



End of Sale Notice

Notification Date: 21-Jan-2020

Revision Date: n/a

Effective Date: 21-Jan-2020

Subject: Older non supported version

Collaboration Environment 3.0

Engagement Development Platform 3.1, 3.1.1

Avaya Breeze 3.2, 3.3, 3.3.1, 3.4 and 3.5

Theatre/Region: All regions

Revision History

Revision Date	Reason for change
21-Jan-2020	Initial notification

Summary

To insure customers are always running the latest supported version, Avaya customers are strongly encouraged to upgrade to the latest dot release within the major release for bug fix support. Per the Avaya Product Lifecycle Policy, bug fixes are only applied to the latest dot release within a major release. (<https://downloads.avaya.com/css/P8/documents/100081098>)

To help clarify this for the field we are doing a formal End of Sale for all older releases of Breeze so that the support site and lifecycle matrix is updated.

Effective 21-Jan-2020 Avaya will no longer sell, make commercially available and no longer provide Support for older releases of Collaboration Environment 3.0, Engagement Development Platform 3.1, 3.1.1 and Avaya Breeze 3.2, 3.3, 3.3.1, 3.4 and 3.5.

Each release has their own End of Sale, End of Manufacture Support and End of Service dates as listed below.



Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
288665	OPX SFTW EDP R3 ON PREMISE PROD USER MTHLY
288668	OPX SFTW EDP R3 ON PREMISE CE SERVER MTHLY
288671	OPX SFTW EDP R3 ON PREMISE MEDIA SERVER MTHLY
294013	OPX SW BREEZE R3 MEDIA CH SML AAMS R7 MO
307411	EDP R3 USER UPGRADE LIC:NU
307412	EDP R3 USER ENTITLEMENT LIC:NU
307414	EDP R3 CE SERVER INSTANCE UPGRADE LIC:CP
307415	EDP R3 CE SERVER INSTANCE ENTITLEMENT LIC:CP
307416	EDP R3 MEDIA SERVER BUNDLE LIC:CP
307417	EDP R3 MEDIA SERVER BUNDLE UPGRADE LIC:CP
307418	EDP R3 MEDIA SERVER BUNDLE ENTITLEMENT LIC:CP
339085	EDP R3 ON PREMISE PROD USER OPEX LIC:NU
339086	EDP R3 ON PREM CE SRVR OPEX LIC:CP
339087	EDP R3 ON PREM MEDIA SRVR OPEX LIC:CP
381897	EDP R3 SMALL MEDIA CHANNEL AAMS R7 SYS LIC
381899	EDP R3 SMALL MEDIA CHANNEL AAMS R7 SYS OPX LIC
387960	EDP R3 LARGE MEDIA CHANNEL AAMS R7 SYS LIC
387961	EDP R3 LARGE MEDIA CHANNEL AAMS R7 SYS OPX LIC
389560	BREEZE R3 PER MEDIA CH
389561	BREEZE R3 PER MEDIA CH OPX
393088	AAMS R7 SYSTEM LIC FOR BREEZE TRIAL
395852	BREEZE R3 MEDIA CH SML AAMS R7.8 SYS
395853	BREEZE R3 MEDIA CH MED AAMS R7.8 SYS
395854	BREEZE R3 MEDIA CH LG AAMS R7.8 SYS
334032	OPX SW BREEZE R3 M-CH LG AAMS7 MO
336594	OPX SW BREEZE R3 M-CH MO
397445	BREEZE R3 DEV PKG VCE SMS CPAAS SVCS
397446	BREEZE R3 ENT PKG VCE SMS CPAAS SVCS
700510825	EDP R3.1 SRVR MEDIA DVD OVA
700510676	AAMS R7 MEDIA DVD OVA
700512738	AAMS R7.8 SP3 MEDIA DVD OVA
700512943	BREEZE R3.2 SRVR MEDIA DVD OVA
700513236	BREEZE R3.3 INSTANCE MEDIA DVD OVA
700513331	BREEZE R3.3 INSTANCE MEDIA DVD AWS AMI
700513648	BREEZE R3.4 INSTANCE MEDIA DVD OVA
700514005	BREEZE R3.5 INSTANCE MEDIA DVD OVA

System Expansion post-End of Sale

New system sales will end on the date indicated below. After the End of Sale date, no system expansions will be supported for these releases.

Migration Strategy

Avaya will support Avaya Breeze® platform Release 3.6 until June-2021 to align with Avaya Aura 8.1 Extended Manufacturer Software Support Policy (EMSSP) of June-2021 (this also covers the Aura 7.1.3 EoMS date of October 2020).



After the June-2021 EMSSP date, Avaya Aura and Avaya Breeze customers will need to upgrade to the current release of Avaya Aura and Avaya Breeze for bug fixes. Avaya will only provide bug fixes for the most current release of Breeze (currently Breeze 3.6 and 3.7) per the Avaya Product Lifecycle Policy.

Upgrades within the Major release (3.x to 3.6 or 3.7) are free for Avaya Breeze. You will need to ensure that you have the appropriate version of System Manager per the Avaya Breeze Offer Definition.

In the future, additional release of Avaya Breeze may be considered for EMSSP support.

Schedule

Release	GA Date	End of Sale	End of Manufacture Support	End of Services Support for software
Collaboration Environment 3.0	4-Aug-2014	24-Aug-2015	24-Aug-2015	24-Aug-2018
Engagement Development Platform 3.1	24-Aug-2015	21-Dec-2015	21-Dec-2015	21-Dec-2018
Engagement Development Platform 3.1.1	21-Dec-2015	10-Oct-2016	10-Oct-2016	10-Oct-2019
Avaya Breeze™ 3.2	10-Oct-2016	8-May-2017	8-May-2017	8-May-2020
Avaya Breeze™ 3.3	8-May-2017	7-July-2017	7-July-2017	7-July-2020
Avaya Breeze™ 3.3.1	7-July-2017	12-Dec-2017	12-Dec-2017	7-July-2020
Avaya Breeze™ 3.4	12-Dec-2017	10-July-2018	10-July-2018	10-July-2021
Avaya Breeze® 3.5 platform	10-July-2018	11-Dec-2018	11-Dec-2018	11-Dec-2021

End of Sale Date (last day to order new systems)	See above table
End of Manufacturer Support for SOFTWARE *	See above table
End of Manufacturer Support for HARDWARE *	n/a
Last day to purchase system expansions	n/a
Targeted End of Services Support	See above table

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.



Renewals of existing Avaya service contracts covering these product releases will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy