



End of Sale Notice

Revised Date: June 3, 2016

Notification Date: February 27, 2015

Effective Date: December 14, 2015

Subject: ERS 4500 Product Family End of Manufacturer Support - Software date change, and End of Sale and EoMS for all software releases

Theatre/Region: Global

Reason for Revision

This bulletin is updated to provide notice that effective May 4, 2016, Avaya will no longer release or distribute any new features, patches, or maintenance releases for the ERS 4500 platforms. As a result, no new patches or releases will be distributed for the affected products and releases after May 4, 2016.

As a result of this change, May 4, 2016 represents the End of Sale and End of Manufacturer Support dates for all software revisions. Software revisions 5.7 and earlier are considered to be in the Extended Services Support period, which will remain in effect until the original December 14, 2021 date.

Summary

This bulletin is intended to provide notice that effective December 14, 2015 Avaya will no longer be offering the Ethernet Routing Switch 4500 series. The ability to order the models outlined below is subject to availability. Avaya may at its discretion offer an alternative model.

Lifetime warranty support for these ERS4500 models will terminate 5 years from the End of Sale date listed below.

Update 6/3/2016- This bulletin is intended to provide notice that May 4, 2016 represents the End of Sale and End of Manufacturer Support dates for all software revisions. ERS 4500 5.7 is considered to be in the Extended Services Support period, which will remain effective until the original December 14, 2021 date.

Mitigation Strategy



The feature compatible successors to the ERS 4500 platforms are the new ERS 4900 platforms, which are now generally available. The ERS 4900 platforms support advanced functionality such as SPF+ (10G), 802.11at (PoE+), and Avaya Shortest Path Bridging, which are not supported with the ERS 5600 platforms.

Note that the ERS 4900 platforms will not stack with the ERS 4500 platforms. Customers needing to expand existing networks may look to deploy new stacks using ERS 4900 platforms, and may deploy ERS 4800 platforms into existing stacks. ERS4500 and ERS4800 platforms are stack compatible when running release the 5.7 software stream.

Customers looking for 100M Ethernet switches are encouraged to consider the ERS3500 product line.

Ultimately customers should work with their Avaya representative to determine the optimal solution to meet their networking needs.



Discontinued Order Codes

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Order Code	Description
AL4500A01-E6	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord)
AL4500B01-E6	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (EU power cord)
AL4500C01-E6	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (UK power cord)
AL4500D01-E6	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (Japan power cord)
AL4500E01-E6	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (NA power cord)
AL4500F01-E6	ERS 4526FX with 24 100BaseFX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (ANZ power cord)
AL4500A02-E6	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord)
AL4500B02-E6	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (EU power cord)
AL4500C02-E6	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (UK power cord)
AL4500D02-E6	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (Japan power cord)
AL4500E02-E6	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (NA power cord)
AL4500F02-E6	ERS 4550T with 48 10/100 BaseTX ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (ANZ power cord)
AL4500A04-E6	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (No power cord)



AL4500B04-E6	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (EU power cord)
AL4500C04-E6	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (UK power cord)
AL4500D04-E6	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (Japan power cord)
AL4500E04-E6	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (NA power cord)
AL4500F04-E6	ERS 4548GT with 48 10/100/1000 BaseTX ports and 4 shared SFP ports, plus HiStack ports and RPS slot. Inc. Base Software License & 46cm stack cable. (ANZ power cord)
AL4500A12-E6	ERS 4550T-PWR with 48 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord)
AL4500B12-E6	ERS 4550T-PWR with 48 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (EU power cord)
AL4500C12-E6	ERS 4550T-PWR with 48 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (UK power cord)
AL4500D12-E6	ERS 4550T-PWR with 48 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (Japan power cord)
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AL4500F12-E6	ERS 4550T-PWR with 48 10/100 802.3af PoE ports plus 2 combo 10/100/1000 SFP ports, HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (ANZ power cord)
AL4500A14-E6	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord)
AL4500B14-E6	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (EU power cord)
AL4500C14-E6	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord)
AL4500D14-E6	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord)
AL4500E14-E6	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord)
AL4500F14-E6	ERS 4548GT-PWR with 48 10/100/1000 802.3af PoE ports and 4 shared SFP ports, plus HiStack ports and RPS connector. Inc. Base Software License & 46cm stack cable. (No power cord)

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AL4500A22-E6	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. NO PC
AL4500B22-E6	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. EU PC
AL4500C22-E6	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. UK PC
AL4500D22-E6	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. Japan PC
AL4500E22-E6	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. North America PC
AL4500F22-E6	ERS 4550T-PWR+ with 48 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. ANZ PC
AL4500A23-E6	ERS 4526T-PWR+ with 24 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. NO PC
AL4500B23-E6	ERS 4526T-PWR+ with 24 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. EU PC
AL4500C23-E6	ERS 4526T-PWR+ with 24 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. UK PC
AL4500D23-E6	ERS 4526T-PWR+ with 24 10/100 802.3at PoE+ ports plus 2 combo 10/100/1000 SFP ports & HiStack ports. Inc. Base Software License, 1 Field replaceable 1000W PSU & 46cm stack cable. Japan PC
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Schedule

End of Sale Date (last day to order)***	December 14, 2015
End of Manufacturer Support for SOFTWARE *	May 4, 2016
End of Manufacturer Support for HARDWARE *	December 14, 2018
Last day to purchase system expansions	NA
Last day to purchase a new Avaya services contract **	December 14, 2020
Targeted End of Services Support (note 1)	December 14, 2021

* Per Avaya Product Lifecycle Policy except as noted in this bulletin.



***Avaya Services may revise the Target End of Services Support date and new service contract purchase date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

****While supplies last.*

Note 1: As of November 2018, Avaya will not offer access to software images for the affected products, and all existing images will be removed from www.avaya.com/support. Customers and partners are advised to immediately download copies of all desired images, including the latest available images.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<http://support.avaya.com/css/P8/documents/100081098>