Product Support Notice

PSN #	PSN020539u	

Original publication date: 25-Oct-21. This is Issue #02, published date: 21-Jan-22.	**Severity/risk level**	High	**Urgency**	Immediately

Name of problem	PSN020539u - Avaya Aura® Application Enablement (AE) Services 10.1 Client and SDK Information

Products affected

Avaya Aura® Application Enablement (AE) Services, 7.x, 8.x, 10.1

Problem description

This PSN is for informational and future planning purposes only.

Avaya Aura® Release 10.1 went GA in December 2021.

AE Services 10.1 will run on RHEL 8 and this required third party libraries to be updated when creating TSAPI and CVLAN 10.1 Linux clients and SDKs for AE Services 10.1.

AE Services 10.1 TSAPI and CVLAN Linux Clients and SDKs will only be supported on RHEL 8.

AE Services 10.1 TSAPI and CVLAN Windows Clients and SDKs will continue to be supported on existing versions of Windows 32 and 64 bit OS.

Resolution

Note: Avaya recommends that AE Services and Clients always be on the same version.

The following Client/Server Release combinations will be supported.

AES SERVER RELEASE	SUPPORTED TSAPI & CVLAN CLIENT RELEASE
AES 10.1	8.1.x RHEL 7 8.0.x RHEL 7 10.1 RHEL 8 Microsoft Windows 10 Professional Edition Microsoft Windows Server 2012 R2 Standard Edition Microsoft Windows Server 2016 Standard Edition Microsoft Windows Server 2019 Standard Edition
AES 8.1.3	8.1.x RHEL 7 8.0.x RHEL 7 10.1 RHEL 8 Microsoft Windows 10 Professional Edition Microsoft Windows Server 2012 R2 Standard Edition Microsoft Windows Server 2016 Standard Edition Microsoft Windows Server 2019 Standard Edition

Table 1: Supported Server and Client Release Combinations

Note: TSAPI Client, SDK and CVLAN client versions 8.1.x RHEL 6 and 8.0.x RHEL 6 are only supported during a transient period while upgrading the AE Services. Bug fixes from Red Hat will no longer be available for RHEL 6. Once AE Services is running release 10.1, TSAPI and CVLAN Linux clients must be upgraded per Table 1 above.

Workaround or alternative remediation

NA

Remarks

Issue 1 – Oct 25, 2021.

Issue 2 – Jan 21, 2022 – updated to clarify Windows support.

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch	
Always.	
Download	
NA	
Patch install instructions	Service-interrupting?
NA	Yes
Verification	
NA	
Failure	
NA.	
Patch uninstall instructions	
NA	

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks
N/A
Avaya Security Vulnerability Classification
N/A
Mitigation
N/A

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online Service Request. Support is provided per your warranty or service contract terms unless otherwise specified in the Avaya support Terms of Use.