



# End of Sale Notice

**Notification Date:** 22-May-2018

**Revision Date:** Initial Notice

**Effective Date:** 27-Aug-2018

**Subject:** End of Sale of Communication Manager Messaging (CMM)

**Theatre/Region:** Global

## Revision History

Revision Date	Reason for change
*22-May-2018	Initial Notice

## Summary

With the successful introduction of Avaya Aura Messaging 7.x and Officelinx 10.6, which bring next generation Unified Messaging solutions to market, Avaya is announcing the discontinuing of the sale of Communication Manager Messaging (CMM).

Effective **August 27, 2018** Avaya will no longer sell (make commercially available) Communication Manager Messaging.

In addition, with the introduction of Avaya Aura R8, the Avaya Aura Suite construct will no longer offer CMM as a Messaging choice. AAM and Officelinx will be the only available choices effective with the introduction of Aura 8.

## Discontinued Order Codes and Migration Strategy

### Discontinued Codes

Material/Offer Code	Description
380923	CMM R7 VAPP SYS LIC
380924	CMM R7 LIC NEW
380926	CMM R7 LIC UPG
380927	CMM R7 LIC MIG
380928	CMM R7 SOL TRK
380929	CMM R7 SOL UPG TRK



381053	CMM R7 LIC ENTL

### System Expansion post-End of Sale

New system sales will end on the date indicated, however, for some products, the capacity of installed systems may be increased based on the continued availability of order codes for any System Expansions.

Please note that although CMM is being discontinued for new sales, customers will still be able to purchase additional features and Right to Use (RTU) licenses through the Manufacturer Support period.

### Migration Strategy

Avaya now offers Avaya Aura Messaging 7.x and Officelinx 10.x, which provide equivalent functionality to CMM.

### Schedule

End of Sale Date (last day to order new systems)	27-Aug-2018
End of Manufacturer Support for SOFTWARE *	27-Aug-2019
End of Manufacturer Support for HARDWARE *	27-Aug-2021
Last day to purchase system expansions	N/A
Targeted End of Services Support	27-Aug-2024**

\* Per Avaya Product Lifecycle Policy

\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy