



End of Sale Notice

Notification Date: 6-February-2017

Revision Date: 3-February-2017

Effective Date: 1-June-2017

Subject: End of Sale – Presence 6.2.x

Theatre/Region: All Regions

Revision History

Revision Date	Reason for change
*13-January-2017	Initial creation of this Notice
3-February-2017	Modification of notice based on feedback

Summary

Presence Services has a newer release that has 100% equivalency to PS 6.2.x but also has increased performance, many new features and is based on newer technology.

There is no special migration needed – just install the new version.

PS 6.2.x was based on Oracle Java which is no longer licensed through Avaya. It is also based on an older version of Apache Tomcat which is End of Life.

Effective **1-June-2017** Avaya will no longer sell (make commercially available) **Presence Services 6.2.x**.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
700500778	AVAYA AURATM PS R6.0 MEDIA DVD
700501332	DL360G7 SRVR FRU PS/MES/COLLAB/AAC
700501479	AVAYA AURATM PS R6.1 MEDIA DVD
700504628	AVAYA AURA PS R6.1.5 MEDIA DVD
700505965	AVAYA AURA PS R6.2 MEDIA DVD
700507125	AVAYA AURA PS R6.2.2 MEDIA DVD
700507472	DL360PG8 SRVR PS/MX/ME FRU
700508295	AVAYA AURA PS R6.2.4 MEDIA DVD



Migration Strategy

Avaya now offers the following alternative solution(s). Presence Service 7.0.x is available now and has 100% equivalency plus new features and better performance.

It's important to note that because Presence is an entitlement, customers who did not chose PS at purchase (or anytime since) will no longer be able to elect PS 6.2.x as an entitlement option after June 1, 2017.

Customers may continue to add new users to their existing PS 6.2.x system after June 1, 2017, but if the increased users require a new server, they must upgrade to PS 7.x.

Schedule

End of Sale Date (last day to order new systems)	1-June-2017
End of Manufacturer Support for SOFTWARE *	1-June-2017
End of Manufacturer Support for HARDWARE *	n/a
Last day to purchase system expansions	n/a
Targeted End of Services Support	01-June-2017

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be not be allowed beyond the dates listed above.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy