

PSN # PSN005593u

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Name of problem

Change of product name for Avaya Aura Workforce Optimization 15.2

Products affected

Avaya Aura Workforce Optimization 15.2

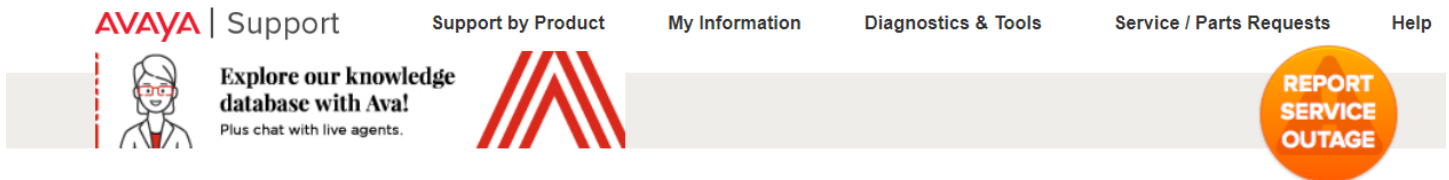
Problem description

The product name for Avaya Aura Workforce Optimization 15.2 has been changed to Avaya IX™ Workforce Engagement. The new product name applies to the 15.2 release of the current Avaya Aura Workforce Optimization lineup. Previous releases will remain under the Avaya Aura Workforce Optimization product name.

The new name, Avaya IX™ Workforce Engagement, is abbreviated to AIXWE. This abbreviation may appear in documentation and software download pages.

Resolution

To access the latest software for AIXWE 15.2, go to <http://support.avaya.com> and select **Support by Product** > **Downloads** and **Product Name = Avaya IX Workforce Engagement** and select **Release 15.2** from the list.



Downloads

Feedback

Enter Your Product Here

Choose Release

Avaya IX™ Workforce Engagement

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions	Service-interrupting?
n/a	No
Verification	
n/a	
Failure	
n/a	
Patch uninstall instructions	
n/a	

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks
n/a
Avaya Security Vulnerability Classification
Not Susceptible
Mitigation
n/a

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