



Product Support Notice

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PSN # PSN006114u

Original publication date: 25-Aug-2022. This is Issue #01, published date: 25-Aug-2022. Severity/risk level Medium Urgency Immediately

Name of problem

This Notice publishes the General Availability, End of Sale, and End of Manufacture support for the Avaya Aura Contact Center and Avaya Contact Center Select 7.0.x and 7.1.1 releases issued to date

Products affected

Avaya Aura Contact Center 7.0.x and 7.1.x
Avaya Contact Center Select 7.0.x and 7.1.x

Problem description

This Notice publishes the General Availability, End of Sale, and End of Manufacture support for all the Avaya Aura Contact Center and Avaya Contact Center Select 7.0.x and 7.1.1 releases issued to date.

AACC+ACCS Release	General Availability	End of Sale	End of Manufacture Support
7.0	14 December 2015	19 December 2016	19 March 2017
7.0.1	19 December 2016	20 November 2017	16 February 2018
7.0.2	20 November 2017	31 July 2018	31 December 2018
7.0.3	31 July 2018	2 July 2019	15 March 2020
7.1.0	02 July 2019	20 October 2020	19 April 2021
7.1.1	20 October 2020	28 September 2021	28 February 2022
7.1.2	28 September 2021		
7.1.2 post-GA bundle	10 March 2022		

The AACC 7.1.2 post-GA bundle is Generally Available and fully supported on the Aura and CS1000 platforms until further notice.

The ACCS 7.1.2 post-GA bundle is Generally Available and fully supported on the IP Office platform until further notice.

System Expansions post this end of sale date

Resolution

The AACC 7.1.2 post-GA bundle is Generally Available and fully supported on the Aura and CS1000 platforms until further notice. Note, also refer to [End of Sale - Capex Offer for AACC7 on Avaya Aura](#)

The ACCS 7.1.2 post-GA bundle is Generally Available and fully supported on the IP Office platform until further notice.

Workaround or alternative remediation

n/a

Remarks

No material codes in A1S are impacted by this notice.

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

n/a

Service-interrupting?

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

If you require further information or assistance please contact your Authorized Service Provider, or visit support.avaya.com. There you can access more product information, chat with an Agent, or open an online Service Request. Support is provided per your warranty or service contract terms unless otherwise specified in the Avaya support [Terms of Use](#).

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