



Product Support Notice

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PSN # PSN005969u

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Original publication date: 17-Dec-21. This is issue #03, published date: 07-Jan-2022.

Severity/risk level

High

Urgency

Immediately

Name of problem PSN005969u - Equinox™ Conferencing (Equinox Conferencing: JITC) Log4j vulnerabilities.

Products affected

Equinox™ Conferencing (Equinox Conferencing: JITC) 9.1.2

Problem description

Avaya is aware of the recently identified Apache Log4j vulnerabilities ([CVE-2021-44228](#), [CVE-2021-45046](#), [CVE-2021-45105](#), [CVE-2021-44832](#) and [CVE-2021-4104](#)) and is conducting impact assessments across its portfolio, identifying opportunities for temporary mitigations, if possible, and developing plans for remediation. Reference the *Avaya Product Security - Apache Log4j Vulnerability - Impact for Avaya products* on support.avaya.com for updates

- Equinox™ Conferencing (Equinox Conferencing: JITC) 9.1.2 is vulnerable to the exploit (CVE-2021-44228) and analysis continues on CVE-2021-45046 and/or CVE-2021-45105. Avaya is releasing a hotfix to address this. Reference the resolution section of this PSN.

Included component Avaya Aura® Media Server (AAMS) 8.0.0 SP 2 is impacted by the Log4j vulnerabilities.

Please only follow documented procedures described in this PSN to resolve this issue.

This PSN will be updated as more information is available.

Ensure that you are signed up for Avaya E-notifications so that you will be notified when new issues of this PSN are posted.

Resolution

One component of Equinox™ Conferencing (Equinox Conferencing: JITC), Avaya Aura® Media Server.

Please see PSN020549u - Aura® Media Server Log4j vulnerabilities to apply the workaround or patch for the specific version.

Workaround or alternative remediation

n/a

Remarks

PSN Revision History:

Issue 1 – December 17, 2021: Initial publication.

Issue 2 – December 21, 2021: Updated mitigation information.

Issue 3 – January 7, 2022 :Updated with new CVE's information

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

Always

Download

n/a

Patch install instructions	Service-interrupting?
n/a	Yes
Verification	
n/a	
Failure	
n/a	
Patch uninstall instructions	
n/a	

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

Reference <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-44228>

Reference <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-45046>

Reference <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-45105>

Reference <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-44832>

Reference <https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2021-4104>

Reference <https://logging.apache.org/log4j/2.x/security.html>

Avaya Security Vulnerability Classification

Reference www.avaya.com/emergencyupdate

Mitigation

As noted in this PSN.

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online Service Request. Support is provided per your warranty or service contract terms unless otherwise specified in the Avaya support [Terms of Use](#).

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