



# End of Sale

**Notification Date:** 7-February-2023

**Effective Date:** 31-March-2023

**Subject:** End of Sale – XT Series and accessories

**Theatre/Region:** Worldwide

## Revision History

Revision Date	Reason for change
11-March-2022	Initial release
31-August-2022	Revision of announcement date
7-February-2023	Revisions to replacement details and dates

## Summary

Effective March 31<sup>st</sup>, 2023, Avaya will no longer sell Avaya XT Series endpoints (XT4300, XT5000, XT7100), Avaya XT Telepresence, and all related accessories, such as Tracking Camera TC220, XT Camera Switch, XT microphones, XT cables and adapters, XT mount for codec and camera, XT licenses.

The EOS of the XT Full SMB4 and SMB9 licenses also involves the EOS of XT Desktop Server, XT Desktop Client and Scopia Mobile, provided jointly with the license itself.

In term of replacement options, we are working to establish a potential 3<sup>rd</sup> party replacement for the portfolio, but the final details are still being worked. More details on this replacement strategy will be published as they develop.

## Discontinued Order Codes and Migration Strategy

### Discontinued Codes

Material/Offer Code	Description
55511-00004	Avaya XT7100 Codec Only
55511-00804	Avaya XT7100 Codec Only NE
55511-00404	Avaya XT7100 Codec Only TAA
55211-00004	Avaya XT5000 Codec Only
55211-00804	Avaya XT5000 Codec Only NE
55211-00404	Avaya XT5000 Codec Only TAA
55211-00024	Avaya XT4300 Codec Only
55211-00824	Avaya XT4300 Codec Only NE



55211-00424	Avaya XT4300 Codec Only TAA
55211-00014	Avaya XT4300
55211-00814	Avaya XT4300 NE
55211-00414	Avaya XT4300 TAA
54111-00006	Avaya XT Telepresence Platform
55211-00005	Avaya XT Series Wall Mount
55211-00003	Avaya XT optional cable kit
55111-00057	Avaya XT Simplified Remote Control
700512192	Avaya XT Cameras Cable Kit
55211-00023	Avaya XT Camera Switch
55111-00056	Avaya XT Series Camera mount
55111-00060	Avaya XT Triple Cable for first camera
700515002	Avaya XT Power+Control cable for camera
700514938	Avaya Tracking Camera TC220
55511-00007	Avaya XT 3-way Premium Microphone POD
55211-00008	Avaya XT 1-way Microphone POD
55111-00034	Microphone POD 6m Cable
55111-00023	Microphone POD 15m Cable
55111-00951	Avaya XT Full MCU4
55111-00952	Avaya XT Full MCU9
55111-00941	Avaya XT Full SMB4 (*)
55111-00942	Avaya XT Full SMB9 (*)
55111-00953	Avaya XT Full MCU4->SMB4 upgrade (*)
55111-00954	Avaya XT Upgrade Full MCU9 -> Full SMB9 (*)
55111-00955	Avaya XT Upgrade Full SMB4- > Full SMB9 (*)
55111-00913	Avaya XT Upgrade Full MCU4-> Full MCU9
55111-00904	Avaya XT 12 Mbps
55111-00947	Full Customize XT Brand
39000-00002	Power cord Europe for XT Group Systems
39000-00009	Power cord UK for XT Group Systems
39000-00005	Power cord USA for XT Group Systems
39000-00034	Power cord Argentina for XT Group Systems
39000-00007	Power cord Australia for XT Group Systems
39000-00032	Power cords kit Brazil for XT Group Systems
39000-00008	Power cord China for XT Group Systems
39000-00031	Power cord Denmark for XT Group Systems
407790591	Power cord India for XT Group Systems
39000-00003	Power cord Israel for XT Group Systems
39000-00028	Power cord Italy for XT Group Systems
39000-00012	Power cord Japan for XT Group Systems
39000-00029	Power cord Korea for XT Group Systems
39000-00030	Power cord South Africa for XT Group Systems
39000-00033	Power cord Switzerland for XT Group Systems
39000-00006	Power cord Taiwan for XT Group Systems
55211-00010	Avaya XT4-5000 PWR SUPP FRU

(\*) EOS of Full SMB options also involves the EOS of XT Desktop Server, XT Desktop Client, and Scopia Mobile.

#### **System Expansion post-End of Sale**

New system sales will end on the date indicated in the schedule table.



### Migration Strategy

Customers asking for solutions must wait until scenarios can be covered with a new product line. Details will be provided as they develop. All possible efforts are being made to have these strategies in place prior to the End of Sale dates.

### Schedule

End of Sale Date (last day to order new systems)	31-March-2023
End of Manufacturer Support for SOFTWARE *	31-March -2024
End of Manufacturer Support for HARDWARE *	31-March -2024
Last day to purchase system expansions	31-March -2024
Last day to purchase a new Avaya services contract *	TBD
Targeted End of Services Support	TBD **

*\* Per Avaya Product Lifecycle Policy*

*\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

### Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty, and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed as described in the schedule table.

### Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy