



## Product Support Notice

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PSN # PSN005155u

Original publication date: 23 March 2018. This is Issue #01, published date: 23 March 2018.

Severity/risk level Medium Urgency Immediately

Name of problem Spectre/Meltdown vulnerabilities on Avaya one-X Client Enablement Services.

Products affected

Avaya one-X Client Enablement Services 6.2.6 and earlier.

Problem description

Avaya one-X Client Enablement Services is affected by Spectre/Meltdown vulnerabilities.

Resolution

Upgrade to Avaya one-X Client Enablement Services 6.2.7 (already available) and System Platform 6.4.2 (planned GA summer of 2018).

Workaround or alternative remediation

n/a

Remarks

Avaya one-X Client Enablement Services 6.2.7 contains the latest RedHat package updates, including updates for Spectre/Meltdown vulnerabilities. These updates do not mitigate the vulnerability completely. For the full fix, CES 6.2 SP7 has to be installed on the System Platform 6.4.2 version, which is planned to be released in the summer of 2018. The full fix for Spectre/Meltdown vulnerabilities (CES 6.2.7 on System Platform 6.4.2) has the potential to affect system performance; more details will be published before SP 6.4.2 release. As a mitigation, the fix can be disabled; please follow the instructions in the Release Notes for Avaya one-X Client Enablement Services 6.2.7.

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

Avaya Support site (PLDS)

PLDS IDs	File Name	Description
1XCES000183	oneXCES_627.taraa	Avaya one-X Client Enablement Services R6.2 SP7 (File 1 of 5)
1XCES000184	oneXCES_627.tarab	Avaya one-X Client Enablement Services R6.2 SP7 (File 2 of 5)
1XCES000185	oneXCES_627.tarac	Avaya one-X Client Enablement Services R6.2 SP7 (File 3 of 5)
1XCES000186	oneXCES_627.tarad	Avaya one-X Client Enablement Services R6.2 SP7 (File 4 of 5)
1XCES000187	oneXCES_627.tarae	Avaya one-X Client Enablement Services R6.2 SP7 (File 5 of 5)

Patch install instructions

Service-interrupting?

n/a

No

Verification

See product specific Release Notes for verification instructions.

Failure

See product specific Release Notes for instructions to follow in the event of a failure.

Patch uninstall instructions

n/a

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

## Mitigation

n/a

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