



End of Sale

Notification Date: 09-January-2024

Effective Date: 04-March-2024

Subject: End of Sale – Avaya Collaboration Unit CU-360 & accessories

Theatre/Region: Worldwide

Revision History

Revision Date	Reason for change
09-January-2024	Initial release

Summary

Effective 04-March-2024, Avaya will no longer sell Avaya Collaboration Unit CU-360, and all related accessories.

The EoS would also include the licensing, DFPP, DaaS and Bundle codes.

In terms of replacement offer, Avaya would be launching a new product line in CY24, starting with first launch in Q1CY24 in select countries.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material/Offer Code	Description
700513892	AV IX CU360
700513893	AV IX CU360 NE
700513894	AV IX CU360 TAA
700513898	AV IX CU360 OPTIONAL CBL KIT
700514852	AV IX CU360 PWR SUPP SPARE
700514853	AV IX CU360 REM CNTRL SPARE
700514935	AV IX CU360 POE SPLITTER
700515658	CU-360/B129 BNDL QUICK START GUIDE
700515851	CU360 SECOND DISPLAY KIT
700515853	CU360 SECOND DISPLAY ADPTR QUICK GUIDE



700455488	DOCUMENTATION W/ROHS DECLARATION
348771	DFPP SA CU-360 COLLAB UNIT RTS APR 3YMO
348772	DFPP SA CU-360 COLLAB UNIT RTS 3YMO
401709	DAAS IX CU360 SUBS 1YRMO
401710	DAAS IX CU360 SUBS 3YRMO
401711	DAAS IX CU360 SUBS 5YRMO
407690	DAAS IX CU360 SUBS 1YRAN
407691	DAAS IX CU360 SUBS 3YRAN
407692	DAAS IX CU360 SUBS 5YRAN
410666	AV CU360 B129 VID DEVICE BNDL
412803	CU360 DISABLE WI-FI LIC
412804	CU360 ENABLE JITC LIC
412805	CU360 DISABLE BLUETOOTH LIC
412806	CU360 BASE LIC
415016	DAAS AV IX CU360 ADJ LP

System Expansion post-End of Sale

New system sales will end on the date indicated in the schedule table.

Migration Strategy

Migration and replacement offer would be available with the new offer in CY24, starting with first launch in Q1CY24 in select countries.

Schedule

End of Sale Date (last day to order new systems)	04-March-2024
End of Manufacturer Support for SOFTWARE *	04-March-2024
End of Manufacturer Support for HARDWARE *	04-March-2025
Last day to purchase system expansions	04-March-2024
Targeted End of Services Support	TBD

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed as described in the schedule table.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy