



## Product Support Notice

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PSN # PSN020539u

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Original publication date: 25-Oct-21. This is Issue #02, published date: 21-Jan-22.

Severity/risk level

High

Urgency

Immediately

Name of problem PSN020539u - Avaya Aura® Application Enablement (AE) Services 10.1 Client and SDK Information

Products affected

Avaya Aura® Application Enablement (AE) Services, 7.x, 8.x, 10.1

Problem description

This PSN is for informational and future planning purposes only.

Avaya Aura® Release 10.1 went GA in December 2021.

AE Services 10.1 will run on RHEL 8 and this required third party libraries to be updated when creating TSAPI and CVLAN 10.1 Linux clients and SDKs for AE Services 10.1.

**AE Services 10.1 TSAPI and CVLAN Linux Clients and SDKs will only be supported on RHEL 8.**

**AE Services 10.1 TSAPI and CVLAN Windows Clients and SDKs will continue to be supported on existing versions of Windows 32 and 64 bit OS.**

Resolution

**Note: Avaya recommends that AE Services and Clients always be on the same version.**

The following Client/Server Release combinations will be supported.

AES SERVER RELEASE	SUPPORTED TSAPI & CVLAN CLIENT RELEASE
AES 10.1	8.1.x RHEL 7 8.0.x RHEL 7 10.1 RHEL 8 Microsoft Windows 10 Professional Edition Microsoft Windows Server 2012 R2 Standard Edition Microsoft Windows Server 2016 Standard Edition Microsoft Windows Server 2019 Standard Edition
AES 8.1.3	8.1.x RHEL 7 8.0.x RHEL 7 10.1 RHEL 8 Microsoft Windows 10 Professional Edition Microsoft Windows Server 2012 R2 Standard Edition Microsoft Windows Server 2016 Standard Edition Microsoft Windows Server 2019 Standard Edition

**Table 1: Supported Server and Client Release Combinations**

Note: TSAPI Client, SDK and CVLAN client versions 8.1.x RHEL 6 and 8.0.x RHEL 6 are only supported during a transient period while upgrading the AE Services. Bug fixes from Red Hat will no longer be available for RHEL 6. Once AE Services is running release 10.1, TSAPI and CVLAN Linux clients must be upgraded per Table 1 above.

Workaround or alternative remediation

NA

Remarks

Issue 1 – Oct 25, 2021.

Issue 2 – Jan 21, 2022 – updated to clarify Windows support.

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

### Backup before applying the patch

Always.

### Download

NA

### Patch install instructions

### Service-interrupting?

NA Yes

### Verification

NA

### Failure

NA.

### Patch uninstall instructions

NA

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

### Security risks

N/A

### Avaya Security Vulnerability Classification

N/A

### Mitigation

N/A

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