Product Support Notice

PSN # PSN005930u

Original publication date: 15-December-2021. This is Issue #4, published date: 4-January- 2022	Severity/risk level	High	Urgency	Immediately

Name of problem

CMS not impacted by Apache Log4j_2 vulnerabilities.

Products affected

CMS 19.0, CMS 19.1, CMS 19.2

Problem description

Avaya is aware of the recently identified Apache Log4j vulnerabilities (CVE-2021-44228, CVE-2021-45046, CVE-2021-45105, CVE-2021-44832, CVE-2021-4104) and is conducting impact assessments across its portfolio, identifying opportunities for temporary mitigations, if possible, and developing plans for remediation. Reference the *Avaya Product Security* - ***Apache Log4j Vulnerability - Impact for Avaya products*** on support.avaya.com for updates

This PSN addresses the CMS product only.
No versions of CMS are vulnerable.
CMS is using a version of Log4j that is older than the vulnerable versions and CMS does not use JNDI.

This PSN will be updated as more information is available.

Resolution

n/a

Workaround or alternative remediation

n/a

Remarks

Issue 1 – December 15, 2021: Initial publication.

Issue 2 – December 17, 2021: Updated the fix of vulnerability CVE-2021-44228.

Issue 3 – December 21, 2021: Updated to include information on CVE-2021-45046 and CVE-2021-45105.

Issue 4 – January 4, 2022: Updated to include information on CVE-2021-44832 and CVE-2021-4104.

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the RPM Updates

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

n

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

Reference https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-44228
Reference https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-45046
Reference https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-45105
Reference https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-44832
Reference https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-4104

Reference https://logging.apache.org/log4j/2.x/security.html

Avaya Security Vulnerability Classification

Not Susceptible
Reference www.avaya.com/emergencyupdate

Mitigation

n/a

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online Service Request. Support is provided per your warranty or service contract terms unless otherwise specified in the Avaya support Terms of Use.