



End of Sale Notice – Start of Manufacturer Support

Notification Date: 30-Aug-2022

Revision Date: 30-Aug-2022*

Effective Date: 30-Aug-2022

Subject: Avaya Control Manager 9.0.x

Theatre/Region: All

Revision History

Revision Date	Reason for change
*30-Aug-2022	Initial Notice. Effective 30-Aug-2022, Avaya will End the Sale of Avaya Control Manager 9.0.x for new opportunities as a new version, Avaya Control Manager 9.1 shall be available.

Summary

Effective 26-July-2022, Avaya Control Manager 9.1 became General Availability (GA) and therefore becomes the current version of the Avaya Control Manager application. Consequently and effective immediately, Avaya will End the Sale of Avaya Control Manager 9.0.x for new sale opportunities.

Avaya customers are encouraged to deploy the latest Service Pack. Per the Avaya Product Lifecycle Policy, bug fixes are only applied to the latest Service Pack and Generally Available patch lineup on any supported release.

<https://downloads.avaya.com/css/P8/documents/100081098>

Avaya will continue to provide support for Avaya Control Manager 9.0.x for 1 year following the schedule listed in this notification.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
N/A	N/A

System Expansion post-End of Sale

N/A

Migration Strategy



Customers are encouraged to upgrade to the latest release, Avaya Control Manager 9.1 as it is Generally Available effective July 26, 2022.

Schedule

End of Sale Date (last day to order 9.0.x for new systems)	30-Aug-2022
End of Manufacturer Support for SOFTWARE *	30-Aug-2023
End of Manufacturer Support for HARDWARE *	N/A
Last day to purchase system expansions	30-Aug-2022
Targeted End of Services Support	30-Aug-2025

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy