8/documents/100125019		01-Aug-11	N/A	01-Aug-14	N/A	TBD	216070, 216071, 226080, 700406499, 700439565, 700452337
S8500 Server 3.0	https://support.avaya.com/css/P8/documents/100018965		06-Oct-08	N/A	31-Dec-12	TBD	TBD	195406, 195826
S8500A Media Server	https://support.avaya.com/css/P8/documents/100018806		03-Dec-05	N/A	03-Dec-08	TBD	TBD	179886, 183547
S8500B Media Server	https://support.avaya.com/css/P8/documents/100018806		07-May-07	N/A	07-May-10	TBD	TBD	184766, 184767
S8510 Server 1.0	https://support.avaya.com/css/P8/documents/100070565		15-Feb-10	N/A	15-Feb-13	TBD	TBD	216260, 216261, 216960, 223570, 223572, 223573
S8700 Media Server	https://support.avaya.com/css/P8/documents/100019666		06-Feb-06	N/A	09-Feb-09	TBD	TBD	180877, 180976, 183546
S8710 Media Server	https://support.avaya.com/css/P8/documents/100018821 https://support.avaya.com/css/P8/documents/101011500		07-Jan-08	N/A	07-Jan-11	TBD	TBD	183545, 183686, 700326416
S8720 Server 1.0	https://support.avaya.com/css/P8/documents/100020197 https://support.avaya.com/css/P8/documents/101011503		08-Sep-08	N/A	08-Sep-11	TBD	TBD	
S8730 Server 1.0	https://support.avaya.com/css/P8/documents/100072549		19-Jan-10	N/A	18-Jan-13	TBD	TBD	211330, 211331
S8730/S8800 Server - Spare Parts	https://support.avaya.com/css/P8/documents/101012133		31-Aug-15	N/A	31-Aug-16	TBD	TBD	262600, 266020, 266021, 266022, 700405541, 700437197, 700445794, 700446578, 700446586, 700453871, 700454135, 700461114, 700465685, 700476930, 700478274, 700478308, 700478621, 700478902, 700479835, 700479892, 700500443, 700503278
S87xx Server DAL2s	https://support.avaya.com/css/P8/documents/100168699		04-Mar-13	N/A	04-Mar-16	TBD	TBD	198226
S8800 Server 1.0	https://support.avaya.com/css/P8/documents/100113747		06-Jun-11	N/A	06-Jun-14	TBD	TBD	223296, 228640, 228950, 228990, 228991, 228992, 228993, 228994, 229260, 229261, 229262, 229263, 229264, 229290, 229291, 229292, 229293, 229294, 229297, 229565, 229566, 229567, 229568, 229569, 231790, 232190, 232310, 232311, 232320, 244939, 244945, 248270, 258350, 260151, 262641, 700476898, 700476906, 700476914, 700476922, 700477243, 700477268, 700477888, 700478266, 700478282, 700478290, 700478316, 700478324, 700478357, 700478365, 700478522, 700478530, 700478548, 700478555, 700478563, 700478571, 700478589, 700478613, 700478647, 700478662, 700478753, 700479298, 700479306, 700479744, 700500002, 700500023
SAL Concentrator Remote Server	https://support.avaya.com/css/P8/documents/101018982		19-Jan-16	N/A	N/A	N/A	N/A	227270, 273120
SAT Terminal and Keyboard	https://support.avaya.com/css/P8/documents/100018341		11-Dec-06	N/A	01-Jul-07	N/A	15-May-14	103001, 103002
SBM24 Button Module without faceplate	https://support.avaya.com/css/P8/documents/101021443		13-Jun-16	N/A	12-Jun-19	13-Jun-22	TBD	700462526
SCC1 PPN to EPN Conversion Cabinet	https://support.avaya.com/css/P8/documents/100019698		10-Jul-06	N/A	15-Dec-08	01-Jul-17	TBD	185971, 185973, 601386949
SCC1 Single Carrier Cabinet	https://support.avaya.com/css/P8/documents/100019698		15-Dec-05	N/A	15-Dec-08	01-Jul-17	TBD	109482, 174297, 174298, 179539, 183540, 183544
Scopia 100 and Scopia 400 (2U Classic)			15-May-12		31-May-16		TBD	54780-00603, 54780-00604, 54780-00605, 54780-00606, 54780-00610, 54880-00002, 54880-00004, 54880-00601, 54880-00602, 54880-00603, 54880-00611, 54880-00612, 54880-00613, 54880-00712, 55787-00610, 55830-00001, 55830-00021, 55830-00601, 55830-00701, 55880-00002, 55880-00061, 55880-00102, 55880-00103, 55880-00502, 55880-00602, 55880-00603, 55880-00612, 55880-00661, 55880-00662, 55880-00702, 55888-00001, 55888-00021, 55888-00601, 55888-00701
Scopia 100 Gateway - P10 PH, P20 COO PH and B40	https://support.avaya.com/css/P8/documents/101020879		21-Jun-16	21-Jun-17	21-Jun-19	21-Jun-22	TBD	55782-30601, 55782-30602, 55785-00601
Scopia 100 Gateway (P10, P20, B40PH) in EU - RoHS	https://support.avaya.com/css/P8/documents/101021912		11-Jul-16		11-Jul-19	11-Jul-22	TBD	55782-30601, 55782-00602, 55785-30601
Scopia 100 Gateway B40			27-Aug-18	27-Aug-19	27-Aug-21		TBD	55785-30601
Scopia 100 Gateway NE (Non-Encryption) Version	https://support.avaya.com/css/P8/documents/101017915		18-Mar-16	18-Mar-17	18-Mar-19	18-Mar-22	TBD	55782-00801, 55782-00802, 55785-00801
Scopia 100 Gateway P10	https://support.avaya.com/css/P8/documents/101050104		27-Aug-18	27-Aug-19	27-Aug-21		27-Aug-24	55782-00601
Scopia 100 Gateway P20	https://support.avaya.com/css/P8/documents/101037110		16-Jun-17	16-Jun-18	16-Jun-20	16-Jun-23	TBD	55782-00602
Scopia 1000			07-Jul-14	06-Jul-15		06-Jul-20	TBD	55892-00910, 88892-00050, 88892-00100, 88892-00105, 88892-00112, 88892-00115
Scopia 400 Gateway Blades			01-Aug-12			01-Aug-12	TBD	55582-00001, 55582-00002, 55582-00021, 55582-00022, 55582-00050, 55582-00055, 55583-00001, 55583-00021, 55882-00002, 55882-00602, 55883-00001, 55883-00601
SCOPIA Classic MCU: Scopia100 12 and Scopia100 24	https://support.avaya.com/css/P8/documents/101010828			N/A	N/A	31-May-16	TBD	54780-00601, 54780-00602, 54780-00607, 54780-17001, 54780-17002, 54880-17002, 54880-17003, 55787-00001, 55787-00601, 55787-00602, 55787-17001, 55787-17002, 55830-17001, 55880-00101, 55880-17002, 55888-17001
Scopia Content Center	https://support.avaya.com/css/P8/documents/101011579		01-Aug-15	01-Aug-17		01-Aug-21	TBD	55892-00002, 88892-00011, 88892-00013, 88892-00015, 88892-00020
Scopia Desktop and Mobile licenses with Scopia release 8.3 Feature Pack 2	https://support.avaya.com/css/P8/documents/101011582		01-Aug-15	N/A	N/A	N/A	N/A	788893-05000, 55892-00901, 88892-00002, 88892-00009, 88892-00025, 88892-00802, 88892-00810, 88893-00025, 88893-00100, 88893-01000
Scopia Elite 5000	https://support.avaya.com/css/P8/documents/101009407		08-Jun-15	07-Jun-18	07-Jun-18	07-Jun-21	TBD	54546-00006, 54546-00804, 54546-00805, 54546-00806, 54546-00807, 54546-00811, 54546-00812, 54546-00813, 54546-00814, 54546-00817, 54546-30004, 54546-30005, 54546-30006, 54546-30007, 54546-30011, 54546-30012, 54546-30013, 54546-30014, 54546-30017, 54546-00605, 54546-00606, 54546-00607, 54546-00609, 54546-00610, 54546-00618, 54546-00619, 54546-00621, 54546-00622, 54546-00806, 54546-00807, 54546-00810, 54546-00821, 54546-30066, 54546-30067, 54546-30610, 54546-30621
Scopia Elite 5000 Series Bundle - EU Countries plus Norway, Switzerland, Turkey and Ukraine, RoHS	https://support.avaya.com/css/P8/documents/101029275		01-Dec-16	01-Dec-17	01-Dec-19	01-Dec-22	TBD	54546-00007, 54546-00017, 54546-00011, 54546-00005, 54546-00012, 54546-00013
Scopia Elite 5110 IC BNDL	https://support.avaya.com/css/P8/documents/101026564		13-Sep-16	13-Sep-17	13-Sep-19	13-Sep-22	TBD	54546-00004

Scopia Elite 6140, Scopia Elite 6140 NE, Scopia Elite 6000 for Aura Collaboration, Scopia Elite 6000 for Aura Collaboration NE, Scopia Elite 6140 HW Vaas	https://support.avaya.com/css/P8/documents/101045920		12-Mar-18	12-Mar-19	12-Mar-21		TBD	
Scopia Management, Scopia Desktop and related bundles, Scopia Streaming and Recording	https://support.avaya.com/css/P8/documents/101060254		30-Aug-19	30-Aug-20			30-Aug-25	55591-00910, 55591-00911, 55591-00912, 55591-00913, 55591-00914, 55591-00920, 55591-00921, 55591-00925, 88591-00011, 88591-00012, 88591-00013, 88591-00014, 88591-00015, 88591-00018, 88591-00019, 88591-00021, 88591-00022, 88591-00023, 88591-00025, 88591-00031, 88591-00032, 88591-00033, 88591-00035, 88591-00103, 88591-00901, 55892-00005, 55892-00002, 55892-00901, 88892-00006, 88892-00030, 88892-00035, 88892-00089, 88892-00894, 88892-00895, 88892-00896, 88892-00901, 88892-00904, 88892-00908, 88892-00934, 88893-00900, 303697, 54546-00008, 54546-00018, 54546-00808, 54546-00818, 54546-00908, 54546-00918, 54546-00981, 54546-00988, 54547-00901, 54547-00902, 54547-00903, 54547-00904, 54547-00908, 54547-00988, 55546-00935, 55546-00985, 55546-00986, 88679-00011, 55679-00901, 55679-00981, 381076, 381077, 381078, 381079, 381079, 381260, 381261, 381262, 381263
Scopia PathFinder 10 ports and 20 ports	https://support.avaya.com/css/P8/documents/101054113		11-Mar-19	11-Mar-20	11-Mar-22	N/A	11-Mar-22	55678-30610, 55678-30620
Scopia PathFinder 10 ports No Encryption (NE)	https://support.avaya.com/css/P8/documents/101040727		16-Jun-17	18-Jun-18	17-Jun-19		TBD	55678-00810
Scopia PathFinder 20 ports No Encryption (NE)	https://support.avaya.com/css/P8/documents/101046099		16-Jan-18	16-Jan-19	16-Jan-20		TBD	55678-00820
Scopia Pathfinder Gross Point Server			07-Jul-14	06-Jul-17	06-Jul-17	06-Jul-17	TBD	55678-00603, 55678-00604, 55678-00803, 55678-00804, 55678-30603, 55678-30604
Scopia Solution 8.3.3 (FP)	https://support.avaya.com/css/P8/documents/101047076		27-Aug-18	27-Aug-19	27-Aug-21		27-Aug-24	55547-30020, 55547-00820, 55547-30021, 55547-00821, 55547-30025
Scopia TIP Gateway	https://support.avaya.com/css/P8/documents/101016035		01-Nov-15	01-Nov-16	01-Nov-18	01-Nov-21	TBD	55679-00011, 55679-00811, 55679-30011
Scopia Video Gateway for Microsoft Lync 10 ports 55548-00001	https://support.avaya.com/css/P8/documents/101051991		04-Sep-18	04-Sep-19	04-Sep-21		04-Sep-24	55548-00001
Scopia Video Gateway for Microsoft Lync 10 ports 55548-30001 and 55548-00801 No Encryption (NE)	https://support.avaya.com/css/P8/documents/101046108		01-Dec-17	01-Dec-18	01-Dec-20		TBD	55548-30001, 55548-00801
Scopia Web Collaboration Server	https://support.avaya.com/css/P8/documents/101040725		16-Sep-17	16-Sep-18	16-Sep-20		TBD	55548-00050, 88548-00050, 88548-00850
Scopia XT 5000 720	https://support.avaya.com/css/P8/documents/101008654		07-Jun-15	08-Jun-18	08-Jun-18	08-Jun-21	TBD	55211-00026, 55211-00826, 55211-00426
Scopia XT Advanced Camera	https://support.avaya.com/css/P8/documents/101053726		12-Mar-19	12-Mar-20	12-Mar-22		12-Mar-25	55111-00019
Scopia XT Advanced Remote Control	https://support.avaya.com/css/P8/documents/101052036		10-Dec-18	10-Dec-19	10-Dec-21		10-Dec-24	55111-00018
Scopia XT Executive 240	https://support.avaya.com/css/P8/documents/101053722		12-Jun-18	12-Jun-19	12-Jun-21		12-Jun-24	55411-0000, 55411-00801, 55411-00401, 55411-00026
Scopia XT Executive 240 in EU COUNTRIES - RoHS	https://support.avaya.com/css/P8/documents/101027307		21-Jul-16	21-Jul-17	21-Jul-19	21-Jul-22	TBD	55411-00001, 55411-00801, 55411-00401
Scopia XT Premium Camera and related XT Series bundles	https://support.avaya.com/css/P8/documents/101046145		10-Dec-17	10-Dec-18	10-Dec-20		TBD	55211-00001, 55211-00801, 55211-00401, 55511-00001, 55511-00801, 55511-00401, 55211-00020, 55211-00820, 55211-00015, 55111-00063, 55111-00024, 55111-00031, 55111-00007
Scopia XT1000 Piccolo and Scopia VC240			13-Mar-13			13-Mar-16	TBD	55111-10121, 98017-00001, 98017-00002, 98017-00003, 98017-00004, 98017-00005, 98017-00006, 98017-00007, 98017-00008, 98017-00009, 98017-00010, 98017-00011, 98017-00012, 98017-00013, 98017-00014, 98017-00015, 98017-00016, 98017-00017, 98017-00018, 98017-00019, 98017-00020, 98017-00021, 98017-00022, 98017-00023, 98017-00024, 98017-00025, 98017-00026, 98017-00027, 98017-00028, 98017-00029, 98017-00030, 98017-00031, 98017-00032, 98017-00033, 98017-00034, 98017-00035, 98017-00036, 98017-00037, 98017-00038, 98017-00039
Scopia XT1000, all related accessories including the 2nd Black Standard Camera	https://support.avaya.com/css/P8/documents/101010630		24-May-12	24-May-13	01-Dec-17	01-Dec-20	TBD	55111-00005, 55111-00014, 55111-10101
Scopia XT1200 (Scopia Solution)			01-Dec-14	01-Dec-15	01-Dec-17	01-Dec-20	TBD	55111-00009, 55111-00020, 55111-00021, 55111-10008, 55111-10016, 55111-10808, 55111-10816
SDM Firewall				N/A	N/A	08-Aug-15		DS1404080, DS1404081, DS1404104, DS1404106-E5, DS1404107-E5, DS1404108-E5
Secure Access Link (SAL) Business Partner Core Concentrator	https://support.avaya.com/css/P8/documents/100169139		22-Mar-13	22-Mar-14			N/A	227271, 273121
Secure Access Link 1.5	https://support.avaya.com/css/P8/documents/101007965 https://support.avaya.com/css/P8/documents/101015054		09-Mar-15			01-Oct-16		
Secure Access Link 1.8	https://support.avaya.com/css/P8/documents/101007965 https://support.avaya.com/css/P8/documents/101015054		09-Mar-15			01-Oct-16		
Secure Access Link 2.0	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17		31-Dec-18		
Secure Access Link 2.1	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17		31-Dec-18		
Secure Access Link 2.2	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17		31-Dec-18		
Secure Access Link 2.3	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17		31-Dec-18		
Secure Access Link 2.5	https://support.avaya.com/css/P8/documents/101037130		31-Jul-17	31-Dec-17		31-Dec-18		227272, 272750, 273122, 303571, 307096, 307382, 227273
Secure Access Link 3.x	https://support.avaya.com/css/P8/documents/101076321		31-Dec-21	31-Dec-22	N/A	N/A	31-Dec-22	
Secure Access Link Gateway release 1.x and associated material codes	https://support.avaya.com/css/P8/documents/101007965 https://support.avaya.com/css/P8/documents/101015054		09-Mar-15	09-Dec-15		01-Oct-16		307098, 340055
Secure Services Gateway (SSG) all releases and associated material codes	https://support.avaya.com/css/P8/documents/101015174					01-Oct-16		700383607
Select 94xx/95xx Digital Phones	https://support.avaya.com/css/P8/documents/101070842		14-Dec-20	14-Dec-23	14-Dec-23	N/A	14-Dec-26	700508256, 700508257, 700510248, 700510247
Select IP Office Server Platforms - DL120 G7 and 8210 II XL	https://support.avaya.com/css/P8/documents/101008944		08-Jun-15	N/A	08-Jun-18	08-Jun-21	TBD	269810, 270391, 270395, 302786, 302787, 302788, 306626
Select TN Cards - various dates	https://support.avaya.com/css/P8/documents/101036299 https://support.avaya.com/css/P8/documents/101026404		29-Aug-16	N/A	29-Aug-19	29-Aug-22	TBD	179546, 195310, 224270, 700393390, 700393416, 700393424, 700394471, 700394513, 700394562, 700394570, 700432974

Self-Service Speech Products	https://support.avaya.com/css/P8/documents/1001040833	02-Mar-09	N/A	N/A	30-Nov-17	30-Nov-17	184520, 184521, 184523, 184524, 184557, 184558, 184559, 184560, 184561, 184562, 184563, 184564, 184565, 184566, 184567, 184568, 184576, 184577, 184579, 184580, 184582, 184583, 184585, 184586, 184588, 184589, 184591, 184592, 184594, 184595, 184597, 184598, 184600, 184601, 184603, 184604, 184606, 184607, 184609, 184610, 184612, 184613, 184615, 184616, 184627, 184628, 184630, 184631, 184633, 184634, 184636, 184637, 184679, 184680, 184682, 184683, 184684, 184685, 186393, 186394, 186447, 186448, 186449, 186450, 186451, 186512, 186514, 186516, 186518, 186520, 186522, 186524, 186526, 186528, 186530, 186532, 186534, 186536, 186538, 186540, 186542, 186544, 186546, 186548, 186550, 186552, 186554, 186556, 186558, 186560, 186562, 186564, 186566, 186568, 186570, 186572, 186574, 188931, 188932, 188933, 189758, 189760, 189762, 189764, 189856, 189858, 189860, 189862, 189864, 189866, 189868, 189870, 189872, 189874, 189876, 189878, 189880, 189882, 189884, 189886, 189888, 189890, 200931, 200933, 200935, 200937, 200939, 200940, 200942, 200944, 200946, 200948, 200950, 200952, 200954, 200956, 200958, 207405, 207407, 207409, 207411, 207413, 207419, 207421, 207423, 207425, 207427, 207429, 207431, 207433, 213361, 214119, 214125, 214135, 215941, 215944, 215945, 215946, 215947, 215948, 215981, 217914, 217915, 217918, 217919, 217932, 218682, 224314
Service Creation Environment (SCE) All Releases	https://support.avaya.com/css/P8/documents/100179300	02-Jun-14	N/A	N/A	01-Jun-20		
Session Border Controller 10.1.2 (FP)		13-Jun-23					
Session Border Controller 10.2		21-Mar-24					
Session Border Controller 6.2	https://support.avaya.com/css/P8/documents/101047705 https://support.avaya.com/css/P8/documents/1001047705	01-Jul-18	01-Jul-19	01-Jul-21		TBD	270137ASBCE R6.2+ STD SVCS LIC 1-500, 270138ASBCE R6.2+ STD SVCS LIC 501-1K, 270139ASBCE R6.2+ STD SVCS LIC 1001-2K, 270184ASBCE R6.2+ ADV SVCS LIC 501-1K, 270185ASBCE R6.2+ ADV SVCS LIC 1001-2K, 270186ASBCE R6.2+ ADV SVCS LIC 2001-4K, 270187ASBCE R6.2+ ADV SVCS LIC 4001+, 270380ASBCE R6.2+ STD SVCS LIC 2001-4K, 270381ASBCE R6.2+ STD SVCS LIC 4001+, 270390ASBCE R6.2+ ADV SVCS LIC 1-500, 270407ASBCE R6.2+ HA LIC, 270408ASBCE R6.2+ ELEMENT MGR LIC, 270823ASBCE R6.2+ STD SVCS HA LIC 1-500, 270824ASBCE R6.2+ STD SVCS HA LIC 501-1K, 270825ASBCE R6.2+ STD SVCS HA LIC 1K1-2K, 270826ASBCE R6.2+ STD SVCS HA LIC 2K1-4K, 270827ASBCE R6.2+ STD SVCS HA LIC 4001+, 270828ASBCE R6.2+ ADV SVCS HA LIC 1-500, 270829ASBCE R6.2+ ADV SVCS HA LIC 501-1K, 270880ASBCE R6.2+ ADV SVCS HA LIC 1K1-2K, 270881ASBCE R6.2+ ADV SVCS HA LIC 2K1-4K, 270882ASBCE R6.2+ ADV SVCS HA LIC 4001+, 272415ASBCE MIGRATION KIT, 273792ASBCE R6.2+ STD SVCS IPO LIC 1-500, 273793ASBCE R6.2 CORE PORTWELL CAD-208 IPO, 300720ASBCE R6.2+ ADV SVCS IPO LIC 1-500, 302380ASBCE R6.2 VIDEO CONF LIC, 306994ASBCE R6.X ENCRYPTION LIC, 306995ASBCE R6.X ENCRYPTION LIC FOR IPO, 307175ASBCE R6.X CORE DELL R210-II FOR IPO, 307176ASBCE R6.X EMS DELL R210-II FOR IPO, 307177ASBCE R6.X STD SVCS HA IPO LIC 1-500, 307178ASBCE R6.X ADV SVCS HA IPO LIC 1-500, 307534ASBCE R6.2 VIDEO CONF IPO LIC, 308256QVA LIC files, 308257QVA Tracking code NEW, 308258QVA Tracking code UPG, 308259QVdeo HA LIC, 308410QVdeo HA for IPO, Material Code and Description
Session Border Controller 6.3	https://support.avaya.com/css/P8/documents/101047705 https://support.avaya.com/css/P8/documents/101047705	01-Jul-18	01-Jul-19	N/A		TBD	
SIP Enabled Enterprise 4.0	https://support.avaya.com/css/P8/documents/100108963	02-Feb-09	02-Feb-10	02-Feb-10	01-Nov-21	01-Nov-21	700426679, 700426687
SIP Enablement Services (SES) 3.x	https://support.avaya.com/css/P8/documents/100020027	31-Dec-07	31-Dec-08	N/A	01-Nov-21	01-Nov-21	700384704, 700384712, 700427172, 700427180
Sipera ESBC and UC-Sec R4.0.5	https://support.avaya.com/css/P8/documents/100171051 https://support.avaya.com/css/P8/documents/100171279	06-May-13	06-May-14	N/A	N/A	06-May-14	700502763, 700502763M, 700502764, 700502764M, 700502765, 700502765M, 700502766, 700502766M, 700502767, 700502767M, 700502768, 700502768M, 700502769, 700502769M, 700502770, 700502770M, 700502771, 700502771M, 700502772, 700502772M, 700502773, 700502773M, 700502774, 700502774M, 700502775, 700502775M, 700502776, 700502776M, 700502777, 700502777M, 700502778, 700502778M, 700502782, 700502782M, 700502783, 700502783M, 700502784, 700502784M, 700502785, 700502785M
Smart Caller ID Inbound/Outbound Snap-in	https://support.avaya.com/css/P8/documents/101084077	15-Feb-23	15-Feb-24	N/A	N/A		308496, 388941, 388942
Social Media Analytics 5.0	https://support.avaya.com/css/P8/documents/101025978	20-Apr-16				31-Jan-17	307653, 307655, 307656, 288889, 288891, 288892, 288893, 288895, 288896, 339543, 339544, 339545, 339546
Software Communication System 4.0	https://support.avaya.com/css/P8/documents/100160196	04-Jun-12	04-Jun-15		04-Jun-16		NTS050AAES, NTS050AHES, NTS050AJES, NTS050ALES, NTS050AMES, NTS050APES, NTS050AQES, NTS050ARE5, NTS050AS, NTS050AUE5, NTS050AVE5, NTS050AZ, NTS050BAE5, NTS050BBES, NTS050BCE5, NTS050BD, NTS050BDE5, NTS050BEE5, NTS050BCT, NTS0501CU, NTS0501CV, NTS0501CW, NTBU1229, NTBU1231, NTBU1232, NTBU1233, NTBU1234, NTBU1235, NTE801UQ, NTYS18CC70E6, NTYS18DC70E6, NTYS19CC70E6, NTYS19DC70E6, NTYS20CC70E6, NTYS20DC70E6
Solaris Platform for Avaya Interaction Center and Operational Analyst	https://support.avaya.com/css/P8/documents/101060187	01-Aug-19	31-Jul-20	N/A	N/A	31-Jul-22	
Sparc 20		31-Dec-97	N/A	31-Dec-02	N/A	31-Dec-02	
Sparc 5		01-Oct-98	N/A	31-Dec-03	N/A	31-Dec-03	
Speech Access for Communication Manager (CM) R1.0	https://support.avaya.com/css/P8/documents/100018809	30-Jun-05	30-Jun-06	N/A	01-Aug-15		175447, 180011, 180012, 180013, 180014, 180270, 180271, 180272, 180273, 184046
Speech Analytics 2.0	https://support.avaya.com/css/P8/documents/101009301	24-Jul-15	24-Jul-16	24-Jul-16			270714
Speech Dial 2.1 and 2.0 on MPS and Voice Portal	https://support.avaya.com/css/P8/documents/100157766	04-Jun-12	03-Jun-13	N/A	02-Jun-14		N0158061, N0158062, N0180055, N0180057, N0182432, NTV789DCAAE5, NTV789DCABE5, NTV789DCACE5, NTV789DCDBA, NTV789DCDBB
Standalone Avaya Work Assignment Snap-in	https://support.avaya.com/css/P8/documents/101057439	30-Jun-19	30-Jun-20	N/A		30-Jun-25	307497, 307498, 307711, 382344, 370490, 289673, 370491, 289676
Summit 300-48 400 Watt Power Supply	https://support.avaya.com/css/P8/documents/100019755	06-Oct-04	31-Dec-07	31-Dec-07	31-Dec-07		15401, 15411, 700310212, 700327612
SuperNode Data Manager (SDM) - NTRX50FA	https://support.avaya.com/css/P8/documents/100129555	01-Jul-11	01-Jul-11	01-Jul-11	N/A	01-Jul-11	NTRX50CG, NTRX50CH, NTRX50FS, NTRX50FY, NTRX50FZ, NTRX50GA, NTRX50GH, NTRX50NB, NTRX50NC, NTRX50ND, NTRX50NK, NTRX50NL, NTRX50NM
Survivable Remote Gateway 50 (SRG50)	https://support.avaya.com/css/P8/documents/100140938	03-Oct-14	01-Oct-15	01-Oct-15	01-Oct-18		N0029976, N0029977, N0029978, N0090060, N0223240, N0223243, N0223247, N0223248, N0223250, NTSY30CA, NTSY30DA, NTDW92FA, NTDW93FA, NTM494EA, NTM497AA, NTM498FA
Survivable Remote Gateway 50 (SRG50) BRI Bundles	https://support.avaya.com/css/P8/documents/100140938	11-Mar-14	01-Oct-15	01-Oct-15	01-Oct-18		N0029975, N0131451, N0223249, NTSY30AA, NTDW94FA

SWC 10.1	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD	394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390782, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
SWC 9.1.13 (FP)	https://support.avaya.com/css/P8/documents/101088485		01-Feb-24	01-Feb-25	N/A	N/A	TBD	394284, 387381, 397122, 390759, 387381, 397122, 387383, 391613, 394285, 387382, 397123, 391612, 387382, 397123, 387361, 387357, 387358, 392214, 389953, 389954, 387375, 387377, 387383, 387376, 387378, 387383, 387426, 392291, 387428, 392293, 390577, 390779, 390579, 390781, 390775, 387388, 390777, 389945, 390578, 390780, 390782, 390787, 390918, 391580, 390788, 391581, 387353, 412983, 387359, 387354, 412984, 390914, 392289, 390915, 392290, 402453, 402454, 397220, 397270, 397228, 397222, 387374, 387366, 387367
Symposium Contact Center Manager (SCCM) 1.5	https://support.avaya.com/css/P8/documents/100106507			28-Feb-01	28-Feb-01	N/A	25-Jun-12	
Symposium Contact Center Manager (SCCM) 3.0	https://support.avaya.com/css/P8/documents/100106507			30-May-03	30-May-03	N/A	25-Jun-12	
Symposium Contact Center Manager (SCCM) 4.0	https://support.avaya.com/css/P8/documents/100106507			30-Apr-04	30-Apr-04	N/A	25-Jun-12	
Symposium Contact Center Manager (SCCM) 4.2	https://support.avaya.com/css/P8/documents/100106507			30-Nov-05	30-Nov-05	N/A	25-Jun-12	
Symposium Contact Center Manager (SCCM) 5.0	https://support.avaya.com/css/P8/documents/100106507			30-Sep-07	30-Sep-07	N/A	25-Jun-12	
Symposium Express Call Center (SECC) 4.2	https://support.avaya.com/css/P8/documents/100129247 https://support.avaya.com/css/P8/documents/101011762		01-Mar-10	31-Oct-10	31-Oct-10	N/A	31-Dec-16	
Symposium Web Center Portal (SWCP) 4.0			01-Mar-10	31-Oct-10	31-Oct-10	N/A	31-Oct-12	
synTelate OEM Components	https://support.avaya.com/css/P8/documents/100129580		06-Jun-11			N/A	N/A	202055, 228498, 228499, 228511, 700286107, 700286149, 700286156, 700369812, 700369820, 700477425, 700477433
System2000				N/A	N/A	N/A	28-Feb-18	2705B, 27155A-08, 2803, 2813-04, 28135A
T3 ISDN, E3 digital/analog, Accessories for T3 ISDN	https://support.avaya.com/css/P8/documents/100134044		30-Sep-11	30-Sep-14	30-Sep-14	31-Dec-16	TBD	
T3 OS33 incl. accessories	https://support.avaya.com/css/P8/documents/100134044		31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17	TBD	
T3 Series IP Telephones for IP Office	https://support.avaya.com/css/P8/documents/100170901		07-May-10	N/A	N/A	01-May-12	31-Dec-16	4999097863, 4999103625, 4999103626, 4999103633, 4999103634, 4999103642, 4999103643, 4999107464
T3 Standard - analog phone for Integral Enterprise - Integral 5, IP Office	https://support.avaya.com/css/P8/documents/100170901		07-May-12	N/A	N/A	31-Dec-16	31-Dec-16	499109522, 4999109523
T7208 Government Solutions Telephone Charcoal & Station Auxiliary Power Supply 220v for BCM/Norstar	https://support.avaya.com/css/P8/documents/100162418		04-Jun-12	N/A	04-Jun-15	N/A	TBD	NT8B26GSMAE6
T7208 Telephone	https://support.avaya.com/css/P8/documents/100170901		04-Jun-12	N/A	04-Jun-15	N/A	TBD	NT8B60DB03E6
T7208, T7316E Digital Deskphones and Accessories (BCM and Norstar)	https://support.avaya.com/css/P8/documents/101021447		29-Aug-16	N/A	29-Aug-19	29-Aug-22	TBD	NT8B26AAMAE6, NT8B26AAMBE6, NT8B27JAMAE6, NT8B27JAMBE6, NT8B27GSMAE6, NT8B29AAAEE6, NT8B29AAAEB6, NT8B24BAAGE6, NT8B79FDE6, NT8B79FEE6, N0074885, NTAB3181E6, NTAB3185E6, NTAB3188E6, NTAB3191E6, NTAB3198E6
TAA (GSA) ERS 5530-24TFD Product	https://support.avaya.com/css/P8/documents/101008038		08-Mar-15	N/A	09-Mar-18	09-Mar-21	09-Mar-21	
TAA (GSA) ERS 5600 Product Family	https://support.avaya.com/css/P8/documents/101008032		30-Aug-15	N/A	31-Aug-18	31-Aug-21	31-Aug-21	
TAA ERS4548GT-PWR, ERS4524GTPWR	https://support.avaya.com/css/P8/documents/101008054		30-Aug-15	31-Aug-16	31-Aug-18	31-Aug-21	31-Aug-21	AL4500A14-E6GS, AL4500E14-E6GS
Telephony Manager - Refer to CS1K Release Entries	https://support.avaya.com/css/P8/documents/100117703		01-Nov-10	N/A	N/A	N/A	TBD	
Tenoris Legacy Telephony Software Com4Tel C 2.0	https://support.avaya.com/css/P8/documents/100040879		31-Mar-09	31-Dec-11	31-Dec-11	N/A	N/A	230002537, 230002538, 230002539, 230002540, 230002541, 230002542, 230002543, 230002544, 230002545, 230002546, 230002547, 230002548, 230002549, 230002550, 230002551, 230002552, 230003015, 230003016, 4999110762, 4999110763, 4999110765, 4999110766, 4999110767, 4999110768, 4999110769, 4999110770, 4999110771, 4999110772, 4999110773, 4999110774, 4999110775, 4999110776, 4999110777, 4999114816, 4999114817
Tenoris Legacy Call Center MCC	https://support.avaya.com/css/P8/documents/100016611		31-Dec-08	31-Dec-09	31-Dec-09	N/A	N/A	4999017559, 4999017565, 4999055442, 4999055445, 4999055448, 4999055451, 4999055454, 4999055459, 4999055534, 4999055537, 4999055540, 4999055596, 4999055597, 4999055598, 4999055599, 4999055600, 4999055601, 4999055602, 4999055603, 4999055604, 4999055605, 4999055606, 4999055608, 4999055610, 4999055616, 4999055626, 4999055627, 4999055630, 4999055631, 4999055632, 4999055633, 4999055666, 4999056257, 4999056266, 4999056350, 4999056399, 4999056408, 4999056410, 4999056411, 4999056420, 4999056460, 4999056913, 4999057959, 4999057966, 4999057967, 4999057968, 4999057969, 4999057970, 4999057971, 4999057972, 4999057973, 4999057974, 4999057981, 4999058000, 4999058001, 4999074041, 4999074042, 4999076730, 4999076989, 4999076997, 4999077725, 4999077726, 4999078523, 4999081669, 4999081670, 4999082296, 4999082672, 4999083374, 4999083375, 4999083376, 4999083377, 4999083378, 4999083379, 4999083380, 4999083381, 4999083382, 4999083383, 4999083384, 4999083385, 4999083386, 4999083387, 4999083388, 4999083389, 4999083390, 4999083391, 4999083392, 4999083393, 4999083394, 4999083395, 4999083396, 4999083397, 4999083398, 4999083399, 4999083400, 4999083401, 4999083402, 4999083403, 4999083404, 4999083405, 4999083406, 4999083407, 4999083408, 4999083409, 4999083410, 4999083411, 4999083412, 4999083413, 4999083414, 4999083415, 4999083416, 4999083417, 4999083418, 4999083419, 4999083420, 4999083421, 4999083423, 4999083424, 4999083425, 4999083426, 4999083428, 4999083429, 4999085400, 4999087899, 4999087900, 4999087909, 4999087917, 4999087918, 4999087919, 4999087920, 4999087921, 4999087923, 4999087924, 4999087925, 4999087926, 4999087927, 4999087928, 4999087935, 4999092499, 4999092501, 4999092502
Tenoris Legacy CTI Software connecTIon 3.1	https://support.avaya.com/css/P8/documents/100040755		31-Dec-08	31-Dec-10	31-Dec-10	N/A	N/A	230000312, 230000338, 230000339, 230000340, 230000345, 230001611, 230001940, 230001941, 230001942, 4999096697, 4999096698, 4999096699, 4999096700, 4999096701, 4999102376, 4999105401, 4999105402, 4999105403
Threat Protection System				N/A	N/A	N/A	31-May-16	EB1639141, EB1639142, EB1639142E5, EB1639155, EB1639155E5, EB1639156, EB1639156E5, EB1639158, EB1639159, EB1639160, EB1639161, EB1639162, EB1639163, EB1639164, EB1639165, EB1639166, EB1639167, TPS 21701S
TN2305 and TN2306 ATM Interface			05-Jun-06	N/A	08-Jun-09	TBD	TBD	

TN2314 Processor with IP600/DEFINITY ONE (TN795 NT Platform)	https://support.avaya.com/css/P8/documents/100019750		04-Mar-02	N/A	07-Mar-05	TBD	TBD	
TN2314 Processor with S8100/IP600/DEFINITY ONE (TN2314 Windows 2000 Platform)	https://support.avaya.com/css/P8/documents/100019750		22-Nov-04	N/A	30-Mar-07	TBD	TBD	180466, 180866, 181906, 182000, 182581, 182583, 700276579
TN429D and TN763D Circuit Packs	https://support.avaya.com/css/P8/documents/100179297		02-Jun-14	N/A	02-Jun-17	TBD	TBD	700393317, 700394547
TN755B Neon Power CP	https://support.avaya.com/css/P8/documents/100019898		08-Oct-10	N/A	08-Oct-13	TBD	TBD	105568984
TN793 Analog Circuit Packs	https://support.avaya.com/css/P8/documents/101080137 https://support.avaya.com/css/P8/documents/101084367			N/A	N/A	N/A	01-Apr-22	700306517, 103557468, 108551755, 118547, 119931, 119932, 700394729, 700463524
TN798 Processor				N/A	07-Feb-10	TBD	TBD	
TransTalk MDW 9000, MDW 9010, MDW 9030, MDW 9030P, MDW 9031, MDW 9031P and all associated peripherals	https://support.avaya.com/css/P8/documents/101014969			N/A	02-Feb-07	N/A	30-Apr-16	101966, 101967, 101968, 101969, 101970, 101971, 101972, 101973, 101974, 101975, 101976, 101977, 101978, 101979, 101980, 101981, 101982, 101983, 101984, 101985, 101986, 101987, 101988, 101989, 101990, 101991, 101992, 101993, 101994, 101995, 101996, 101997, 101998, 101999, 102000, 102001, 102002, 102003, 102004, 102005, 102006, 102007, 102008, 102009, 105636, 105637, 105979, 105980, 105981, 106263, 106732, 106760804, 106760804R
Trapeze Networks SmartPass Guest Access	https://support.avaya.com/css/P8/documents/100125022		31-Jan-11	31-Jan-12	N/A	N/A	31-Jan-12	DR4010007, DR4010008
UCC 2.1	https://support.avaya.com/css/P8/documents/100019530		05-Aug-08	05-Aug-09	05-Aug-11	01-Aug-15	TBD	185143, 186836, 186837, 215906, 215916, 215917, 215918, 215920, 700307283, 700345564, 700345572, 700345598, 700345655, 700345671, 700347230, 700419039, 700419047, 700452436
UN331C Processor Server Circuit Pack	https://support.avaya.com/css/P8/documents/100019697		01-Nov-04	N/A	05-Nov-07	N/A	08-Dec-09	171158, 172518
Unified Communication Center (UCC) R1.2 Web Messaging (WMA) and Web Collaboration (WCA)	https://support.avaya.com/css/P8/documents/100019439		01-Jul-04	01-Jul-07		01-Aug-15	TBD	182650, 700307176
Unified Communications Center (UCC) Speech Access R1.2	https://support.avaya.com/css/P8/documents/100019758		31-Dec-04	31-Dec-05		01-Aug-15	TBD	182646, 700307085
Unified Messaging 2000 R3.2				01-Sep-08	01-Sep-08	01-Sep-16	01-Sep-16	
Unified Messaging 2000 R3.3			01-Sep-10	01-Sep-11	01-Sep-11	01-Sep-16	01-Sep-16	
Unified Messaging 2000 R3.4			01-Jan-10	01-Jan-13	01-Jan-13	01-Jan-18	01-Jan-18	
Unified Messenger R4.x	https://support.avaya.com/css/P8/documents/100019706		08-Nov-04	08-Nov-04	08-Nov-04	01-Jan-18	01-Jan-18	116152, 116154, 116155, 116156, 116157, 116158, 116159, 170720, 170722, 170723, 170724, 170725, 170746, 170756, 170757, 170758, 170759, 170761, 170762, 174206, 174207, 408223600, 408223626, 408223667, 408223865, 408269827, 408337335, 408337343, 408337350, 408337368, 408337525, 408337541, 408337566, 408337574, 408337590, 700021819, 700021827, 700021942, 700021959, 700021967, 700021975, 700021983, 700021991, 700182124, 700182140, 700182157, 700182165, 700182173, 700228695, 700228703, 700228711, 700228745, 700229826
Uninterruptible Power Supply (UPS) 300VA, 550VA and 700VA Standby Power	https://support.avaya.com/css/P8/documents/100016684		06-Jun-05	N/A	06-Jun-08	N/A	06-Oct-07	700290521, 700290539, 700290547, 700290554, 700290562, 700290570
Uninterruptible Power Supply (UPS) 650VA-5000VA				01-Oct-06	N/A	N/A	N/A	101240, 101244, 101245, 101247, 101251, 101256, 101257, 101260, 101261, 101263, 101264, 101267, 101301, 101302, 101310, 101311, 101312, 101314, 101316, 101317, 105634, 109262, 114967, 114968, 114969, 114970, 118577, 407195403, 407195411, 407464049, 407464221, 407464296, 407464304, 407465889, 407483262, 407483270, 407483288, 407483296, 407483304, 407483320, 407483346, 407505858, 407553783, 407553791, 407553809, 407553817, 407566702, 407580034, 407662717, 407662733, 407662741, 407662758, 407780204, 407801968, 407830942, 408095198, 408095206, 408095214, 408095222, 408095230, 408095248, 408128023, 408128049, 408128064, 408301596
Uninterruptible Power Supply (UPS) 9130	https://support.avaya.com/css/P8/documents/101050125 https://support.avaya.com/css/P8/documents/12-Jun-2018		12-Jun-17	N/A	12-Jun-17	N/A		700465289, 700465420, 700465453, 700465503, 700501389, 700470016, 700434681, 700434798, 700465305, 700465461, 700465438, 700465487, 700501388, 700465297, 700465412, 700465529, 700434715, 700434731
Uninterruptible Power Supply (UPS) 9135, 9155, 9355	https://support.avaya.com/css/P8/documents/100174739		09-Dec-13	N/A	09-Dec-13	09-Dec-15		700329907, 700401029, 700401037, 700401045, 700401060, 700401086, 700401094, 700401102, 700401151, 700401193, 700401227, 700401235, 700401243, 700404817, 700404858, 700404874, 700404882, 700404908, 700427073, 700427099, 700427115, 700427131, 700427149, 700427156, 700462195, 700462203, 700462211, 700462229, 700465446, 700465495, 700501385, 700501386, 700501387
Uninterruptible Power Supply (UPS) Online 2000VA 230V	https://support.avaya.com/css/P8/documents/100018911		10-Jul-06	N/A	01-Jul-09	N/A	31-Mar-14	408427433
Uninterruptible Power Supply (UPS) Products	https://support.avaya.com/css/P8/documents/100018320		06-Jun-06	N/A	06-Jun-09	N/A	02-Feb-13	101206, 101207, 101208, 101209, 101210, 101211, 101239, 101303, 105241, 107285801, 107310187, 108064, 114971, 114972, 170438, 172708, 172709, 173646, 181588, 181589, 194385, 406313023, 407294768, 407294776, 407294784, 407460716, 407483353, 407483361, 407669845, 407672849, 407691401, 407727445, 407727452, 407727460, 407727478, 407727486, 407727502, 407727510, 407970870, 408128056, 408128072, 408128098, 408300416, 408357036, 408357044, 408357051, 408357069, 408357093, 408427078, 408427383, 408427391, 408427417, 408427656, 408427664, 408427672, 700019300, 700136195, 700142862, 700230733, 700230741, 700243033, 700243041, 700243058, 700243074, 700243082, 700243090, 700243108, 700243116, 700243157, 700243165, 700243173, 700243181, 700243199, 700243207, 700243215, 700243223, 700243231, 700243249, 700243256, 700243264, 700243272, 700243280, 700243298, 700243306, 700243330, 700243348, 700243355, 700243371, 700243389, 700243397, 700243405, 700243413, 700243421, 700243439, 700243447, 700243454, 700243462, 700243470, 700243488, 700243496, 700243504, 700243512, 700243520, 700243533, 700243561, 700243579, 700243587, 700243603, 700243611, 700243629, 700243637, 700243645, 700243652, 700243660, 700243678, 700243686, 700243694, 700243702, 700243710, 700243728, 700243744, 700243751, 700245004, 700248958, 700248966, 700248990, 700249014, 700249022, 700252406, 700252422, 700285265, 700285273, 700285299, 700285307, 700285315, 700285323, 700285331, 700285588, 700290281, 700315047, 700315054, 700315062, 700315070, 700315104, 700315138, 700315146, 700322183, 700329915, 700358609, 700395668, 700395676, 700395684, 700395692, 700395700, 700395718, 700401110, 700401136, 700401144, 700401169, 700401185, 700401250, 700401268, 700401276, 700401300, 700401318, 700404635, 700404650, 700404791, 700404809, 700404825, 700404833, 700404841, 700404866, 700404890, 700427065, 700427081, 700427107, 700427123, 700434632, 700434640, 700434657, 700434665, 700434673, 700434699, 700434707, 700434723, 700434749, 700434756, 700434764, 846951786, 847803749, F01F4967068, F01F4967067, 700248974, 700248982, 700249030, 700249048, 700249055, 700315187, 700326697, 700326705, 700326713, 700326721, 700326739, 700326747, 700326754, 700326762, 700326770
Uninterruptible Power Supply (UPS) Products 3kVA - 18kVA 120V				N/A	01-Apr-10	N/A	27-Feb-09	
Uninterruptible Power Supply (UPS) Three-Phase 20-40KVA	https://support.avaya.com/css/P8/documents/100019793		05-Jun-06	N/A	05-Jun-09	N/A		700331903, 700331911, 700331929, 700331937, 700331945, 700331952, 700331960, 700331978, 700331986

Various Gigabit Interface Converters (GBICs) and Small Form-factor Pluggables (SFPs)	https://support.avaya.com/css/P8/documents/101011669		01-Sep-15	N/A	30-Sep-18	30-Jun-18	30-Jun-18	??AA1419060-E6
VDI Communicator 1.0			03-Oct-14	03-Oct-14		01-Dec-15		230873, 230874, 230875, 230876, 230877, 230878, 230891, 230892, 230893, 230894, 230895, 230896, 270670, 270671, 270672, 270676, 270767, 270768, 270769, 270830
Verint Impact 360 Release 7.8 and ContactStore for Communication Manager (CSCM)	https://support.avaya.com/css/P8/documents/100088311		10-Aug-10	10-Aug-11	N/A	15-Dec-15		185647, 186422, 190189, 191765, 192121, 192123, 192130, 192131, 192132, 192151, 192152, 193395, 193477, 213615, 218041, 218042, 218043, 218057, 218058, 218059, 218061, 218063, 218064, 218065, 218067, 218069, 218070, 218071, 218078, 218080, 218081, 218083, 218084, 218085
Verint/Witness Blue Pumpkin Workforce Management v2.x & 3.x (aka CRM WFM)	https://support.avaya.com/css/P8/documents/100019731		07-May-07	01-Nov-07	01-Nov-07	N/A	N/A	108829888, 700027196, 700030828, 700179815
Verint/Witness Contact Store for Communication Manager (CSCM) R7.2	https://support.avaya.com/css/P8/documents/100160021		02-Apr-07	01-Oct-07	01-Oct-07	15-Dec-15	02-Sep-16	
Verint/Witness Quality for Communication Manager r5.3	https://support.avaya.com/css/P8/documents/100018804		02-Apr-07	01-Oct-07	01-Oct-07	15-Dec-15	02-Sep-16	181880
Verint/Witness Quality for Communication Manager r5.3/5.4	https://support.avaya.com/css/P8/documents/100016965		02-Apr-07	01-Oct-08	01-Oct-08	15-Dec-15	02-Sep-16	
Verint/Witness Various Materials	https://support.avaya.com/css/P8/documents/100034195 https://support.avaya.com/css/P8/documents/101011760		04-May-09	04-Apr-11	N/A	31-Dec-16	02-Sep-16	191761, 192052, 192119, 192120, 192122, 192124, 192140, 192141, 192142, 192143, 192144, 192145, 192150, 192153, 192154, 192155, 193393, 193476, 198836, 213614, 218066, 218074, 218075, 218076
Verint/Witness Workforce Management r4.x	https://support.avaya.com/css/P8/documents/100019731		07-May-07	01-Nov-07	01-Nov-07	15-Dec-15	02-Sep-16	700027220, 700030877
vialP and INVISION (by Scopia/Radvision)				N/A	N/A	30-Nov-13		
Voice Announcement Manager (VAM) 5.x	https://support.avaya.com/css/P8/documents/100113586		18-Dec-10	18-Dec-11	N/A	18-Dec-16		
Voice Portal 3.0.1	https://support.avaya.com/css/P8/documents/100064951		04-Jun-07	01-Sep-08	04-Jun-10	30-Sep-15		191506, 191507, 191508, 191509, 191510, 191511, 191512, 191513, 191514, 191515, 191516, 191517, 191536, 192736, 192747, 192748, 192749, 192750, 192751, 192752, 192753, 192754, 192755, 192756, 192757, 192758, 192759, 192760, 192761, 192762, 192763, 192764, 192765, 192766, 192767, 192768, 192769, 192770, 192771, 192772, 192773, 192774, 192775, 193199, 207320, 700383128, 700383136, 700419948
Voice Portal 4.0	https://support.avaya.com/css/P8/documents/003960383		07-Jan-08	01-Sep-11		30-Sep-16		700438252, 700438260
Voice Portal 4.1	https://support.avaya.com/css/P8/documents/100022430		04-May-09	01-Sep-11	01-Sep-11	30-Sep-16		211828, 211837, 211846, 211855, 211864, 211873, 211879, 211880, 211881, 211882, 211883, 211884, 211885, 211886, 211888, 212567, 215409, 700450901, 700450927
Voice Portal 5.0	https://support.avaya.com/css/P8/documents/100077557		05-Jul-10	07-May-12		03-Feb-19		700460017, 700460025
Voice Portal 5.1	https://support.avaya.com/css/P8/documents/100150453		06-Feb-12	03-Feb-14		03-Feb-19		218106, 218115, 218130, 218139, 218148, 218157, 218166, 218175, 218184, 218193, 218202, 218211, 218220, 218221, 218222, 218223, 218224, 218225, 218226, 218227, 218228, 218229, 218231, 218232, 218290, 218422, 218423, 226823, 226824, 226916, 228762, 228763, 229300, 229301, 263616, 700480221, 700480239
Voice Portal H.323 Port Connect Licenses	https://support.avaya.com/css/P8/documents/100168701		04-Mar-13	04-Mar-14	N/A	04-Mar-19		226821, 229408, 264860, 264862, 264864, 264866
Voice Portal IBM x3250 Server	https://support.avaya.com/css/P8/documents/003964941		05-Jun-08	N/A	05-Jun-11	N/A	N/A	700438245
Voice Portal: Dell 1950	https://support.avaya.com/css/P8/documents/100064988		14-Sep-09	N/A	15-Feb-13	N/A	N/A	700454531, 700464735
Voice Portal: IBM WebSphere Voice Server 5 (WSVS 5)	https://support.avaya.com/css/P8/documents/100083211		10-Aug-10	10-Aug-10	N/A	N/A		191671, 191672, 191673, 191674, 191675, 191686, 194264, 194265, 194496, 194497, 194498, 194499, 194500, 194501, 194502, 194503, 194504, 194505, 194506, 194507, 194508, 194509, 194510, 194511, 195112, 195113, 195114, 195115, 212516, 214103
VSP 4000 Conversion Kit	https://support.avaya.com/css/P8/documents/101010163		01-Sep-15	N/A	31-Aug-17	31-Aug-21		EC4400705-E6, EC4800778-E6, EC4800788-E6
WebRTC Snap-in	https://support.avaya.com/css/P8/documents/101084077		15-Feb-23	15-Feb-24		N/A		308442, 308443, 308444, 308445, 339253, 339254, 339255
Witness ContactStore 7.1	https://support.avaya.com/css/P8/documents/100160021		02-Apr-07	01-Oct-07	01-Oct-07	15-Dec-15	02-Sep-16	
Witness ContactStore 7.3	https://support.avaya.com/css/P8/documents/100160021		02-Apr-07	01-Oct-08	01-Oct-08	15-Dec-15	02-Sep-16	
Witness ContactStore 7.7	https://support.avaya.com/css/P8/documents/100016965		01-Dec-08	04-Apr-11	14-Jul-15	31-Dec-16	02-Sep-16	108829920, 170917, 170918, 170919, 170920, 170921, 170922, 170923, 170924, 170925, 174646, 174647, 174648, 174649, 174650, 174651, 174652, 174796, 174797, 181881, 181882, 181883, 181884, 182367, 182368, 182369, 184051, 184052, 184053, 184054, 184057, 184058, 185646, 185656, 185657, 185658, 185659, 185660, 186726, 186727, 186728, 186729, 186787, 186788, 186789, 188196, 188197, 188606, 188607, 188608, 188609, 188610, 188611, 188612, 188613, 188614, 188615, 190186, 190187, 190188, 191760, 191763, 192026, 192027, 192028, 192029, 192030, 192031, 192032, 192033, 192034, 192050, 192051, 192053, 192055, 192074, 192075, 192097, 192106, 192107, 192108, 192109, 192110, 192118, 192126, 192127, 192128, 192129, 192136, 192137, 192138, 192139, 192146, 192147, 192148, 192149, 192157, 192158, 192159, 192160, 192161, 192162, 192163, 192164, 192165, 192166, 192167, 193394, 193748, 195726, 197107, 197108, 197109, 197110, 197111, 197112, 197113, 197114, 197115, 197216, 197217, 197218, 197219, 197220, 197221, 197222, 197223, 197224, 197225, 197226, 197227, 198156, 198157, 198158, 198159, 198160, 198161, 198162, 198163, 198164, 198165, 198166, 198167, 198168, 198169, 198837, 198838, 198839, 198840, 198841, 198842, 198843, 198844, 203050, 203051, 203052, 203053, 203054, 203055, 203056, 203057, 203058, 203059, 203060, 203061, 213610, 213611, 213612, 213613, 213616, 213617, 218038, 218039, 218040, 218044, 218045, 218046, 218047, 218048, 218049, 218050, 218051, 218052, 218053, 218060, 218072, 218073, 700179773, 700179807, 700462302
WLAN Handset 6100 Series 3.0	https://support.avaya.com/css/P8/documents/101004375		31-Aug-15	08-Jun-18	08-Jun-18		31-Mar-21	
Workforce Engagement – Avaya OneCloud Public 15.2	https://support.avaya.com/css/P8/documents/101072836		08-Dec-20	N/A	N/A	N/A	TBD	400930, 400931, 400933, 400932, 400893, 400890, 400891, 400892, 400935, 400936, 400937, 400938, 400894, 400895, 400896, 400897, 400934
xCaaS 1.3.1 (FP)	https://support.avaya.com/css/P8/documents/101045616		12-Mar-18	12-Sep-18		12-Sep-23		303814, 307113, 303863, 303868, 304282, 339124, 303885, 304280, 381112, 304281, 381093, 381094, 303890, 303895, 381333, 381334, 370506, 370505, 370504, 383607
xCaaS 1.3.2 (FP)	https://support.avaya.com/css/P8/documents/101045618		12-Oct-18	12-Oct-19		12-Oct-24		
XM24 Expansion Module Used with the 6416D+ and 6424D+ Digital Telephones	https://support.avaya.com/css/P8/documents/100018825		05-Jan-04	N/A	05-Jan-07	N/A	09-Apr-16	
XT Meeting Center (Scopia Solution)	https://support.avaya.com/css/P8/documents/100181302		02-Aug-14		02-Aug-17	02-Aug-20	TBD	54211-00001, 54211-00002